# Small Business Consultant ROBERT SMITH

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# **Objective**

Small Business Consultant seeking career advancement in Customer-Centric Roles and lead, manage resources, add value to organizational bottom lines and establish business-friendly relationships with clients for further leveraging. Professionalism, Positive attitude, Integrity and Reliability as critical elements of the career philosophy

### Skills

Management Experience, Microsoft Office, Sales, Office Management, Financial Analysis, Banking.

# **Work Experience**

#### **Small Business Consultant**

Cash Fund - 2015 - 2019

- Assisted with SBA programs and business plans.
- Organized marketing campaigns and seminars.
- Provide over the phone support to owners of small businesses.
- Manage multi screen computer and multi line phone.
- Accept payments and accept up to 30 phone calls a day.
- My day to day duties consisted of working with new business owners and teaching them about strategically structuring their LLC in order to make the most of the tax code.
- Sold over \$100,000 worth of consulting services during a month and a half of this tax season.

#### **Small Business Consultant**

## **ABC Corporation** - 2011 - 2015

- Acquired new clients managing and growing the profitability of the current base.
- Conducted communications analyses for business clients, including global communication systems, mobile communications, and asset management systems, and recommended appropriate solutions based on strategic goals.
- Offered cost-saving solutions to clients, cutting their monthly costs by 10 to 30 percent.
- Acted as liaison for all technical questions and issues for accounts and coordinated communications between the client, sales, and development teams.
- Exceeded new-territory growth goals by 140% in 2012.
- Led district in Small Business market growth and new accounts closed in 2013.
- This is Dummy Description data, Replace with job description relevant to your current role.

## **Education**

Bachelor of Business Administration in Business Administration - 2010 (Edward Waters College - Jacksonville, FL)