Robert Smith
Associate.System Architect

CONTACT DETAILS

1737 Marshville Road, Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

PERSONAL STATEMENT

Having 7 years of experience in IT Industry including 5 years of experience in PEGA PRPC in Analysis, Design, Development, Maintenance/Support, Integration and Deployment. Being Certified Senior System Architect (CSSA), involved multiple projects covering all areas Software Development Life Cycle (SDLC) including Requirements Analysis.

WORK EXPERIENCE

Associate.System Architect
ConEd (ConsolidatedEdison), NY -   June 2015 – 2020

Responsibilities:

- Project Description Customer Project Management System will provide primary means for Energy Services team members to better manage project and process of satisfying service requests from customers, through various interactions needed with customers, their contractors, through Work Management System integration, the operations groups within Con Edison who do the field work.
- CPMS will provide visibility, tracking, routing, proactive notification, correspondence generation, and other functions improve level of customer service responsiveness, while also providing greater efficiency at lower cost improving employee satisfaction.
- Responsibilities Involved in designing Technical Design Documents for new Enhancements development with Pega Lead System Architect.
- Interaction with Business users to understand expectations and requirements performing requirement analysis.
- Participate design discussions to flesh out implementation strategy.
- Prepared Role Based Access group for Pega Workflow team.
- Created Data Transforms Activities implementing core Business logic.

Associate.System Architect
Delta Corporation -   2012 – 2015

Responsibilities:

- Project Description This project was designed to create a single point-of-entry for all external inputs to the Claims Optimization processing applications.
- The Framework will utilize a series of business rules to determine which module each Claim should be routed for repair.
- This specification contains the details of the processing that will occur in Pega.
- Responsibilities Interaction with Business users to understand expectations and requirements.
- Participate in design discussions to flesh out implementation strategy.
- Prepared Role Based Access group for the pega Workflow team.
- Created Activities for implementing core Business logic.

Education

Bachelors of Technology in Technology - (JNT University)