

Robert Smith

Information Systems Consultant

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SUMMARY

Information Systems and Senior IT Manager with in-depth experience in delivering world class customer service to 2500 employee in the corporate headquarters and 500 branch locations located in 46 states.

SKILLS

IT Management, Photography, Programming.

WORK EXPERIENCE

Information Systems Consultant

ABC Corporation - 1997 - 1998

- Provided technical expertise, programming and systems analysis for 14 customers in the North Carolina market of CDS.
- Covered AS/400, System 36 and System 38 support.
- Worked with Distribution Division developing software to connect order entry, shipping and inventory modules.
- Successfully converted the company from MAPICs on a System 36 to BPCS on the AS/400.
- Worked a project lead for the conversion as well as developing new in-house software for Order Entry, Invoicing, Sales Analysis, shop floor data collection, bar coding and interfaces to the BPCS modules.
- Provided support on Accounts Payable, Purchasing, General Ledger, EDI, and Inventory systems.
- Converted and Migrated the company from the System 36 to the AS/400.

Information Systems Consultant

Delta Corporation - 2001 - 2006

- May 2015 Trained in UNIX Assist patrons with printing issues Troubleshoot computer programs for students and professors Provide systems, network, and .
- Responsible for software consulting, installing, training, and troubleshooting of accounting software packages.
- Given additional responsibility for creating quotes and first contact with new clients.
- Worked with several different businesses cleaning up issues with their accounting software Constructed demonstrations for businesses on retail .
- Participated in high level system testing on a new Corporate Human Resource System that included payroll, benefits, leave of absence, vacation.
- Development and maintenance of Commercial Lines system.
- Assisted companies in network management and design, PC support, network applications and contract programming.

EDUCATION

Masters Of Information Systems In Information Security - (Pace University - New York, NY)