

Name: MR. NARENDER SINGHS/O MR. LAL SINGH .

Billing Address: HOUSE NO RZ-149 FLOOR 2ND VILLAGE MANGOLPUR KHURD NEW DELHI 110083

Supply Address: HOUSE NO RZ-149 2ND FLOOR VILLAGE MANGOLPUR KHURD CITY DELHI 110083

Mobile/Tel No. 9811035283/8802113776

E-mail

Bill of Supply for Electricity

Power Factor

Sanctioned Load (KW/KVA) 1.00/ **Contract Demand**

District ROHINI Zone Avantika

MRU No. RH11A002 **Walking Sequence** 000002/0106/003 Bill Remark Pole/Pillar No. 551-1/10

Days: 32

Fixed Charges

1.00 *20.00 *1.0857=21.71.

Energy Charges Units Rate(Rs.)

PPAC On Fixed Charges

On Fixed Charge @8%

On Fixed Charge

On Energy charge

On Energy Charges @8% **Pension Trust Surcharge**

Electricity Tax @5% (on #)

PPAC On Energy Charges

Differential PPAC On Fixed Charges # Differential PPAC On Energy Charges

X 3.00

X 4.50 X 6.50

217

Total

Surcharge

CA No. 60002132771 19/05/2010 **Energisation Date Security Deposit** 600.00 **SLD Charges** 3000.00 **Connection Type PERMANENT**

Tariff Category Domestic Lighting DL **Bill Basis** Actual(KWH) Bill On Reading Bill Date 27/02/2024 Bill No. 12006648316

Amount (₹)

21.71

2011.00

1.90 175.96

6.32 585.80

1 74 160.88

1.52

140.77

146.68

3254.28

Discnnctn Orders issued-Pay arrears imdtly to avoid discnnctn. Order No. 002036523304, Dtd 05.03.2024.

Current Demand Details / वर्तमान शुल्क का विवरण

Amount(Rs.)

651.00

976.50

2011.00

Power Purchase Cost Adj. Charge (PPAC)

Type

Month: 1.0857

Bill Period 24/01/2024 to 24/02/2024

ì	Unit	Current Meter Detail		Removed Meter Detail		Due Date		
		Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)			16-MAR-2024
		No.41406920,MF= 1.00				Units Consumed		(Immediate for Arrears)
		Status(Visual Inspection	on):OK,Single Phase			[(A-B) x MF] + [(C-D) x MF]		Total Amount Payable
		24/02/2024	23/01/2024					Rs. 6100.00
	KWH MDI KW	31930 2.52	31437			493		165, 0100,00

Important Message

stration of New Co help related to Online reg contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com Interest accrued for FY 2022-2023 ,already adjusted in bill no. 10209575896(Generated for the period 05.04.2023 TO 07.05.2023) for Rs. 69.73 ,TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60002132771. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 20.38%, for detail, please refer reverse side of bill

Your Current MDI has exceeded the Sanctioned load (SL), Kindly note, as per DERC Order the highest of average of MDI readings recorded as per billing cycle covering any four consecutive calendar months during the fin. year i.e. from 1st Apr to 31st Mar would be adopted to revise the SL in next FY

Arrears are payable immediately & Due Date is for Current Demand only

Nearest Payment Centres (1) TPDD SUBJECT HISTORY, SHAKTI DEEP							
Billing Period	Days	Units	Bill Basis	Current Demand		Provisional Bill Refund	
20/12/23 to 23/01/24	35	239	Actual	1148.97	0.00	0.00	2810.00
16/11/23 to 19/12/23	34	242	Actual	1171.30	0.00	0.00	1640.00
14/10/23 to 15/11/23	33	95	Actual	461.45	0.00	0.00	460.00
11/09/23 to 13/10/23	33	121	Actual	579.39	0.00	0.00	1350.00
10/08/23 to 10/09/23	32	162	Actual	763.87	0.00	0.00	760.00
08/06/23 to 09/08/23	63	371	Actual	1761.88	0.00	0.00	1170.00

Payment History						
NOV-23	AUG-23	JUN-23	APR-23	FEB-23	JAN-23	
1350.00	1170.00	1100.00	800.00	590.00	2860.00	

Other Arrears not incl. in	"Total Amount Payable"
On a/c of Theft of Electricity	NTA/Disputed



Your Electricity Bill Summary/बिल सारांश

Net Current Demand		Subsidy	4
3254.28	ľ		ľ

	Arrears (included in Total Amount Payable)					
1	Energy	Non-Energy	Т			
	2779.77	0)			

+	Provisional Bill Refund

Adjustments		
	ľ	Г

Net Current Demand

LPSC	l.
63.78	

Total Amount Payable 6097 83

A RESTAUSANT VINA			
Powered by	D	BHA	RAT
		BILL	PAY



Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.







