# Persuasion and Norm Persistence

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# **Quality Certification and Norm Persistence**

In the EU, around 12 kg of textiles per person are discarded every year

■ Yet the number of **EU Ecolabels** continues to increase!

Key problem: Regulation should first understand the **norms** guiding consumption behaviour.

### **Key Question**

Can quality certification moderate "extreme norms" of consumption?

#### Contribution

Game of incomplete information:

- Benchmark model à la Albano and Lizzeri (2001);
- 2 Dynamic information acquisition problem.

#### **Key Innovation**

Optimal policy should balance imitation of success and imitation by dissatisfaction

### Benchmark Model

#### **CONSUMERS**

- $\blacksquare$  Consumers carry a norm,  $\gamma \in \{0,1\}$
- Mass of consumers with  $\gamma=1$  is  $n_t$ ;
- Mass of consumers with  $\overset{'}{\gamma}=0$  is  $\overline{n}-n_t$
- $\blacksquare$  Consumers with  $\gamma=1$  have marginal value v of asset quality q
- $\blacksquare$  Consumers with  $\gamma=0$  do not care about quality
- lacksquare Both consumers are affected by other consumers who bought the asset in the last period,  $z_{t-1}$
- Consumers' payoff:

$$U_R := \begin{cases} 0, & \text{if don't buy} \\ v\gamma E[q|s] + v^0 + bz_{t-1} - p, & \text{if buy} \end{cases}$$

#### **FIRM**

- $\blacksquare$  Firm owns an asset of quality  $q \in Q \subseteq [q,\overline{q}]$  and sets price p
- Quality is unobservable to consumers
- $\blacksquare$  Cost of production  $c(q,\theta)$ , where  $\theta\in\Theta=[\underline{\theta},\overline{\theta}]$  is the firm's type
- Firm's payoff:

$$U_A := \max_{p,q \ge 0} \{0, \{\mathbb{E}_s[\mathbb{E}_{\hat{q}_s}(p - c(q, \theta)z_t)] | s\}\}$$

### REGULATOR

- $\blacksquare$  Regulator does not observe the firm's type,  $\theta$
- He commits to a certification rule,  $(\pi, \Sigma)$ :

   Finite set of signal realizations:  $s \in \Sigma$ , with  $\Sigma < \infty$
- Set of conditional distribution over  $\Sigma$ :  $\pi_{q,\theta}(s)$
- Regulator's payoff:

$$U_S := n_t \left( \int_{v_1^*}^1 (v \gamma \hat{q}_s + v^0 + b z_{t-1} - p^*) dF(v) \right) +$$

$$+ (\overline{n} - n_t) \left( \int_{v_0^*}^1 (v \gamma \hat{q}_s + v^0 + b z_{t-1} - p^*) dF(v) \right)$$

# **Equilibrium Characterisation**

# Market Equilibrium (Case I)

Let  $q=\overline{q}=1$  and  $p>v^0+bz_{t-1}$ . Consumers with norm  $\gamma_0$  do not buy. Consumers with norm  $\gamma_1$  buy iff  $v\geq \min\left\{\frac{p-bz_{t-1}-v^0}{\overline{q}},1\right\}$ . The firm optimally sets  $p^*=\frac{v^0+\overline{q}+bz_{t-1}-c(\overline{q},\theta)}{2}$  or does not produce if  $c(\overline{q},\theta)>v^0+\overline{q}+bz_{t-1}$ .

### Market Equilibrium (Case II)

Let  $q = \overline{q} = 1$  and  $p \le v_0 + bz_{t-1}$ . Consumers with norm  $\gamma_0$  buy iff  $p^* \le v^0 + bz_{t-1}$ . Consumers with norm  $\gamma_1$  always buy if the product is offered. The firm optimally sets  $p^* = v^0 + bz_{t-1}$  or does not produce.

When producing  $q=\overline{q}=1$ , the firm earns profit  $\pi_{\overline{q}}$ :

$$\pi_{\overline{q}}^* := \begin{cases} 0, & \text{if } c(\overline{q}, \theta) > v^0 + \overline{q} + bz_{t-1} \\ \frac{(v^0 + \overline{q} + bz_{t-1} - c(\overline{q}, \theta))^2}{4}, & \text{if } c(\overline{q}, \theta) \leq v^0 + \overline{q} + bz_{t-1} \end{cases}$$

$$(1)$$

# Market Equilibrium (Case III)

Let q=q=0. Assume  $c_0=c(0,\theta)\leq v^0\ \forall\ \theta$ . Consumers with norm  $\gamma_0$  and consumers with norm  $\gamma_1$  buy iff  $p^*\leq v^0+bz_{t-1}$ . The firm optimally sets  $p^*=v^0+bz_{t-1}$  or does not produce.

When producing q=q=0, the firm earns profit  $\pi_q$ :

$$\pi_q^* := v^0 + bz_{t-1} - c_0 \tag{2}$$

# **Dynamic Game**

# Imitation driven by success / dissatisfaction:

- Consumers' imitation dynamics depend on the payoff of other players in the population;
- Let  $n_{t+1}$  be the share of the population with norm  $\gamma = 1$  at time t+1;
- Let  $\overline{n} n_{t+1}$  be the share of the population with norm  $\gamma = 0$  at time t+1;

$$n_{t+1} = \begin{cases} \underbrace{\overline{(1-\epsilon)n_t}}^{\textit{Success}} + \underbrace{\overline{(\overline{n}-n_t)}}^{\textit{Dissatis faction}} & \text{if } u_1(n_t) > u_0(n_t) \\ (1-\epsilon)n_t & \text{if } u_1(n_t) < u_0(n_t) \\ n_t & \text{if } u_1(n_t) = u_0(n_t) \end{cases}$$

$$\overline{n} - n_{t+1} = \begin{cases} \underbrace{\overline{n_{t}} - e(\overline{n} - n_{t})}^{\text{Dissatis faction}} & \text{if } u_{0}(n_{t}) > u_{1}(n_{t}) \\ (1 - e)(\overline{n} - n_{t}) & \text{if } u_{0}(n_{t}) < u_{1}(n_{t}) \\ (\overline{n} - n_{t}) & \text{if } u_{0}(n_{t}) = u_{1}(n_{t}) \end{cases}$$

# **Dealing with Information**

# **Equilibrium Selection and Implications**

- Candidates for long-run equilibrium are the pure-strategy equilibria of a static coordination game;
- Not all fixed points can be selected as an equilibria (Sandholm 2010):
- ► Stable Equilibria: If the system has a single, stable fixed point, the system will tend converge to it;
- ▶ <u>Unstable Equilibria</u>: If the system has multiple candidate solutions, the system will cycle indefinitely.

# Next Step

How can the regulator affect norm persistence?

# References

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# Let's Connect!

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