# **Robert Smith**

# Associate Sr Business Analyst

#### **PERSONAL STATEMENT**

Profoundly talented Business Analyst having over 8years' experience in Information Technology, with focus on Business Analysis and Software Validation of applications for various businesses.

#### **WORK EXPERIENCE**

# Associate Sr Business Analyst

ABC Corporation - April 2006 - September 2007

#### Responsibilities:

- The tool was created so that employees can view shift, trade shift, pick up and give away their shift at their convenience.
- The tool was also designed so that at least 25000 people can use it at the same time.
- Liaised with business and functional owners during risk engineering and high-level review sessions to derive and execute action plans.
- Interfaced with business users to prepare and update the Business Process Requirements and Software System Requirements.
- Ensured all artifacts complied with corporate SDLC Policies and guidelines.
- Prioritized outstanding defects and system problems, ensuring accuracy and deadlines were met.
- Determined user/business/functional requirements.

#### Sr Business Analyst

ABC Corporation - 2003 - 2006

#### Responsibilities:

- Responsibilities Interview project stakeholders to determine requirements for the operations areas.
- Work as a liaison between operations and IT.
- Create a complete project test plan for any changes.
- Test the changes and organize user acceptance testing with the business.
- Work closely with Project Management and IT to estimate costs for new projects.
- Complete project documents presented to Senior Management for project approval.
- Manage project communications and follow up to ensure tasks are completed according to deadlines..

#### **Education**

B.A. in Biological Sciences - 2010(University of Houston - Houston, TX)

### **CONTACT DETAILS**

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

#### **SKILLS**

Facilitating requirement sessions, End user training.

#### **LANGUAGES**

English (Native)
French (Professional)
Spanish (Professional)

## **INTERESTS**

Climbing Snowboarding Cooking Reading

#### **REFERENCES**

Reference – 1 (Company Name) Reference – 2 (Company Name)