

# ROBERT SMITH

## Associate Software Test Lead I

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### SUMMARY

IT professional with over 20 years of development and testing experience, highlights include: Experience creating client/server solutions utilizing Visual C#, Visual Studio .NET, ASP.NET, JSON, jQuery, Ajax, Netbeans, Java, JSP, DHTML, XML, REST, Telerik Test Studio, Selenium WebDriver, Android. Developed, deployed, tested, validated, and repaired tools utilizing Visual C#, Visual C++, ATL, WScript, NodeJS, Ruby, JavaScript, VBScript, NT Batch, and WMI/WQL, SoapUI, code review of ASP, JavaScript, VBScript and VB COM objects.

### CORE COMPETENCIES

MS Word, Testing Knowledge, Effective Communication Skills, Analytical Skills.

### PROFESSIONAL EXPERIENCE

#### Associate Software Test Lead I

**ABC Corporation - October 2000 – August 2001**

##### Key Deliverables:

- Managed core activities; spec reviews, test plans, test cases, test passes, bugs, triage for testing team, mentored current test team, new hires, and summer interns.
- Assumed all responsibilities not covered by Test Team; white-box, stress, and load testing, shape explicit facets within the Product Lifecycle.
- Responsible for project planning, illustrated what will and will not be tested based on risk analysis, priority, schedule, managed feature and scope, resource costing (employees, hardware), milestones and their exit criteria.
- Defined 2-tier/3-tier testing approaches, scoped testing efforts, defined the testing lifecycle and its application within the product lifecycle.
- Defined software bugs/defects and their purpose/attributes.
- Provided business justification for all decisions within including post-mortem analysis and defect carry-over.
- Designed and maintained defect tracking/test case management utilities, wrote automation to provide regularly scheduled statistical reports on all aspects of testing, defined testing types to be employed, defined test plans and their purpose.

#### Software Test Lead

**Delta Corporation - 1996 – 2000**

##### Key Deliverables:

- First member of this facilities SQA department.
- Created and implemented SQA plans including acquisition of testing and bug tracking tools.

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- Created and executed system test plans and test cases using Seapine software - prioritizing the work to reach specific goals.
- Created (stood up) multiple servers with various OSes and different tools including Exchange Server.
- These servers were used to test scheduling of conference room software and was done with up to 15 different languages running simultaneously.
- Designed test scenarios, scripts, plans, and procedures for 4 products with support for 15 different languages running on both Linux and Windows.
- Analyzed customer reports and field information to create issue reports and possible issue resolutions.

### EDUCATION

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