

# Robert Smith

## Business Systems Consultant III

### PERSONAL STATEMENT

Highly qualified Business Systems Consultant. Enjoy creative problem solving and getting exposure on multiple projects. Upgrading and troubleshooting commercial off the shelf software.

### WORK EXPERIENCE

#### **Business Systems Consultant III**

**Wells Fargo - January 2011 - 2020**

##### *Responsibilities:*

- Managed growing financing/leasing business.
- Provided both front and back office support.
- Integrated support is provided during all phases of the deal life cycle, including loan origination, servicing and distribution.
- Gathered and documented requirement and writing Functional specifications.
- Interacted with Business team to understand the system and arrive at technical solutions.
- Worked with Quality Assurance team members to develop and implement test strategies.
- Created utilities for generating transaction files for letter deletion from legacy system.

#### **Business Systems Consultant**

**Delta Corporation - 2006 - 2011**

##### *Responsibilities:*

- Defined requirements and acted as systems administrator on TIG resource allocation tool.
- Worked with user groups to provide training.
- Coordinated with Project Managers and Application Developers during code.
- Customized system solutions for various clients, market software fit and selections.
- Led a team of 2 responsible for the implementation of new rate plans.
- Processed extracts and transformed transaction, position and journal entry data from Wholesale.
- Processed compares the subsystems daily general ledger transactions data plus internal journal entries.

### Education

Bachelor Of Arts In Communication Studies - August 2010(Ashford University - Clinton, IA)

### **CONTACT DETAILS**

1737 Marshville Road,  
Alabama  
(123)-456-7899  
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[www.qwikresume.com](http://www.qwikresume.com)

### **SKILLS**

COBOL, Microsoft Office,  
Networking, JCL, Unix,  
Visual Basic, Oracle,  
Management, Project  
Management.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company  
Name)  
Reference - 2 (Company  
Name)