

# ROBERT SMITH

## Jr. Senior Network Analyst

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Senior Network Analyst supports areas such as Marketing and Communications, Human Resources/Talent, Information Technology, Facilities Management, and Financial Support Services.

### CORE COMPETENCIES

Computer Networking, Microsoft Office.

### PROFESSIONAL EXPERIENCE

#### Jr. Senior Network Analyst

ABC Corporation - 2005 – 2012

##### Key Deliverables:

- Designs, configures, and supports enterprise network infrastructure technologies that align business and ITS strategies.
- Responsible for providing second level incident support, defining and documenting the network standards for infrastructure design,
- Ensures compliance on all internal and external ITS projects, enforcing consistent policies and processes, and recommending emerging technologies and tools.
- Provides 24x7 on-call support of Practice Office network environments.
- Performs troubleshooting, fault isolation, and recovery of failed network components.
- Establishes strong interactions with our vendors to promote a cohesive working relationship.
- Drives standardization to ensure one implementation and one experience.

#### Senior Network Analyst

Delta Corporation - 2006 – 2008

##### Key Deliverables:

- Served as Co-Project Team Lead at large customer GTE Directories World Headquarters doing network and client/server re-design, project management, .
- Led team of analysts and engineers on-site for 2nd phase of project.
- Configured and maintained a broad range of Cisco router platforms, and Bay hub/switch platforms on GTEs international network.
- Position Description Responsible for maintaining existing systems and selecting and integrating new business systems for the police department.
- Highlights Professional level duties consisted of project management, design, development, installation, maintenance, training, and administration of .
- There were significant integration efforts required between business systems most of which was done using .NET.
- Provided intermediate and advanced training to city employees; training was for .NET and ASP.NET applications using C#.

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### EDUCATION

- Associate of Science in Computer Science - (JOLIET JUNIOR COLLEGE - Joliet, IL)