



DIGITAL
LIFE

Scan & Pay



Ms. Chayaswini Biswal
Flat No 78 Flat No 78, flat No 78
Chhend Colony Subhasthiti Apartment Near Pluton
Mall 769015
Rourkela Sundergarh Odisha India

Jio Number : 916613559964
Account Number : 410834434939
Statement No. : 251505077871
Statement Date : 17-Jan-2024
Statement Time : 01:04:33

Summary Account Payable Statement

Registered Mobile Number: +916371956773 || Email: chayaswini.1997@gmail.com

Statement as on 17-Jan-2024

Jio Fiber

Particulars	Invoice Number	Amount (₹)
(i) Connectivity Services		
Previous Balance Due		1,124.30
Payment Received		1,124.30
Current Month Payable	256502824607	936.92
Total (i)		936.92
(ii) Platform Services		
Previous Balance Due		148.68
Payment Received		148.68
Current Month Payable	263005045289	123.90
Total (ii)		123.90
Total current charges (i + ii)		1,060.82
(iii) Previous Balance with RRL		-1909.48
Total Amount Payable (i + ii + iii)		-848.66

Pay By 25-JAN-2024
₹ -848.66

"To strengthen your Aadhaar, update your Aadhaar if 10 years old"

Payment Options

JioAutoPay



JioPay



ACH - (Direct Debit)

set ACH mandate on your bank account.
Visit the nearest Jio Store along with a cancelled cheque.



Standing Instructions (Credit Card)

Set JioAutoPay through My Jio App.
Download the MyJio App from Play Store or App Store.



EBPP

Register Jio with your bank for an auto bill presentment and
payment mandate on your bank account or credit card.

JioDigiPay



My Jio & Jio.com

Pay bills using credit/debit card/netbanking/ e-wallets/UPI on My Jio App or visit
www.Jio.com and click on Quick Pay

Download the app from Play Store or App Store

GSTIN : 21AAECJ6878N1Z0 PAN : AABCR1718E

We also accept Cash /Credit /Debit Card at the Jio Store

Registered Office: Reliance Retail Limited

3rd floor, Court House, Lokmanya Tilak Marg, Dhobi Talao, Mumbai
400002 Phone: 022-67673800 CIN: U01100MH1999PLC120563



Your Payment History

Bill History					
15-DEC					
₹ -1909.48					

Payment History		
15-DEC		
₹ 3182.46		

Important Information

Payments

1. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, Reliance Jio Infocomm Limited (RJIL) and Jio Platforms Limited (JPL) reserves the right to disconnect services.
2. RRL has been appointed as a master collection agent and hence this statement has consolidated charges for Connectivity services from RJIL and Platform services from JPL.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.
You can also call 199 (toll-free) from your Jio number or 1800-89-69999 from other networks to register your service request / complaint.

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Flat No 78 Flat No 78, flat No 78
Chhend Colony Subhasthiti Apartment Near Pluton Mall
769015
Rourkela Sundergarh Odisha India



BHIM UPI

Original for Recipient
Jio Number : 916613559964
Account Number : 310990538681
GST Bill Number : E211232408603171
Document Number : 256502824607
Billing cycle Date : 16-JAN-2024
Tax invoice date : 16-JAN-2024
Due Date : 25-JAN-2024
Credit Limit : ₹ 1438.00
Security Deposit : ₹ 0.00

Place of Supply: 21 Odisha

GST Registration Number: Not Available

Registered Mobile : +916371956773 | Aadhaar Number : XXXX XXXX2951 | E-Mail : chayaswini.1997@gmail.com

Connectivity Services

Your Jio Fiber Bill From 16-DEC-2023 to 15-JAN-2024

Refer following pages for details of charges

My Previous Balance (₹)	Payment Received (₹)	Current Taxable Charges (₹)	Taxes (₹)	Total Current Month Charges (₹)	Total Payable (₹)
1124.30	1124.30	794.00	142.92	936.92	936.92

