

ROBERT SMITH

Software Quality Assurance I

info@qwikresume.com | [LinkedIn Profile](#) | [Qwikresume.com](#)

Twenty plus years experience in Test Engineering and Software Quality Assurance in a Manufacturing environment. Solid knowledge of both hardware, software and programming.

EXPERIENCE

Software Quality Assurance I

ABC Corporation - 2014 - 2016

- Managed an offshore software testing team of 12 people.
- Developed and executed integration and system test plans.
- Managed reporting and tracking of all software bugs.
- Configured computers to run application software utilizing Norton Ghost software.
- Managed daily build (debug and release) of 30 software components (active X, DLL, and exes).
- Maintained automatic regression test utilizing Visual Test.
- Maintained Visual Basic code for automatic checkout from Source Safe and compiling of software components.

Software Quality Assurance

Delta Corporation - 2010 - 2014

- Performed value stream mapping, visual management, 5S, and reducing MUDA in the systems department.
- Track software issues; create tickets, manage ticket status and closure ETA, ensure issues are resolved and meet expectations Manage lab enterprise .
- Implemented search engine optimization (SEO) practices to social media content to enhance search engine exposure Learned and adapted new technologies .
- Test online software application, document errors, suggest improvements Create platform to generate quarterly and monthly data required by the .
- Domain Hospitality; Client Newmarket International, Inc., USA Responsibilities Installation of different applications (Delphi, IServer) & .
- Defect Tracking using - Clarify.
- Agile Methodology) Worked on an internet E-commerce application which is a marketplace for both buyers and sellers of antiques and collectibles.

EDUCATION

- Vocational - 1977(Upper Bucks Vocational Technical School - Ottsville, PA)

SKILLS

Unix, Linux, Solaris , HP-UX , Cygwin.