

# ROBERT SMITH

## Jr. System Integrator

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### SUMMARY

IT Project Manager, with Master of Science in Information System December 2011 and a B.S. Mechanical Engineering and member American Society for Quality (ASQ), Certified Quality Auditor, and ITIL Foundation Certification Version 3 with 25 years in increasingly responsible positions within IT project management engineering field.

### SKILLS

Leadership, Acquisitions, Program Management, Military Operations, Contract Management.

### WORK EXPERIENCE

#### Jr. System Integrator

ABC Corporation - November 2013 – April 2014

- Supported Divisional Chief and Deputy Chief of Infrastructure Service Group/Desktop & Video Services Division (DVSD) in managing daily operations.
- Compiled Weekly Highlights within Desktop & Video Services Division from all operation teams to be reviewed with Divisional Chief and Deputy Chief in preparation to submitted senior management front office.
- Supported Project Operations Division, provided data entry support to Asset Management team for Directorate of National Intelligence IT hardware inventory for 2013 to be completed by the end of January 2014.
- Monitored daily customer requests supported by Requirements team and operation responses to ensure that customer requests have been processed and completed to meet needs of customers.
- Capturing business requirements to executed and managed.
- Processed accesses to Infrastructure Service Group/DVSD Project Operations intranet groups, databases, applications for team members within division.
- Identified and improve processes where it is needed in DVSD and provided other administrative duties to ensure continuous operations.

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Delta Corporation - 2011 – 2013

- Installation of Stadium Vision (Stadium TV sets at the Exfinity Center), University of Maryland, College Park, MD.
- General Dynamics System Integrator/Overhauls Shipboard removal of various infrastructure components for modification, redesign and reinstallation .
- Provides systems integration services in support of interactive video data wall applications and integration of both hardware and the proprietary .
- Working with Windows 2008 R2 and Windows 7 to support Government and Private client with small and large scale Video Wall needs, integrating Audio .

- System Integrators work as leads on system and network integration efforts, both during the factory installation and the installation at the customer.
- Provided customer support to hospitality and retail clients 1 Developed training materials and provided clients training of the hospitality .
- Started up a company, performing accounting and business development.

## SCHOLASTICS

- Master of Science in Information Systems - 2006(Strayer University - Alexandria, VA)