## **Robert Smith**

# **Business Development Associate/Analyst**

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#### **SUMMARY**

Proven ability to produce top results within the Federal government sector Develop highly effective account campaigns that generate new sales activity Comprehensive understanding of the Federal procurement process.

#### **SKILLS**

Android, HTML, Java.

#### **WORK EXPERIENCE**

#### **Business Development Associate/Analyst**

ABC Corporation - 1996 - 2015

- Provided administrative and customer service support to Director of Business Development and four managers.
- Acted as the groups intake specialist which involved analyzing and resolving guestions/problems/needs of business owners, potential business-owners, and developers.
- Researched and provided information on available commercial and industrial properties in the city of Detroit for businesses seeking to locate in the city.
- Provided financial and incentive program information to business-owners.
- Functioned as liaison between city of Detroit and businesses to address business owner/city issues.
- Produced bi-monthly company-wide status report for DEGCs Executive Committee and Board of Directors.
- Staffed DEGC exhibit booth at trade shows to promote DEGC programs.

### **Business Development Associate**

ABC Corporation - 1993 - 1996

- Chicago, IL (March, 2006 April, 2009) A leading supplier of services including accounts receivable management, credit insurance, business information services and commercial collections.
- Business Development Associate Worked continually with Commercial Loan Officers, CEOs and CFOs.
- Establish new business quarterly and grow existing business.
- Utilized strong telephone prospecting skills by means of cold calling to establish new accounts.
- · Prepared quotations for new and existing customers.
- Recognized as top Sales Associate for the third quarter of 2008 Finished 3rd in the Midwest in 2008 out of 20 sales agents.
- Met or surpassed all established quotas which increase by 20% each year.

#### **EDUCATION**

Business Retention and Expansion Course - (Western Michigan University)