

ROBERT SMITH

Senior IT Engineer II

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SUMMARY

Highly experienced System, Network and IT Administrator with 15+ years of experience. Possesses solid knowledge of MS products (including Exchange and Active Directory) and network technologies. Technical roles have included supporting all aspects of company needs in addition to troubleshooting, administration, documentation, LAN configuration and implementation.

SKILLS

PHP, MySQL, Apache.

WORK EXPERIENCE

Senior IT Engineer II

MD Computer Services - August 2004 – 2020

- Performed and assists with production hardware and software system upgrades and installations Utilizes performance and capacity management tools for proactive management of large distributed infrastructure environment Provide technical expertise in Lync 2013, OCS 2007r2, Skype For Business Outlook 2007, 2010, 2013, 2016/Exchange 2010 and 2013 systems support and engineering.
- Provided Tier 3 support to ITSD in all Active Directory, Exchange, and Lync software Gauge the effectiveness and efficiency of existing systems; develop and implement strategies for Improving or further leveraging these systems.
- Proposed and created system design models, specifications, diagrams, and charts to provide Direction to system programmer and development teams.
- Designed and performed server and security audits, system backup procedures, and other recovery Processes in accordance with the companys disaster recovery and business continuity Strategies.
- Installed, upgraded, maintained, configured, program software, and maintained application server hardware supported by the security and surveillance unit.
- Implemented necessary patches, hotfixes, service packs, cumulative updates, and upgrades to meet security compliance and application and system integrity.
- Planed and implemented technical change requests.

Senior IT Engineer

Delta Corporation - 2001 – 2004

- Acts as sole contact for all IT support issues Developed and maintained Windows 8.1 and OSX images Engineered iMacs to dual boot Windows 7 & OSX .
- Build and deploy Server/network equipment, rack and stack Troubleshoot any device in the data center that requires physical connectivity Planning of .
- Responsible for leading cross-functional IT projects to customers such as Supply Chain, R&D, Marketing, Finance, or to entire company.

- Responsible for analyzing business requirements, creation of documentation and testing and maintenance of applications, infrastructure and .
- Project Management Delivered 955 servers with 9.5 TB storage across 4 data centers, which enabled key Connected-Print (ePrint) product launch with .
- Selected to design server scale up, from inception to full data center population.
- This is Dummy Description data, Replace with job description relevant to your current role.

SCHOLASTICS

- Leadership and Mentoring Course - (Leadership and Management Academy - Scott AFB, IL)