

Lawn Care Specialist

ROBERT SMITH

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Objective

Interested in a position that requires attention to detail, leadership, multi-tasking and strong customer service skills. Seeking a career, not just another job, with room for growth and advancement in the Hospitality/Industrial/ or Customer Service field.

Skills

Maintaining Tools And Equipment. Lifting And Placing.

Work Experience

Lawn Care Specialist

Michael McDonald Landscaping Design - 2014 - 2019

- Delivered outstanding customer service in order to maintain/ sustain customer retention levels.
- Maintained appropriate inventory levels on the truck.
- Assured proper chemical usage for applications.
- Timely resolution of all customer service standards (call logs, service calls, etc.) Educated customers on the product that was used on their property through invoice notes and collateral materials.
- General vehicle and equipment maintenance, safety and upkeep.
- Providing clear and concise notes for the customer.
- Exceptional customer service and marketing skills.

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ABC Corporation - 2010 - 2013

- Delivered outstanding customer service in order to maintain/ sustain customer retention levels.
- Maintained appropriate inventory levels on the truck.
- Assured proper chemical usage for applications.
- Timely resolution of all customer service standards (call logs, service calls, etc.) Educated customers on the product that was used on their property through invoice notes and collateral materials.
- General vehicle and equipment maintenance, safety and upkeep.
- Safely operate company vehicle.
- Providing clear and concise notes for the customer.

Education

Power Technology, Business Managment - 1999(RIver Ridge High School - New Port Richey, FL)