

# ROBERT SMITH

## Associate System Support Engineer

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

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### SUMMARY

System administration, performance optimization, and support in assorted environments including Red Hat Enterprise Linux, VMware ESX, Oracle Solaris, and Windows Server. Project management with the ability to manage expectations and complete tasks in a timely manner. Experience installing, configuring and maintaining Trans-Atlantic central authentication, web hosting, load balancing, webapps, and clustering infrastructure on HP and IPM blade platforms.

### CORE COMPETENCIES

Sales, Support, Marketing, MS-DOS, Windows 8, 7, XP;.

### PROFESSIONAL EXPERIENCE

#### Associate System Support Engineer ABC Corporation - October 2005 – July 2011

##### Key Deliverables:

- Maintained fault tolerant multi-pathed fibre channel SAN fabric and all associated devices including Cisco and Brocade switches and various disk arrays to provision block and file level storage.
- Created, managed and administer Virtual Machines and underlying infrastructure using Oracle Solaris Logical Domains and VMware vSphere.
- Administered, maintained, and developed patching methodology and schedule for Red Hat Enterprise Linux, Windows Server and Oracle Solaris.
- Deployed servers to support Oracle 10g - 11g on Linux and Solaris, Administered JBoss application servers on Linux and Solaris troubleshooting OS issues, deploying Java web applications.
- Successfully created installation standards and migrated Oracle Solaris servers from UFS to ZFS for easier manageability of file system space, system portability and backups and to meet Oracle standards.
- Created Puppet server and used it to manage web cluster configurations
- Redesigned Solaris Logical Domain virtualized environment from storage to operating system level to work optimally with Oracle 11g RDBMS using current SAN and Oracle standards.
- Used GCC to build Python and PHP language interpreters across various flavors of UNIX so scripts created within the department could be seamlessly executed on Linux and Solaris systems.

#### System Support Engineer Delta Corporation - 2001 – 2005

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### Key Deliverables:

- Worked at the Bellsouth Regional Data Center Installed and configured 9 E10ks Supported and maintained 19 E10ks Installed and implemented Sun Disk .
- worked at Wal-Mart headquarters Installed and configured Enterprise systems provided account management for Wal-Mart accounts Installed and .
- Provided system support on Silicon Graphics IRIX workstations and servers Worked closely with customers to find, prevent, and correct system faults .
- Establish implementation specifications by conferring with users; analyze work-flow, assess information and security requirements; design interface .
- Responsible for coordinating the construction, maintenance, and expansion of an organizations computer systems, utilizing LabTech RMM for remote .
- Ensure systems and networks are running smoothly and upgrade systems and networks to provide maximum performance efficiency.
- Supported the operation and maintenance at ADC and HTC by performing hardware and facility engineering, system integration, and system fault .

### EDUCATION

Bachelor's - 2000(Savannah Technical College - Savannah, GA)

