

## Florist

# ROBERT SMITH

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## Objective

Excellence in customer service with dedication, focus, proactive approach, positive attitude and passion. And to utilize knowledge and skills in the best possible way for the fulfillment of organizational goals.

## Skills

Hard Working, Floral Design.

## Work Experience

### Florist

**ABC Corporation** - May 2012 - April 2014

- Maintained friendly and professional customer interactions.
- Verified that all merchandising standards were maintained on a daily basis.
- Recommended and helped customers select merchandise based on their needs.
- Exchanged returned merchandise for customers quickly and efficiently.
- Confirmed that appropriate changes were made to resolve customers problems.
- Informed customers about sales and promotions in a friendly and engaging manner.
- Designed displays to make the store experience interactive and engaging.

### Florist

**ABC Corporation** - 2009 - 2012

- Was responsible for opening and closing shop when scheduled.
- Greet and attend any possible customer.
- Kept display coolers full with fresh arrangements in accordance to guidelines.
- Made fresh floral arrangements upon request as well as filling daily orders.
- Kept store neat, clean and setting up any display as requested Responsible for keeping inventory when requested.
- Operated cash register as well as depositing money nightly to the bank..
- This is Dummy Description data, Replace with job description relevant to your current role.

## Education

Bachelor's in Business Management - 2015(University of Texas at Tyler - Tyler, TX)