Robert Smith

Associate.System Technician

PERSONAL STATEMENT

obtain position where my in-depth knowledge analytical skills in cable telephone industry will help provide your customers with reliable services they deserve.

WORK EXPERIENCE

Associate. System Technician

ABC Corporation - January 2007 - October 2014

Responsibilities:

- Disconnects and collects past due accounts, money handling responsibilities.
- Perform signal leakage detection correction.
- Work in seasons regularly scheduled weekends.
- Educates customers as to proper operation of all services, equipment, home terminal units (HTUs).
- Includes field sales of products services.
- Performs after hours network stand-by, troubleshooting and repair.
- Maintains company-owned equipment accordance with local system guidelines.

Associate.System Technician

Delta Corporation - 2004 - 2007

Responsibilities:

- Handled troubleshooting issues related to hardware and software applications Handled the tasks of troubleshooting and upgrading different systems for .
- Provided on-site system installation to large companies Specialized in installing wiring for large computer systems - Performed on-site system .
- System Tech monitoring and maintaining mainframe computer systems.
- Provided technical assistance to end users.
- Additional responsibilities included technical writing, report distribution and printing payroll checks.
- Field service and support team.
- Programming, maintenance and customer support Interim Service Manager Scheduling of Service Engineers Training and support at customer facilities.

Education

High School Or Equivalent - August 1981(Ft Zumwalt - O'Fallon, MO)

CONTACT DETAILS

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

SKILLS

Systems Security.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing Snowboarding Cooking Reading

REFERENCES

Reference - 1 (Company Name) Reference - 2 (Company Name)