Senior Business Consultant/Analyst

ROBERT SMITH

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Objective

Over 27 years of engineering, project management, consulting, system analysis, change management. Currently a Senior Functional Consultant within Alexander's Professional Services group.

Skills

Business Process Design, Accounting Management.

Work Experience

Senior Business Consultant/Analyst

ABC Corporation - April 1999 - May 2001

- Support and the SolArc and client project team members to complete requirements gathering, analysis, business modeling, configuration.
- Areas of focus during these projects Managed large software implementation projects.
- Supervised implementation coordinators on a variety of projects.
- Functioned as liaison between customer and product development group.
- Worked with customers to plan project activities. Managed project timelines, resources, and costs.
- Managed the scope definition, resolution and implementation processes.
- Trained customers in the use of software solutions being implemented.

Senior Business Consultant

Kaiser Permanente - 1998 – 1999

- Prepare and edit weekly HP BIO accomplishments publication seen KPIT-wide.
- Facilitate accurate IT billing information through support of HP BIOs RPM time reporting and project management system.
- Provide consulting on resource setups/changes, reporting to monitor data integrity, and guidance on RPM systems use.
- Maintain accurate monthly org charts for HP BIO, a 1400-person organization.
- · Research vendor issues and make recommendations.
- Ensure payroll TIME system timesheets for HP BIO business management department are ready for management approval and all relevant documentation are provided by employees.
- Utilize Kaiser systems and tools in support of duties (CA Clarity RPM, Business Objects/Web Intelligence, TIME, KPIM, SharePoint, Excel 2013, Teamsite CMS)..

Education

Bachelor of Science in Electrical Engineering - (Oklahoma State University)