

# ROBERT SMITH

## Software Quality Assurance III

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Over 8 years of IT experience with 7 years of experience in Software Testing of Client/Server and Web based Applications. Well domain knowledge in Health Care Device Testing, Electronics Testing and Retail. Experience in testing of web application, client-server, and database projects on Windows operating systems.

### CORE COMPETENCIES

WinRunner 8.0, MS-SQL Server 2000/2005/2008, Microsoft Access, ETL, Crystal Reports, JSP, FIXML, Apache And Web Logic 8.1, Web Services, ICPLUS, LoadRunner 8.1, Oracle 8i,9i/10g, Microsoft Test Manager, VBScript, ASP, XSL, Web Sphere 5.0, Mainframes, WinRunner, Interface Tools.

### PROFESSIONAL EXPERIENCE

#### Software Quality Assurance III

ABC Corporation - February 2012 – February 2013

##### Key Deliverables:

- Reviewed and Analyzed the System Requirement Specs and understand the control flow of the whole system.
- Followed the Agile methodology due to the continuous change of requirements.
- Performed Ad-hoc/Exploratory testing prior to automate the testing on the application.
- Developed re-useable code to share functionality with different tests, thereby providing easy to maintain.
- Configure, maintain and control all test tools including Quality Center, Quick Test Professional.
- Designed & implemented all QA test strategy plans manually and automated test solutions for client/server and Web applications with Quick Test Pro (QTP).
- Developed all required test plans for each release of the software product.

#### Software Quality Assurance

Delta Corporation - 2010 – 2012

##### Key Deliverables:

- Performed software/hardware quality assurance testing for the IBM PS/1 Aptiva group.
- Logged problems found.
- Follow-up testing to insure situations found were resolved.
- Acting as liaison to software vendors, including Microsoft, for continued problem resolution.
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### EDUCATION

- Master's In Computer Science - 2013(Southern Methodist University)