

ROBERT SMITH

Mediator/

info@qwikresume.com | <https://Qwikresume.com>

Excellent management, negotiation, planning and troubleshooting skills; with a broad scope of business experiences. Master negotiator. Accomplished leader and skilled trainer. Solid background in information systems development. Self-motivated, goal focused.

NOVEMBER 2013 - 2020

MEDIATOR/ - SANTA CLARA COUNTY

- Trained mediator & negotiator for personal & corporate disputes, crisis management & personal intervention.
- Worked in conjunction with the Santa Clara County Dispute Resolution Program (DRPS) provides mediation and conciliation services.
- Trained and experienced conflict manager and mediator.
- Practiced of neutrality in order to facilitate effective dialog write agreements and empower people to make better decisions.
- Conjunction with Santa Clara County Dispute Resolution Program (DRPS) provided mediation and conciliation services.
- Mediated for individuals or corporate disputes.
- Experienced intervening at all levels and types of disagreement.

2009 - 2013

MEDIATOR - ABC CORPORATION

- According to the U.S.
- Bureau of Labor Statistics (BLS), a mediator is a legal professional who helps compromise and resolve two disputed party complaints (www.bls.gov).
- Unlike judges, a mediator does not provide a binding solution that is enforceable by law.
- Instead, the mediator tries to think of ways to resolve the issue without the two parties going to a court of law where one party may be ruled at fault.
- Although they work in the civil service sector with judges, most mediators perform their duties in offices, meeting rooms or neutral locations for both parties to meet and communicate.
- Like judges, they must pay attention to every detail before them so they can provide a fair and neutral position..
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

Dispute Resolution Mediator & Crisis Management in Human Relations -
2013(County of Santa Clara - San Jose, CA)

SKILLS

Dispute Resolution Mediator, Negotiator, Project Management, Strategic Planner,
MRP/ERP, Systems Analyst, Customer Service, Sales, Trainer & Teacher.