

ROBERT SMITH

Business Project Manager I

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SUMMARY

Professional with Product Management, Project Management & Business Analyst experience in business-client side, application/software & infrastructure development. Proficient in identifying, documenting/mapping, improving, and implementing new processes, standards, tools and methodologies.

SKILLS

PMS, Holidex, Inventory Management, Revenue Management, Sales.

WORK EXPERIENCE

Business Project Manager I

ABC Corporation - May 2015 – August 2015

- Collected and maintained data for the Project work stream plan.
- Ensured that new product meet all requirements and specifications before being offered to the public with installation.
- Validated of required reports (including RFPs and DoE and state requirements), to identify operational implications.
- Documented and resolved maintenance and tracking of issues and action items.
- Worked with Change Control to identify and elevate risk triggers in risk register.
- Documented electric meter swap requirements that included data collection using SAP CRM in cloud environment for billing and usage purposes.
- Updated and maintained living documents that included process flows and SOPs.

Business Project Manager

Delta Corporation - 2011 – 2015

- Created and implemented strategic plans to ensure overall business goals were met.
- Coordinated technical dependencies with other work streams and shared services.
- Responsible for analyzing and driving opportunities within the Consumer Web Portal for individual customer.
- Responsible for the creation and deployment of the Web technology strategy, including multiple platforms, cloud frameworks, application, integration, performance.
- Served as a thought leader regarding improvements of end to end customer experience by improving processes enterprise wide.
- Led initiatives from assessment through implementation of solutions to ensure that business controls were in place to monitor sustainability of increased web traffic & revenue growth.
- This is Dummy Description data, Replace with job description relevant to your current role.

SCHOLASTICS

- Bachelor of Arts in History - (The Ohio State University)