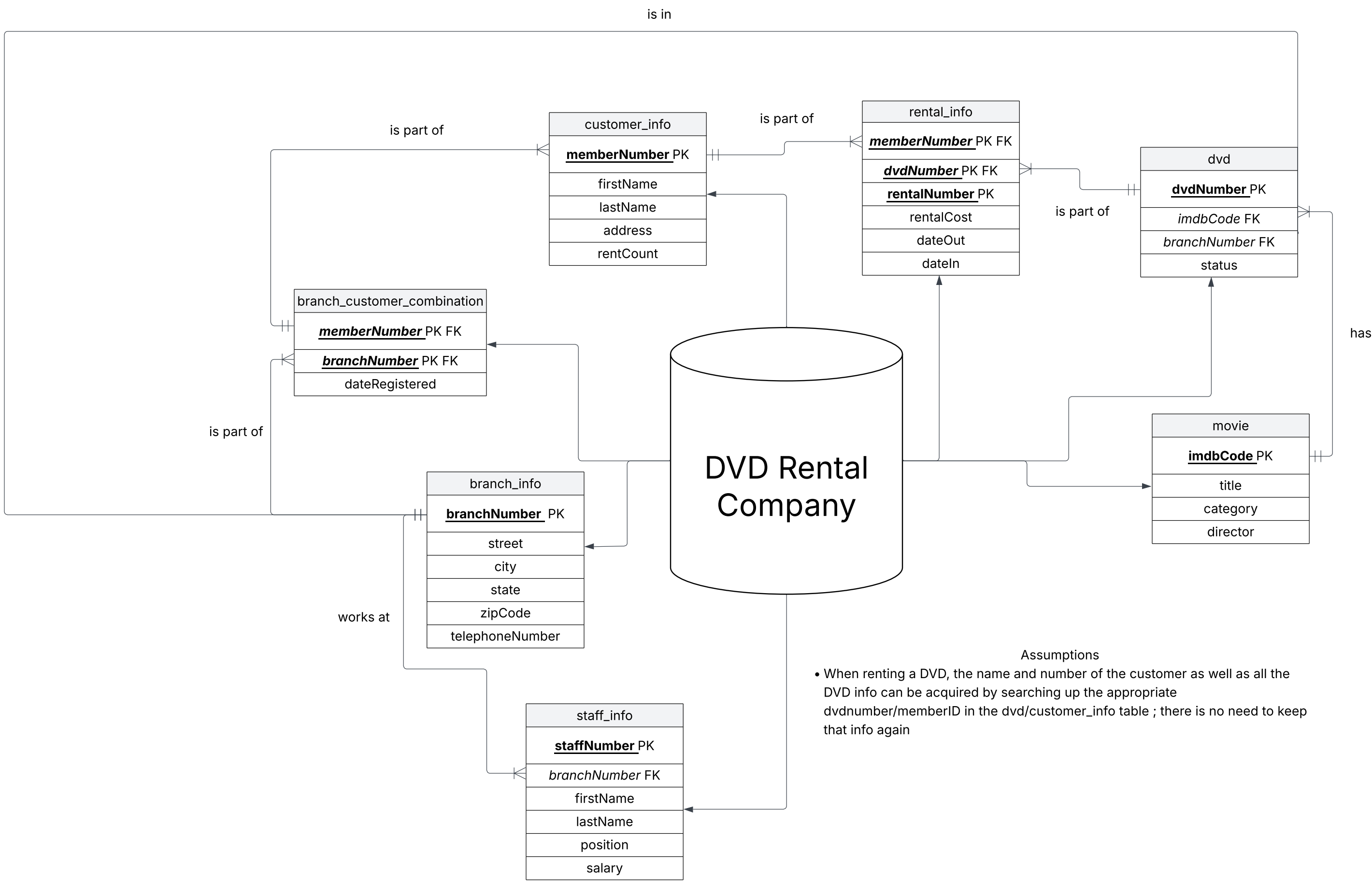
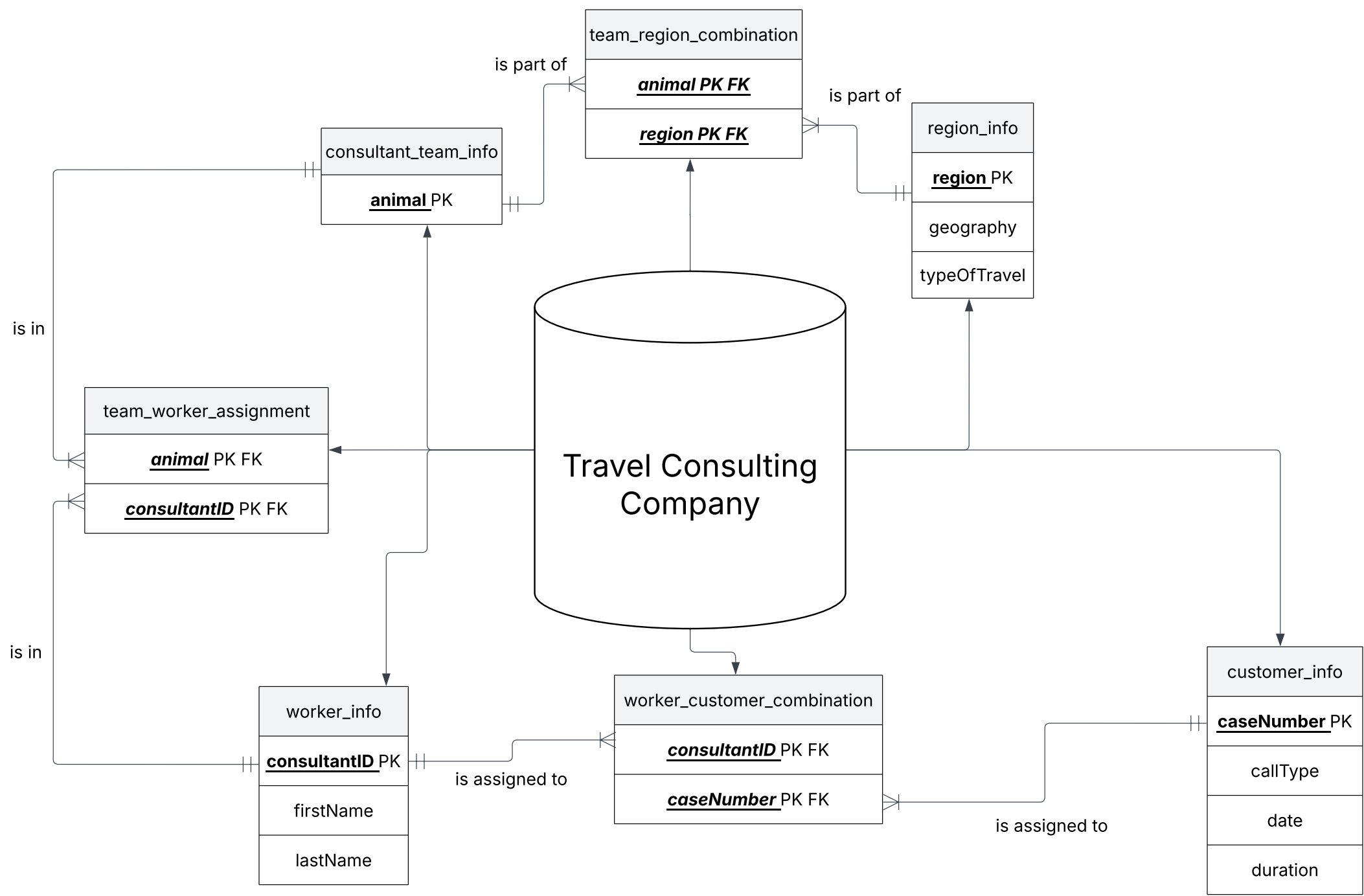


- Assumptions:
- The statistics can be calculated by using the fields listed in the "customer_info" table. For example, the statistic for the number of calls per day of each type can be calculated by counting the number of rows whose callType is of x, and date is between w and v. Same logic can be applied for duration



- Assumptions
- When renting a DVD, the name and number of the customer as well as all the DVD info can be acquired by searching up the appropriate dvdnumber/memberID in the dvd/customer_info table ; there is no need to keep that info again