

Robert Smith

Jr. Sap Basis Administrator

PERSONAL STATEMENT

Work closely with clients to build and redesign their SAP security models from the ground up. Provide full support to implementation teams, as well as to clients throughout the entire lifecycle of a project. BASIS and/or Security lead on 11 SAP implementations and the GRC lead on 2 implementations.

WORK EXPERIENCE

Jr. Sap Basis Administrator **OfficeMax Inc - May 2012 - 2014**

Responsibilities:

- Maintained ECC as backend business system for GRC system.
- Configured Email for required GRC alerts.
- Supported the p9p gems apo production scm system, the h9p gems2 moc production system and the r9p gems crm 7. 0 production system.
- Included diagnosing and troubleshooting issues on all 3 of the layers of the sap stack, including sap r/3, db2 for z/os and both z/os and windows application servers.
- Supported exxonmobil production, development and test systems located in dallas, tx from my location at the exxonmobil corporate data center in houston tx.
- Implemented SCM 7 EhP 2 with NW 7.31 and SAP Solution Manager 7.1 SP7.
- Upgraded ERP 6.0 to EhP 3 and EhP 4 Recommended SAP Best Practices with Storage solutions Upgraded Netweaver 7.30 to 7.31 Apply Support Packages on BW systems Assist the Basis resources during system refreshes Experienced in installation, configuration, backup, and restore of SAP environment.

Sap Basis Administrator **Delta Corporation - 2010 - 2012**

Responsibilities:

- Architect and Implemented SAP Business Landscapes.
- worked on oracle database environment Day to Day Production Support 24/7 in all areas.
- Experience with Split Mirror Backup Installed, Configured, and maintained SAP PI 7.0, Business Warehouse and Enterprise Portal Implemented Enhancement CTS + configuration for Portal landscape.
- Configured SPNEGO for Enterprise Portal 7.31 Maintained Solution Manager 7.1 with Managed System configuration and Technical monitoring.
- Worked on E2E Diagnostics scenario (Root Cause Analysis) in solution Manager.
- Configured EWA (Early Watch Alert).
- Performance Optimization and System Tuning.

CONTACT DETAILS

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Alabama
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www.qwikresume.com

SKILLS

Solution Manager 7.1 ,
Basis Administration In
MSSQL / Microsoft Server
Environments.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

Bachelor of Science in Engineering - (University of Karachi)