Robert Smith

System Support Engineer II

CONTACT DETAILS

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PERSONAL STATEMENT

System Support Engineer adept at designing, implementing, customizing, upgrading and migrating a business project management solution.

WORK EXPERIENCE

System Support Engineer II
ABC Corporation -   December 2007 – June 2012

Responsibilities:

- Assisted in customer testing and turn up of services (DWDM/ADM/Ethernet).
- Performed circuit trouble shooting for all customers while using the industry standard testing equipment.
- Liaised with all other Hibernia NOC engineers and Network Operations department in other counties.
- Assisted with the Planned Preventative Maintenance program; Dublin facility.
- Coordinated network installations both remote and local.
- Operated in a 24/7/365 shift based rotation.
- Worked in a team of two in a 24/7/365 operation along with the day team.

System Support Engineer
Delta Corporation -   2003 – 2007

Responsibilities:

- Assisted company personnel with desktop operation both hardware and software Performed the installation of new IT network equipment, system software .
- Documented and maintained supply of all required inventory Administered the creating and supporting of IT accounts and computer systems Ensured .
- Integration and tested performance between AFCS and BDS.
- Tasks included LAN connections, timely delivery of electronic alarm; functional inspection; taught introductory class to personnel, and preparation .
- Coordinated entrance and exit meetings at each USPS sites with Site coordinators and Maintenance supervisors.
- Handled coding, testing and debugging of Company Profile Information System module, CPIS Reports of Enterprise -Management Information System using .
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

BENG in Electronic Engineering - (Institute of Technology Tallaght - Dublin, CA)

SKILLS

Computer Hardware, Pc Tech Support, Linux/unix, Network.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)