

ROBERT SMITH

Associate Software Trainee I

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Two years of diverse experience and demonstrated success in IT industry with specialization in Data Modeling, Data Analysis and Database Design. Well implementation knowledge of various SDLC Software Development Life Cycle methodologies. Organized High Level Design (HLD) meetings and Detail Design Definition (DDD) meetings with the Business Analysts to understand the data elements required for the project.

CORE COMPETENCIES

Analytical Skills, Technical Skills, Effective Communication Skills.

PROFESSIONAL EXPERIENCE

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ABC Corporation - August 2012 – December 2012

Key Deliverables:

- Classified as Indian Non-Government Company and is registered at Registrar of Companies, Hyderabad.
- Authorized share capital is Rs.
- Evaluated trainees to determine progress and training effectiveness.
- Designed training curriculum and modifications to enhance effectiveness.
- Get customer complaints and refer them to Director of Client Services.
- Conducted error walkthroughs with customer.
- Opened cases in CRM and document customer issues.

Software Trainee

Delta Corporation - 2008 – 2012

Key Deliverables:

- SKILL SETS Databases MS SQL server, Oracle Operating Systems Unix & Windows Programming Languages C# .Net, Jscript, WCF, AJAX, C++ Version Control .
- o Significant experience on Offshore - Onshore model, triage daily defect call, mentoring juniors and help the team on development and deployments.
- o Experience in .Net frame work, WCF, debugging complex codes & coming up with solutions PROJECT DETAILS 1.
- PROJECT TITLE COFEE Client Verizon Data Services, USA Organization Verizon Data Services India Pvt Ltd, Chennai Project Type Development/Enhancement/.
- Corporate training in JAVA Technology.
- This is Dummy Description data, Replace with job description relevant to your current role.

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EDUCATION

Master of Science in Computer Science - (Northwestern Polytechnic University)

