

Robert Smith

Senior Analyst Programmer/Director

PERSONAL STATEMENT

Analyst Programmer with experience with various software products and tools such as: COBOL, CICS, JCL, TSO, VSAM, IDMS, IMS, DB2, SQL and IBM utilities.

WORK EXPERIENCE

Senior Analyst Programmer/Director

ABC Corporation - January 2010 - February 2011

Responsibilities:

- Provided maintenance and 24/7 production support services to client applications hosted on mainframe.
- Supported within DTNA are Engineering, Sales, Manufacturing, Aftermarket, Warranty, Finance and Accounting.
- Included Leading the offshore team in Engineering module, coordinating with the onsite counterpart, delegating work and tracking work status in the team and reporting to offshore Project Manager.
- Responsible for production support activities - Root cause analysis and resolution to abend.
- Fixed, Handled Support Request and Service Request Prepare design documents and conduct impact analysis for new requirements or enhancements.
- Developed new programs or break-fix and fixing an issue in existing components adhering to Syntel and DTNA standards.
- Prepared unit test cases, test results and other SDLC documents for the deliverables.

Senior Analyst Programmer

Delta Corporation - 2007 - 2010

Responsibilities:

- Description The overall concept of the Project is to allow Body Builders to order DTNA Calss 3-6 Vehicles, store them on their lot on consignment, and invoice the vehicle to a dealer representing the end customer. SMF-1122 will put a system in place that will allow corporate users to process, track and report upon vehicles in the Body Builder Pool.
- Included Core team member for creating the technical design documents for all the components after which followed the code creation and other phases of project life cycle.
- Developed new programs and modified existing mainframe application programs to support the body builder requirements.
- Wrote unit test cases as well system test cases for the whole application after analyzing all the scenarios.
- Also did the testing for the same.
- Assisted in data preparation for testing Prepared Documentation for transition to support Coordinated with the onsite coordinator for query resolutions, status updates, and deliveries Was instrumental in giving

CONTACT DETAILS

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SKILLS

C#, .net, Asp.Net, MVC,
CSS3, Javascript.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

some suggestions to optimize the component.

- Received an Appreciation from client for the quality of deliverables and documentation.

Education

BS