

ROBERT SMITH

Lead Business Systems Consultant

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Over 20+ years of leading teams to deliver results in energy and entrepreneurial sectors. Broad responsibilities for technology, sales & service, and business & financial management.

2013 - 2013

LEAD BUSINESS SYSTEMS CONSULTANT - ABC CORPORATION

- Supported project issue resolution, design, development, configuration, task management and completion.
- Prepared Functional System Requirements Document for quarterly.
- Supported in emergency off release efforts.
- Participated in projects to ensure production support processes.
- Implemented assigned projects with minimal disruption to operations.
- Established guidelines on peer reviewing code.
- Provided accurate status updates during project calls.

2006 - 2009

BUSINESS SYSTEMS CONSULTANT - DELTA CORPORATION

- Focused on reporting and analysis services.
- Gathered initial design for new projects and enhancements.
- Automated the process for updating interest rates.
- Associated with various bank deposit and lending products.
- Provide technical assistance in evaluating automated systems.
- Served as a subject matter expert.
- Elicited and documented business requirements.

EDUCATION

BS in Business Administration, Marketing - (University of South Carolina - Spartanburg, SC)

SKILLS

Strategy And Planning, Mortgage servicing system, Sales.