

Project Leader

ROBERT SMITH

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Objective

Roger is a certified Cleanroom Performance Testing (CPT) technician with 15 years of experience encompassing cleanroom, clean air device, and clean air system certification to federal and international standards - focus exclusive to Pharmaceutical and Biotech industries. He is trained in growth media preparation and current Good Manufacturing Practice (cGMP) compliance with a successful record of using bioprocess manufacturing principles and operations.

Skills

Bilingual Spanish, Biotech, Pharmaceutical.

Work Experience

Project Leader

NNE Pharmaplan - May 2014 - 2019

- Responsible for creating proposals and corresponding scopes of work for cleanroom certification projects.
- Planning, scheduling and executing all aspects of facility shutdown activities.
- Overall management and field execution of multiple cleanroom certification projects.
- Cross functional project leadership including organization, documentation and compilation of raw data pertaining to cleanroom testing and support equipment.
- Responsible for ensuring that all project goals and deliverables are completed on time using the highest quality processes.
- Tested pharmaceutical production areas for sterilization as per FDA requirements.
- Certified cleanrooms, clean air devices and systems to both federal and international standards.

Project Leader

ABC Corporation - 2011 - 2014

- Delivery, Strategy & Deployment - Recording Solutions 2006-2009 Initial participation in conference calls regarding strategic initiatives that impacted NICE Customer Interaction Call Recording Systems (400+ servers, 35,000 agent desktops, 30+ geographical locations) to determine any impacts to the system.
- Supported voice/screen recordings of 150 million calls annually.
- Ran scripts to test & validate monthly and quarterly system releases, resulting in successful implementation of 100% of the scheduled changes to NICE Recording Systems.
- 1 | Page Improved operating efficiency of the recording platforms by participating in ongoing Client Liaison meetings with approximately 2,000 Customer Service, Credit & Collections administrators & users of the recording systems.
- Participated in comprehensive review and development or update of procedure documentation in preparation for a corporate audit, which included process mapping, documentation of internal processes and revisions to 100% of existing procedures.
- Developed and implemented a cross-training program for The E-Service Teams in Nevada and Jacksonville to run validation scripts.

- This resulted in another skill set for E-Service associates and added additional resources needed to validate releases..

Education

- (University of Guadalajara)