

# Robert Smith

## *Jr. System Programmer*

### PERSONAL STATEMENT

Currently engaged in QA projects at Cigna in St Louis, Missouri, as a Senior Software QA Analyst. IT experience for over nine years through the diversified fields of Software Development Life Cycle (SDLC) in analysis, design, development, installation, deployment and testing in the projects under Waterfall and Agile methodologies.

### WORK EXPERIENCE

#### ***Jr. System Programmer***

**ABC Corporation - August 2007 - December 2008**

##### *Responsibilities:*

- Supported the requests from sales, underwriting, medical management and finance.
- Expertises work on data extraction, identifying the data patterns and reporting for the various claims sources.
- Analyzed the requirements obtained from the client through HPSM.
- Prepared Case Diagrams, depicting high level business process flow and interaction diagrams from the business flow in BRD.
- Prepared technical system design and application design specification documents.
- Developed new jobs with respect to the requirements.
- Created new JCL, programs in COBOL, SAS and AS400.

#### ***System Programmer***

**Delta Corporation - 2003 - 2007**

##### *Responsibilities:*

- Chennai, India CMS -Common Membership System CMS (Common Membership System) is a mainframe based healthcare system developed by KP-IT to support the functioning of Kaiser Permanente to provide health care services.
- This system maintains and tracks the information of groups, families, members, contracts etc.
- and processes the billing and invoicing.
- Involved in analysis, coding, unit and regression testing, implementation of the new requirements.
- Prepared the HLD and LLDs for all the functional requirements.
- Developed new jobs (with respect to the requirements, creating new JCL and COBOL programs).
- Worked on production fixes for tickets opened through Remedy.

### Education

Bachelor of Engineering in Electronics and Communication Engineering - (Madras University Chennai)

### **CONTACT DETAILS**

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### **SKILLS**

Sunrise Clinical Manager,  
EPIC.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company Name)  
Reference - 2 (Company Name)