Robert Smith

Senior Systems Architect

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SUMMARY

Dedicated IT professional with more than 10 years of system and network administration, configuration, design and maintenance. Extensive experience and knowledge of tools and best practices to protect network assets and ensure data availability and reliability. Effective communicator poised to provide excellent customer service and assistance to all staff regardless of technical level, as well as mentoring of junior IT staff.

SKILLS

MS Sharepoint, MS Office, MS Project, HP LoadRunner, Apache.

WORK EXPERIENCE

Senior Systems Architect

ABC Corporation - December 2011 – March 2016

- Delivered enterprise-level architecture services to support Centers for Medicare and Medicaid Services (CMS) customer.
- Partnered with executive leadership to guide strategic direction in technology acquisition and adoption.
- Cultivated strong relationships, establishing reputation as a trusted business partner.
- Led architecture design and implementation of $6.8M, 4000-user Virtual Desktop Infrastructure environment.
- Set framework for systems architecture.
- Set framework for business and systems discovery.
- Created business case to develop an SOA strategy for the St.

Senior Systems Architect

Delta Corporation - 2008 – 2011

- TOGAF - Design built around The Open Group Architectural Framework.
- SOA - Services Oriented Architecture design.
- Service definitions included assets, policies, roles, and procedures.
- With the following focus areas for each realm of operations; IAAS - Infrastructure As A Service PAAS - Platform As A Service SAAS - Software As A Service Realms of Service Operations were set to Enterprise Services, Client Services, Managed Services, and Shared Services.
- BPMN - Processes documented with Business Process Modeling Notation.
- Paul Companies and an analysis paper to describe the current state of document management strategies.
- Both were presented to senior VPs and were given acceptance to do a high-level approach and work breakdown as well as a preliminary estimate of .

EDUCATION

BS in Information Technology - (University of Phoenix - Phoenix, AZ)