

ROBERT SMITH

Associate Senior Network Analyst

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Analyze and support network and application environments, provide technical expertise, and maintain and implement new technologies to support the companys strategic goals and objectives.

CORE COMPETENCIES

Cisco WiSM, Cisco Prime, Cisco Works.

PROFESSIONAL EXPERIENCE

Associate Senior Network Analyst

ABC Corporation - June 1998 – September 2010

Key Deliverables:

- Supports and implements required improvements, regulatory requirements, strategic improvements, and operational improvements through the planning and execution of company projects and tasks.
- Learns new technologies as needed to support business needs.
- Trains Systems staff on new and existing technologies.
- Provides leadership and training to staff to achieve business and technical objectives.
- Mentors Systems staff with technical issues to develop professional IT skills.
- Develops project plans and insure scheduled completion dates are met.
- Leads operational maintenance of hardware and software through upgrades, support, education and auditing.

Senior Network Analyst

Delta Corporation - 1995 – 1998

Key Deliverables:

- Job responsibilities include incident response against Advanced Persistent Threat (APT) hacking.
- Developed SNMP query tool to enable or disable switch ports from a web gui enterprise wide.
- Provided end user hardware solutions for all warranty and non-warranty PCs, printers, and peripherals; coordinated all new desktop purchases; .
- Key Achievements Determined and implemented hardware solutions for all help desks in the company.
- Maintained Access database for all new purchases.
- Established protocols and completed migrations for over 30 terabytes of archived, de duped and comprehended and unstructured data from CX-380 .
- Performed enterprise vault migration to new Windows 2012 server platform resulting in a restructured archive environment in record time of four months.

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EDUCATION

BBA in Management Information Systems - 1985(Iowa State University Ames - Ames, IA)

