

# ROBERT SMITH

## Business Process Manager I

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John is a seasoned, highly experienced Supply Chain leader. Over the last 20 years working specifically on SAP projects, John has developed expertise in SAP's Materials Management, Production Planning (MM, PP, LE & SD-Shipping) modules, as well as exposure to APO Supply Chain Planning. In addition, John has developed in depth knowledge of the Aerospace & Defense industry and High Tech, including silicon wafer fabrication.

## EXPERIENCE

### Business Process Manager I

#### ABC Corporation - JANUARY 2013 - SEPTEMBER 2015

- Representative sample of key work completed; further examples available Business Process Manager - Supply Chain centered on SCOR Make function.
- Created new supply chain models for forward and reverse manufacturing (Repair).
- Created business proposals for all physical manufacturing IT supply chain work, both contracted and in-house.
- This included all aspects of factory inventory management including incoming receipt, shop floor integration, including digital content injection.
- Duties included creating project charters and business cases for enablement of new partners, channels & products, ongoing network optimization, and changes to current processes.
- For projects where manufacturing is lead, this included end-to-end high level requirements gathering, and key stakeholder alignment.
- Supply chain solutions in SAP, APO, and standalone solutions to enable goals of the business.

### Business Process Manager

#### Delta Corporation - 2011 - 2013

- Gathering Manager Gathering Supervisor Contract Analyst Gas Accountant, Financial Analyst.
- Direct accurate accounting and finance business process documentation within a subsidiary and ensure system is configured accurately Review local .
- Established system for the recording of Reschedule Events (Maintenance) for fleet of 70 Aircraft.
- The metrics recorded for this purpose were then used to provide reports and analytical data for purpose of process change and or Capital Investment .
- This data was also the basis for creating the Daily Operational Review which was shared with Executive leadership, department managers,

and the FAA .

- Managed cost savings projects that saved \$55,000 in 2012, and \$95,000 in the first 10 months of 2013 Project manager for design and installation of .
- Automate the business process that involves manual paper work and time topped with human error to be distributed to court.

## EDUCATION

- Bachelor of Science in Systems Analysis - (Linfield College)

## SKILLS

SAP ECC, SAP SCM, Project Management.