

ROBERT SMITH

System Admin III

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System Administrator will work on an integrated team of system administrators, database administrators and application support professionals for our Government client.

EXPERIENCE

System Admin III

ABC Corporation - SEPTEMBER 2008 - NOVEMBER 2009

- Performed a wide range of system administration duties on Windows 2003 server, application, and other servers including install, debug, maintain, upgrade, and general support.
- Evaluated, tested, and deployed all software and hardware upgrades to the server infrastructure.
- Monitored all servers, applications and services using a combination of tools to ensure high availability.
- Performed regular and on-demand system backups and recoveries with Symantec Backup Exec.
- Developed, implemented, tested and maintained server level disaster recovery plans.
- Collected and reviewed system data for capacity and planning purposes.
- Interfaced with vendors for procurement & maintenance of all IT infrastructures.

System Admin

Delta Corporation - 2005 - 2008

- Used in-house ticket system then transitioned to BMC Remedy Followed up on old tickets with users Prioritized important tickets/projects Reimage.
- Responsible for more than 5000 in campus computers, servers, networks, security systems, and printers.
- Client Large Oil Refinery Project Description Procurement of material in a big organization is a tedious process.
- This in-house product simplifies the entire process which starts from the processing of requisition, Enquirer, material issue, stock management.
- It generates useful reports like a list of pending orders, stock inventory, list of suppliers, and list of purchasing using the SQL Server database.
- Involved in identifying performance bottlenecks and database migration to higher version.
- Asset with customer service Server 2003, 2008, 2012, 2013 repair

and add and removing user from the active directory Dell desktop and laptop, Printer.

EDUCATION

- Disaster Recovery and Planning - (New Horizons Learning Center)

SKILLS

System Specialist, System Analyst.