

ROBERT SMITH

Sr. Liability Claims Adjuster

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Liability Claims Adjuster Professional with more than 25 years of experience providing top tier customer service support of all complexity including fast pace, high volume call center environments for the insurance, automotive, communications, and banking industries.

CORE COMPETENCIES

Strong Verbal & Written Communication Ability.

PROFESSIONAL EXPERIENCE

Sr. Liability Claims Adjuster

The Auto Club Group - August 2014 – 2020

Key Deliverables:

- Able to communicate effectively both verbally and written within work environment and with the public.
- Demonstrated knowledge of state laws, regulations and policy interpretation.
- Obtained facts of loss, review coverage, obtain and review evidence, determine liability, request and provided all supportive documentation.
- Recorded telephone interviews with insureds, claimants and witnesses.
- Corresponded with other insurance carriers, attorneys, vendors, police departments, contractors and medical providers.
- Identified subrogation potential and/or existence of fraud.
- Included opening coverage exposures, adding participants, adhere to state regulations and policy guidelines, maintain diary and set appropriate reserves.

Liability Claims Adjuster

Delta Corporation - 2009 – 2014

Key Deliverables:

- Interact with customers (policyholders, claimants, medical insurers, body shops, attorneys, and police officers) Investigate complex claims.
- Proficient in handling the investigation of coverage, liability, damages and/or injuries for the following types of claims Commercial, Homeowners.
- burns, soft tissue injuries, broken bones, head injuries, cut ears, etc.), Litigated claims (moderate/major auto or premises liability injury) Dog.
- tractor-trailers and logging trucks, farm equipment).
- Investigated and processed claims including Auto, ATV, Boat & RV Recorded data and client statements in reports that were used to assess the claim.
- Investigate complex claims that involve liability disputes Interact with policyholders, claimants, medical insurers and body shops Interview all.
- This is Dummy Description data, Replace with job description relevant to your current role.

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EDUCATION

- Diploma In Medical Assisting - (Everest University - Tampa, FL)