

Robert Smith

Bench Jeweler

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SUMMARY

Reliable and committed Firefighter adept at municipal rescue operations. Effective in communicating with colleagues, traumatized and injured people and EMT responders.

SKILLS

Typing, Technical Skills.

WORK EXPERIENCE

Bench Jeweler

SELF EMPLOYED - January 2001 - 2020

- Repaired, ring sizing, and stone setting.
- Described product to customers and accurately explained details and care of merchandise.
- Politely assisted customers in person and via telephone.
- Recommended, selected and helped locate and obtain out-of-stock product based on customer requests.
- Provided an elevated customer experience to generate a loyal clientele.
- Ensured superior customer experience by addressing concerns, demonstrating empathy and resolving problems on the spot.
- Routinely answered customer questions regarding merchandise and pricing.

Bench Jeweler

Delta Corporation - 1998 - 2001

- Perform repair to the damaged jewelry up to the level required polishing, ring sizing.
- Diamond setting.
- Perform repair to the damaged jewelry up to the level required polishing, ring sizing.
- Great ability to work on the damaged jewelry with the accurate finish and beauty.
- General jewelry repairs, but mainly worked on setting center stones on rings also soldering.
- Also have a whole bench with the most high end tools and the reason for that because i worked on my own and my own tools Accomplishments i did what .
- Customer service Repair broken jewelry.

EDUCATION

General Studies - (CAROLINE HIGH SCHOOL - Bowling Green, VA)