"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW अच्छे मक्षिय के लिए क्षितुत वाहन की तरफ बदलाय करें"

Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)

Category		Fixed Charges per month	Units per Month	Energy Charges
	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
Domestic	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS		₹ 150/kW	₹ 4.50/	kWh
Non Domostic	upto 3kVA	₹ 250/kVA	₹ 6.00/kVAh	
Non-Domestic	above 3kVA	₹ 250/kVA	₹ 8.50/	kVAh
	Industrial	₹ 250/kVA	kVA ₹ 7.75/kVAh	
	Agriculture	₹ 125/kW	₹ 1.50/	kWh
Public Utilities Advertisement & Hoardings		Public Utilities ₹ 250/kVA ₹ 6.25/kVAh		kVAh
		₹ 250/kVA	₹ 8.50/	kVAh
Chamina Stat	ion for E Diebehaus/E Mahiela on si	eala paint daliuma	LT	4.50/kWh
Charging Station for E-Rickshaw/E-Vehicle on sin		igie punit denvery	HT	4.00/kVAh

Detail of Power Purchase Cost Adjustment Charge Rates

Period	Rate	Period	Rate	Period	Rate
19.08.20 to 31.03.21	7.14% (Diff.)	26.01.22 to 25.04.22	6.76% (Prov)	26.07.22 to 06.03.24	8.75% (Prov)
17.02.21 to 16.05.21	7.51% (Prov.)	26.04.22 to 25.07.22	8.52% (Prov)	16.12.22 to 06.03.24	5.55% (Diff.)
26.07.21 to 25.10.21	1.14% (Prov)	01.04.21 to 06.03.24	8.50% (Diff.)	09.01.23 to 06.03.24	2.84% (Diff.)
26.10.21 to 25.01.22	1.64% (Prov)	10.06.22 to 06.03.24	2.00% (Diff.)	07.06.23 to 06.03.24	1.49% (Diff.)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायतः प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आय किसी भी निकेदन/पूछमाध/विकासत के लिए नीसे दिए गए विकरमों में से किसी का चयन करके किसी का चयन करके हमरो राग्पर्क कर राकते हैं

- a. Sampark Kendra/सम्पर्क केन्द्र (19124)
- b. District Customer Care Centres/जिला उपयोक्ता योगा केन्द्र (9:30 AM to 5:30 PM-Mon-Fri/योग-गुळ 9:30 AM to 1:00 PM-Sat/गणि)
- c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- d. To report Harassment, unethical Practice or Theft/कर्योहन अमेरिक व्यवहार, कितली की बोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर गक्ते हैं or write to us at vigilance@tatapower-ddl.com

Complaint Management: Three Tier Grievance Redressal Structure

Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/बंदि आप अपने किसी भी निवंदन / शिकायत के संबंध में हुए कार्यवाडी से संतुष्ट नहीं हैं तो आब जिला उपनोक्ता सेवा केन्द्र जाकर नीचे दिए ए अधिकारियों से संपर्क कर सकते हैं

Level 1 - Customer Relations Executive(CRE)/उपभोक्ता संपर्क अधिकारी

Level 2 - Cutomer Service Manager(CSM)/District Manager/उपमोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/(on any working day/किसी भी कार्व दिवस पर्श

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्थित प्रमुख (रुपभोजा। सेवा प्रसंक्त के मध्यम से पर्व

Level 4 - Head-(Customer Services)/समूह प्रमुख (जपमोक्ता सेवा)

Customer Complaint Analysis Group(CCAG), उपनोक्ता शिकायत विश्लेषण समूह

TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

TIER-II (Independent Forum-CGRF)

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgredressal.forum@tatapower-ddl.com

Note: Forum shall not entertain a complaint if it pertain to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126.127.135.139.143.152 & 161 of Indian Electricity Act, 2003

TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the electricity Ombudsman, 8-53, Pashchi. Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

TOD tariff shall be applicable on all consumers(other than Domestic) ose sanctioned load/MDI(whichever is higher) is 10kW/11kVA an

Months	TOD hours		Surcharge	Rebate
May	Peak Hours	14:00 to 17:00 hrs	20%	
to		22:00 to 01:00 hrs		
Sept	Off Peak Hours	04:00 to 10:00 hrs		20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @7% on Fixed & Energy Charges is applicable.
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA, Where the Maximum Demand (MD), as defined in DERC (Supply Code and performone Standards, Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied or the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be consider as utility for sanctioned load/contract demand upto 10kW/11kVA.

