# ROBERT SMITH

### **Business Project Manager II**

#### info@qwikresume.com | LinkedIn Profile | Qwikresume.com

Project Management experience working directly with clients, vendors and business partners gathering & defining requirements, managing scope & change control, creating and managing the project schedule, mitigating risks, and delivering custom development solutions, while meeting strict deadlines and continually managing expectations with all project stakeholders.

#### **EXPERIENCE**

## **Business Project Manager II ABC Corporation - NOVEMBER 2006 - JANUARY 2008**

- Managed the work of a widely-dispersed team and coordinated the project tasks for procurement, fulfillment, marketing, legal, training, and support.
- Trained and mentored team members and business partners on many PM techniques, while putting the project on a "project management track".
- Managed stakeholder expectations throughout all levels of the company as well as with third-party vendors.
- Worked closely with the customer service reps and support areas (and vendors) to ensure a smooth transition to these areas.
- Scheduled content management training sessions for users across the globe.
- Created the resource allocation plan, work breakdown structure, and project plan/schedule.
- Managed end-to-end testing efforts for a large Networx project.

### **Business Project Manager Delta Corporation - 2005 - 2006**

- Assisted with bank and mortgage lines of business to create and modify policies and procedures to meet the needs.
- Documented business requirements for sales applications and incentive processing application.
- Responsible for managing and coordinating activities and resources in a project life-cycle.
- Gathered project requirements, develop, maintain and gather necessary approvals for project documentation.
- Responsible for all non-technical project deliverables, internal and external, supporting.
- Led team that assisted five companies in the bamboo manufacturing industry to collaborate, resulting in seven new products, increasing profit by 35%.
- This is Dummy Description data, Replace with job description relevant to your current role.

### **EDUCATION**

 Bachelor of Science in Business Information Systems - (Illinois State University - Bloomington, IL)

### **SKILLS**

Project Management, Legal Research And Writing, Contract Negotiation.