# **Robert Smith**

## **System Technician**

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#### **SUMMARY**

Experienced Professional with wide knowledge base different fields of work. Such as Information Technology.

#### **SKILLS**

Microsoft Office,, Mechanical Aptitude, Food Safety Certificate, Former A+ Certificate, Visual Studio.

#### **WORK EXPERIENCE**

## **System Technician**

ABC Corporation - August 2011 - September 2014

- Diagnose hardware and software problems, replace defective components.
- Installed programs as needed for employee to complete task on hand Operate master consoles in order to monitor performance computer systems networks, to coordinate computer network access use.
- Developed maintain procedures for troubleshooting problems on hand Perform data backups and disaster recovery operations.
- Maintained an inventory parts for emergency repairs.
- Design, configure, and test computer hardware, networking software and operating system software.
- Train people computer system use simple trouble shoooting Recommend changes improve systems, network configurations, determine hardware software requirements related to such changes.
- Sales Expeditor 2010 2011 Arrange for delivery, assembly, and distribution of supplies parts order to expedite flow of materials and meet production schedules.

# System Technician

Delta Corporation - 2010 - 2011

- · Administrator of Lantastic LAN network.
- Conducted upgrades and maintenance of hardware and software.
- Also included repair and installations of network and peripherals.
- Aided in initial design and installation of the network Credentials and.
- Maintained two multi-million dollar hydraulic, pneumatics, electrical equipment.
- Maintained training records for 20 personal related to the 2 systems.
- Test chemical baths Skills Used chemistry.

### **EDUCATION**

Associate of Applied Science in Multimedia - (ITT Technical Institute - Burr Ridge, IL)