

# ROBERT SMITH

## Asst. Performance Test Lead

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Over 9+ years of IT experience in the QA Methodologies and testing of web and client-server applications. Have knowledge of different domains like Finance, Banking, Healthcare, Retail and Insurance. Expert in Performance Testing using HP Performance Center, HP Load Runner. Experience in Web and Windows applications testing using different Technologies.

## EXPERIENCE

### Asst. Performance Test Lead

#### ABC Corporation - AUGUST 2013 - OCTOBER 2014

- Managed a team of 5 testers on site and 2 testers off shore in the testing of the ABS Test Automation project using HP Testing Tools (Quality Center, QTP, and LoadRunner).
- Used HP Quality Center for implementing procedure for baselines, labeling, establishing workspace, code merging, check-in/check-out, and builds.
- Performed stress testing (by increasing virtual users after each iteration) and integration testing (Application server, web server, and database Server connectivity and response times)
- Managed the integration of new software projects and products into the test environment Preparing QA Status .
- Enabled services to the government market exclusively, our knowledge of health plan processes, CMS requirements and the daily challenges plans face within the government market.
- Worked closely with Business Analysts, developers and Managers to gather Application Requirements and Business Processes in order to formulate the test plan.
- Created a number of Load scripts for Data purposes.

### Performance Test Lead

#### Delta Corporation - 2010 - 2013

- Daily Touch Point meeting with on site Testing Team members.
- Environment MS Windows XP Pro, IBM AS-400 (iSeries), Citrix, SharePoint, Quality Center, Clear-Case, Clear-Quest, Java, PHP, and UNIX.
- Application ABS is developed using .Net technology and SIMS is developed in Java.
- Rational Performance Tester is used to generate load.
- TMG Health is a leading national provider of expert solutions for Medicare Advantage, Medicare Part D and Managed Medicaid plans.
- TMG Health has a legacy of serving both large and small health plans, including Blue Cross Blue Shield plans and Pharmacy Benefit Managers, across the nation.

- TMG Health understands our Clients needs for agile and scalable solutions that allow them to focus on member outcomes, revenues and growing competition.

## **EDUCATION**

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## **SKILLS**

Roadrunner, Load Runner, Performance Center.