System Architect III

ROBERT SMITH

Phone: (123) 456 78 99
Email: info@qwikresume.com
Website: www.qwikresume.com
LinkedIn: linkedin.com/qwikresume
Address: 1737 Marshville Road,

Alabama

Objective

Having 7 years of experience in IT Industry including 5 years of experience in PEGA PRPC in Analysis, Design, Development, Maintenance/Support, Integration and Deployment. Being Certified SeniorSystem Architect (CSSA), involved multiple projects covering all areas of Software Development Life Cycle (SDLC) including Requirements Analysis, Application Design, Technical Design, Development, Testing & Debugging along with Implementation, Documentation incorporation of user feedback to plan enhancement Application system.

Skills

Unix, Unix, Linux, Linux.

Work Experience

System Architect III

Consolidated Edison - June 2015 - 2020

- Project Description Customer Project Management System will provide primary means Energy Services team members to better manage project process satisfying service requests from customers, through various interactions needed with customers, their contractors, and, through Work Management System integration ,operations groups within Con Edison who do the field work.
- CPMS will provide visibility, tracking, routing, proactive notification, correspondence generation, other functions improve level of customer service and responsiveness, while also providing greater efficiency at lower cost and improving employee satisfaction.
- Responsibilities Involved designing Technical Design Documents for the new Enhancements development with the Pega Lead System Architect.
- Interaction with Business users understand expectations and requirements performing requirement analysis.
- · Participate design discussions to flesh out implementation strategy.
- Prepared Role Based Access group for Pega Workflow team.
- Created Data Transforms Activities for implementing core Business logic.

System Architect III

Delta Corporation - 2014 - 2015

- Project Description This project was designed to create a single point-of-entry for all external inputs to the Claims Optimization processing applications.
- The Framework will utilize a series of business rules to determine which module each Claim should be routed for repair.
- · This specification contains the details of the processing that will occur in Pega.
- Responsibilities Interaction with Business users to understand expectations and requirements.
- Participate in design discussions to flesh out implementation strategy.
- Prepared Role Based Access group for the pega Workflow team.
- Created Activities for implementing core Business logic.

Education

Ph.D. In Engineering And Applied Physics -	(Yale University - New Haven, CT)