

ROBERT SMITH

Department Supervisor (Key Carrier) II

info@qwikresume.com | <https://Qwikresume.com>

12+ years of experience as a Department Supervisor. Integrity-driven nursing professional with a diverse clinical and management background helpful to effective management and team-work skills related to nursing. Seven years of progressive management experience directly related to unit management and skills maintenance.

SEPTEMBER 2012 - PRESENT

DEPARTMENT SUPERVISOR (KEY CARRIER) II - ABC CORPORATION

- Responsible for staff evaluations and maintenance of staff competencies and requirements.
- Responsible for organizing, supervising and directing the delivery of quality patient care and coordinating department based activities.
- Supervising nursing personnel on assigned unit/shift including interpreting department policies and procedures, participating in identification and investigation of problems.
- Facilitates change and executes initiatives to achieve top percentile performance in patient safety, quality outcomes, and patient satisfaction rankings.
- Leading cooperation with the patient care team to maintain standards of professional nursing practice in the clinical setting.
- Complying with the California nurse practice act, article 2, section 2725 of the business and professions code.
- Completed all cleaning, stocking, and organizing tasks in the assigned sales area.

DECEMBER 2007 - AUGUST 2012

CHARGE NURSE - ABC CORPORATION

- Huntington memorial hospital magnet hospital designated (625 beds), Pasadena, ca, December 2007 - august 2012 actively involved in the initial magnet status application program responsible for the coordination and management of patient flow operatives to meet department needs to ensure an efficient operation of the department by directing functions and activities; interpreting policies and procedures, standards and regulations as applicable.
- Proficiently carried out all duties with responsibility for providing quality and skilled one-on-one patient care.
- Promoted patient independence by teaching self-care skills and an understanding of conditions and medications.
- Implemented nursing plans of care, reviewed the progress/status of patients and revised plans of care as needed.

- Skillfully rendered patient care in accordance with all recognized nursing standards, procedures, and protocols.
- Identified and provided additional assistance and support to ensure quality patient care and positive outcomes.
- Built rapport with patients and families and maintained productive working relationships with medical staff.

EDUCATION

Nursing - 2015(Glendale Adventist Medical Center)Gerontology - (Yale School Of Nursing Adult)BSN - January 2011(University Of Phoenix)

SKILLS

Management, Sales, Customer Service, Merchandising, General Labor, Microsoft Office, Microsoft Word, Multi-Line Phone System, Computers, Operations Management, Data Entry, Microsoft PowerPoint, Warehouse, Typing, Cashier, Cash Handling, Cash Register, Communication, and Healthcare.