

ROBERT SMITH

Functional Consultant I

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Functional Consultant I with outstanding ability to get with any team and make an excellent Team Player. Enthusiastic learner and team spirit of leadership. Proficient in Preparing Technical Design Documents. Efficient in preparing test Cases, and Unit Test Results.

2012 - 2019

FUNCTIONAL CONSULTANT I - PEOPLEFLUENT

- Implement compensation and performance plans for customers across various industries including technology, defense, healthcare and global finance using PeopleFluents SaaS solution.
- Serve as the clients primary post-sales point of contact.
- Advise clients on both industry and PeopleFluents SaaS solution best practices.
- Lead clients through requirements gathering, training exercises and user acceptance testing.
- Assist with the development of data feeds and third-party data integrations.
- Perform functional configurations and create requirements for technical configurations.
- Voice client feedback to appropriate departments within PeopleFluent.

2008 - 2012

FUNCTIONAL CONSULTANT - ABC CORPORATION

- Developed test scripts, input test data, and expected results for test plans.
- Assisted automation of scripts into QTP using manual scripts developed in the Quality Center.
- Reviewed requirement documents use cases, design specifications, and project plans in order to prepare test plans.
- Developed a library of automated test scripts to be executed in the automation of regression test in an effort to reduce test cycle time.
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EDUCATION

Bachelor of Science in Leadership and Organizational Effectiveness Track - 2006

(Vanderbilt University - Nashville, TN)

SKILLS

Microsoft Office, Salesforce, Google Docs.