

# ROBERT SMITH

## Floral Designer II

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

---

### SUMMARY

Qualified in excellent customer service, humanitarianism, and technical skills. Comfortable with multitasking and fast paced environments. Passion for seeing others succeed and live well, helping others find the strength to heal themselves, making connections with others, and living a beautiful life.

### CORE COMPETENCIES

Customer Service, Working Alone And In Teams Overnight.

### PROFESSIONAL EXPERIENCE

#### Floral Designer II

**ABC Corporation - June 2014 – September 2014**

##### Key Deliverables:

- Confer with clients regarding price and type of arrangement desired and the date, time, and place of delivery.
- Plan arrangement according to clients requirements, utilizing knowledge of design and properties of materials, or select appropriate standard design pattern.
- Water plants, and cut, condition, and clean flowers and foliage for storage.
- Trim material and arrange bouquets, wreaths, and other items using various tools.
- Perform retail service duties such as serving customers, answering telephones, selling giftware items and receiving payment.
- Inform customers about the care, maintenance, and handling of various flowers and foliage, indoor plants, and other items.
- Perform general cleaning duties in the store to ensure the shop is clean and tidy.

#### Floral Designer

**ABC Corporation - 2009 – 2014**

##### Key Deliverables:

- Customer service, process flowers, make floral arrangements for sales floor and special orders.
- Helped with Inventory monthly, along with manager duties when the floral manager was vacationing or out on medical leave.
- I am a team player and it showed when I would work in other departments, like bakery, liquor, general merchandise and pharmacy.
- Learn quickly and feel I have quite a bit to offer in customer service.
- Skills Used I demonstrated my floral design expertise and how much I enjoyed doing everything possible to make my customers happy.

# ROBERT SMITH

## Floral Designer II

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

---

- Also showed how diverse I was in switching departments and duties, from customer service counter and counting tills to bagging groceries and packaging bakery goods or pharmacy customer care.
- Learn well and strive to serve the public..

### EDUCATION

AAS in Liberal Arts - (The Evergreen State College - Olympia, WA)

