

System Manager

ROBERT SMITH

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Objective

Over thirty three years experience designing, implementing, and administering computer systems. Titles and duties include Senior Database Analyst supporting the GE Capital's Corporate Card Data Warehouse. Technical Consultant installing, configuring and tuning SCH REELS products for storage management, backup, recovery, tape library management and disaster recovery systems.

Skills

Technical Support, AS400 ADMIN, MEDITECH, CERNER SYSTEM, Windows 7.

Work Experience

System Manager

ABC Corporation - September 2012 - May 2013

- Managed and analyzed quality of data stored in the database.
- Validated the quality of accounts moved from Patient Solutions to PFMS.
- Managed and governed system access to 60+ users.
- Handled accounts that need to be updated in the system from various departments.
- Handled all real-time user identified issues.
- Generated daily and monthly reports.
- Increased monthly dials offered by 338%.

System Manager

Delta Corporation - 2011 - 2012

- Reconciled invoices and billed vendors, ordered inventory in advance for upcoming projects, assisted in AR, built ordering functions to project .
- Maintained project calendar, booked flight and hotel reservations.
- At the Airborne Express Department of Data Processing, I was responsible for operations of an IBM AS400 and Three Motorola Four Phase Series 500 .
- My primary role as system manager was to aid in the establishment of the Lovely Lady Bugs company.
- Was mainly tasked with inputting and organizing all incoming merchandise into the companys database, however, I was also in charge of stocking, .
- Responsible for entire computer operation in house and offsite location.
- Supervised data entry operators and computer operator personnel Troubleshoot hardware and software problem in house or remote.

Education

Computer Science - (University of Louisiana at Lafayette - Lafayette, LA)