ROBERT SMITH
System Test Engineer II

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About 8 years of overall IT experience including Salesforce Development with skills in modeling, design, coding, testing, analysis, and maintenance of CRM systems. Proficient in all phases of Software Development Life Cycle (SDLC), quality management systems and project life cycle processes. Highly skilled in Salesforce.

MAY 2008 – SEPTEMBER 2009
SYSTEM TEST ENGINEER II - ABC CORPORATION
- Analyzed the user requirements by interacting with system architect, developers and business users.
- Developed Test Cases and Test Scripts in Test Plan Manager.
- Identified the test cases that needs to be automated using QTP.
- Performed regression tests using the QTP scripts.
- Involved in certifying the Samsung MSC, IPMGW and EPC with Sprint lab network elements for 3G, LTE and IMS platform.
- Tested flavors of Sprint services like prepaid services, CALEA, e911, CMAS, LBS, CRBT, VMS, WPS, IVR, IVHHO, Billing at the Sprint Lab.
- Tested flavors of sprint network functionality like eCSFB, SIP IOT, DNS/ENUM routing functionality, OAM and redundancy, Capacity and overload testing of Samsung MSC, EPC and IP MGW.

2006 – 2008
SYSTEM TEST ENGINEER - DELTA CORPORATION
- It involves supporting various protocols like MAP, IS826, ISUP, A-interface, IS-41, A-interface, SIP, MEGACO, RTP and extended-DNS, Diameter, S1a, S6a, S11, S13.
- Supported SIP IOT with different vendors like Ericson, ALU, NGVN, Plexus and Sprints SIP peering partners, T-Mobile, Googles IMS Waterpolo project, Airrave, Vowifi calls, Level-3 communications and other IMS carrier platform and IMS network elements.
- Tested interaction between different 3G/4G Sprint network elements like MSC, IPMGW, MME, IWS, SGW, PGW, HSS, TAS, SBC, PCRF, MPC, BSC, HLR, SMSC, CMAS, BSC, NPDB ENUM server and other vendor networking elements.
- Provisioned the WSS and IPMGW in the sprint Innovation lab.
- Worked closely with Samsung network equipment manufacturer partners to develop method of procedures (MoPs) for equipment upgrades and reconfiguration.
- Maintain equipment for all network elements and test platforms Train lab users on test equipment, procedures and lab capabilities.

- Expert in writing VB script for QTP.

EDUCATION

BS In Electrical Engineering - 1990(University Of Texas At Arlington - Arlington, TX)

SKILLS

Business Analysis, Quality Assurance, Training & Development, Technical Writing, Teaching, Telecommunications, Networking, Testing, Documentation.