Asst. Business Analyst Intern

ROBERT SMITH

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Objective

To obtain a position with a respectable establishment where possible to utilize skills, experience, and education to properly and efficiently carry out the daily duties of the establishment.

Skills

Microsoft Office, C, C++, .NET, IBM SPSS, VBA, SQL, Hadoop, Java, Oracle 11G, SQL server 2012, Tableau, SAS.

Work Experience

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ABC Corporation - June 2013 – March 2014

- Work with team to document existing and end-state model, reporting requirements and phasing.
- Gather, document and validate the requirements in a format that is useful to the business area experts and the technical team.
- Work with QA and Dev teams to ensure specifications are complete, unambiguous, understood and adequately tested.
- Coordinate Joint Application Development (JAD) sessions and interviews to converge towards a design acceptable to the customer and feasible for the developers.
- Document use cases, user stories, test plans, test cases, test scripts and test suites which ensure that the software solutions developed and tested are fit for purpose, meet business needs and are operationally sustainable.
- Interact regularly with development team, database designer, system administrator and the project manager.
- Conduct User Acceptance Testing (UAT), analyze test results and summarized testing defects in compliance with SDLC procedures.

Business Analyst Intern

Veritiv Corporation - 2008 – 2013

- Designed an E-R model for client shipment database and developed a SQL and VBA based tool to analyze the client shipment distribution and obtain the most cost efficient distribution network for 3PL clients.
- Using the tool, analyzed a pilot project for a 3PL client to save $78,000 per year on transportation cost.
- Develop division-wise monthly metrics dashboard in SSRS to evaluate warehouse performance in terms of order fill rate and Warehouse COGS vs Handling cost and flag the bottom 25% divisions to perform root cause analysis.
- Implemented a stored procedure in SQL to generate monthly inventory report to analyze the SKUs with highest inventory turns and allocate best available storage locations to them.
- This reduced average dock to stock time for high demand inventory SKUs by 20%.
- Developing a regression model to evaluate the worker hours needed based on pallet line count to optimize the human workforce requirement at all divisions.
- Performed query optimization in SQL server using Database Engine Tuning Advisor..

Education

Masters in Class Group Project - (Marymount University)