

Robert Smith

System Manager III

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SUMMARY

Eight years of experience in the area of IT, of those 2 years with management positions. Leadership spirit in the development of projects with the objective of obtaining better productivity without losing quality. Design to delivery of technology / security and business solutions. Linux systems Engineering are my main interests.

SKILLS

Project Management Computer software and hardware Microsoft Office Database Management Software Development GIS Public Speaking Teaching Technical Writing Small business management.

WORK EXPERIENCE

System Manager III

ABC Corporation - May 2010 - November 2011

- Evaluated systems effectiveness / business processes by testing and modifying solutions to improve performance and quality, tracking result, gathering feedback, and reviewing all cost to pursue alignment with business goals.
- Ensured that security policies and procedures are applied to all WMT PR Home Office systems.
- Actively Engaged in corporations beliefs and uphold ethics policy.
- Created an environment where ideas can be shared & implemented with proper accountability.
- Ensured that recognition and motivation are focused on the development of team individuals.
- Maintained vendor partnership, new vendor contract following corporate standards.
- Added and maintained routing rules for an internet based email system for a large customer service operation Worked with managers to help improve .

System Manager

Delta Corporation - 2009 - 2010

- Walmart Puerto Rico Home Office Systems Operations, maintaining 100% systems online.
- Hardware and software operations at 3 Data Centers, including more than 60 servers providing 24/7 service to 450+ associates in all end user technical requirement.
- Member - Angel Heart Bereavement Committee July 1998 - December 2003 Magee Womens Hospital Oakland and Magee at UPMC Passavant - Senior Professional .
- Creating value through efficient operations, appropriate cost controls, and profit management - Controls day-to-day operations by scheduling labor, .
- Implemented the Universitys administrative VAX systems, including establishing the PC network, implementing and supporting e-mail, managing the .
- Financial Reporting Group Lever Brothers Inc./Van den Bergh Foods Managed the Executive Information System, oversaw the operation of Novell LANs, .
- Management of IT Infrastructure, Systems & Network of entire South Region.

EDUCATION

Master Of Information Technology - 2008(Dadabhoy Institute)