

## Objective

Professional Liability Claims Adjuster who is seeking the opportunity to work with an insurance company to provide great customer service and help the company grow.

## Skills

Emergency Medical Technician, Paramedic.

## Work Experience

### Liability Claims Adjuster I

**GEICO** - September 2015 – 2020

- Investigated disputes, coverage, and injuries related to an automobile accident to determine liability and process insurance claims.
- Interviewed policyholders, claimants, and witnesses to gather pertinent information.
- Advised customers of insurance laws and procedures.
- Evaluated police and hospital records.
- Issue payments for vehicle repairs, rentals, and medical bills.
- Negotiated with all interested parties to settle claims.
- Recognized for great customer service.

### Liability Claims Adjuster

**Delta Corporation** - 2012 – 2015

- Investigated auto insurance claims to determine liability.
- Interviewed customers to obtain accident facts.
- Analyzed recorded statements, photos, and police reports to make liability assessments.
- Researched state legislation to ensure that liability assessments were legally sound.
- and Gilbert, Arizona Territories Covered Ohio, Kentucky, Oklahoma, Indiana, Florida, Tennessee, Arizona, Washington, Investigation of coverage.
- Fairfield, Ohio Territories Covered Ohio, Kentucky Investigation and handling of 3rd party claims.
- Policy coverage analysis, determination of coverage.

## Education

Master's - (University of North Carolina School of the Arts Winston - Salem, NC)