# **Robert Smith**

# **Family Service Advocate**

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#### **SUMMARY**

To continue to gain knowledge, skills, and experience that will have direct relevance and applications to the attainment of career goals.

#### **SKILLS**

Data Entry, Communication, Sales, Recruiting, Training.

#### **WORK EXPERIENCE**

### **Family Service Advocate**

Saginaw ISD Head Start - 1998 - 2020

- · Developed and fulfilled Family Partnership.
- Implemented strategies in identifying strengths, addressing concerns, dealing with challenges and achieving goals.
- Ensured full enrollment and maintain a waiting list.
- Coordinated with other program staff and community agencies to assist families in meeting program disability/health requirements.
- Worked with parents to promote participation in local Head Start programming as defined by the team.
- Responsible for yearly budget to secure speakers and materials for monthly meetings.
- Assisted families into transitioning to kindergarten, including inviting members of the school systems to provide registration information and coordinated kindergarten visitation.

## **Family Service Advocate**

Delta Corporation - 2003 - 2007

- Recruited and admitted children into the program Found community resources to remove barriers Facilitated workshops for parents on life-skills and .
- Provide comprehensive child development services for enrollees and parents by implementing health and family services in an assigned Head Start .
- Enhance family awareness of community resources and assist families in their own efforts to improve their condition and quality of life via referrals.
- Manage case files.
- School to Family Liaison.
- Drove morning and evening bus routes, Third teacher in classroom of 20 children daily, helped ready activities, carried on daily routine, helped.
- Completed required paperwork with families, made and received calls in reference to the required paperwork, as well as attendance policies.

#### **EDUCATION**

Psychology/Television Broadcast/Journalism - January 1997(Delta Community College - Saginaw, MI)