

ROBERT SMITH

Sr.System Architect

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8 years of IT experience including 5+ years of experience in design , development of large scale Business Process Management (BPM) Business Rules Engines (BRE) applications using PEGA Systems PEGA Rules Process Commander (PRPC). Experience on Requirement Analysis, Design, Implementation PRPC in Agile and Waterfall Methodologies.

EXPERIENCE

Sr.System Architect

ABC Corporation - AUGUST 2011 - SEPTEMBER 2012

- Project Collaboration Management System.
- Description This client is consumer-governed system that coordinates care and coverage.
- This application facilitates customer service representative to handle all functions regarding processing claims, coverage and quotes.
- Responsibilities Development using PEGA Rules Process Commander V6.3 according to Business requirements.
- Created High Level Class structure, Class Hierarchy, Workflows and technical design document.
- Provided technical insight direction project initiatives from PEGA expertise perspective.
- Designed and developed User interface for application by creating harness and section rules.

Sr.System Architect

Delta Corporation - 2009 - 2011

- Project Fraud CSI Application Description The main focus of this project is automation of creating a fraud case received from STAMP alert system, capturing incident and financial risk details, routing of the fraud case, updating downstream DB2 system for reporting and filing Fraud case Suspicious Activity Report (SAR) as per federal regulations to FINCEN.
- This project also provides additional capabilities to different Line of business in SunTrust such as Fraud Risk Management, Internal Fraud Unit and Fraud Investigate unit to collaborate and create separate cases as per their business functions.
- Responsibilities Involved in gathering requirements and documenting the Use Cases based on business requirements.
- Designed and implemented the Class structure hierarchy.
- Involved in designing, building and validating User Interfaces using Sections, Harnesses, and custom HTML Rules in PRPC.
- Designed, developed and deployed workflows in PRPC using MS Visio and design of flow diagrams.

- Designed and Developed activities to implement complex business logic.

EDUCATION

- Bachelor of Technology in Electronics and Communications Engineering - (JNTU)

SKILLS

PEGA 7.1.9, Web Sphere, MS Visio 2007, DB2, Apache Tomcat.,: PEGA 7.1.6, Web Sphere, MS Visio 2007, Oracle, Apache TomcatPega PRPC V6.3, Web Sphere, I Series, MS Visio 2007, DB2, Apache Tomcat.