ROBERT SMITH

Sr Business Analyst

E-mail: info@qwikresumc.com
Phone: (0123)-456-789

SUMMARY

Over 6 years of experience as a Business System Analyst with solid understanding of Business Requirements Gathering, Evaluating Data Sources, Translating Requirements into Specifications, EDI and Application Design.

SKILLS

Advanced Excel Skills, MS-Office.

WORK EXPERIENCE

Sr Business Analyst

ABC Corporation - March 2013 – January 2016

- Data Warehousing and Analytics concepts with expertise in grasping transaction flows and process management.
- Experienced in performing Feasibility Studies, SWOT analysis, GAP analysis, and Risk Analysis.
- Experienced with UAT such as systems analysis, design, produced test plans and test scripts, testing, and documentation.
- Experience with Medicare, Medicaid and commercial insurances in HIPAA, ANSI , X12 formats.
- Experience with the claims process and adjudication in the Medicare, Medicaid, and Insurance Sectors & Providers.
- Providing US Health Insurance domain and system training, mentoring to other internal Business Analysts.
- Certification information is provided to various applications to help with acquisition, securitization & early funding.

Sr Business Analyst

ABC Corporation - 2009 – 2013

- Responsible for working as Sr.BA for all Telecom Applications of Qatar Telecom.
- Obtained business requirements with the responsible Technology & Operations departments.
- Worked on Microsoft Dynamics CRM 4.0 for Customer Data updates and other activities related Customers Documented system requirement specifications.
- Worked with testing team in understanding the Traceability Matrix and helped team come up with test cases and test conditions as per the requirements to complete the integration testing.
- Understanding existing Process flows Documenting new scenarios that need to be tested Writing Process flows "As-is" & "To-be" Worked on SQL Database to query using Select Statements and verified the Date Output to make sure the logic works accurately Successfully developed End to End Process for Testing as the process definition was not clearly set.
- Worked extensively in SPOC environment to make sure environment is ready for each release/application.

- Provided insightful assistance to higher management and managed several activities such as resource utilization, complexity of the applications and defects detected in Testing and Savings incurred due to the effective Testing Actively participated in several management meetings to Understand the entire Business Needs.

SCHOLASTICS

- BS in Pharmacy - 1996(The Oxford College Of Pharmacy - Banglore, IN)