

Robert Smith

VP Of Operations/Senior Service Tech

PERSONAL STATEMENT

VP Of Operations/Senior Service Tech with over 10+ years of impressive success with a high tech trading company, running company-wide operational functions and leading large scale projects, from inception to successful completion, while making/executing sound strategic decisions. Proven track record of spearheading service improvement programs for minimizing gaps in productivity & effectiveness in service delivery

WORK EXPERIENCE

VP Of Operations/Senior Service Tech

Genesis Financial Technologies - 2011 - 2019

Responsibilities:

- Sets challenging cross-functional goals that support organizational goals and strategies.
- Integrated functional strategies, utilizing business expertise to reach financial and operational objectives.
- Researched and developed new strategies to achieve company goals and objectives - Deployed resources to reach financial forecast and business objectives.
- Developed plans for managing/retaining talent inside the organization and for improving leadership strength.
- Developed operational functions essential for increasing the firms productivity such as product promotion and placement - Evaluated and established standards and guidelines that were to be followed by all production departments.
- Monitored company policies and developed new operational procedures for the firm in order to increase efficiency.
- Work with partner companies for current and future software needs Software test new beta versions and works with developers to resolve challenges. Convert systems company-wide from windows XP to Windows 7 Troubleshoot and repair various server and pc hardware challenges Coach, train and lead other support staff with advanced technical problems.

VP Of Operations

ABC Corporation - 2008 - 2011

Responsibilities:

- Direct and oversee the company's Operations strategic plans for future growth.
- Approve the implementation of tactical operations and organizational plans that support the Company's Strategic Plan.
- Manage the Company's current production and distribution facility to determine its capability of meeting growth projections.
- Proactively align Operations with all other functional departments to create a seamless flow to ensure efficiency and collaboration cross-functionally.
- This is Dummy Description data, Replace with job description relevant

CONTACT DETAILS

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SKILLS

Management,
Leadership, Time
Management, Problem
Solving, And Decision
Making

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

to your current role.

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Education

High School Diploma in Education - 2000 (Santa Fe High School)