

ROBERT SMITH

Jr. Project Team Lead

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SUMMARY

Certified SAFe Agilist and PMI certified Project Management Professional with Ten plus years of IT experience in Software Development, Program and Technical Project Management. Expertise knowledge in System/ Data Analysis, Technical Design, Development, and Deployment of projects related to Cloud Services, Integration, Enhancement, Migration, Infrastructure, and Web Development.

SKILLS

Microsoft Office, Leadership.

WORK EXPERIENCE

Jr. Project Team Lead

ABC Corporation - October 2009 – December 2010

- Implemented all the Projects on Onsite-Offshore model, with a Team Size of 5 resources.
- Designed & Estimated Capacity Plans to analyze the resource strength and workloads involved for Project Delivery for phases starting from Requirement Analysis, Dev, QA Support to Prod Support.
- Provided work direction in support of all merchandising implementation projects focused on Remodels, New Store Openings and Special Projects.
- Responsible for managing the scope of work and ensuring constant productivity of the Project Team.
- Trained associates on current and new processes, along with introduction of new hires to adp.
- Recruited, supervised and developed up to 15 direct reporting project team employees, including hires/terminations, employee development, coaching. .
- Conducted monthly meetings with clearly defined goals and clear communication, as well as the creation of monthly workshops that enhanced team cohesion and spirit.

Project Team Lead

Delta Corporation - 2004 – 2009

- Responsibilities/Deliverables Team Lead for blueprint to realization for the Four full-time team members and twelve part-time members Lockbox .
- Activities included; revamping payment terms, vendor analysis, implementing ACH.
- On charge of several stores, Maintaining and complete projects deployed on each and everyone of the stores, manage and supervise small crew, train .
- Accountable for project completion and follow-up in the project managers absence.
- This application is widely used in Non-AT&T COR Stores (Walmart, BestBuy, Costco, etc.).
- The portal helps the representatives perform basic ordering functionalities, like Customer Eligibility check, Service/ Product Availability and Order management.

- This application supports various products like Wireless, Wireline, DSL, HSIA, UVERSE and DIRECTV.

SCHOLASTICS

- Bachelor in Computer Science & Information Technology - 2001(Affiliated college of Jawaharlal Nehru Technical University - Hyderabad, Andhra Pradesh)