

ROBERT SMITH

Associate Co-Owner

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SUMMARY

Owning and operating a restaurant for almost twenty years, developed many skills ranging from a day to day operations to employee training programs. Managed employees for over twenty years and passionate about what to do. Strive for the highest quality and customer satisfaction.

CORE COMPETENCIES

Journalism, Program Management.

PROFESSIONAL EXPERIENCE

Associate Co-Owner

ABC Corporation - January 1992 – October 2012

Key Deliverables:

- Monitored compliance with health and fire regulations.
- Ensured compliance with liquor regulations.
- Monitored food preparation methods, presentation, and portion control.
- Managed daily accounting activities, including deposits.
- Investigated and resolved customer complaints regarding quality or service.
- Ensured economical use of food and timely preparation.
- Monitored budgets and payroll records.

Co-Owner

Delta Corporation - 1987 – 1992

Key Deliverables:

- Answered multiple phone lines and dispatched calls to our technicians.
- Also handled all the payroll, taxes and accounting.
- As a co-owner of Barrientez Roofing, I oversaw all aspects of business management for a financially successful company including, marketing, human.
- Our focus was to provide the best product and services to our customers to ensure their complete satisfaction.
- Co-owner of e-cigarette store and lounge.
- Created a commercial cleaning company, Responsible for filing of all legal and regulatory documents and monitor compliance with relevant laws and.
- My husband and I opened a restoration business at the end of 2007.

EDUCATION

business - (MARYVILLE HIGH SCHOOL - Maryville, MO)

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