

ROBERT SMITH

Asst. Business Systems Consultant

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SUMMARY

Over 5 years of experience as a Business Systems Analyst with solid understanding of Business Requirement gathering, Business Process flow and Requirement Analysis. Good understanding of financial applications in HRiT LOB.

CORE COMPETENCIES

Project Coordination, Business Analysis, Business Intelligence.

PROFESSIONAL EXPERIENCE

Asst. Business Systems Consultant

Wells Fargo - April 2015 – 2020

Key Deliverables:

- Acted as liaison between the client area and technical organization.
- Prepared functional specification documents which included gathering data requirements.
- Worked on creating PeopleSoft Security model in HRiT.
- Involved in requirement gathering, analysis of the requirements from the business owners and users.
- Participated and Conducted Sprint Planning, Sprint Reviews.
- Created user stories and walk them through during scrum call.
- Coordinated with business and development during each sprint cycle.

Business Systems Consultant

Delta Corporation - 2012 – 2015

Key Deliverables:

- Combined technical and marketing skills to acquire and retain customers.
- Communicated daily with stakeholders, project managers, and consulting analyst.
- Created requirements documents, use cases, and diagrams.
- Supported team by providing application training and troubleshooting including SharePoint and MS Office.
- Responsible for project management on internet related projects.
- Worked closely with IT professionals including programmers and testers.
- Wrote business requirements for changes to existing internet applications.

EDUCATION

- MBA in Business Administration and Management - (San Jose, CA)