LONDON, N17 • FISHA.GOT.7@GMAIL.COM • 07459552180 • **LINKEDIN.COM/IN/FISHA-GOITEM**

FISHA GOITEM

Computer Networks and Security Student

PROFESSIONAL SUMMARY

Final-year **Computer Networks & Security** student at Middlesex University, predicted First Class Honours. Strong hands-on experience with **network design, configuration, and cybersecurity**, as well as exposure to **AI and machine learning** workflows through remote work. Adept at troubleshooting network issues, ethical hacking, and working across **Linux and Windows environments**. Known for a proactive mindset, attention to detail, and a passion for solving real-world tech problems.

EMPLOYMENT HISTORY

OUTLIER AI MODEL TRAINER   2024 - Present
Outlier AI   remote work

- Supported the training and evaluation of AI/ML models across various domains.

- Worked on **data labelling** for NLP tasks and helped fine-tune algorithm performance.

- Gained experience with **machine learning pipelines**, model testing, and data structure fundamentals.

SHOP ASSISTANCE   2018 - Present
Walthamstow outdoor market

- Delivered excellent customer service in a high-traffic environment.

- Managed stock, handled transactions, and resolved customer issues efficiently.

- Developed **communication, problem-solving, and time management** skills applicable to IT support roles.

EDUCATION

COMPUTER NETWORKS AND SECURITY   Sep 2022 - Jun 2025
Middlesex University

Grade: First class(predicted)

Relevant Modules: Network Design & Security, Linux , Cybersecurity

BTEC LEVEL 3 NATIONAL EXTENDED DIPLOMA IN IT   Sep 2020 - Jun 2022
CONEL College

Grade: DDM

ITQ LEVEL 2 FOR IT USERS   Sep 2019 - Jun 2020
CONEL College

GCSE ENGLISH   Sep 2020 - Jun 2021
CONEL College

GCSE MATH   Sep 2017 - Jun 2018
Redbridge Alternative Provision school

CERTIFICATIONS

EMBRACE MENTORING PROGRAMME WITH EDI AS A MENTEE

Microsoft

NETWORKING BASICS AND NETWORK ADDRESSING & BASIC TROUBLESHOOTING
Cisco

TECHNOLOGY IEUK 2024: INTERNSHIP PROGRAMME
Bright Network

COUCH TO CODER 2024
Bright Network

SKILLS

NETWORKING:

Network Design, VLANs, Subnetting, OSPF, EIGRP, DHCP, DNS, VPN (IPSec/SSL), Inter-VLAN Routing, Port Security, Remote Access

SECURITY:

Firewall , IDS/IPS , AAA, MFA, SQL Injection Testing, WPA3, Endpoint Protection, Access Control

TOOLS AND PLATFORMS:

Wireshark, Nmap, Burp Suite, Metasploit, Cisco Packet Tracer, Putty, Kali Linux, Parrot , Ubuntu ,Linux, Windows

PROGRAMMING:

Python, HTML

SOFT SKILLS:

Communication, Documentation, Troubleshooting, Project Management

PROJECTS

BOOTS PHARMACY – SECURE NETWORK ARCHITECTURE SIMULATION

Final Year Project | Middlesex University

Developed a secure network design addressing real-world pharmacy cybersecurity challenges. Used Cisco Packet Tracer to implement VLAN segmentation, ACLs, guest Wi-Fi isolation, secure SSH access, MFA, and role-based CLI. Simulated inter-VLAN communication and evaluated GDPR compliance.

SECURE SHOP LTD – ENTERPRISE NETWORK DESIGN & SECURITY

CST3577 Coursework | Middlesex University

Designed a scalable and secure enterprise network for an eCommerce company. Implemented VLAN segmentation, VPN for remote access, firewalls, ACLs, and DMZ architecture. Developed incident response protocols and enforced a least-privilege access model.