

# ROBERT SMITH

## Lead Floral Designer

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Accomplished leader and self-starter with a passion for providing exceptional customer service. Recognized for building long-term customer relationships while implementing new and creative product. Highly skilled in crafting market-targeted merchandise. Managing multiple responsibilities and consistently exceeding customer expectations. Expert communicator and teacher who enjoys managing in-store instruction and demonstrations to assist with corporate branding strategies.

### CORE COMPETENCIES

Accredited 13.5 units of Registered Nursing program at American River College. Completed 120 hours externship at MDStat Urgent Care in Roseville, CA.

### PROFESSIONAL EXPERIENCE

#### Lead Floral Designer

ABC Corporation - September 1990 – June 2005

##### Key Deliverables:

- Computed accurate sales prices for purchase transaction.
- Maintained up-to date knowledge of store policies regarding payments.
- Worked as a team member performing cashier duties, product assistance, cleaning and floral arranging.
- Designed and suggested new display ideas to improve accessibility to merchandise.
- Worked under strict deadlines and responded to service requests and emergency calls.
- Having the opportunity to work with clients through a wide range of emotional times of great happiness through deepest sorrow.
- Skills Used Managed quality communication, customer support and product representation for each client.

#### Floral Designer

ABC Corporation - 1985 – 1990

##### Key Deliverables:

- Designed floral arrangements according to stores specs.as well as crestring my own designs.
- Opened boxes of a variety of items floral department wpuld carry.
- Arranged vignettes throughout store.
- Ordered supplies, rang up customers purchases, responsible for all greeting card displays in,store.
- Was a fast, quick learner.
- Made store more money in floral department than ever before.
- Skills Used Ally design and creative skills, as well as customer service skills..

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### EDUCATION

- General diploma -high school in Horticulture - 1988(Uniontown area high school - Uniontown, PA)