

Objective

Demand for Devops Engineers is expected to increase 13 percent through 2024, the Bureau of Labor Statistics reports. Desire to become more high-functioning through Devops practices.

Skills

Technical Skills, Management.

Work Experience

Devops/Director

ABC Corporation - May 2014 – November 2014

- Familiar with LDAP command-line tools/commands.
- Consulted with customers on how best to integrate with the Access Management solutions.
- Worked with those customers on the implementation of solution.
- Worked along with Architects to design and implement the future state of the IAM solution.
- Enabled monitoring and alerting. Customer Interactions.
- Maintained operational SLAs for availability and responsiveness.
- Looked for opportunities and drive continuous improvement.

Devops

Delta Corporation - 2013 – 2014

- Provide support to customer requests on ForgeRock components (OpenAM, OpenDJ, CTS), help them resolve technical/functional issues adhering to SLA's.
- Assisting customers in the user management and administration of ForgeRock components.
- Developing support documentation to summarize common support issues.
- Communicating with teams (when required) to facilitate resolutions for customer issues.
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Education

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