

ROBERT SMITH

Senior IT Engineer III

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

IT Professional experienced in Business Analysis, Systems Analysis, Project Management, and Quality Management. Proven success working with business and IT to solve problems and implement solutions. Communicate effectively with both technical and non-technical communities. Software development team player who understands and participates in technical aspects of team discussions.

CORE COMPETENCIES

Linux System Administration, Shell Scripting.

PROFESSIONAL EXPERIENCE

Senior IT Engineer III

ABC Corporation - 2009 – 2014

Key Deliverables:

- Managed upgrade of HP Quality Center 10 to ALM 11 testing management software and lead related process improvements.
- Prepared business & system requirements, Voice-Of-The-Customer, SIPOC and other documents.
- Created a project activities list and lead them to completion.
- Reviewed proposals from multiple contractors.
- Created communication plans.
- Managed contractor deliverables and verified that code implemented.
- Evaluated, developed, implemented and enhanced same systems.

Senior IT Engineer

Delta Corporation - 2006 – 2008

Key Deliverables:

- Selected to design server scale up, from inception to full data center population.
- Designed infrastructure for developers.
- Oversaw design, implementation, & maintenance of test tools for System Integration & Test engineers (DevOps) Managed deployment of 450 Linux servers, .
- Managed Windows, and Linux server operating system deployment strategies, & infrastructure on over 1500 servers Implemented, and improved server .
- Software developer and administrator - website Transelectrica (Apache, PHP, Mysql) Oversee the organization and technical supervision of the .
- Design and Implementation of a Data Warehouse System, - a business intelligent system for production & equipment management in semiconductor industry,.
- s- Great Valley Performed IQ, OQ and PQ on LIMS and chromatography data systems.

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EDUCATION

- MS Management of Technology - (University of Texas at San Antonio - San Antonio, TX)