Robert Smith

Business Intelligence Manager III

CONTACT DETAILS

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PERSONAL STATEMENT

Kumar brings 22+ years of global professional experience across industries with more than 11+ years' in Business Intelligence (BI), Enterprise Performance Management (EMP) and Data Warehousing (BW) applications. Kumar manages enterprise BI and EPM systems while adhering to SLAs to achieve organizational goals and reduce Total Cost of Ownership.

SKILLS

Margin Analytics, Management.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

WORK EXPERIENCE

Business Intelligence Manager III
NTT DATA -   2019 – 2020

Responsibilities:

- Head of BI COE in the $52 Million SAP implementation.
- Lead a global 20 member team of analysts and SAP BW/BI/EPM developers to create various BI applications, including dashboards, TAT reports and operational reports.
- Lead Enterprise SAP BW, SAP BI and SAP EPM through multiple M&As (Keane, Intelligroup, MISI, Optimal Solutions, Centerstance, Carlisle and Gallagher.) Collaborated with SAP to identify the areas of improvement of the current system and their roadmap strategy so as to align NTT Datas roadmap and to identify the need to upgrade or apply patches to the systems.
- o Led the effort to migrate SAP BW from IBM AIX to Sun Solaris o Led pre-upgrade assessment of SAP BW 7.x features for upgrade and the upgrade and redesign of the BW objects Change request and incident management process ownership.
- Implemented improvements to the Critical Incident Management response (CIM) process and ensure 100% adherence to the process, improving internal and customer communications, speed to recovery and better RCA.
- Talent acquisition, training and performance management.
- Partner with business users to improve efficiencies through self-service BI.

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

Business Intelligence Manager
Delta Corporation -   2013 – 2015

Responsibilities:

- Developed an Enterprise Customer Data Integration Strategy and Data Quality Solution Evaluated Palms customer data management infrastructure and .
- AOL-Time Warner Built a Data Warehouse and Analytics Infrastructure to support major strategic venture Built a Data Warehouse and presentation .
- Ameriquest (Argent Mortgage) Built a Pricing Analytic Solution to optimize pricing decisions and provide competitive advantage Designed and developed .
- Business analytics lead for the redesign of legacy business intelligence analytics cubes for new ERP system.

- Brookings, SD Designs, manufactures, sells and services video displays, scoreboards, digital billboards and related products.
- Business Intelligence Manager Responsible for corporate reporting, operational and analytical BI champion, leading the initiative for development and .
- Responsible for the formation and structuring of the Business Intelligence department, including but not limited to reporting, data maintenance, .

Education

MBA In Strategy, Finance - (The Ohio State University)