

# ROBERT SMITH

## Associate Data Center Operator I

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Successful Technical Support Analyst with over 9 years of experience. have broad technical certification and seeking for a challenging position as a Technical Support Analyst in a reputable company where I can utilize my knowledge and skill. Core strengths include: Planning and Organizing: Organize and follow complex and/or detailed technical procedures Project Management: Participating as a project team member and make recommendations for routine problem solutions.

### OCTOBER 2012 - DECEMBER 2012

#### ASSOCIATE DATA CENTER OPERATOR I - ABC CORPORATION

- Operated one or more computer systems, enter more complex commands on computer and peripheral equipment to execute job production applications and resolve equipment failures. Performed troubleshooting, repaired, upgraded and serviced multiple types of servers.
- Participated in the configuration and support of internal systems.
- Performed repair and parts replacement servers at Boeing Account - Data Center Operations.
- Performed pre-assembly activities Run the assembly machines and aligning the parts manually Performs more complex daily, weekly or nightly backups on systems to maintain production.
- Provided an additional level of interaction and information sharing between internal client teams CAPCOM team and the CAD/BIM team;
- Oversaw as-builts and ensure repository contains up to date drawing sets;
- Performed minor updates to as-builts upon receipt from contractor;

### 2010 - 2012

#### DATA CENTER OPERATOR - DELTA CORPORATION

- Management of the Platforms Unix HP UX IBM AIX, Windows NT and 2003, Database and Telecommunications.
- Manual and automated process control monitoring.
- Data processing overview.
- Issue escalation and documentation.
- Scheduled test regions to run in a specific time frame.
- Enterprise, zScope) Printed tests regions output, data backup Installed new servers and reroute cabling in the server room Monitored the system .
- This is Dummy Description data, Replace with job description relevant to your current role.

## **EDUCATION**

Bachelor of Science in Computer Science - (Kursk State University)

## **SKILLS**

Inventory Management, Technical Support, End User Training,.