### **ROBERT SMITH**

### **Small Business Owner/General Contractor**

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

#### SUMMARY

Over 21 years of management, strategy, product development, delivery and operational experience in multiple industries. Over 15 years of IT related management/executive experience with an emphasis on building teams that can work harmoniously towards the desired goal in environments that are dynamic in nature.

#### **CORE COMPETENCIES**

Microsoft Office, Adobe Photoshop, Adobe Illustrator, HTML, CSS, Wordpress, Joomla, Drupal, MySQL, SQL, Linux.

#### PROFESSIONAL EXPERIENCE

#### **Small Business Owner/General Contractor**

ABC Corporation - July 1997 – July 2002

#### **Key Deliverables:**

- Bought business and grew it by 250% in 18 months.
- Generated repeat business through exceptional customer service.
- Trained and developed new associates on POS system and key sales tactics.
- Completed profit and loss performance reports.
- Scheduled and led weekly store meetings for all employees.
- Examined merchandise to verify that it was correctly priced and displayed.
- Hired, trained and evaluated personnel in sales and marketing.

#### **Small Business Owner**

**ABC Corporation - 1996 – 1997** 

#### **Key Deliverables:**

- Create contracts with individuals and schools, set up assignments in order to meet specific deadlines.
- Photograph sporting events including portrait and action shots.
- Calibrate and maintain equipment.
- Edit all images used for magazines, programs, websites, books, catalogs, portraits and memorabilia.
- Selecting images according to designer specs that are placed on digital files for assembly and print
- Design and Production Art, Proofing, Scanning transparencies or reflective images.
- Customer service Custom framing...

#### **EDUCATION**

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 Bachelor Studies in Business Management - 1992(University of Maryland-Baltimore County - Baltimore, MD)