# ROBERT SMITH

### Senior Tester II

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Senior Software Quality Assurance Professional with over 9+ years of core expertise Manual, Web services, Data base testing including five plus years of Test/QA Lead experience Excellent domain knowledge Media, Retail, HealthCare and E-Commerce Domains.

#### FEBRUARY 2016 - NOVEMBER 2016 SENIOR TESTER II - ABC CORPORATION

- Customer Capabilities project of Michaels Stores all about managing customer information.
- Information that managed this project includes profile information, reward zone points maintenance to account management.
- retail segment, project about availability and faster response time.
- kind setup was brought using latest tool called Vagrant which aids developers and testers to replicate exact environment as production.
- store ecommerce platform allowing customers shop online using credit cards, gift cards and third party gift cards.
- main purpose of credit card authorization project was to ensure that all required mandates as put forth major credit card companies such VISA, Discover MasterCard implemented for compliance.
- Responsibilities Responsibilities included analysis business and functional requirements, overall design, test plan development, test case generation, requirement tractability matrix (RTM), and documentation.

#### 2014 - 2016

#### SENIOR TESTER II - DELTA CORPORATION

- Implemented a new client web-based application to serve and track client base activities.
- Developing Test Strategy, Test Plan, Test Cases and Test Summary reports.
- Responsible for all aspects of software testing verification.
- Developing deliverable policy and according documents.
- Reviewing functional and technical requirements to expose inconsistencies.
- Conducting detailed analysis of test results through independent verification and validation.
- Work with development to resolve defects.

#### **EDUCATION**

Master of Computer Applications in Computer Applications - (Sri Venkateswara

University)

## **SKILLS**

Selenium, Coded UI, Manual Testing.