	Amount (₹)
1 Monthly Plan Charges	794.00
2 Usage Charges	
ISD / Premium Calling	0.00
Data	0.00
VAS	0.00
3 Other Plan Charges	0.00
Total Usage Summary	
Voice Local	0.00
Voice STD	0.00
ISD / Premium Calling	0.00
Data	0.00
VAS	0.00
4 One Time Charges	0.00
5 Total value of charges (1+2+3+4)	794.00
6 Current Month Discount/ Credit/ Debit	
Current Month's Discount	0.00
Current Month's Adjustments	0.00
7 Charges (5+6)	794.00
8 Taxes	
CGST (9%)	71.46
SGST (9%)	71.46
9 Bill Discount Including Tax	0.00
10 Security Deposit Returned	0.00
11 Pre to Post Migration Balance Transfer	0.00
12 Waivers	0.00
Current Month Charges (7+8+9+10+11+12)	936.92

Payment Options

JioPay
Register with JioPay and enjoy seamless payments.
*Details under Important Information - JioPay

BHIM UPI QR
Scan and pay with UPI QR Code from any UPI enabled App

We also accept Cash / Credit / Debit Card at the Jio Store.

GSTIN: 21AABCI6363G1ZV PAN: AABCI6363G

Reach Us

Call 199 (from a Jio number) or 1800-89-69999 (from other networks)

Write to Jiofiber@jio.com

Manage your world of Jio with MyJio app

Visit www.jio.com



Ms. Chayaswini Biswal

Jio Number : 916613559964

Tax invoice date : 16-JAN-2024

Your Jio Plan Details

as on 15-JAN-2024

699+200(13 OTT) 3M: 1)Unlimited Data @ 100 Mbps 2)Unlimited Voice 3)Subscription to 13 PAID OTT apps 4)Connectivity Rental includes provision of all CPE(s)

Note: This plan is an advance rental plan.

Base Monthly Rental	Voice Call (Local/STD)	Data	ISD (minutes)
INR 899	Unlimited	Unlimited Data	
Complimentary access to Jio Apps.			
Base Tariff Post Entitlement			
Voice Calls: Unlimited			
Data: Unlimited			
- For ISD Calls, International Roaming, Premium Numbers, Short Codes and Value Added Services and tariff details please visit www.jio.com .			

Your Payment & Bill History

Note: Payment Details are excluding security Deposit

Last 6 months bill					
15-DEC	15-NOV	15-OCT	15-SEP	15-AUG	15-JUL
1124.30	-	-	-	-	-

Last 3 bill period payments		
15-DEC	15-NOV	15-OCT
2810.76	-	-

Important Information**Tariff & Plans**

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.
- To avoid misuse of unlimited data, RJIL may withdraw the benefits provided if the usage limit exceeds 3300 GB.

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS from selected categories only, SMS 'START <preferred category no.>' to 1909.
Categories and associated numbers are:
1-Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;
3-Education; 4-Health; 5-Consumer Goods / Automobiles;
6-Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

Service Accounting Codes (SAC)

SAC Code : Services
998422 : Data Charges

Charges

- Overdue charges bills more than ₹ 200 : ₹ 100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill, failing which all charges will be considered valid.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques. RJIL reserves the right to disconnect services as per TRAI regulations.
- Any unallocated payments shall first be adjusted towards Security Deposit, if applicable.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.
You can also call 199 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.
Appellate Authority
In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.ori@jio.com, Telephone number: 1800-896-9999, Fax: 1800-889-1211
Address: Reliance Jio Infocomm Limited, Fortune Tower, 1st Floor,
Wing A , Gangadhar Meher Marg, Chandrasekharpur
Bhubaneswar 751023 Odisha
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Other Information

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- Restoration of Fiber services will be done after payment realization only.



