

ROBERT SMITH

Sr Business Analyst III

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SUMMARY

Professional experience as a Business Analyst Extensive experience in analyzing and requirements gathering and writing system functional specifications including use cases.

SKILLS

Business Analyst, MS-Office.

WORK EXPERIENCE

Sr Business Analyst III

Calvin Klein - January 2012 – 2019

- Improved product quality, accelerated revenues, tightened product collaboration, and greater responsiveness to the customer.
- Release Management Gathered and documented business requirements for existing and future business systems.
- Acted as a liaison between business staff and technical staff to articulate needs, issues, and concerns.
- Analyzed trading partner specifications and created EDI mapping guidelines.
- Ensured that project requirements are properly tracked and documented.
- The process model and architectural design of the application. Used MS-Project for status reporting and planning.
- Effectively reviewing the BRDs & TRDs documented by the team and present the same to the Business teams.

Sr Business Analyst

ABC Corporation - 2008 – 2012

- Chain of domestic merchandise retail stores in the US, Project included continuous Web enhancements and improvements and building vendor relations.
- Successfully used Agile/Scrum Method for gathering requirements and facilitated user stories workshop.
- Documented User Stories and facilitated Story Point discussions to analyze the level of effort on project specifications Conducted walkthroughs with the different department heads to have a deeper understanding of the requirements including UI/UX Architects developers, SMEs Coordinated and communicated with offshore team on weekly bases.
- Analyzed and documented the business requirements that are correct, testable and traceable.
- Conducted workflow, process diagram and gap analyses to derive requirements for existing systems enhancements.
- Analyzed the Business and System Requirements of the application.
- Designed and developed project document templates based on SDLC methodology..

SCHOLASTICS

- MS, in computers - (NITK - surathkal, INDIA)