

Sr Business Analyst

ROBERT SMITH

Phone: (123) 456 78 99
Email: info@qwikresume.com
Website: www.qwikresume.com
LinkedIn:
[linkedin.com/qwikresume](https://www.linkedin.com/qwikresume)
Address: 1737 Marshville Road,
Alabama.

Objective

Experience in the Financial Service Industry. Experienced in interacting with business users, at various levels of management, to identify their needs and initiate process changes.

Skills

Interpersonal Skills, MS-Office.

Work Experience

Sr Business Analyst

State Of Arizona DOA - May 2006 – 2019

- Interview project stakeholders to determine requirements for the operations areas.
- Work as a liaison between operations and IT. Create a complete project test plan for any changes.
- Test the changes and organize user acceptance testing with the business. Work closely with Project Management and IT to estimate costs for new projects.
- Complete project documents presented to Senior Management for project approval.
- Manage project communications and follow up to ensure tasks are completed according to deadlines.
- Ensure Cash loans are validated, certified, priced, purchased & funded on submission day.
- Lenders download and view reports of cash & MBS loans and pool deliveries.

Sr Business Analyst

ABC Corporation - 2004 – 2006

- Part of the core ICD-10 team responsible for creating a Crosswalk, Reimbursement, and Mapping Tool for ICD-10 Conversion.
- The tool has been very successful and is currently in use by major Healthcare Payers in the US for their ICD-10 remediation work.
- The tools code conversion is done through its Rule Engine.
- Was involved in designing the rule engine, defining the scope of the rules, actual rule creation, and validation activities.
- Working as a consultant for ICD-10 migration my profile also includes helping define scope of the project, determine requirements, preparing documentation for research and training, designing and presenting solutions for providers and payers, and creating process reference maps for provider & payer applications.
- Assist in understanding client requirements and communicating the same to the team.
- Detailed knowledge of General Equivalence Mapping (GEMs) and designing and developing Crosswalk Solution beyond GEMs for different payers and providers for both ICD-10-CM and ICD-10-PCS, and doing presentations and demo..

Education

Associate of Accounting - (American Institute of Business)