

ROBERT SMITH

Student Technician I

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Dedicated Heavy Equipment Repair Technician with the ability to grow with a job, handle responsibility and build positive relationships with work colleagues at all levels. Worked in the mining industry from the time left college consider safety first for no job is so important that it cannot be done safely.

EXPERIENCE

Student Technician I

ABC Corporation - JUNE 2006 - FEBRUARY 2009

- Provided upper-level support for issues and assigned issues to appropriate Tier II support groups as needed.
- Provided front desk, lobby, and Student Analyst support.
- Followed correct computer Walk-In procedures.
- Assisted with all hands-on computer troubleshooting issues and followed any additional duties as assigned.
- Answered user inquiries regarding computer software or hardware operation to resolve problems.
- Entered commands and observed system functioning to verify correct operations and detect errors.
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software.

Student Technician

Delta Corporation - 2002 - 2006

- Serve as lead for team of student employees to install and upgrade instructional equipment Efficiently work both as a team and individually to .
- Responded to service tickets, deploying system updates and imaging new machines with Windows 7.
- Managed user and group permissions with Windows Group Policy.
- Dealt with PC, printer and server issues, network outages and deployment of various hardware as needed.
- This is Dummy Description data, Replace with job description relevant to your current role.
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EDUCATION

- B.F.A. in Studio Art - (Texas Tech University - Lubbock, TX)

SKILLS

Excellent interpersonal and communication Great at time management Great at problem solving Work independently A fast learner, Self starter, very passionate about my work.