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**Version (3)**

**Answer the following questions:**

**Question (1):** (2 Points)

**Indicate whether the following statements are True or False and correct the false ones:**

- a) The caption of the table is placed at the top of it. (True)
- b) When planning for a presentation you shouldn't consider your audience. (False)  
Correction: The first thing to consider in planning the presentation is "Who are the audience".
- c) A recommendation letter acknowledges that you received something. (False)  
Correction: An acknowledgement letter acknowledges that you received something.
- d) If needed, an abstract can include tables and figures. (False)  
Correction: Abstract shouldn't contain any tables, figures, or references.

**Question (2):** (4 Points)

**Criticize the following, (Good or Bad) stating your reasons**

i) Addressing a business letter to someone you don't know:

- a) Dear Sir/Madam, (Good)  
Reason: It is formal and suitable for addressing unknown recipients.
- b) Dear Emy, (Bad)  
Reason: It is not recommended to address unknown recipients with first name.

ii) Report Section Headings:

- a) Overview. (Bad)  
Reason: Should be specific, self-explanatory, and precise.
- b) Tips and Guidelines of Good Technical Writing in the Field of Computer Science and Information Systems. (Bad)  
Reason: Too long and doesn't fit in one line.

**Question(3):** (4 points)

Write a contrast paragraph about soft skills and hard skills.



Ain Shams University  
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Information Sciences

Mid Term Exam  
Second Year  
Time: 40 min.  
Subject: Report Writing  
Date: 1-Dec.-2014

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**Left for students but should contain:**

A topic sentence specifying that it is a contrast paragraph. **(1 points)**

Development sentences highlighting the differences. **(1 points)**

A concluding sentence that summarizes the paragraph. **(1 point)**

**(1 point)** for adhering to the paragraph structure.

**Good Luck ☺**