Robert Smith
Associate Performance Test Lead

CONTACT DETAILS

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PERSONAL STATEMENT

Experienced professional over 15 years of knowledge in Information Technology and broad practice in QA Project Management specially preparing test strategy plans, traceability matrixes test cases, and test analysis reports. Experienced professional in manual and automated testing of Web, Client-Server, and Main Frame applications.

SKILLS

Software Quality Assurance, Performance Testing Automation.

WORK EXPERIENCE

Associate Performance Test Lead
ABC Corporation -   October 2011 – December 2011

Responsibilities:

- Designed and executed SOA web services for performance testing.
- Created, maintained and updated test plans, test cases, test environment, and test ware through life cycle.
- Designed and created a number of LR Scripts for Applications deployed on a variety of platforms including Java J2EE, .NET, Ajax and SOA applications.
- Developed LoadRunner scripts using a variety of protocols ranging from WEB (http/html), web services, Web Click& Script, Ajax TruClient.
- Worked on Developing, executing and maintaining Performance Test Plans, Test Scenarios, and Test Cases Documents in ALM Quality Center based on business requirements.
- Responsible for Identification of the Key Performance requirements for the all the modules of the Application based on consultation with the Business Analysts and the End users.
- Responsible for developing the Capacity Plan for entire system based on the Business usage, existing production usage and projected usage.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

Performance Test Lead
Delta Corporation -   2008 – 2011

Responsibilities:

- A global company with a local focus Bank of America Corporation, a financial institution, offers a range of banking, investing, asset management, and other financial and risk management products and services to individual consumers, small- and middle-market businesses, institutional investors, large corporations, and governments.
- It serves approximately 50 million consumer and small business relationships with approximately 5,100 banking centers, 16,300 ATMs, nationwide call centers, and online and mobile banking platforms.
- Project 1 Ecommerce Application Test Automation Financial and Investment domain dealing with Stock, Securities, Bonds, Loaded Mutual Funds, Unloaded Mutual Funds, Retirement Planning (normally base on customers information), etc.
- Managed a team of 5 testers to test the Ecommerce Application.
- Analyzed business documents to create test strategy plan, traceability matrixes, test scenarios, and test cases Setting up environment for tests automation Assigned tasks to team members for the following

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

Load and performance testing Automated and manual functionality and regression testing Conducting daily meeting with testing team to monitor the progress and discuss issues Managing bugs tracking system using HP Quality Center and reporting bugs severity high, medium or low and other issues (Security Constraints) Replicating bugs to analyze the issue by development team or project manager Preparing QA Status Reports, QA Summary Reports, QA Test Logs, and Defect Logs and also Preparing weekly progress, and system integration testing reports Project 2 FOREX (Foreign Exchange) - E-commerce Application was an Online Trading application of Foreign Exchange i.e., Dollar vs.

- Managed a team of 5 testers in the testing of the FOREX project.
- Performing load and performance testing for 5000 virtual users using LoadRunner Assigning number or virtual users for each scenario using Virtual User Generator Designing complex software test scenarios using reusable test components in HP Business Process Testing (BPT) Performing test automation using QTP 10.0 for functional testing (White box) and regression testing (for any fixes, updates, and enhancement) Using HP Quality Center 10.0 for implementing procedure for baselines, labeling, establishing a workspace, code merging, check-in/check-out, and builds Performing stress testing by increasing virtual users after each iteration, integration testing (Application server, web server, and database server connectivity, and response times Managing the integration of new software projects and products into the test environment Performing manual testing black box (Look and feel for broken links (hyper links), data validation (SQL Queries) of form data and database Tables.

Education

Bachelor's in Physics - (University of Karachi)