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Ms. Chayaswini Biswal

Jio Number : 916613559964

Tax invoice date : 16-JAN-2024

Charges

Plan Charges

No.	Description	From Date	To Date	Amount (₹)
1	699+200(13 OTT) 3M	16-JAN-2024	15-FEB-2024	794.00
Total				794.00

Usage Charges

1 Data

Days	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Week Total
Date						16-DEC-2023	17-DEC-2023	
Volume						11.885 GB	8.547 GB	20.432 GB
Charges (₹)						0.00	0.00	0.00
Date	18-DEC-2023	19-DEC-2023	20-DEC-2023	21-DEC-2023	22-DEC-2023	23-DEC-2023	24-DEC-2023	
Volume	12.800 GB	8.076 GB	5.720 GB	9.948 GB	15.051 GB	22.963 GB	8.758 GB	83.316 GB
Charges (₹)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Date	25-DEC-2023	26-DEC-2023	27-DEC-2023	28-DEC-2023	29-DEC-2023	30-DEC-2023	31-DEC-2023	
Volume	10.598 GB	15.943 GB	20.867 GB	7.367 GB	13.547 GB	10.852 GB	11.184 GB	90.358 GB
Charges (₹)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Date	01-JAN-2024	02-JAN-2024	03-JAN-2024	04-JAN-2024	05-JAN-2024	06-JAN-2024	07-JAN-2024	
Volume	6.973 GB	10.344 GB	11.304 GB	13.246 GB	13.659 GB	6.884 GB	6.707 GB	69.117 GB
Charges (₹)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Date	08-JAN-2024	09-JAN-2024	10-JAN-2024	11-JAN-2024	12-JAN-2024	13-JAN-2024	14-JAN-2024	
Volume	14.245 GB	9.693 GB	5.514 GB	12.204 GB	11.672 GB	8.900 GB	17.909 GB	80.137 GB
Charges (₹)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Date	15-JAN-2024							
Volume	5.604 GB							5.604 GB
Charges (₹)	0.00							0.00

Payments in the Billing Period

No.	Transaction Mode	Date	Amount (₹)
1	Account Balance	17-DEC-2023	1124.30
Total			1124.30



