

ROBERT SMITH

Sr Business Analyst I

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SUMMARY

Accomplished PM/Senior Business Analyst skilled in achieving operational efficiency and increasing revenue in the financial services, health care, and Entertainment industries.

CORE COMPETENCIES

Excel, Agile, Communication Skills.

PROFESSIONAL EXPERIENCE

Sr Business Analyst I

ABC Corporation - October 2006 – November 2007

Key Deliverables:

- A Major Public Project Initiative to streamline Patient care in all Correctional facilities and Public Hospitals in New York City.
- Formulated the entire basic framework and the vision to create a Primary Care Information system.
- Led multiple teams on field study and successfully aided in the creation of a full-fledged Electronic Health Record.
- Defined the scope and implemented business rules of the project, gathering business requirements and documentation.
- Interacted with business heads to finalize the Business Requirements for the application.
- Performed the requirement analysis and documented the requirements using Rational Requisite Pro.
- Authored Functional Requirement Specifications (FRS) and User Requirement Specification (URS).

SR BUSINESS ANALYST

ABC Corporation - 2005 – 2006

Key Deliverables:

- Supervisor Mark Walls - Director of Information Systems Aggressively promoted acceptance, adoption & implementation of Information Resource Management and Information Technology.
- Successful implementation, configuration and support of the successful launch of the D2L Learning Management System.
- Conduct business process reviews and Joint Application Design sessions to document business processes.
- Solicit and document stakeholder requests, functional requirements, and use cases.
- Resolve and document key user support procedures.
- Work closely with global business clients and IT project team to help implement, configure and manage learning management systems platforms.

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- Maintain documentation and train content producers, teachers and administrators in use of Pinpoint Curriculum and Instruction tools and processes..

EDUCATION

- Master of Science in Computer Science - (Oregon State University - Corvallis - Corvallis, OR)