

FISHA GOITEM

Computer Networks and Security Student

PROFESSIONAL SUMMARY

Final-year **Computer Networks & Security** student at Middlesex University, predicted First Class Honours. Strong hands-on experience with **network design, configuration, and cybersecurity**, as well as exposure to **AI and machine learning** workflows through remote work. Adept at troubleshooting network issues, ethical hacking, and working across **Linux and Windows environments**. Known for a proactive mindset, attention to detail, and a passion for solving real-world tech problems.

EMPLOYMENT HISTORY

OUTLIER AI MODEL TRAINER

2024 - Present

Outlier AI

remote work

- Supported the training and evaluation of AI/ML models across various domains.
- Worked on **data labelling** for NLP tasks and helped fine-tune algorithm performance.
- Gained experience with **machine learning pipelines**, model testing, and data structure fundamentals.

SHOP ASSISTANCE

2018 - Present

Walthamstow outdoor market

- Delivered excellent customer service in a high-traffic environment.
- Managed stock, handled transactions, and resolved customer issues efficiently.
- Developed **communication, problem-solving, and time management** skills applicable to IT support roles.

EDUCATION

COMPUTER NETWORKS AND SECURITY

Sep 2022 - Jun 2025

Middlesex University

Grade: First class(predicted)

Relevant Modules: Network Design & Security, Linux , Cybersecurity

BTEC LEVEL 3 NATIONAL EXTENDED DIPLOMA IN IT

Sep 2020 - Jun 2022

CONEL College

Grade: DDM

ITQ LEVEL 2 FOR IT USERS

Sep 2019 - Jun 2020

CONEL College

GCSE ENGLISH

Sep 2020 - Jun 2021

CONEL College

GCSE MATH

Sep 2017 - Jun 2018

Redbridge Alternative Provision school

CERTIFICATIONS

EMBRACE MENTORING PROGRAMME WITH EDI AS A MENTEE

Microsoft

NETWORKING BASICS AND NETWORK ADDRESSING & BASIC TROUBLESHOOTING

Cisco

TECHNOLOGY IEUK 2024: INTERNSHIP PROGRAMME

Bright Network

COUCH TO CODER 2024

Bright Network

SKILLS

Networking:

Network Design, VLANs, Subnetting, OSPF, EIGRP, DHCP, DNS, VPN (IPSec/SSL), Inter-VLAN Routing, Port Security, Remote Access

Security:

Firewall , IDS/IPS , AAA, MFA, SQL Injection Testing, WPA3, Endpoint Protection, Access Control

Tools & Platforms:

Wireshark, Nmap, Burp Suite, Metasploit, Cisco Packet Tracer, Putty, Kali Linux, Parrot , Ubuntu ,Linux, Windows

Programming:

Python, HTML

Soft Skills:

Communication, Documentation, Troubleshooting, Project Management

HOBBIES

- Participating in **networking workshops** and events
- Practicing **network troubleshooting** and ethical hacking labs
- Staying updated on emerging **network security trends**