

# ROBERT SMITH

## Software Test Lead II

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### SUMMARY

Over 20+ years of experience in the IT, computer software and services industry. Superior analyst with ability to locate needed detail as well as spot trends in data. Capable project manager who thrives in a fast paced environment. Creative problem solver who develops effective solutions. Self-sufficient, motivated and proactive team player with ability to visualize the big picture. Customer focused with strong ability to communicate with technical and non-technical personnel.

### SKILLS

Web application penetration testing; completed SANS Insitute.

### WORK EXPERIENCE

#### Software Test Lead II

ABC Corporation - June 1997 – August 2002

- Designed, implemented, and automated high quality test code.
- Developed methods for measuring, analyzing, tracking, and communicating test status for Explorer department objectives.
- Created tools to debug issues, and acted as an advocate for customer and user scenarios.
- Champion of great UI. Key Accomplishments Created Test Specifications and Master Test Plans and drove reviews of these documents.
- Developed partnership with MSN Communities team to share testing of sidebar feature.
- Created curriculum, and assembled team to develop series of presentations for security testing.
- Led team of six people and managed performance, successfully increasing productivity and morale.

#### Software Test Lead

Delta Corporation - 1993 – 1997

- Led testing for company-wide Encryption project overseeing teams across 3 geographic regions for Public Utility with 7+ million customers Provided .
- Product PC based space strategy game Developed and managed QA department and extensive beta team Wrote all test plans and test cases Coordinated .
- Honeywell) Lead DO-178B, Level C, verification effort for Aeronautical Telecommunications Network Reference Router Implementation Technical contact .
- Test planner for conversion and system test phase for implementation of RETEK package.
- Manage test activities for maintenance releases of IBM 4690 POS application and in-store web applications Review requirements and system design .
- Lead and successfully completed Design Verification and Validation activity for Optiscanner 5000-Continuos Glucose monitoring system for Technical .
- Recipient of more than fifteen Raytheon certificates and cash awards for technical writing, technical excellence, Six Sigma projects, community .

## SCHOLASTICS

- Project Management - (UCLA - Seattle, WA)