

ROBERT SMITH

System Programmer I

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System Programmer Professional with extensive experience in the areas of Data Administration, Web development, and Infrastructure Administration. Significant hands-on technical expertise in Business Applications, Infrastructure, Process Management, Web based systems, Performance Tuning and Stress Testing.

EXPERIENCE

System Programmer I

Altamonte Springs, Florida - AUGUST 2006 - 2020

- Specialized in Property/Liability, Workers Compensation and Auto Claims.
- responsible for Business Intelligence development with SAP Business Objects, SAP Dashboards, Web Intelligence Documents and Crystal Reports for the last nine years.
- Responsible for these tools have been combined to give management visualization of departments, clients and data.
- Responsible for Dashboards generation using SAP Dashboards with drill down capabilities for displaying key metrics for analysis.
- Generated reports using Crystal Reports and Ad-Hoc queries in Oracle.
- Automated and maintained user processes, losses and financial reports.
- Responsible for tasks require high database interaction including data manipulation through procedures, scripts, triggers and inline statements.

System Programmer

Delta Corporation - 2001 - 2006

- Team Size 10 Responsibilities Demonstrated skills in disaster recovery planning and implementation Monitored SOX coordination, reporting, incident .
- Recoded the global interface from ProC to PL/SQL Responsible for design, implementation, test and debugging of CompuCom Upgraded the collection .
- for testing.
- Egypt Activities Managing the Data Communication Network for the IBM Systems (4361 & 4381 Hosts, S/36, AS/400, 3725 & 3720 Communication Controller, .
- Supported entire user community in reference to reporting, IBM iSeries and Rippe & Kingston.
- Responsible for month end closing and departmental reporting on the iSeries.

- Support all applications connected to the IBM iSeries including WhiteHill, Vanguard, Sequel Reporting, and PHP WebSmart by BCD.

EDUCATION

- Master's in Information Systems - (Inter American University of Puerto Rico)

SKILLS

Financial Edge, Peoplesoft, Fundware, Raiser's Edge, Crescendo Admin.