Business Analyst Intern
ROBERT SMITH

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Objective

Seasoned Professional looking to embark on a journey into the world of Data. Possess 4 years of work experience as an IT professional and presently an Information Technology Management

Skills

Business Analysis, R, Python, Tableau, SAS, SAP Business.

Work Experience

Business Analyst Intern

ABC Corporation - May 2015 – November 2015

- Proposed an optimized defect identification process using the webserver log data collected and stored by applications.
- Transformed unstructured web-server logs and visualized structured logs in a Tableau dashboard, that helped, Bring down defect/issue identification time by approx.
- Better monitor logs across different applications through an interactive UI.
- Create room for improvement and come up with standardized logging formats.
- Assisted in the development of a functional dashboard to assess different application performances for Developers/Senior Management, that can help, Developers monitor application during a build.
- Identified best markets for clients products Researched wrote and participated in client sales presentations demonstrating Tractuss capabilities in medical products.
- Investigated and remedied case inquiries on the Global Transaction Banking department while maintaining strong customer relationships across the globe.

Business Analyst Intern

ABC Corporation - 2011 – 2015

- Studied and analyzed similar applications and brainstormed with business team to Gather Effective Requirements for the system along with dashboard development.
- Created Crosstabs to display underlying data based on various graphs and charts created for further data analysis.
- Developed Scatter Plots and Area Maps to show states having most most sales vs.
- least sales.
- Complied interactive dashboards in Tableau Desktop and published them to Tableau Server which allowed Story Telling behind Sales with Quick Filters for on demand needed information with just a click of a button.
- Developed and reviewed SQL queries with use of joins clauses (inner, left, right) in Tableau Desktop to validate static and dynamic data for data validation.
- Quality work resulted in excellent performance evaluations Reputation for accuracy and dependability.

Education

Masters of Science in Information Technology & Management - (University of Texas at Dallas, Naveen Jindal School of Management - Dallas, TX)