

ROBERT SMITH

Jr. System Technician

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SUMMARY

Software Engineer, Computer Associates. Systems Programmer II, H.B. Zachry Software Engineer, Cinram Wireless. Desktop support for E.I. Dupont (Contractor). Supporting, programming.

SKILLS

Technical : Proficient In Microsoft Office Programs, Knowledge Of Operating Systems.

WORK EXPERIENCE

Jr. System Technician

ABC Corporation - January 2008 – May 2013

- Provide Systems support production floor.
- Assist and train users in use of Motorola Software for testing of cell phones.
- Utilize SQL to manage databases in Oracle.
- Solve data related issues related to orders phones within orders.
- Setup and configure phone testing software (CMUgo & Mototriage, etc).
- Develop C# (MS VS 2010) application to gather phone test data from test logs.
- Develop C# (MS VS 2010) application to Audit Motorola installed software on PCs to aid IT in maintaining reports of Motorola applications present on stations some settings.

Jr. System Technician

Delta Corporation - 2004 – 2008

- Provide Systems support to production floor.
- Utilize SQL to manage databases in Oracle.
- Solve data related issues related to orders or phones within the orders.
- Develop VB 6.0 application to aid in gathering order information To determining order status.
- Information is then used to solve order problems Work with other team members to resolve customer software issues within scope of product goals.
- Create service patches as necessary.
- Installation of cable hardware inside homes Installation of cable modems, DCTs, outlets, routers Pole line hardware installation Fiber, phone and .

SCHOLASTICS

- AAS in Computer Programming - 2013(Tarrant County College - Fort Worth, TX)