Robert Smith

Senior Network Analyst

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SUMMARY

Over 10 years of experience as a professional Systems Engineer committed to maintaining cutting edge technical skills and up-to-date industry knowledge.

SKILLS

A+, Network +, ITIL, VMware Training 4.5, 5.0.

WORK EXPERIENCE

Senior Network Analyst

ABC Corporation - March 2011 – March 2012

- Served as operating system expert, providing technical support for entire organization.
- Coordinated with systems partners to finalize designs and confirm requirements for a VMware 5.0 environment and installation of multiple Panologic devices to replace desktop units.
- Cleaned up the data center of unneeded server by consolidation and software management and working with the software teams to reinstall needed applications to other servers and transfer databases.
- Provided daily support to ensure company staff had necessary tools to perform tasks efficiently.
- Responsible for Windows 2003-2008r2 server OS patching and maintenance for 80 servers.
- Compiled end user training documentation that introduced the user to system enhancements.
- Rewrote, quality assurance tested and implemented project management software.

Senior Network Analyst

Delta Corporation - 2008 – 2011

- Network Administration/Project Management/NT Security Administration/Lead Computer Investigations/IT Security Awareness Responsible for the .
- Install, configure, and monitor Windows NT 4.0, Win 2000, and Windows XP, 2003 server and workstations, Novell Administration.
- Project Management, Helpdesk HDI Certification, Kaiser NT 4/2000, Citrix Certified, Lotus Notes.
- Team Lead in IS Department supporting all local and remote users.
- Project Manager for Y2K compliance projects of Network, PBX, voicemail and ACD system Administrated multi-platform environment including Windows 95/.
- Maintained communication lines for LAN/WAN infrastructure.
- Administered network including software, file, print application servers, desktops and wireless devices.

EDUCATION

Bachelor's- 1989(Pellissippi State Community College - Knoxville, TN)