ROBERT SMITH

Splunk Engineer III

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SUMMARY

Combine 16 years of computer information management and teaching. Experience as a Linux/Unix system administrator. Experience in production and enterprise environment. Hands on OS migration, system engineer and application support. Operating Systems Installation, packages and patches, adding peripherals, maintaining user accounts, system security maintenance, backup/recovery, performance tuning, troubleshooting at various levels.

CORE COMPETENCIES

MS Office, Problem Solving Skills.

PROFESSIONAL EXPERIENCE

Splunk Engineer III
Northwestern Mutual Insurance - November 2014 – 2020

Key Deliverables:
- Created many of the proof-of-concept dashboards for IT operations, and service owners which are used to monitor application and server health.
- Supported on call schedule for Production Support.
- Deployed the applications like formats of WAR, JAR, and EAR in WebLogic 9.x.
- Configuring and Administering JDBC, JMS, JNDI in WebLogic Server 9.x.
- Deploy, configure and maintain Splunk forwarder in different platforms.
- Arranged SPLUNK information contributions by understanding different parsing parameters like Index, source, source composing, line sizes, list sizes, record areas, read/compose timeout values, line breaks, occasion breaks and time designs amid list time.
- Created Splunk Search Processing Language (SPL) inquiries, made Reports, Alerts, and Dashboards and modified them. Executed Dynamic bore downs that give more prominent adaptability to the end client.

Splunk Engineer
Delta Corporation - 2010 – 2014

Key Deliverables:
- ROLES AND RESPONSIBILITIES Provide regular support guidance to Splunk project teams on complex solution and issue resolution.
- Created Dashboards, report, scheduled searches and alerts.
- Involved in standardizing Splunk forwarder deployment, configuration and maintenance across UNIX and Windows platforms.
- Maintain, grow and improve the TVX Splunk environment.
- Integrated Service Now with Splunk to generate the Incidents from Splunk Worked on DB Connect configuration for Oracle, MYSQL and MSSQL.
- Created many of the proof-of-concept dashboards for IT operations, and service owners which are used to monitor application and server health.

- Supported on call schedule for Production Support.

EDUCATION

- Master's in Computer Science - ()