

ROBERT SMITH

Asst. Consulting Manager

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Professional with more than 22 years of diversified supervision and management experience and success in the healthcare environment in Financial roles with a focus on Business Operations, Business Development and Consolidations, planning and forecasting, financial reporting policies, procedures, operations analysis, audit management, staff management and training.

JANUARY 2008 - 2020

ASST. CONSULTING MANAGER - WEST MONROE PARTNERS

- Provided services in the areas of mergers integration planning and execution, project and program management, and business process improvement.
- Provided process improvement consulting to a large energy-service provider.
- Facilitated value-stream mapping sessions across 9 service offerings and 4 shared service locations resulting in the identification of \$281M in 5-year operating benefits.
- Managed a team of consultants to develop the business case for a large Midwest utility to invest \$60M in the replacement of legacy telecommunication technology.
- Established the project management office (PMO) and managed the 2-year project and client team members through vendor selection, contractor/work management, technology implementation, and solution cutovers.
- Lead to conduct strategic planning and develop the investment business case for a municipal Florida water utility.
- Prepared and presented county board materials; developed project management templates and training to empower client team on project work.

2006 - 2008

CONSULTING MANAGER - DELTA CORPORATION

- Manage a team of 30+ QA consultants working across multiple projects Streamlined test automation process to maximize savings within two sprints by .
- Consulting Consulting, providing technical and field support to various clients.
- Service providers for Dell, HP and CompUSA.
- This was temporary position.
- Functioned as restaurant general manager running the front of the house, managing employees, setting schedule for staff.
- Also functioned as office manager performing payroll and business accounts using QuickBooks.
- Also in charge of marketing and advertising.

EDUCATION

MBA in Management - 2006(Bradley University - Peoria, IL)

SKILLS

Project Management, Process Improvement.