

# ROBERT SMITH

## Sr. Global Project Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Experience leading Global Sourcing teams in delivering total cost of ownership reductions and improved supplier relationship in multicultural environments.

### CORE COMPETENCIES

Supply Chain Management, Inventory Management, Sourcing, Supplier Management, Warehouse Management, Transportation, Logistics.

### PROFESSIONAL EXPERIENCE

#### Sr. Global Project Manager

ABC Corporation - March 2010 – April 2013

##### Key Deliverables:

- Managed roadmap of 60+ projects in various phases from charter to go-live.
- Led PM for design and development of a Hardware and Software provisioning system.
- Managed provision Hardware and Software, and notifying multiple departments of a pending new arrival.
- Coordinated the creation of new-hire records in SAP HR, with Active Directory, and the help desk application ServiceNow.
- Managed two onshore PMs (one for SAP and one for ServiceNow), one offshore PM for ServiceNow, Engineers, ABAP programmers, and a NetIQ/Aegis architect (contractor).
- Managed SDLC of .NET and SQLServer system which tracked submission of Six Sigma Kaizens from employees worldwide.
- Reviewed with business unit to discuss lessons learned, for all team members, and preventative actions for ongoing and future projects.

#### Global Project Manager

Delta Corporation - 2005 – 2010

##### Key Deliverables:

- The single point of contact for global project for work initiated in the US that is executed globally, coordinating Dublin, Singapore and Japan .
- Dallas, Texas 2006-2008 Provides audit, tax, business risk, technology and security risk services, and human capital services worldwide Global .
- for effort to migrate end-users from Windows 2000 to Vista.
- Accountable for the migration of the Business Application Management Department -- 1500 users/machines across 16 countries and time zones in 6 months.
- Was responsible for planning and scheduling complex timeline to ensure users migrated on time with minimal business impact.
- Responsible for all project management activities with a budget of \$1m per annum.
- for effort to organize 3rd party contracts for Shell Downstream IT and address any contract-related issues discovered by revisiting existing .

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### EDUCATION

- Bachelor of Science in Corporate Communications - (Harvard)