ROBERT SMITH

Manager Of Business Development III

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Train and mentor Employment Specialists to ensure their competency in professional development in the areas of customized employment and business. Collaborate with department supervisors and managers on programmatic and administrative supervision of staff.

EXPERIENCE

Manager Of Business Development III Preferred Family Healthcare - 2015 - 2020

- Responsible for the daily operations of nonprofit, CARF accredited, social service agency.
- Effectively managed the financial needs of the office to ensure contractual compliance and organizational fiscal goals.
- Oversaw recruitment, professional development, orientation/training and annual training, performance evaluation of staff.
- Implemented corporate policy into daily business processes.
- Conducted quality management reviews, including files, job site and home based visits, client satisfaction, and review of staff reports.
- Developed and maintained stakeholder relationships.
- Motivated team members through leadership skills, performance planning, coaching, and counseling techniques.

Manager Of Business Development Delta Corporation - 2012 - 2015

- Oversaw and managed client relationships with movie studios, record labels and sports networks Customized web-based marketing packages that were.
- Building a solid inside sales team that exceeds sales goals
 Collaborating with marketing, support, community management, internal systems, product.
- Calling on CMOs and Top Marketing Executives all over the US
 Maintain and develop constant communication with prospects Design
 marketing plans.
- Direct Sales/Account Management for Southeast territory of five states Scheduled seminars, sales meetings, and trade shows to enhance product.
- Relationship Management and New Account Development of Corporate and Purchasing credit cards.
- Created business model and marketing plan to launch the residential fence department, conducted market analysis to determine target markets, .
- Developed and implemented a strategic business networking plan

that resulted in partnerships with key property management agents, luxury home .

EDUCATION

 Bachelor of Science in Finance and General Business - (Southwest Missouri State University - Southwest, Missouri, US)

SKILLS

Management, Fiscal Oversight, Accounts Receivable, Accounts Payable, Negotiations, Sales, Customer Service, Microsoft Office.