PrimeStride Atlas

AI-Powered Knowledge Management System

Complete Documentation

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1. What is PrimeStride Atlas?

PrimeStride Atlas (PS Atlas) is an AI-powered knowledge management system that helps teams organize, search, and continuously improve their documentation.

Unlike traditional document repositories where files sit in folders and go stale, PS Atlas treats every document as a living asset that learns from how people interact with it.

The Problem We Solve

- Can't find that doc from 3 months ago? Semantic search finds documents by meaning, not just keywords.
- New hires ask the same questions? AI Chat answers instantly with source citations.
- Docs go stale and no one updates them? Feedback analytics shows which docs need attention.
- Knowledge scattered everywhere? Centralize everything in one AI-searchable hub.

Core Capabilities

- AI Chat — Ask questions in natural language, get answers with citations
- Semantic Search — Find by meaning, not just keywords
- Knowledge Graph — Visualize how documents relate to each other
- AI Summaries — Automatic TL;DR for every document

- Auto-Tagging — AI suggests relevant tags based on content
- Feedback Analytics — Track which docs help and which need improvement
- Team Groups — Organize documents by team with access control

Who It's For

- Small to medium tech teams (5-50 people)
- Startups without time to organize knowledge properly
- Agencies managing docs across multiple clients
- Any team tired of 'where is that doc?' conversations

2. Getting Started Guide

Welcome to PrimeStride Atlas! This guide will help you get up and running in 10 minutes.

Step 1: Create Your Account

- Visit primestride-kms.vercel.app
- Click 'Sign Up' and enter your email (or use Google sign-in)
- You'll automatically become the owner of your first organization

Step 2: Invite Your Team

- Go to the Members page (click 👤 Members in the navigation)
- Enter a colleague's email address
- They'll receive an invitation link to join

Roles: Owner (full control), Admin (manage docs & members), Member (view & feedback)

Step 3: Create Your First Document

- Click + New Document from the Library
- Enter a title and content (or upload a file)
- Click 🏷 Suggest Tags to let AI recommend tags
- Click Create Document

Supported file formats: PDF, DOCX, TXT, MD

Step 4: Try the AI Features

- AI Chat: Click '🤖 AI Chat' and ask questions about your docs
- Semantic Search: Search by concept instead of exact words
- Knowledge Graph: See how your documents relate to each other

Step 5: Provide Feedback

After reading a document, click one of the feedback buttons:

- ✅ Helped — The document answered my question
- ⚠️ Not Confident — I'm unsure if this is correct/current
- ❌ Didn't Help — The document didn't have what I needed

3. How to Use AI Chat

The AI Chat is your conversational interface for finding information across all your documents.

How It Works

- You type a question in natural language
- Your question is converted to a semantic embedding
- The system finds the most similar documents
- GPT-4o-mini generates an answer using those documents as context
- Sources are cited so you can verify the information

Best Practices

Be Specific

Instead of 'Tell me about policies', try 'What is our refund policy for enterprise customers?'

Follow Up

The chat maintains conversation history. Ask follow-up questions like 'Can you elaborate on step 3?'

Check Sources

Click the source citations to read the full document. Always verify important decisions.

Example Questions

- What is the process for requesting time off?
- How do I set up a new development environment?
- What are the steps for onboarding a new client?
- Where can I find the brand guidelines?

4. Understanding the Knowledge Graph

The Knowledge Graph visualizes how your documents relate to each other based on content similarity.

What You See

- Nodes (Circles): Each circle represents one document. Click to open.
- Colors: Documents are grouped into topic clusters using AI.
- Lines (Edges): Connect similar documents. Thicker = stronger relationship.
- Animated Lines: Documents with 85%+ similarity.

Cluster Names

AI analyzes documents in each cluster and generates descriptive names like 'Engineering Documentation', 'HR Policies', or 'Customer Support'.

Use Cases

- Discover related content when researching a topic
- Identify gaps in documentation coverage
- Understand knowledge structure across teams
- Onboard new team members by walking through the graph

Access Control

- Admin/Owner: See all organization documents
- Member: Only documents you have access to (org-wide + your groups)

5. Groups and Access Control

Groups let you organize documents by team or project while controlling who can see what.

Note: Groups are available on Pro and Business plans.

How Access Control Works

Organization-wide	Everyone in the organization
Assigned to Group	Only group members + admins/owners

Creating a Group

- Go to Groups page (click 🏷️ Groups in navigation)
- Click Create Group
- Enter a name (e.g., 'Engineering', 'Sales', 'HR')
- Add members to the group

Role Permissions

Owner/Admin	✅ Full access	✅ All groups
Member	✅ Full access	Only their groups

6. Feedback and Analytics

PS Atlas is built around continuous improvement. The feedback system helps identify which documents are working and which need attention.

Providing Feedback

- ✅ Helped — Click when the document answered your question
- ⚠️ Not Confident — Click when you're unsure if info is correct/current
- ❌ Didn't Help — Click when the document didn't have what you needed

Why Feedback Matters

Traditional documentation is 'fire and forget'. With feedback:

- Writers see which docs are actually useful
- Managers identify documentation gaps
- Teams prioritize what to update based on real data

Interpreting the Data

- High 'Didn't Help' count: Document might be outdated or poorly titled
- High 'Not Confident' count: Document might need verification
- No feedback: Document might not be discoverable

7. Pricing Plans

PrimeStride Atlas offers flexible pricing to fit teams of all sizes. All plans include full AI features.

Price	$0	$29/mo	$79/mo	$149/mo
Users	3	10	25	50
Documents	25	200	Unlimited	Unlimited
AI Features	✅	✅	✅	✅
Groups	—	—	✅	✅

Enterprise (50+ users): Contact us at sales@primestride.ai for custom pricing.

FAQ

Can I change plans anytime?

Yes, you can upgrade or downgrade at any time.

Is there a free trial?

The Free plan lets you try all core features. Upgrade when you need more.

Do you offer annual billing?

Yes! Save 20% with annual billing.

8. Frequently Asked Questions

General

What is PrimeStride Atlas?

PS Atlas is an AI-powered knowledge management system that helps teams organize, search, and improve their documentation using artificial intelligence.

How is PS Atlas different from Notion or Confluence?

PS Atlas is purpose-built for AI-first knowledge management. Instead of just storing docs, we help you find information with semantic search, answer questions with AI Chat, and identify which docs need improvement.

AI Features

How does AI Chat work?

AI Chat uses Retrieval-Augmented Generation (RAG). We find relevant documents using semantic similarity, then use GPT-4o-mini to generate an answer. Sources are always cited.

Is my data used to train AI models?

No. Your documents are only used to answer your team's questions. We use OpenAI's API with data privacy protections.

Security

Is my data secure?

Yes. All data is isolated by organization using Row Level Security. We use Clerk for authentication and Supabase for secure storage. All connections are encrypted.

Support

How do I get help?

- Free/Starter: Email support@primestride.ai
- Pro: Priority email support
- Business/Enterprise: Dedicated support channel