ROBERT SMITH

Sr. System Admin

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Over 8+ years of IT Industry experience with Configuration Management, Build, Release Management and Quality Assurance using CVS, Subversion, Clear Case and GIT on UNIX and Windows environment. Excellent understanding of SDLC Methodologies like Agile, Waterfall, RAD and other processes. Extensive experience with Continuous Integration Tools (Jenkins, Hudson, Bamboo) Experience in using GIT and Rational Clear Case on UNIX and Windows environment.

CORE COMPETENCIES

Configuration & Upgrading Security Solutions Updates Patch Management Technical Support Training & Mentoring Red Hat.

PROFESSIONAL EXPERIENCE

Sr. System Admin

ABC Corporation - August 2009 – September 2010

Key Deliverables:

- Involved in user interactions, requirement analysis, and design for the interfaces.
- Prepared the design document for the Document Management Module and User Management Module.
- Created class diagrams and sequence diagrams using MS Visio.
- Followed waterfall methodology for application development.
- Updated the svn log properties for revisions.
- Promoted the changes from trunk revisions to the release branch.
- Proposed and implemented a branching strategy suitable for agile development in Subversion.

System Admin

Delta Corporation - 2008 – 2009

Key Deliverables:

- Daily inventory of Computers, Servers and printers used by various departments including Testing, Labs and Shipping & Receiving Monitoring.
- Used Gdisk to wipe the Linux servers before taking them down from the racks Fixed HP Laser printers on the Production floor for paper jam and network.
- Added new network printers in the Multi Domain Windows infrastructure Worked with IT Manager with regards to the implementation of Server Refresh.
- Reviewing all Helpdesk tickets for closure via Remedy ticketing system.
- Assisting with physical move of workstations from temporary locations to newly remodeled Moreton office.
- Managed two departmental computer labs Supported student accounts Installed new software for growing department courses Super Computing10 - November.

- New PC installation and maintenance Old PC troubleshoot and upgrade Windows reformat, install, upgrade and tune-up Mail client installation.

EDUCATION

- Bachelor Of Science In Computer & Information Sciences - (Florida A&M University - Tallahassee, FL)