# ROBERT SMITH

### **Insurance Assistant/Associate**

### info@qwikresume.com | LinkedIn Profile | Qwikresume.com

Work well with others, while also working efficiently on own. Seeking a permanent full-time Secretary/Administrative position that can make into a career with potential growth.

#### **EXPERIENCE**

## Insurance Assistant/Associate ABC Corporation - FEBRUARY 2008 - IULY 2008

- Manage attorneys calendar through Legal Files i.e., schedule appointments coordinate depositions and appearances.
- Resolve scheduling conflicts with Attorneys approval.
- Use computer applications to the fullest degree.
- Answer select telephone inquiries based on knowledge of the case.
- Respond to written or telephone inquiries with a standard letter.
- Establish maintains, and when necessary, revises attorneys files.
- Perform additional duties as requested such as Arranges medical exams; Maintain lists of witnesses, Subpoenas, fees, etc.

## **Insurance Assistant ABC Corporation - 2006 - 2008**

- Maintained accurate financial records and mailed out checks on time.
- Provided cutomers/clients with desired information in a timely manner
- Listened, calmed and assisted customers with concerns.
- Prepared reports and spreadsheets using Microsoft Excel and Word.
- Answered phones and took accurate messages.
- Organized work with office/warehouse records using computers to enter access, search and retrieve data.
- This is Dummy Description data, Replace with job description relevant to your current role.

### **EDUCATION**

 High school or equivalent in General Education - (Mira Monte High School - Mission Viejo, CA)

#### **SKILLS**

Secretarial, Administrative, Customer Service.