

# ROBERT SMITH

## Asst. Patient Observer

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More than seven years experience in customer service and support with recognized strengths in account maintenance, problem solving and trouble-shooting, sales staff support, and planning/implementing proactive procedures and systems to avoid problems. Proficient in Microsoft Office applications and hands on experience with health care related work.

### MARCH 2015 - AUGUST 2015

#### ASST. PATIENT OBSERVER - ABC CORPORATION

- Observes patient for obvious changes in behavior and conditions including attempts to leave the ED and notifies responsible RN
- Completes appropriate documentation
- Ensures patient is not pulling out any lines/tubes
- Alerts the appropriate RN and PCA to assist when call light is triggered
- Assists patient in the event of a fall and alerts and reports changes immediately to the responsible RN.
- Accompanies and assists patient when walking.
- Pushes patient in a wheelchair.

### 2013 - 2015

#### PATIENT OBSERVER - DELTA CORPORATION

- Patient safety.
- De-escalated situations.
- Prevented patients from harming self and/or others.
- Provides patient safety Assists with meals and activities of daily living (ADLs) Reports to the nurse of changes to patients current health status .
- Responsible for observing suicidal patients to make sure they dont cause harm to themselves or others -Responsible for keeping fall risk patients in .
- Responsible for charting patients activity.
- My job responsibilities included working with at risk psych of offenders in a prison medical setting.

## EDUCATION

Nursing - 2014(Rutgers University - Camden, NJ)

## **SKILLS**

Microsoft Office, Excel, Flexible, Medical Terminology, Typing 65 WPM, Customer Service, Social Media, Answering Phones.