

Robert Smith

Senior Software Tester

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SUMMARY

An adaptable and hardworking information technology professional with extensive experience in all aspects of network analysis, software testing, installations software/hardware, continuous improvement, and technical/customer support. A productive team player who works closely with associates to develop innovative solutions and drive business growth. Solves problems quickly and implements new processes to maintain smooth operations, ensuring the lasting success of a corporation.

SKILLS

Acronis Backup, Symantec Backup Exec, Cisco, Printers, Installation Of Hardware Into Racks.

WORK EXPERIENCE

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ABC Corporation - 2009 - 2012

- Acted as system test and technical support.
- Executed test cases, including manual and automated, logging issues, and reporting results.
- Analyzed test specifications and performed manual regression testing for feature release in simulated data center.
- Worked closely with multiple groups, identifying root cause of defects reported in customer/test environment.
- Tested web-based application in Waterfall and Agile development process environments, providing feedback to developers in timely matter.
- Installed and configured MySQL and Microsoft SQL database for multiple releases concurrently to support testing.
- Served as backup assistant to lab manager in test data room.

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Delta Corporation - 2012 - 2013

- IBM Solution for Compliance in a Regulated Environment (SCORE) http://www-03.ibm.com/industries/healthcare/doc/content/solution/1156599105.html?lg_type=pspot
Installed, configured and upgraded environment designed with IBM SCORE v5.1.2, WebSphere Portal Server V5.1.1 and WebSphere App Server V5.1.1, DB2 V8.2, Oracle 9.2.0.6, LDAP, IBM WAS Express v5.1.1.5, Adobe Acrobat Server v7.0, IBM Content Manager V8.3 Work closely with the Development and Automation Test team to create and maintain automated tests for all new development.
- Created and maintained automated tests for Regression testing purposes on existing products.
- Built and implemented an automation framework and Created and maintained test documentation.
- Planned and executed manual and automated testing according to standards and Guidelines with Black/White box Testing.
- Analyzed requirements and developed test cases to facilitate testing and FVT testing model Updated existing manual and automated test cases.
- Documented and track defects through identification, resolution and re-testing.
- Maintained review procedures and documentation for both manual and automated tests.

EDUCATION

Associate in Computer Science - (PRAIRIE STATE COLLEGE - Chicago Heights, IL)