Writing in the Field of Computer Science

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Writing Project Proposals

Why it's Needed

- To get approval.
- To get sponsoring.
- To get funding.

You need to convince someone.

General Points to Cover

- Introduce yourself and your project.
- Describe the need and how the project will meet that need.
- Provide the details of what you propose to do and explain the costs.
- Persuade your readers that you are the perfect choice to successfully complete the project.

Know Your Audience

- Any proposal reader will want to know why you are proposing the project to them.
- You need to convince the readers that it's in their best interest to support your project.
- You need to write a <u>customized</u> proposal.

Cover Letter

- You may need to start your proposal with a Cover Letter:
 - A brief personal introduction of yourself and your project.
 - The action you want them to take after reading your proposal.
 - Contact information.

Suggested Content

1. Introduction:

- What is the history of the problem?
- Why is this problem interesting?
- Is the problem already solved? What is done now?
- Are there any similar systems or solutions to the one you propose?
- Are there are possible improvements to current solutions?

Suggested Content (cont.)

2. Project Summary:

What in general will this project achieve?

3. Project Details

- Architecture and Environment: Describe the project environment (software, hardware, languages, organizations, etc.)
- Implementation Issues and Challenges:
 - What will be the most difficult issues and challenges in the implementation?
 - How are you using or extending current tools/systems for your problem?
 - What makes your project unique?

Suggested Content (cont.)

3. Project Details (cont.)

- Deliverables:
 - What will the project produce? (program, report, etc.)
 - Describe in relative detail the features of each of the project's products.
 - Emphasize what your project contributes or achieves.
- ♦ Time Plan:
 - Provide an estimated timeline of project deliverables and important dates.

Suggested Content (cont.)

4. Conclusion:

 Summarize the project including the problem, motivation, and proposed solution, and re-state important (planned) contributions.

5. References

 List references used to compile proposal and references that will be used for project (if already known).

Writing User Guides

User Guide

A User Guide explains how to use a software application in language that a non-technical person can understand.

Identify the Audience

- Who are your users?
- Are there different groups of users?
- Will different groups of users perform different tasks?
- What level of technical expertise do users have?
- How much time will they invest reading the user guide?
- What tasks are users typically going to perform with the software?

Content

1. Preface:

- Use this section to reference other documents related to the software.
- If needed include a "How to use this guide" section
- 2. Table of contents.
- 3. Body

Content (cont.)

- 4. Reference Materials:
 - Error messages that may arise when you use the application.
 - Troubleshooting tips to resolve these issues.
 - Frequently asked questions.
- 5. Glossary: covers all acronyms and terms used in the document.
- Index: helps users locate specific items very fast without having to search through the entire document manually.

Procedures

- Procedures help the user perform specific tasks.
- Examples:
 - When, why, and how you can perform a task.
 - What the screen will show after you perform a task.
 - Examples of tasks and program operation.

Writing Procedures

- Tasks include:
 - Identifying the major tasks.
 - Separating each major task into subtasks.
 - Writing a series of steps that walk the user through each subtask.
 - Using an "if-then" approach when explaining decisions that users can make.

Guidelines

- Make sure the instructions actually map on to the product in all respects.
- Include a one-page quick start guide.
- Present instructions as step-by-step procedures.
- Tell the user what functions there are, and what they are for — not just how to use them.
- Avoid marketing.

Guidelines (cont.)

- Avoid lengthy paragraphs.
- Use everyday words and terms.
- Explain symbols, icons and codes early.
- Avoid creating dead-ends.
- Do not assume the user has prior experience or product knowledge.
- Write in the present tense and the active voice.

Writing Code Comments

Why is it Important

- The lifetime of a software is 10% development and 90% maintenance.
- Maintenance is where comments can be useful.
- Developers don't stay for the whole life cycle.
- Lack of comments will eventually lead to lost productivity due to time spent tracing and re-learning.

Guidelines

- Don't rely on comments, write readable code.
- Don't write what the code is doing.
- Always write why you are writing this piece of code.
- One liner comment is best.

Tips

Don't comment the obvious.



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- Write in English.
- Both writing no comment and writing too much comment is bad.

Thank you