

Robert Smith

Senior Computer Operator

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SUMMARY

Detail-oriented, strong organizational skills with 24 years experience in information technology field, Experience in midrange and as a mainframe computer operator, Experience in Z/os mainframe skills with batch processing.

SKILLS

Windows 7, Microsoft Word, Computer, Lotus Notes, Customer Service, As400, Active Directory, Outlook), Apache.

WORK EXPERIENCE

Senior Computer Operator

Decatur Memorial Hospital - 1989 - 2020

- Monitored the health of the computers and servers to ensure they are working as they are used by many professionals to facilitate the care of patients.
- Monitored system backups for completion to ensure data will not be lost in the case of a system crash.
- Created logins for the majority of the DMH computer systems to provide access for employees, students and remote vendors.
- Maintained building security/safety systems; Managed ADT Entry-System.
- Maintained/Reorganized Tape Library; Designed/Implemented conversion to 3480 Cartridges; Setup/Maintained new Offsite Storage Facility.
- Retained extensive knowledge of daily shift functions, data flow, and how processes and platforms integrate with each other.
- Identified opportunities to improve existing conditions, processes, and procedures.

Senior Computer Operator

Delta Corporation - 1992 - 1996

- Developed & implemented operational procedures; assessed & resolved problems and assisted employees.
- computer was outsourced).
- Perform day-to-day computer operations in a 7x24 support team Lead process improvements and implementation and ensure proper process documentation .
- Highest Hourly paid classification in NIPSCO Responsible for keeping computers running from 6 PM-7AM Supervise, train and schedule work for Computer .
- On-Call Support; Operations Trainer; Documentation; CAD-Layouts.
- Console Automation via CA-OPERA and JOBTRAC-Scheduler.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

A.S., A.A.S in Mathematics, Data Processing - 1979(Richland Community College - Decatur, IL)