# Senior Application Analyst ROBERT SMITH

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Alabama.

## **Objective**

Senior Healthcare IT consultant with strong experience in implementing and supporting McKesson's Horizon Clinicals Solutions, with an emphasis on Order Entry (CPOE), iForms VGR and Standard, HCA, ARRA Stage1/Stage2 iForms, EDTB/HEC and Physician Portal.

#### Skills

Healthcare, AS400, SQL Server, ETL - SSIS.

### **Work Experience**

#### **Senior Application Analyst**

**DST Health Solutions** - May 2012 - 2020

- Responsible to deliver accurate Physical Designs for the Benefits Enhancement Tracking System (BETS) application, translating business requirements .
- Maintained and published updated documentation on standards and application architecture Creation of technical documentation of existing application .
- Produced cost benefit analyses when needed for projects and AD strategic tools Developed plans for C# Web application development, coordination with .
- Served as Business Analyst, Project Manager, and Integration Specialist to support large scale system integration projects in a corporate and multi-.
- Acted as a top escalation resource for addressing issues reported by Support, Services and McKesson customers during product upgrades and .
- Provided technical expertise to the Product Management Group when designing new product features/enhancements.
- Reviewed and researched every Code Change Request entered against HEO/Toolkit applications to eliminate requests caused by incomplete or incorrect.

### **Senior Application Analyst**

**Delta Corporation** - 2008 - 2012

- DST Health Solutions offers an unrivaled, single-source consumer-directed healthcare solution for health plans, consumers, employers, and financial institutions.
- PowerSTEPP is a system that controls the financing and delivery of health services to members who are enrolled in a specific type of healthcare plan.
- The project supports the administration of a health payers entire business portfolio, including commercial and government initiatives.
- PowerSTEPP can hold all the employer group information, employer or member information and benefit and claim information.
- PowerSTEPP uses all the information to process claims, update membership, run capitation for providers or physicians and keep track of utilization by member, group or providers.
- Major Projects Developed in PowerSTEPP Project Name Health Insurance Marketplace
  Description Health Insurance Marketplace is to enroll members coming from Healthcare
  marketplace.
- Members enrolled from healthcare marketplace are as per the Affordable healthcare act.

Education
Masters of Computer Application - (IIT (Indian Institute of Technology) - Roorkee, Uttarakhand)