

Robert Smith

Business Analyst Lead

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SUMMARY

Highly innovative corporate IT strategist with over 15 years of analysis and solid information technology experience. Successfully utilizes best practices in business analysis, project management, and continuous process improvement to deliver effective and efficient technological solutions. Strong work ethic, goal-oriented team player with exemplary written and oral communication skills, along with experience interacting with customers and management of all levels.

SKILLS

Time Management, Case handling, Team Management.

WORK EXPERIENCE

Business Analyst Lead

ABC Corporation - January 2013 - March 2014

- Conducted business process analysis, needs assessments, and preliminary cost/benefits analysis for Bubbler GPS app by working with end users to define and analyze problems and align the most appropriate technical, application or configuration solutions available.
- Provided thought leadership around Agile best practices to internal teams and management and coached the project team on SCRUM/Agile processes and policies, performing regular quality assurance checks to ensure that they are being utilized and adhered to.
- Documented detailed design and business rules and managed requirements throughout project life cycle up to and through change control.
- Worked with end user in the development of user acceptance test criteria to field test the Bubbler GPS app.
- Conducted pre-planning and poker planning sessions prior to each release.
- Presented integration impacts and tech estimates to external client through webex calls.
- Worked with product owner to analyze and refine core product roadmaps, refine product vision frequently to align with business vision; analyze cross-functional impacts analyzed impacts to current web-services and re-design/design web services where necessary; analyzed wsdl and suggested changes as necessary; performed ad-hoc testing of web-services; determined qa estimates.

Business Analyst Lead

Delta Corporation - 2011 - 2013

- QA tester Executed manual field testing of Bubbler GPS app on a Wifi only tablet.
- Managed and tracked task statuses of project relevant metrics and updated traceability matrix and project schedule to reflect changes or updates.
- Managed scope churn using the change control process.
- Developed screen shots and consulted on user interface, application usability, and functionality.
- Developed quick-user guide and graphics (on-going) for the various application functions.
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EDUCATION

BS in MS Civil Engineering - (LaSalle University BS)