

# ROBERT SMITH

## Jr. Senior Business Consultant

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### SUMMARY

Web management professional with 15 years extensive experience in managing and leading online channel and email marketing projects. Proven record in product/program management and web operations.

### SKILLS

Business Analyst, Web sphere, IBM, Commerce.

### WORK EXPERIENCE

#### Jr. Senior Business Consultant

ABC Corporation - 2003 – 2005

- Responsible for guiding and assisting business units in developing requirements.
- Helped convert those business requirements into functional requirements and usable by the software developers to find technical solutions.
- Further assisted software developers with technical designers to ensure compliance with business needs.
- Coordinated resources to identify and pursue a resolution to issues as they arose. Key Accomplishments Managed two full-time contract business analysts.
- Developed positive and productive relationships with different business and software development teams.
- Updated department documentations on key standards.
- Triangle Research, Inc An e-commerce software development firm specializing in custom programming, middleware development, and consulting.

#### Senior Business Consultant

ABC Corporation - 2002 – 2003

- Worked on the development of a Child Support Enforcement System for the State of New Mexico.
- This system is currently in Production, and has been developed in a block mode.
- MVS/TSO DB2 platform.
- Duties include working on business analysis with regard to PRWORA changes.
- Was involved in conducting JAD sessions with users regarding other areas of CSES such as Disbursement, Distribution, Support Order and Case Management.
- Wrote user specifications for the development team for the above business areas.
- Technical Environment Software C#, WCF, WPF, LINQ, VB.NET, ASP.NET, DevExpress, Infragistics, ComponentOne, Silverlight, SharePoint, InfoPath, ASP, IIS 5.1, IIS 6.0, IIS 7.0 Tibco, Coherence, .NET Framework 2.0, 3.0, 3.5, Nant, ClickOnce, Java, Coherence,.

## SCHOLASTICS

- Diploma in International Business - (Ecole Superieure de Commerce de Grenoble - Grenoble, PA)