# **Robert Smith**

# Business Office Specialist II

# **PERSONAL STATEMENT**

To obtain a challenging and rewarding position within a growing organization that will allow me to use my training, organizational, interpersonal and customer service skills, as well as offer progressive growth opportunity.

#### **WORK EXPERIENCE**

# **Business Office Specialist II**

Amediisys Home Health Care - 2015 - 2019

## Responsibilities:

- Provide support for the field clinicians in a variety of areas.
- Input critical medical data insuring accuracy to provide information to clinicians to provide proper patient care.
- Maintenance of patient medical records and data as well as the tracking systems for physicians orders and scheduling orders when received.
- Provide accurate submission of billing codes and data ensuring that payment can be received by insurance companies, Medicare and Medicaid.
- Verify and continuously monitor Medicaid authorizations, approvals, and visits including close auditing of Face to Face forms needed for Medicare billing.
- Maintain office supply and medical inventory supply and distribution.
- Participate in Inventory Control processes.

#### **BUSINESS OFFICE SPECIALIST**

# AMEDISYS HOME HEALTH - 2011 - 2015

#### Responsibilities:

- Manage a team of 10+ nursing professionals Carefully selected, developed and retained qualified staff as well as trained new staff.
- Evaluated patient care procedural changes for effectiveness.
- Expertly planned, coordinated and organized nursing staff.
- Implemented standards and methods to measure effectiveness of agency activities.
- Provided thorough supervision for day-to-day operations of facility in accordance with set policies and guidelines.
- Regularly evaluate employee performance, provided feedback of nursing staff as needed.
- Minimized staff turnover through appropriate selection, orientation and leadership..

#### **Education**

Real Estate Principals and Practices - (Naugatuck Community College)

# **CONTACT DETAILS**

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

## **SKILLS**

Microsoft Office; AMS2 software; HCHB software; EScription transcription software; Epic; Telemed on-call software.

# **LANGUAGES**

English (Native)
French (Professional)
Spanish (Professional)

#### **INTERESTS**

Climbing Snowboarding Cooking Reading

#### **REFERENCES**

Reference - 1 (Company Name) Reference - 2 (Company Name)