

Robert Smith

Lead Interim General Manager

PERSONAL STATEMENT

Highly motivated sales associate with world class customer service, sales experience and willingness to adapt to new surroundings.

WORK EXPERIENCE

Lead Interim General Manager

Owl Studios Inc - February 2016 - 2020

Responsibilities:

- Approached with opportunity to restructure and turn around established studio having financial difficulties.
- Tasked with maintaining current projects while aggressively reforming organizational structure.
- Restructured company by defining departments and rolls with standardized communication between each.
- Developed reporting metrics to allow for immediate feedback of information to department managers.
- Reduced monthly overhead by \$40,000 per month.
- Implemented job profitability tracking to identify strengths and weakness of departments.
- Set department goals and provided leadership on how to achieve them.

Interim General Manager

Delta Corporation - 2015 - 2016

Responsibilities:

- Was hired following a situation in which most of the facility's staff had quit (as a group) two days earlier.
- My role was to immediately resume services and to bring sustained business strength to the busy event and lodging facilities.
- employees, \$1.2M sales.
- Oversee entire operation of hotel departments Accounts payable/receivables Weekly and daily reports to corporate Recruiting and training of front .
- Spirit Mountain Lodge (Front Desk Supervisor) Spirit Mountain Lodge (Keno Supervisor) Spirit Mountain Casino.
- Coordinates, directs and manages the staff and everyday hotel operations to achieve profitability, guest satisfaction and efficiency while .
- Managed a 92-room limited-service hotel.

Education

Bachelor's In Business - (Western Hills High School - Frankfort, KY)

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Microsoft Office; MSI
Cloud, Nite Vision,
Opera.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)