

ROBERT SMITH

Sr Business Analyst/Director

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Experienced Project Manager/Senior Business Analyst and contracting consultant with over 19 years of broad-based experience, with hands-on skills including the creation of all documents and metrics.

JUNE 2008 - SEPTEMBER 2008

SR BUSINESS ANALYST/DIRECTOR - ABC CORPORATION

- Contracted and conducted JAD sessions to gain necessary information for strategic and tactical planning.
- Created, maintained, and coordinated for several Project Plans in addition to constructing ROIs, Business Cases.
- Created UML and Visio diagrams along with Use Cases.
- Identified financial and security metrics to enhance the company's financial model.
- Completed gap analysis and prepared proposals for management to update the company's financial model.
- Assisted with Data Dictionary for updating the mainframe to Client-Server.
- Worked as a lead BA for CXT implementation. Gathered, identified and documented business requirements.

2005 - 2008

SR BUSINESS ANALYST - ABC CORPORATION

- Developed and conducted short-term and long-range business planning.
- Conducted modeling, forecasting, trending, variance analysis, business case development, and other financial and operational analysis (operational effectiveness, budget, resource, workload, and workforce and capacity utilization).
- Tracked, maintained, analyzed and provided current information on the business field operations key performance indicators (KPIs).
- Monitored and coordinated activities to manage operational performance (safety, reliability, service level, productivity, etc.) and made recommendations for improvement.
- Provided broad analytical and operational support to the business unit.
- Build, organized and presented detailed performance reports for both internal and external use.
- Skills Used Hyperion, Excel, Qlikview.

EDUCATION

Bachelor's of Business Administration in Finance and Computer Science -
1981(Mississippi State University - Starkville, MS)

SKILLS

Business Analyst, Project Lead, QA Lead.