As per GoNCTD order no. F.6/54/Power/Subsidy/2023/725 dated 14-Apr-23 for FY 2023-2024

- Subsidy to domestic consumer will be applicable as belo
 - (i) Subsidy will be provided equivalent to the entire current month bill charges utilizing mption upto 200 units per month
 - (ii) Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- 2. Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/month on fixed
- Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises"विकालोपर : यह बिजली निरू उपनोक्ता द्वारा उनको असीन परिसर क्षेत्र के लिए केवल बिजली सप्लाई से संबंधित है एवं यह उस परिसर क्षेत्र के उपर स्वामिक अधना अधिकार में लिए प्रयोग में नहीं लावा जाएगा।)
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (मनिया में होने बाली किसी मी असुविधा से बधाव हेतु. संगति खरीव / बिक्री से गूर्व. टाटा चावर-कीडीएल से "<u>संबंधि पर देय मुक्ति धमाण-मन्</u>र" कवण्य प्राप्त करें ()
- 5. Notice: In event of all dues [incl. previous bill/s arrear] non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नीटिस : विद्युत अभिनियम 2005. धारा ड्वा:) के अत्यंगत नीटिस देने के 15 दिनों के बाद देश राशि (विकले बिलों के बकाया सहित) कर गुगतान ना किए जाने पर कनेक्कन की आपूर्ति बंद करने के लिए साध्य होंगे ()

General Information / सामान्य सूचना

- बिल चित्र Rs. 4000/- से अधिक डोने पर मुगतान Cheque/Demand Draft/Online modes द्वारा करें।
 - Debit/Credit card हात Rs. 5000/- से अधिक बिल राशि के भूनतान पर Processing charges उपभोवता हाना देय होगी
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumer except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets, etcw.e.f. 1st April 2022. 4. Cheque Bounce होने पर Negotiable Instruments Act, 1881 की भारा 138 के तहरा कानूनी कर्यवाड़ी की ज
- सकती है । बिजर्नी कनेक्टन काटा जा सकता है एवम् **Cheque** यापती शुत्क **200/-** वसूता जायंगा। दो बिलिंग चक्र से अधिक बिजली प्रयोग नहीं करने की रिवर्ति में सम्पर्क केन्द्र या संबंधित किला उपगोक्ट सेवा केन्द्र को सुवित करें
- एक वर्ष के भीतर दो चेक बाउंस होने पर उपभोक्ता अंतिम चेक बाउंस से अगले 6 बिलिन चक्र के लिए नकद और चेक से बिल क
- बकाया राशि के भुगतान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ष की दर से होगी।
- कृपा जिसी भी कार्यवस आपके पास आने वाले इत्यंक टाटा पावर-सीजीएन कर्मचारी के पहचान पत्र की लांच अवस्य करें। इसर जिए आप सम्पर्क केन्द्र या मोबाईल एप पर पैक कर सकते हैं। 9. In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- 10. As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, specia Meter Reading Charges, for LT Connection: INR 50/-only and for HT Connection: INR 200/-only

Payment Options				
Payment Channels	Mode of Payment	Timings		
Online Payment at www.tatapower-ddl.com	Net Banking / Credit / Debit Card			
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill	I		
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	24 Hours		
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS*			
Designated Yes Bank Branches*	Cash up to Rs.50000/-	As per Bank Timin		
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM Lunch Time 01:30 PM to 02:00 PM		

^{*}For More Details visit our website - www.tatapower-ddl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN) No Power Supply (NPS) complaints can now be registered through the following modes: **Electricity Bill on Whatsapp** For Whatsapp Opt in give missed call at 7303482071 from RMN Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) NPSPH<space><RMN> or NPSPH XXXXXXXXXX WhatsApp @ 7303482071 NPSCA<space><CA no> or NPSCA XXXXXXXXXXXXX Duplicate Bill on WhatsApp @ 7303482071 BILL<space><CA No.>







TPDDL CONNECT is now upgraded to MY TATA POWER APP! Get Instant Solutions with

24/7 Assistance Pay your Electricity Bill Safely &

Stay Updated About Power Outages





oweringFightAgainstCorona



