

ROBERT SMITH

Senior Software Engineer Team Member

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Highly qualified Senior Software Engineer Team Member with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and would excel in the collaborative environment on which company prides itself.

SEPTEMBER 2004 - MAY 2005

SENIOR SOFTWARE ENGINEER TEAM MEMBER - ABC CORPORATION

- Acts as a part of a team facilitating and managing the Performance Management Team (PMT) Process at the MFC-Ocala facility.
- Works and interfaces with other groups and functions at all levels to support, maintain and improve the PMT process.
- Attends weekly team meetings for assigned teams, facilitates meetings as required.
- Acts as a liaison between Teams and Director/Manager
- Assists team leaders and management in selecting team measurements and facilitates the goal setting/adjustment processes.
- Assures accuracy of savings packages and metric data.
- Consults with team leaders, facilitators, and managers on team engagement, meeting management, team performance and conflict resolution.

1999 - 2004

SENIOR SOFTWARE ENGINEER TEAM MEMBER - DELTA CORPORATION

- Mumbai, MH, India Jan, 2004 - Sep, 2004 Senior software Engineer Team Member Tata Consultancy Services Limited TCS is an Indian multinational information technology service consulting and business solutions company headquartered in Mumbai Maharashtra It is a subsidiary of the Tata Group and operates in 46 countries It is the worlds 10th largest IT services provider, measured by the revenues.
- PROJECT DESCRIPTION TIS (Takaful Information System) Takaful Malaysia is one of the biggest insurance companies in Malaysia, with annual revenue of 64,097,000 Ringgits, which is about US \$16.87 million.
- Takafuls business revolves around all kinds of insurance products.
- The scope of the Takaful Information System (TIS) project is the bespoke development of a system that will cater to end-to-end business process of Takaful Malaysia.
- The system will cover all the major processes of a typical insurance business, like forming quotation, making proposals, under-writing, issuing certificate, collecting premium, following up on claims and renewals, and so on.
- Functionality wise, the scope of the entire TIS project can be depicted as New

Business, Policy Servicing, Claims, Accounts, Products, Retakaful, Marketing and Sales.

- TIS is an n-tier J2EE based Enterprise application which will be mainly accessed via the web browser.

EDUCATION

M.Tech in Master of Technologies - (Jawaharlal Nehru Technological University)

SKILLS

Management, organizing.