

Objective

Head Photo Specialist with diverse background in management and customer service. Dedicated to providing excellent customer service and making operational and procedural improvements. HIGHLIGHTS Focused on customer satisfaction Problem solver Skilled multi-tasker Strong organizational skills Bilingual English/Spanish Team-oriented Fast learner Courteous demeanor Attention to detail Adaptive team player.

Skills

Customer Service, Management, Communication, Professional Appearance.

Work Experience

Head Photo Specialist III

WALGREENS - October 2005 – 2020

- Developed client relationships and earned reputation for excellent customer service.
- Created new processes for increasing customer service satisfaction.
- Assisted in training new employees.
- Resolved product issues and shared benefits of new technology.
- Expressed appreciation and invited customers to return to the store.
- Handled customer complaints.
- Assisted customers in finding out-of-stock items.

Head Photo Specialist

Delta Corporation - 2004 – 2005

- Excelled at customer service, account management, sales and running the photo department.
- Betsey Warner State Farm Insurance Spitzer Kia Medra Marketing Cork-N-Bottle Walgreens.
- Supervisor Donna Delmain (334-808-4282).
- Trained new employees in the photo department Regularly tested photo chemicals for safety and quality assurance Restructured photo lab for .
- Stocking shelves and unloading truck Working on the sales floor assisting customers with their items Working the cash register maintaining the line .
- Supervised and delegated tasks among photo technicians Provided sales in the Photo department Operated state-of-the-art photo processing equipment .
- Organize team of 7 throughout the week for Photo Department Keep accurate record of supplies, order supplies as needed or in advance for holidays and .

Education

Bachelor's - (Hamilton High School - Los Angeles, CA)