## **ROBERT SMITH**

## Sr. Health Service Technician

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

A cashier with over 3 years of experierice. An experienced Medical Assistant with more than 10 years in the MR/DD field with adults Skilled Team Member capable of fostering positive relationships with clients and colleagues; effective in both spoken and written communication and with excellent problem-solving skills. providing efficient and skillful [support or management-deding on job level] in the Medical or Retail industry.

#### **CORE COMPETENCIES**

Troubleshooting, tying 50 wpm, customer service, phone etiquette, etc.

#### PROFESSIONAL EXPERIENCE

#### Sr. Health Service Technician

ABC Corporation - May 2008 - August 2010

#### **Key Deliverables:**

- Assisted clients with dressing and grooming.
- Assisted clients with personal hygiene.
- Assisted clients with range-of-motion exercises or other prescribed exercises.
- Cared for terminally ill residents.
- Changed beds, cleaned rooms, and emptied commodes.
- Changed, fed, and bathed patients.
- Checked patients for incontinence every two hours.

#### **Health Service Technician**

Delta Corporation - 2005 - 2008

#### **Key Deliverables:**

- Transportation Provided informal counseling and basic self- help skills to severe/ profound mentally challenged clients.
- Assisted residents with learning skills, activities, meal planning and personal hygiene care.
- Administered medications to residents.
- Transport clients to various activities, work and appointments.
- Ensuring the safety and security of all clients Observing, documenting, and reporting patient behavior and activity Assisting in administration of.
- Reacting quickly while remaining calm in emergencies to maintain a therapeutic milieu in addition to using de-escalation techniques to calm agitated.
- Answers clients call signals Assists in administration of medications and treatments, takes vital signs, and/or draws blood or collects other bodily.

#### **EDUCATION**

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Certificate in Medical Assistant - (Remington College - Maple, OH)