Robert Smith

Assistant Senior Application Analyst

PERSONAL STATEMENT

Highly motivated creative IT leader and problem solver with 30 years' experience in aviation related technologies and solutions. Multi-disciplined hands-on IT leader, solution provider with a history of success in Airline Operations systems development. Subject matter expert providing IT solutions to improved operational effectiveness in airline and military operations centers.

WORK EXPERIENCE

Assistant Senior Application Analyst

ABC Corporation - 2012 - 2014

Responsibilities:

- Responsible for the development and support of critical operations command and control systems.
- Administered departmental budgets and staffing requirements.
- Maintained effective communication and relationships with business and IT infrastructure teams.
- Mentored top performers and hired and supervised development and support teams.
- Managed service level agreements.
- Served as primary point of contact for SOC automation projects.
- Designed and implemented a new architecture flight operations environment and applications that reduced support costs in excess of \$100,000 annually.

Senior Application Analyst

Delta Corporation - 2008 - 2012

Responsibilities:

- Data integrity research and data mining to resolve issues with FSAs,
 HSAs and HRAs Use of PL SQL to create reports and solve issues related to
- Implemented MEDITECH Emergency Department
 Management/Ambulatory Management/Patient Care Systems/Bedside
 Medication Verification for multiple .
- Managed and provided global functional support for the organizations Purchasing/Procurement module Worked closely with other analyst and subject.
- Worked in the trucking and logistics industries providing systems analysis and design, data base design and administration, system administration.
- Interfaced Motorola cellular-telephone devices to LINUX host computers using cellular and TCP/IP sockets protocols.
- Utilized the C language, embedded INFORMIX SQL, and embedded VERMONT VIEWS multi-platform general-purpose screen handling package running under the .
- This is Dummy Description data, Replace with job description relevant to your current role.

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CONTACT DETAILS

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SKILLS

Oracle 8i / 11iAnd Release 12, Microsoft Office Suite, Track-It Technician Client 6.5, Footprints, Noetix, GAINS.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

<u>INTERESTS</u>

Climbing Snowboarding Cooking Reading

REFERENCES

Reference – 1 (Company Name) Reference – 2 (Company Name)

Education Airport Administration in Business Administration Aviation -
1979(B.S.B.A. University of North Dakota - Grand Forks, ND)