# Senior Systems Programmer ROBERT SMITH

Phone: (123) 456 78 99 Email: info@qwikresume.com Website: www.qwikresume.com

LinkedIn:

linkedin.com/qwikresume Address: 1737 Marshville Road,

Alabama.

# **Objective**

Highly accomplished administrator with years of successful experience in Exchange, Lotus Notes, corporate Security oversight, Avaya phone systems, and Backup management. Skilled in diagnosing and resolving issues with messaging administration, backups, migrations, upgrades, conversion projects, and other areas such as Windows clients, Active Directory, and File System and Application Security history of support and partnership with other corporate administrators.

#### Skills

System Administration, Network Administration.

# **Work Experience**

#### **Senior Systems Programmer**

**ABC Corporation** - 1996 - 2005

- Supported EMC mainframe email system Primarily consisted of Cobol programming and refreshing the mail server once a week.
- Supported Lotus Notes email system Provided technical support in email administration, upgrades, server and user troubleshooting, and moving some users from EMC to Lotus Notes.
- Coordinated with/guided/led teams.
- Provided support for very large Domino directory with 170,000+ person documents.
- Installed/configured Lotus Notes server software on HP-UX (R4 & D).
- Supported both Notes clustering and hardware clustering; managed server issues, conducted root cause analysis, and configured for special uses, such as replication topology worldwide in foreign languages.
- Led server migration from authored process documentation.

## **Senior Systems Programmer**

**Delta Corporation** - 1996 - 2005

- My time at FedEx can be broken down into three very distinct phases 1.
- My time with it was short-lived due to being chosen to learn, install, configure, and administer Lotus Notes, a more modern email system.
- Taught other Notes Administrators in US, Asia, and Europe the process.
- Worked onsite for the Intelligence community, architecting, installing, configuring, and administering Sun hardware, software and COTS.
- Developed custom Solaris OS/COTS baseline migration by utilizing an alternate boot disk upgrade strategy to ensure reliable back out capability.
- Helped Network Engineering identify mission-threatening bottlenecks by rapidly developing a customized traffic analysis tool in Perl.
- Build user account, NIS+ and DNS management scripts in Korn shell and Perl Expect.

### **Education**

Computer Science - (Youngstown State University - Youngstown, OH)			