

ROBERT SMITH

Data Center Manager III

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Seeking a position where can utilize experience in Project Management, Data Center Management and IT Service Management to influence, enable and lead organizations to excel in the delivery of IT services by employing Project Management and IT Service Management best practices. During my career my roles have ranged from software development, systems analysis, operating systems programming, mainframe administration, system administration and disaster recovery/ business continuity planning to data center management and IT service management.

CORE COMPETENCIES

Asset Management, PC Support, MS Office, Linux, Customer Service.

PROFESSIONAL EXPERIENCE

Data Center Manager III

ABC Corporation - 1998 – 2005

Key Deliverables:

- Managed the day to day activates for the corporate data center and data center staff.
- Performed strategic planning based of an assessment of current and future requirements and identified technology to address these requirements.
- Developed the data center budget based on an analysis of the recurring costs associated with running the data center and the cost of new initiatives planned for the coming year.
- Implemented an alternate site for data center recovery at a colocation facility utilizing existing staff and equipment (where possible).
- Worked on the design of a new data center with a team consisting of consultants, Facilities staff and IT senior management.
- Planned and executed the relocation to the new data center without any unplanned disruption to services.
- Responsible for the day to day operation of all corporate information technology services.

Data Center Manager

Delta Corporation - 1990 – 1998

Key Deliverables:

- Successfully managed three multi-vendor data centers and twelve computer operators and systems managers in a software engineering development .
- Developed all policies and procedures related to the technical and business activities of each center.
- Improved team morale, developed budgets, sourced and staffed personnel.
- Experienced change manager with expertise in creating policies, procedures, reducing risk, enhancing efficiency and ensuring system/application .
- Also experienced in managing 24x7 data center operations, project management, incident, problem, release management, business continuity and disaster .

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- This is Dummy Description data, Replace with job description relevant to your current role.
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EDUCATION

- 12.5 credits towards MS in Service Management - 2009(University of Dallas - Dallas, TX)