

ROBERT SMITH

Senior Application Analyst II

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SUMMARY

Professional Senior Software Analyst with extensive experience implementing web projects for both internal and external customers in all phases of software development life cycle. A leader by example, who enjoys sharing expertise and knowledge to find solutions in a team environment. Strong communicator and organizer with expert skill level in object-oriented design and programming, trouble shooting and problem solving.

SKILLS

Troubleshooting, Asset Inventory.

WORK EXPERIENCE

Senior Application Analyst II

ABC Corporation - 2012 – 2013

- Completed all required tasks, with limited supervision/direction, during software development life cycle; project feasibility, business requirements, system design, system construction, acceptance testing, system integration, training and implementation.
- Provided training and assistance when production support group was established always highlighting importance of timely and courteous customer service.
- Managed time and priorities allowing team and supervisor to expect consistent quality products delivered on time.
- Designed and implemented on-line web tool making reports available to customers immediately.
- Designed and implemented rebate administration web tool generating new revenue and customers.
- Designed and implemented reconciliation process within rebate administration web tool.
- Allowed customers to close invoices within 30 days of quarters end, compared to industry average of 180 days.

Senior Application Analyst

Delta Corporation - 2008 – 2012

- Project Manager for the implementation of Visual Cactus Credentialing system and Centricity Perioperative Manager.
- Administered multiple software applications, and performed on-going workflow and efficiency analysis for the functional areas using the applications.
- Assessed application user training needs, created training materials, and trained end-users.
- Professional Nursing Experience.
- Support applications & systems for Fannie Mae Capital Market Room traders and their business units Deploy workstation builds including imaging, .
- Collaborated with billing and coding for ICD10 preparation for five facilities within the Meditech and 3M software systems as IT Partner Coordinated .

- This is Dummy Description data, Replace with job description relevant to your current role.

SCHOLASTICS

- B.S. in Computer Science for Business - (DeVry Institute of Technology - Kansas City, MO)