

Problem Description:

Little Lemon, a popular restaurant, currently lacks an online reserve-a-table feature on its website. This absence poses several challenges for both the restaurant and its customers. Without an online reservation system, customers must resort to traditional methods such as phone calls or in-person visits to book a table.

This process can be inconvenient, time-consuming, and prone to errors, leading to frustration for both customers and restaurant staff. Moreover, in today's digital age, where online convenience is paramount, the absence of this feature may deter potential customers from choosing Little Lemon over competitors who offer online reservation capabilities.

Therefore, implementing an online reserve-a-table feature is crucial for enhancing the customer experience, increasing efficiency, and staying competitive in the restaurant industry.