

ROBERT SMITH

System Technician I

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

utilize experience in technical field and contribute this knowledge become an integral part of working team.

CORE COMPETENCIES

Electronics, Electrical, Mechanical.

PROFESSIONAL EXPERIENCE

System Technician I

ABC Corporation - 2013 – May 2013

Key Deliverables:

- 0, 2013 Helped out with computer problems anyone may have had. Called potential customers, ask if they were interested in enrollment program. Helped with software solution for medical and administrative staff. Attended to meetings about private software used by company to get information about updates and/or to talk about problems we were having at our headquarters so we could work out any solutions to make it easier for our staff to work with.
- Oversee daily performance of computer systems.
- Answer user inquiries regarding computer software or hardware operation, resolve problems.
- Enter commands, observe system functioning to verify correct operations, detect errors.
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, appropriate software.
- Install, perform minor repairs on hardware, software, or peripheral equipment, following design installation specifications.
- Maintain records of daily data communication transactions, problems and remedial actions taken, installation activities.

System Technician I

Delta Corporation - 1990 – 1992

Key Deliverables:

- Started as installer and service tech and worked my way up to system tech 14 years ago.
- Was actually doing all jobs involved during that time, learning and contributing along the way.
- It's not cable TV anymore; now is interactive TV, High Speed internet and VOIP telephone.
- Other Experience: LIFE EXPERIENCES: Supermarket management - 2 yrs
Delivery/sales- welding gases and equipment - 1 yr
Oil exploration - 1 yr.

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- Maintained health of Hybrid Fiber Coax Network Responded to and repaired network outages within two hour time frame Actively monitored and repaired .
- Duties Included Parts removal from Bradley Military Vehicles Welding of aluminum parts on Vehicles Plasma burn parts off Vehicles Tools/machines .
- Was in charge of any fault presented by the companys computer hardware and software.

EDUCATION

- (Certificado de preparatoria)

