

# ROBERT SMITH

## Jr.Senior Test Lead

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### SUMMARY

20 plus years in software industry Development, Quality Assurance Technical Project Management. With combination of testing expertise and people skills (including offshore environments), I have a long history retaining satisfied customers by becoming customer advocate, pushing for continuous process improvement, providing hands style management gaining respect from fellow employees while keeping focus bottom line.

### SKILLS

Photoshop, Illustrator, Flash, After Effects, 3ds Max, VRay, Maya, Visio, Proprietary Tool Sets, Photography.

### WORK EXPERIENCE

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ABC Corporation - September 2013 – April 2014

- Application Maintenance Engagement Managed an offshore team of 2 QA Leads and 10 testers.
- Directly reported to Director Quality Assurance.
- Prepared Software Quality Assurance Plan, Test Strategy, Test Plan and Training Plan.
- Prepared enterprise process flow diagram for all business lines.
- Motivated and trained onsite, offshore resources on new processes, methodology ,testing techniques and testing tools.
- Volunteered for leading SIT and successfully completed major project leading to disaster.
- Set up and administered IBM Rational testing tools.

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Delta Corporation - 2009 – 2013

- Worked with Persistent systems Ltd., Pune from 01 June 2005 to 22 October 2010.
- Worked with Persistent systems Ltd., Pune from 22 November 2004 to 31 May 2005 as a Trainee.
- Worked with Braahamam Net Solutions Pvt.
- Ltd., New Delhi from 03 January 2003 to 31 August 2003.
- Driven individual working independently with an overall passion and attention to detail for quality in the code delivered and the actual customer .
- Planning and executing test coverage, and organizing people to ensure quality products are released and zero defect escape rates in a fast paced .
- Trained and oversaw Test Leads, while also leading a separate team.

### SCHOLASTICS

- Strategic Decision and Risk Management - 2015(Stanford University)