ROBERT SMITH

Student Technician II

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SUMMARY

To perform this job successfully, an individual must be able to execute each essential job function satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions and/or satisfy the productivity, performance or qualification standards for the position.

SKILLS

Java, C, C++, Python, Bash.

WORK EXPERIENCE

Student Technician II

ABC Corporation - 2011 – 2015

- Helped out in the Executive Director of Distance Learnings office with whatever was needed;
 delivered mail, performed research on other schools.
- Assisted computer users campus wide via phone and in person Troubleshoot and repair hardware and software Perfor other duties as per departmental needs.
- Assisted UCLA Anderson business students and staff with technical issues via email and in-person interaction.
- Researched require information to ensure proper diagnosis and adequate resolution for technical issues
- Participated in client developmental training programs and seminars.
- Served as help desk support for coaches and staff and installed many different types of web software which was used department-wide.
- Assisted in technology maintenance by making repairs in a timely fashion.

Student Technician

Delta Corporation - 2009 - 2011

- Volunteer maintenance on customers computers Assist other students learning how to perform various maintenance and repair tasks Prepare repair.
- Responsibilities Heads up digitizing, data analysis, GPS collection, creating and editing data for use in ARCGIS 9.x / 10.x software.
- Map creation for clients.
- Update vector data.
- Create and maintain ArcIMS Services.
- Geocoding, Georeferencing, and creating Geodatabases.
- Website creation with ArcGIS Server and Flexbuilder.

