ROBERT SMITH

Technical Intern I

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SUMMARY

Contributing to innovative software products has been inspiration, making it exciting to wake up for work every day.

CORE COMPETENCIES

Matlab, VBA, Machine Learning, Layer Of Protection Anlysis, HAZOP, Pipeline Corrosion.

PROFESSIONAL EXPERIENCE

Technical Intern I
ABC Corporation - June 2011 – August 2011

Key Deliverables:
- As a technical intern, often attended meetings alongside project manager in which gathered requirements from middle to senior management.
- requirements were then brought to team meetings at which time cost estimates were gathered.
- participating in software development projects, gained experience applying Agile Methodologies and observed how following an iterative approach can produce final product that satisfies clients needs.
- Developed two SharePoint systems that were put into use.
- first was requests system for intra-organization work requests, improving efficiency manageability for Director.
- second was reformed documentation repository.
- repository was designed around employee input that I gathered short interviews to understand what employees each role found important.

Technical Intern I
Delta Corporation - 2007 – 2011

Key Deliverables:
- Automation - PMs/Tracks Audio - PMs/Tracks Carpentry - PMs/Tracks.
- Project Worked on multiple projects (Utility, Pipeline) Responsibilities Assisting project managers with documentation and reports Monitoring .
- Technical expert for software implementation on 1017 pieces of field hardware Participated in multiple out-of-state, team upgrade projects to improve .
- Solved service requests using Visual Studio 2010 Summer 2012 Improved design of current custom Graphical User Interface Designed and printed reports .
- Networking and Communication.
- Installation of Software and Hardware Backup and Maintenance of the entire system.
- Maintained and Redesigned the EDW Release Database.

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EDUCATION

BS in Information Technology and Web Science - 2008(Rensselaer Polytechnic Institute - Troy, NY)