

ROBERT SMITH

Assistant Senior Application Analyst I

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Result-oriented IT Professional with a strong technical background having 10+ years of experience managing, architecting and developing software products and applications. Extensive experience in executing complex, large-scale and high throughput systems on time and within budget following sound project management principles and software development practices.

CORE COMPETENCIES

Application Support/Installation, Training & Development.

PROFESSIONAL EXPERIENCE

Assistant Senior Application Analyst I

ABC Corporation - 2008 – 2011

Key Deliverables:

- Responsible for new application installation, build and maintenance.
- Evaluated outpatient clinic flow and practice as it relates to the scheduling, registration and appointment completion policies.
- Implemented throughout the institution the IDX Scheduling application (Presently owned by General Electric).
- Created and maintained all outpatient Physician/Provider master schedules, visit types and select files based on clinic need.
- Built statistical reports, using DBMS customized and standard reporting tools within the applications.
- Worked with the vendor as well as University management installed all upgrades.
- Extensived application testing was done in a test environment to ensure minimal impact to end user preventing any interruption to the appointment scheduling process.

Senior Application Analyst

Delta Corporation - 2007 – 2008

Key Deliverables:

- Install, troubleshoot, and support software products, made for the Microsoft Windows workstation and server platforms of 2000/XP and NT/2003, for our .
- Notable Accomplishments Increased managers confidence in my assistance to our customers by providing excellent troubleshooting, testing, and onsite.
- Included teaching all end users in a classroom setting as well as in the clinic environment how to use the IDX Scheduling application.
- Created white papers for new features and enhancements to present to the client for approval.

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- Created and updated functional and technical requirements for use by the development team for the implementation of the code, and by the documentation team for release notes and help files.
- This is Dummy Description data, Replace with job description relevant to your current role.
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EDUCATION

B.S. In Computer Science - (Rockford College - Rockford, IL)

