

ROBERT SMITH

Senior Computer Operator III

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SUMMARY

Use and expand information technology knowledge and life experience in a challenging environment with opportunities for future advancement.

CORE COMPETENCIES

OS/390, TSO, ESP, IMS, ISPF, DB2, JES2, JES3, JCL, Netview,.

PROFESSIONAL EXPERIENCE

Senior Computer Operator III

ABC Corporation - July 2001 – August 2008

Key Deliverables:

- Monitored and controlled multiple systems under a Sysplex environment across multiple time zones.
- Monitored and controlled automate operations and alerts.
- Monitored all Onlines, IMS, CICS, DB2.
- Monitored Omegamon and Sysview on MVS.
- Worked with analysts and testers to test performance of newly installed systems.
- Assessed problems of system by studying error signals and messages.
- Identified, documented and resolved all processing related problems.

Senior Computer Operator

Delta Corporation - 1997 – 2001

Key Deliverables:

- Worked in a real-time computing environment to provide first level hardware and software troubleshooting.
- Analyzed and automated monthly data center reports.
- Developed and implemented operator training programs.
- Developed departmental procedures and documentation.
- Printed payroll information and reports, including paychecks for more than 340,000 clients monthly Performed system maintenance, installed software .
- This is Dummy Description data, Replace with job description relevant to your current role.
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EDUCATION

- high school diploma - August 1990(Owasso High School)