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Ms. Chayaswini Biswal

Jio Number : 916613559964

Tax invoice date : 16-JAN-2024

Itemised Usage

No.	Start Date & Time	End Date & Time	Destination	Total Usage (MB)	Billed Usage (MB) (A)	Free Usage (MB) (B)	Chargeable Usage (MB) (C=A-B)	Amount (₹)
1.0	DATA							
1	15-JAN-2024 01:51:51	15-JAN-2024 21:21:50	JIONET	5738.423	5738.428	5738.428	0.000	0.00
2	14-JAN-2024 00:21:50	15-JAN-2024 01:51:51	JIONET	18338.602	18338.604	18338.604	0.000	0.00
3	13-JAN-2024 11:21:50	14-JAN-2024 00:21:50	JIONET	7238.329	7238.331	7238.331	0.000	0.00
4	13-JAN-2024 02:31:38	13-JAN-2024 10:01:39	JIONET	1875.188	1875.196	1875.196	0.000	0.00
5	12-JAN-2024 01:01:39	13-JAN-2024 02:31:38	JIONET	11952.005	11952.002	11952.002	0.000	0.00
6	11-JAN-2024 06:01:38	12-JAN-2024 01:01:39	JIONET	12495.945	12495.948	12495.948	0.000	0.00
7	10-JAN-2024 17:31:37	11-JAN-2024 06:01:38	JIONET	4391.308	4391.309	4391.309	0.000	0.00
8	10-JAN-2024 01:11:07	10-JAN-2024 17:31:20	JIONET	1254.619	1254.620	1254.620	0.000	0.00
9	09-JAN-2024 13:11:04	10-JAN-2024 01:11:07	JIONET	8230.997	8231.006	8231.006	0.000	0.00
10	09-JAN-2024 00:55:30	09-JAN-2024 12:25:31	JIONET	1694.229	1694.229	1694.229	0.000	0.00
11	08-JAN-2024 05:55:31	09-JAN-2024 00:55:30	JIONET	14586.130	14586.133	14586.133	0.000	0.00
12	07-JAN-2024 04:25:30	08-JAN-2024 05:55:31	JIONET	6867.352	6867.354	6867.354	0.000	0.00
13	06-JAN-2024 15:55:29	07-JAN-2024 04:25:30	JIONET	2306.178	2306.182	2306.182	0.000	0.00
14	06-JAN-2024 12:59:41	06-JAN-2024 15:55:13	JIONET	84.895	84.903	84.903	0.000	0.00
15	06-JAN-2024 05:11:56	06-JAN-2024 12:59:31	JIONET	4658.109	4658.106	4658.106	0.000	0.00
16	05-JAN-2024 16:11:56	06-JAN-2024 05:11:56	JIONET	6727.687	6727.696	6727.696	0.000	0.00
17	05-JAN-2024 10:58:53	05-JAN-2024 16:11:47	JIONET	4205.710	4205.713	4205.713	0.000	0.00
18	05-JAN-2024 03:22:06	05-JAN-2024 10:58:45	JIONET	3052.516	3052.510	3052.510	0.000	0.00
19	04-JAN-2024 01:52:07	05-JAN-2024 03:22:06	JIONET	13563.822	13563.829	13563.829	0.000	0.00
20	03-JAN-2024 00:22:06	04-JAN-2024 01:52:07	JIONET	11574.422	11574.424	11574.424	0.000	0.00
21	02-JAN-2024 11:52:05	03-JAN-2024 00:22:06	JIONET	5522.988	5522.989	5522.989	0.000	0.00
22	02-JAN-2024 04:18:11	02-JAN-2024 11:51:57	JIONET	5068.800	5068.799	5068.799	0.000	0.00
23	01-JAN-2024 02:18:10	02-JAN-2024 04:18:11	JIONET	7107.479	7107.481	7107.481	0.000	0.00
24	01-JAN-2024 01:56:15	01-JAN-2024 02:17:59	JIONET	32.270	32.276	32.276	0.000	0.00
25	31-DEC-2023 02:07:24	01-JAN-2024 01:56:06	JIONET	11451.805	11451.807	11451.807	0.000	0.00
26	30-DEC-2023 01:07:22	31-DEC-2023 02:07:24	JIONET	11066.253	11066.260	11066.260	0.000	0.00
27	30-DEC-2023 00:33:05	30-DEC-2023 01:07:14	JIONET	45.703	45.704	45.704	0.000	0.00
28	29-DEC-2023 01:07:56	30-DEC-2023 00:32:54	JIONET	13871.864	13871.866	13871.866	0.000	0.00
29	28-DEC-2023 12:37:54	29-DEC-2023 01:07:56	JIONET	4747.178	4747.178	4747.178	0.000	0.00
30	28-DEC-2023 06:16:34	28-DEC-2023 12:37:46	JIONET	2795.778	2795.782	2795.782	0.000	0.00
31	27-DEC-2023 11:16:33	28-DEC-2023 06:16:34	JIONET	16580.975	16580.977	16580.977	0.000	0.00
32	27-DEC-2023 01:19:41	27-DEC-2023 11:16:24	JIONET	4785.952	4785.948	4785.948	0.000	0.00
33	26-DEC-2023 03:19:41	27-DEC-2023 01:19:41	JIONET	16324.874	16324.873	16324.873	0.000	0.00
34	25-DEC-2023 01:49:41	26-DEC-2023 03:19:41	JIONET	10851.999	10852.002	10852.002	0.000	0.00
35	24-DEC-2023 06:19:41	25-DEC-2023 01:49:41	JIONET	8968.029	8968.028	8968.028	0.000	0.00
36	23-DEC-2023 00:19:41	24-DEC-2023 06:19:41	JIONET	23513.975	23513.975	23513.975	0.000	0.00
37	22-DEC-2023 12:19:39	23-DEC-2023 00:19:41	JIONET	11512.476	11512.481	11512.481	0.000	0.00
38	22-DEC-2023 01:14:56	22-DEC-2023 12:19:30	JIONET	3899.619	3899.620	3899.620	0.000	0.00
39	21-DEC-2023 12:44:55	22-DEC-2023 01:14:56	JIONET	7456.058	7456.065	7456.065	0.000	0.00
40	21-DEC-2023 03:35:03	21-DEC-2023 12:44:46	JIONET	2730.359	2730.362	2730.362	0.000	0.00
41	20-DEC-2023 15:05:02	21-DEC-2023 03:35:03	JIONET	4487.856	4487.862	4487.862	0.000	0.00
42	20-DEC-2023 00:57:14	20-DEC-2023 10:57:15	JIONET	1368.756	1368.760	1368.760	0.000	0.00
43	19-DEC-2023 12:27:13	20-DEC-2023 00:57:14	JIONET	5859.940	5859.942	5859.942	0.000	0.00
44	19-DEC-2023 11:13:51	19-DEC-2023 12:27:03	JIONET	172.445	172.452	172.452	0.000	0.00
45	19-DEC-2023 02:21:46	19-DEC-2023 11:13:40	JIONET	2237.029	2237.032	2237.032	0.000	0.00
46	18-DEC-2023 00:21:46	19-DEC-2023 02:21:46	JIONET	13106.955	13106.954	13106.954	0.000	0.00



