# **ROBERT SMITH**

# Student Technician III

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## SUMMARY

To have the opportunity to expand knowledge and experience in the Geographic Information System workforce.

#### **CORE COMPETENCIES**

PTC Creo, Matlab, Python, Mathematica, Solidworks, Labview, Word, Excel, Powerpoint, Project Planning, Presentation, Solid Edge.

### PROFESSIONAL EXPERIENCE

#### Student Technician III

**ABC Corporation - 2011 – 2015** 

#### **Key Deliverables:**

- Created and maintained ArcIMS Services.
- Developed and designed of custom software and mobile applications.
- Developed of customized ArcReader viewers for clients.
- Installed and updated ArcGIS 9.x / 10.x software.
- Provided troubleshooting for student desktop, networking, and application issues.
- Provided training to new students in Microsoft Office Suite, Visual Studio, Linux, and SQL.
- Maintained inventory database of computer equipment.

#### **Student Technician**

Delta Corporation - 2009 - 2011

#### **Key Deliverables:**

- Imaging, delivering, and maintaining computers and printers on campus Helping resolve software and hardware problems Providing training to faculty.
- Provide audio and visual, Windows and Mac support for classrooms and professors.
- Assured quality of deployment/maintenance of Casper Suite.
- Created a FTP Mirror Bash Script.
- Overall hardware/software repairs and troubleshooting.
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# **EDUCATION**

B.S. in Geosciences - July 2005(Austin Peay State University - Clarksville, TN)