

## Medical Screener

# ROBERT SMITH

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## Objective

Results-oriented employee able to work in fast-paced and challenging environment. Experienced in the following areas. Strong oral, written, and communication skills Schedule maintenance.

## Skills

Management, Customer Service, Public Speaking.

## Work Experience

### Medical Screener

**ABC Corporation** - August 2015 - March 2016

- Conducted screening procedures to determine suitability for plasma donation.
- Performed clerical duties, such as maintaining donor record files.
- Complied with SOP and current Good Manufacturing Practices.
- Utilized, cleaned, and maintained screening equipment.
- Built rapport with new and current donors.
- Handled confidential information while working within a database.
- Measured donors hematocrit Handled Front desk duties.

### Medical Screener

**Octapharma Plasma** - 2011 - 2015

- Comply with federal, state, local and company-specific regulations related to quality of product, employee and donor safety and to the proper performance of day-to-day activities.
- Committed to meet customer service expectations, greeting donors as they enter and exit the building.
- Take and record donor pulse, blood pressure, and temperature measures and monitor electronic donor questionnaire system.
- Perform finger-stick, test sample, and record other donor measures to include hematocrit, total protein and weight.
- Enter donor information into the Donor Management System (DMS).
- Stock supplies, break down empty cartons and assist with proper disposal.
- Maintain general cleanliness of work area and assist other work areas as needed to ensure a clean and professional environment.

## Education

- 2010(Old Dominion University - Norfolk, VA)