

ROBERT SMITH

Associate Senior Application Analyst

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Highly qualified Senior Application Analyst with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and would excel in the collaborative environment on which your company prides itself.

JANUARY 2008 - 2020

ASSOCIATE SENIOR APPLICATION ANALYST - MANAGEMENT SCIENCE ASSOCIATES, INC

- Performed BA and QA work on a system consisting of several applications written in multiple languages (Java, Visual Basic, SQR, .Net, C++) used by television networks.
- Led teams consisting of client support representatives, developers, and occasionally other Business and Quality Analysts during the creation, testing, and implementation of new features and enhancements.
- Ranged in complexity from cosmetic changes on a dialog to rewrites and brand new applications.
- Interacted with external clients to gather information and requirements for requested features and enhancements.
- Proposed ideas for new features and enhancements that were independent of client requests, but considered beneficial and sometimes vital to clients operations.
- Performed impact analysis on new features and enhancements.
- Included immediate impacts to the application in which the code was being changed, impacts to upstream and downstream applications, and performance impacts.

2007 - 2008

SENIOR APPLICATION ANALYST - DELTA CORPORATION

- Configuration of Epic environments to reflect and improve current workflows based on clinical, non-clinical and patient movement analysis .
- Creation of documentation tools to streamline tasks and provide focused reports to on-site/off-site managers and key decision makers Proposition and .
- Responsible for three global applications MJN Optiva PLM application, SA&R and GQME Ensure all production environments are stable and introduce any .
- Subject matter expert for support of all Invision Clinical pathways and point of contact for clinical staff using pathways.
- The Enterprise File Transfer (EFT) facility provides secure automated file transfer services for Centers for Medicare & Medicaid Services (CMS) inter-
- and Marshall University, Huntington, WV) o Project Management o Installation of PCS/Rejection Subsystem/TES o Automation of Reports o Support as .

- Primary support for Meditech Admissions/Registration and Scheduling, Medical Records/Abstracting Responsible for build, testing, implementation, .

EDUCATION

Bachelor of Science in Business Management - (Saint Vincent College - Latrobe, PA)

SKILLS

Documentation (10+ years), Management Experience (10+ years).