

Robert Smith

Assistant Student Technician

PERSONAL STATEMENT

Employment as a support technician using knowledge of computers, work experience in the field and communication skills.

WORK EXPERIENCE

Assistant Student Technician **ABC Corporation - 2009 - 2011**

Responsibilities:

- Lead helpdesk and media technician Secondary lab services technician Primary Mac and Linux technician Conducted interviews.
- Enclosed a resume for you to look at when it is convenient for you, however, let me elaborate on my achievements.
- Worked as an IT technician for 3 years for NeXt I.T., and during that time I was responsible for assisting small businesses with keeping their technology running.
- Included, but was not limited to troubleshooting operating systems, applications, backup systems, e-mail and servers.
- Able to work in a team as well as alone, and did a lot of both during employment as a technician.
- Scanned, utilized OCR, and edited documents for students with disabilities for CWU and additional clients.
- Prepared documents for braille, PDF, or audio production.

Student Technician **Delta Corporation - 2002 - 2006**

Responsibilities:

- Provided support for over 14 schools and 2000 computers.
- Assisted full-time staff in closing tickets.
- Troubleshoot, repaired, and installed electronic devices and software.
- Worked with Altiris for remoting onto computers.
- Provided on-site support for student and staff computers Supported Mac OS X and Windows clients in an Active Directory environment Assisted .
- This is Dummy Description data, Replace with job description relevant to your current role.
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Education

Associates in Midrange Programming - (Muskegon Community College - Muskegon, MI)

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Customer Service,
Technical Support.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)