ROBERT SMITH
Associate Information Systems Consultant

Phone: (0123)-456-789 I Email: info@qwikresume.com I Website: Qwikresume.com

SUMMARY

Information Systems Consultant with full system development lifecycle experience, including designing, developing and implementing test plans, test cases and test processes. Testing experience in a wide variety of environments including functionality, compatibility, reliability, usability, installation, and security related testing methodologies; testing of cloud, web application, client-server, network multimedia, and database environments on Windows, and Macintosh operating systems.

CORE COMPETENCIES

DB2 Database Administration, SQL, JCL, Database Performance Tuning.

PROFESSIONAL EXPERIENCE

Associate Information Systems Consultant
ABC Corporation - April 2000 – September 2006

Key Deliverables:

- Provided programming and analysis of insurance group billing (financial) and eligibility (policy) systems.
- Used IBM mainframe with COBOL, ISPF, CICS, DB2, MVS JCL, and Xpediter.
- Gathered requirements, wrote specifications, wrote user documentation, and instructed users as necessary.
- Acted as a mentor and instructed less experienced programmers.
- Participated in on-call support.
- Completed a highly visible project in a short period of time that several others could not finish.
- Trained in WSAD 5.1 using J2EE, XML, HTML and Java last 9 months of employment.

Information Systems Consultant
Delta Corporation - 1999 – 2000

Key Deliverables:

- Provided a high level of telephone technical support for Microsoft Windows 98 Customers, prepared customers for Y2K compliance.
- Troubleshoot all components of Windows 98, including Internet Explorer and Outlook Express.
- Streamlined table maintenance application using Visual Basic 5.0.
- Assisted in the implementation of a messaging interface to an IBM/DB2 database using MQ Series.
- Researched and resolved outstanding software issues in a fraud tracking application.

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- Analyzed fraud application and made recommendations regarding an n-tier, component-based architecture.
- Included requirements analysis, software design, development and testing, database analysis and design, troubleshooting and maintenance of existing .

EDUCATION

Bachelor of Science in Information Technology - 2013(Western Governors University - Franklin, TN)