

# ROBERT SMITH

## Project Lead/ Onsite Coordinator

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### SUMMARY

Project Lead/ Onsite Coordinator with over 14 years of professional experience in the Information Technology in various roles in designing, developing large-scale data integrations solutions for data warehouses, application migrations in variety of platforms and applications.

### CORE COMPETENCIES

Microsoft Office, C, C++, Java, Revit, AutoCAD, Bluebeam, Cadence, Eclipse, Windows XP, 7, Vista, 8, 10, Linux, Python, Mac OS

### PROFESSIONAL EXPERIENCE

#### Project Lead/ Onsite Coordinator

ABC Corporation - November 2011 – Present

##### Key Deliverables:

- Involved in the complete SDLC process with multiple roles.
- Worked with business users in consolidating requirements and data mapping of reporting requirements.
- Identified the facts and dimensions using Erwin data modeling tool to represent the star schema data marts.
- Trained and documented in detail for the business users so that they understand clearly without knowing responsible for understanding business process and managing with business users to meet user-specific requirements.
- Developed a process for cleansing, transforming, extracting, integrating and loading data with the use of Datastage.
- Worked on Unix shell scripts for file monitoring, text processing, and Datastage project deployment.
- Created Unix shell scripts to run data stage jobs and trap any failures lead the team and guided them in design activities and reviewed the system designs to ensure that all application solutions will have high levels of performance, security, scalability, maintainability, appropriate reusability and reliability upon deployment.

#### Senior Business Analyst / Project Lead

ABC Corporation - January 2005 – October 2011

##### Key Deliverables:

- Involved in the complete development of the project &quot;genuine direct&quot; and &quot;owner advantage communications&quot; in SDLC right from the design phase through implementation.
- Involved in the SCRIP reviews and worked on the accesses to the developers and users.

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- Lead the offshore operational support team of 5 members in the CKS (customer knowledge services) and coordinated with the business users and management in getting post and pre-approvals for all the production fixes applied in the application.
- Provided production support during core business hours as well as off-hours for a critical application like a call center.
- Followed ITIL process in operations support, error handling and change management.
- This is Dummy Description data, Replace with job description relevant to your current role.
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### EDUCATION

Bachelor Of Technology in information Technology - 2004 (Anna University - Chennai, Tamil Nadu) Certification in Certified Business Analyst - (Syntel University) Diploma in Software Testing - (SEED Institute - Pune, Maharashtra)