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Jio Number : 916613559964

Tax invoice date :16-JAN-2024

Itemised Usage

No.	Start Date & Time	End Date & Time	Destination	Total Usage (MB)	Billed Usage (MB) (A)	Free Usage (MB) (B)	Chargeable Usage (MB) (C=A-B)	Amount (₹)
47	17-DEC-2023 04:51:46	18-DEC-2023 00:21:46	JIONET	8751.873	8751.875	8751.875	0.000	0.00
48	16-DEC-2023 16:51:43	17-DEC-2023 04:51:46	JIONET	6733.144	6733.145	6733.145	0.000	0.00
49	16-DEC-2023 15:48:01	16-DEC-2023 16:51:32	JIONET	407.713	407.715	407.715	0.000	0.00
50	16-DEC-2023 12:43:36	16-DEC-2023 15:47:47	JIONET	1434.528	1434.532	1434.532	0.000	0.00
51	16-DEC-2023 11:09:27	16-DEC-2023 12:43:25	JIONET	116.396	116.397	116.397	0.000	0.00
52	16-DEC-2023 05:58:47	16-DEC-2023 11:09:17	JIONET	3478.506	3478.506	3478.506	0.000	0.00
53	15-DEC-2023 16:58:46	16-DEC-2023 05:58:47	JIONET	6958.446	6958.448	6958.448	0.000	0.00
Data Total			53	364284.465	364284.590	364284.590	0.000	0.00

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Ms. Chayaswini Biswal
Flat No 78 Flat No 78,flat No 78
Chhend Colony Subhasthiti Apartment Near Pluton Mall
769015
Rourkela Sundergarh Odisha India



Original for Recipient

Jio Number : 916613559964

Account Number: 209715268813

GST Bill Number: E21I232408422622

Document Number: 263005045289

Billing Cycle Date: 16-Jan-2024

Tax Invoice Date : 16-Jan-2024

Due Date: 25-Jan-2024

Credit Limit: ₹ 0.00

Place of Supply: 21 Odisha
GST Registration Number: Not Available

Platform Services

Registered Mobile Number: +916371956773 || Email: chayaswini.1997@gmail.com

Your Jio Fiber Bill from 16-Dec-2023 to 15-Jan-2024

Refer following pages for details of charges

My Previous Balance (₹)	Payment Received (₹)	Current Taxable Charges (₹)	Taxes (₹)	Total Current Month Charges (₹)	Total Payable (₹)
148.68	148.68	105.00	18.90	123.90	123.90

