Robert Smith

System Admin

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SUMMARY

Experience in designing highly interactive visualizations using Tableau software and publishing and presenting dashboards on web and desktop platforms. Combined views and reports into interactive dashboards in Tableau Desktop that were presented to Business Users, Program Managers and End Users.

SKILLS

Software and Analysis, Design, Coding, Testing, Migration, Production support.

WORK EXPERIENCE

System Admin

ABC Corporation - April 2008 – September 2009

- Responsible for Configure, troubleshoot & install computer hardware, software.Create Domain Users, MailID & assign security rights on storage server & systems.
- Maintained computing environment by identifying network requirements; installing upgrades; monitoring network performance.
- Installed and integrated new server hardware and applications.
- Maintained network performance by performing network monitoring and analysis, and performance tuning; troubleshooting network problems; escalating problems to vendor.
- Secured network by developing network access, monitoring, control, and evaluation; maintaining documentation.
- Established network specifications by conferring with users, analyzing workflow, access, information, and security requirements.
- Performed daily system monitoring, verifying the integrity and availability of all hardware including server resources by reviewing system and application logs, and verifying completion of scheduled backup jobs.

System Admin

Delta Corporation - 2003 – 2008

- in the hardware deployment and managed tasks to handle troubleshooting.
- Imaging and prepping Windows computers.
- Setup of Network printers and Networks using both Static and DHCP.
- Installation of new and old programs on new computers.
- Migration of data from the old workstations to newly-installed system.
- Assisted clients in solving computer-related issues and ensured quality customer service.
- Maintained working knowledge of products and/ or services.

EDUCATION

Bachelor's in Electronics & Communication Engineering - (JNTU - Hyderabad, Andhra Pradesh)