

FLORIAN HOXHA

Country: Kosovo

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City: Ferizaj

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Date of Birth: 14/12/1999

Driving License: Yes

Summary

- Solid foundation in Hardware and Software Computer problems.
- Extensive knowledge and experience in full-stack web development.
- Great interpersonal skills.
- Good experience in system integration, interface and API design security.
- Adept at handling multiple tasks and learning new programming languages quickly.
- Excellent interpersonal, organizational and communication skills.
- Social Media Management and Marketing Analytics skills.
- Outstanding Typing Skills (WPM: 90).
- Capable of dealing promptly with various types of client demands.
- Certified Web Designer.
- Certified IBM Cyber Security Analyst.

Experience

December 2021 - PRESENT

Tive, NY - *Technical Support Representative*

- Provides contact through telephone support and simulates or recreates problems to provide resolution to client for operating difficulties
- Participate in and support company-wide initiatives such as continuous process improvement in order to improve service, reduce costs, and improve quality
- Provides contract through telephone support and simulates or recreate problems to provide resolution to client for operating difficulties
- Works with development staff to determine problem solutions
- Communicates effectively and professionally with co-workers, management and other departments
- Works with development personnel to determine problem solutions
- Communicates client suggestions for enhancements to Account Manager or Service Manager

January 2021 - Present

Webforma.eu, Prishtina – *Web Developer / Remote*

- Implemented websites, mobile applications, and landing pages from concept through deployment.
- Standardized all output with a new, responsive, mobile-first approach and strategy.
- Assessed UX and UI designs for technical feasibility.
- Developed standard and ad hoc reports in graph format as required.
- Collaborated with product team members to implement new feature developments.

October 2019 - September 2020

DONI FRUITS SHPK, Ferizaj – *IT Helpdesk Technician*

- Assisted corporate users from multiple locations who would call in with various IT issues.
- Assisted in developing and executing IT training sessions for personnel.
- Assisted in planning and executing two operating system upgrades across the entire network.
- Updating IT troubleshooting log and presenting weekly reports to management.
- Help Resolve technical problems with Local Area Networks (LAN), Wide Area Networks (WAN), and other systems.
- Maintain the security of client computers and data by ensuring operating system updates and virus protection are installed as well as finding and eliminating malicious applications.

April 2019 - December 2019

IANVS.ch, Zurich – *Web Developer / Remote*

- Building stable and maintainable codebases using React.
- Implementing a mobile-first approach to existing websites.
- Collaborating with designers to ensure designs were efficient and technically sound.
- Creating modular, responsive templates using modern CSS techniques and JavaScript libraries.

January 2019 - March 2019

IPKO TELECOMMUNICATIONS, Ferizaj – *Internship - Sales Associate*

- Selling company goods, products, and services in order to increase profit.
- Working closely with operations and customer support to ensure customer satisfaction.
- Assisting customers with complaints or inquiries related to products, services, or purchases.
- Developing strong relationships with key accounts to maintain a high level of service and client loyalty.

March 2017 - January 2019

ALB GROUP, Prishtina – *Front End Developer*

- Developed dynamic and interactive websites that ensured high traffic, page views, and User Experience, resulting in 40% increase in sales revenue.
- Oversaw full lifecycle of software development for 9 projects with 100% on time delivery while staying 5% under budget.
- Creating websites/a website using standard HTML/CSS practices.
- Implemented server that expedited document generation and search functionality by 20%, earning commendation and award from upper management.

Education

- BS in Computer Science, UBT – University of Business and Technology - May 2017 - November 2021.
- CCNA 1-2-3 – Cisco- February 2021 - April 2021.
- German Language Course A1/B1 – ElSinda Star – March 2019 – October 2019.
- Web Design Training – ICK KOSOVO - February 2021 - April 2021.
- Certified IBM Cyber Security Analyst. - September 2021.
- Certified Flutter Developer - ROI Academy - November 2021
- Certified Python Developer - ICT Kosovo for growth - October 2021 - December 2021

Projects

Responsive Website. – davosnetworks.com

- Developed a dynamic and interactive website that ensured high traffic, page views, and User Experience, resulting in 40% increase in sales revenue.
- Developed and designed the complete website.
- The goal of the project was to build a website that includes information about the company and their services.

Pulsi APP. – pulsiapp.com

- Developed a heart rate measuring app, accurate and visual pulse checker using Flutter.
- Simple operation: with your fingers on the back of the camera and flashlight, gently press, you can read the pulse in a few seconds.

Skills & Interests:

Programming Languages

- Proficient in Python, ReactJS, NodeJS, Flutter.
- Proficient in Robotic Process Automation (RPA).

Web Technologies

- Javascript/JSON, jQuery, RESTful Web Services, HTML5, CSS.
- Highly Experienced with IOS and Android API Security.
- Experience with server-side frameworks such as Python, Ruby, Php, Java, ASP, ASP.NET.