Robert Smith

Business Analyst Intern II

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SUMMARY

Enjoy taking on complex product launches, failing business lines & breathing new life into them. Also, enjoy problem solving, setting a clear path forward towards a plan and public speaking.

SKILLS

Project Management, Product Management, Product Development,.

WORK EXPERIENCE

Business Analyst Intern II

Flow-Cal, Inc. - April 2015 – 2019

- Conduct one to one interviews and analyzed the voice of customers to define the product features.
- Provide knowledge transfer sessions to developers & quality analysts, ensuring no communication gaps.
- Document functional requirement specification & use case documents, detailing the scope of development & testing.
- Recommended 3 new markets to enter by conducting market research & analysis on energy trading simulator.
- Created a 6-months project roadmap, budget plan and business proposals for commercial collaborations.
- Analyzed the economic feasibility of six production methods of Nylon 6.
- Assessed location and time-dependent factors, and generated business strategies.

Business Analyst Intern

ABC Corporation - 2010 – 2015

- Work with team to document existing and end-state model, reporting requirements and phasing.
- Gather, document and validate the requirements in a format that is useful to the business area experts and the technical team.
- Work with QA and Dev teams to ensure specifications are complete, unambiguous, understood and adequately tested.
- Coordinate Joint Application Development (JAD) sessions and interviews to converge towards a design acceptable to the customer and feasible for the developers.
- Document use cases, user stories, test plans, test cases, test scripts and test suites which ensure that the software solutions developed and tested are fit for purpose, meet business needs and are operationally sustainable.
- Interact regularly with development team, database designer, system administrator and the project manager.
- Conduct User Acceptance Testing (UAT), analyze test results and summarized testing defects in compliance with SDLC procedures..

EDUCATION

Master of Engineering in Engineering and Management - (Case Western Reserve University - Cleveland, OH)