Associate Senior Application Analyst

ROBERT SMITH

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Objective

Highly motivated creative IT leader and problem solver with 30 years' experience in aviation related technologies and solutions. Multi-disciplined hands-on IT leader, solution provider with a history of success in Airline Operations systems development. Subject matter expert providing IT solutions to improved operational effectiveness in airline and military operations centers.

Skills

Hyperion Essbase, Hyperion Essbase, Hyperion Planning, Hyperion Financial Reporting, Hyperion Infrastructure.

Work Experience

Associate Senior Application Analyst

ABC Corporation - 2012 - 2015

- Provided the business and field personnel with support and training for new applications developed to provide more user functionality.
- Responsible for applications to improve planning, operational effectiveness, and situational awareness.
- Partnered with SOC dispatch team to develop applications that exceeded expectations by improving the dispatchers workflow efficiency.
- Provided advanced application troubleshooting support for the application(s).
- Responsible for support of staffing/scheduling solution and productivity reporting Delivered documentation for configuration modules that resulted in .
- Performed troubleshooting and resolved client issues escalated from customer support through analysis of methods utilizing Microsoft SQL Evaluated .
- · Streamlined user security reporting.

Senior Application Analyst

Delta Corporation -2008 - 2012

- Senior Hyperion Planning Administrator responsible for development and support of financial applications used for forecasting, budgeting, variance.
- Responsible for end to end application development including cube design, calculation scripts, form development and Business Rules while utilizing .
- Full system support of including end user issue resolution, Smartview, Excel Add-in, security, production maintenance, system availability, disaster .
- Subject matter expert for support of all Invision Clinical pathways and point of contact for clinical staff using pathways.
- Westminister, Colorado Lead Analyst responsible for establishing product priorities, delivery plans and timelines, customer support, and validation.
- Worked closely in the field with Physician leaders and other clinical users to communicate product road maps and delivery timelines of desired.
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

Airport Administration in Business Administration Aviation - 1979(B.S.B.A. University of North Dakota - Grand Forks, ND)	1