

# ROBERT SMITH

## Senior Business Analyst/Project Lead

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### SUMMARY

Senior Business Analyst/Project Lead with overall 6+ years of extensive experience in Business analysis in the Healthcare domain. Proficient in gathering business and technical requirements from both formal and informal sessions utilizing a variety of software tools including, use cases and RUP.

### CORE COMPETENCIES

Gap Analysis, Impact Analysis, Data Modeling, JAD/JRP Sessions Requirement Gathering, Customer Liaison, Requirement Extraction, And Documentation

### PROFESSIONAL EXPERIENCE

#### Senior Business Analyst/Project Lead

ABC Corporation - April 2015 – Present

##### Key Deliverables:

- Worked as a liaison among diverse stakeholders to gather and document business, functional and non-functional requirements via individual interviews and group sessions.
- Assisted stakeholders and project leaders with negotiating and prioritizing requirements.
- Conducted business and/or functional gap analyses through a detailed understanding of the current and future business processes, and application systems.
- Participated in vendor identification and selection, including assessing and comparing various vendor solutions.
- Wrote clear, concise and unambiguous requirements using Microsoft Word templates, including the identification of risks, assumptions, and definitions.
- Ensured adherence to the legal and compliance requirements from various federal, state, local and healthcare governing agencies.
- Utilize diagrams as appropriate to communicate requirements such as process flows, context diagrams, system interface diagrams, data transformation, and field mapping, etc.

#### UAT Lead/Senior Business Analyst

ABC Corporation - June 2013 – February 2015

##### Key Deliverables:

- Supported the project delivery team during design, construction, and testing of the project.
- Generated insights and recommendations that influence business strategy at all stages Sales, Launch, and Growth.

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- Partnered with business function leads in building market health and customer management dashboards and reports that drive and expedite data-backed decisions.
- Partnered with Data Engineering to create scalable data processes and help evolve the internal analytics products.
- Identified and documented the functional requirements and business processes to be automated.
- Provided expertise on technical concepts of applications and/or needs and roles of user groups.
- This is Dummy Description data, Replace with job description relevant to your current role.

### EDUCATION

Master Of Business Administration in International Management - 2012 (HAMLINE UNIVERSITY SCHOOL OF BUSINESS)Project Management - (UNIVERSITY OF ST. THOMAS)Bachelor's in Computer information Systems - (MINNESOTA STATE UNIVERSITY)

