

ROBERT SMITH

Senior Technical Architect/Coordinator

info@qwikresume.com | <https://Qwikresume.com>

Design and develop Mac OS X applications and services. Areas of expertise are photographic, networking low-level systems, R&D support Apps, Intrusion Protection Systems, administration, client-server and network management applications.

SEPTEMBER 2009 - APRIL 2011

SENIOR TECHNICAL ARCHITECT/COORDINATOR - ABC CORPORATION

- Prioritized issues with customers and proactively formulated next steps internally.
- Delivered succinct and timely communications internally and externally.
- De-escalated 7 accounts in average per year which can be equivalent with over 4 million dollars in addition to new opportunities.
- Advised support analysts on top priority issues.
- Participated in beta testing of new products and provided feedback to Product Management.
- Analysed the current implementation on Oracle Service Bus and Oracle SOA Suite and creating design artifacts for implementation on TIBCO Platform.
- Contributed towards creations of integration standards, guidelines and governance framework.

2008 - 2009

SENIOR TECHNICAL ARCHITECT - DELTA CORPORATION

- T-Mobile is on a path to technology consolidation.
- As part of this enterprise wide initiative, T-Mobile is consolidating all its Enterprise Services to a single Middleware - Tibco.
- The project involves migrating about 300+ Services and components build on Oracle SOA, Oracle Services Bus, to Tibco based platform involving Tibco BW, Tibco Business Events and Tibco API Exchange.
- Discussion with T-Mobile Architects to design solution using Tibco BusinessWorks, Tibco API Exchange and Tibco Business Events.
- Creation of technical specifications of the new components and components which need to be migrated from Legacy to modern platform.
- Delivered succinct and timely communications internally and externally.
- End results were successful and loyal customers than ever.

EDUCATION

BS in Software Engineering - May 2013(Cogswell College - Milpitas, CA)

SKILLS

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