	Amount (₹)
1. Plan Charges	105.00
2. Subscription Charges	0.00
3. One Time Charges	0.00
4. Current Month Discount / Credit / Debit	0.00
5. Current Taxable Charges (1+2+3+4)	105.00
6. Taxes	
CGST(9%)	9.45
SGST(9%)	9.45
7. Bill Discount including Tax	0.00
8. Current Month Charges payable (5+6+7)	123.90
9. Waiver	0.00
Total Charges	123.90

Payment Options

JioAutoPay



JioPay



ACH - (Direct Debit)

set ACH mandate on your bank account.
Visit the nearest Jio Store along with a cancelled cheque.



Standing Instructions (Credit Card)

Set JioAutoPay through My Jio App.
Download the MyJio App from Play Store or App Store.

JioDigiPay



My Jio & Jio.com

Pay bills using credit/debit card/netbanking/ e-wallets/UPI on My Jio App or visit www.Jio.com and click on Quick Pay Download the app from Play Store or App Store



We also accept Cash /Credit /Debit Card at the Jio Store

GSTIN: 21AAECJ6878N1Z0 PAN : AAECJ6878N

Registered Office: Jio Platforms Limited
Office-101, Saffron, Nr. Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad, Gujarat, India
PIN Code 380006

State Office : Jio Platforms Limited
C/O Ril 1st Floor Wing A/B, Fortune Tower,
Chandrasekharpur,
Bhubaneswar, Khordha,
Odisha 751023

GST Registered Office: Jio Platforms Limited
Company , Odisha State - GST, Khordha, C/O RIL 1st Floor Wing
A/B Fortune Tower Chandrasekharpur Bhubaneswar- 751023, IN



Your Plan Details

Plan Name: Platform Services	
OTT Apps	Home Networking,JioCinema,JioSecurity,ShortsTV,SonyLiv Premium,EROS Now (Via JioTv+),TVF Play,ALTBalaji (Via JioTv+),Hoichoi,SunNXT,Discovery plus,Zee5 Premium,ShemarooMe (Via JioTv+),Disney+ Hotstar,LionsGate Play (Via JioTv+)

Your Payment & Bill History

Last 6 months bills					
15-DEC	15-NOV	15-OCT	15-SEP	15-AUG	15-JUL
₹ 148.68	-	-	-	-	-

Last 3 Payments		
15-DEC	15-NOV	15-OCT
₹ 371.70	-	-

Important Information

Tariff & Plans

1. No migration fee is chargeable for changing tariff plan.
2. No charge will be levied for any service without your explicit consent.
3. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

Other Information

1. Jio Platforms Limited reserves the right to change,from time to time,the terms and conditions of the contract by giving notice of the changes.
2. In the event of non-payment,part payment or late payment of the outstanding amount by the due date, or in the case of nonpayment,Jio Platforms Limited reserves the right to disconnect services.

Complaints & Service Requests

Visit www.jio.com, login with your FLN no click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.
You can also call 199 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

Charges

1. Any disagreement on charges levied should be informed within 60 days of billing, failing which all charges will be considered valid.

Service Accounting Codes (SAC)

SAC Service : Services
998431 : Digital VAS
998432 : Online Music Charges
998433 : Online Video Charges
998439 : Online Content Charges

Reach Us



DIGITAL
LIFE

Ms. Chayaswini Biswal

Document Number: 263005045289

Tax Invoice Date: 16-Jan-2024

1. Plan Charges

S No.	Description	From Date	To Date	Amount (₹)
1	Platform Services	16-Jan-2024	15-Feb-2024	105.00
Total				105.00

2. Payments in the Billing Period

S.No.	Description	Date	Amount (₹)
1	Account Balance	17-DEC-2023	148.68
Total			148.68