# **Robert Smith**

## **Digital Marketing Analyst**

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#### **SUMMARY**

Sales and Digital Marketing professional with 2 years of experience in reputed Companies. Demonstrate excellent skills in key account management, business development, planning, marketing, strategy building, contract negotiation, supply chain management and customer service.

#### **SKILLS**

Microsoft Office, Google Analytics, Typing, Scheduling, Account Management, Customer Service, Database Management, And Fundraising.

#### WORK EXPERIENCE

### **Digital Marketing Analyst**

DGPJ Inc - December 2016 - December 2017

- Worked for an e-commerce jewelry retailer by providing business improvement solutions.
- Forecasted/predicted consumer behavior and product movement based on trend research and segmentation.
- Implemented tags to analyze and report digital marketing metrics to optimize media spend for increased conversion on the brand website.
- Performed digital campaigns analysis and website performance analysis to drive customer acquisition and retention, lead conversion and sales using google analytics.
- Focused on trends of customer online behavior using pathing and traffic metrics in the sales funnel.
- Performed product analysis using excel and suggest consumer and product insights to increase the conversions.
- Focused on landing page optimization using a/b testing to increase the conversion rates and to improve the SEO ranking.

## **Digital Marketing Analyst**

Viyari - January 2016 - November 2016

- Analyze marketing channel and website performance data and develop recommendations on ways to further optimize performance using a/b testing.
- Engaged in QC check of the websites and content updates in order to improve the SEO rankings.
- Develop data outputs from the secondary market research reports to promote revenue/market share growth and also gather market trends.
- Implemented tags to drive actionable insight from google analytics such as pathing behavior flow, goals, funnels, e-commerce tracking.
- Delivers consumer insights by performing category and product analysis.
- Build custom reports visually appealing dashboards to support the digital marketing campaigns launched on social media such as Facebook, Twitter.
- Drive strategy for process and customer experience improvement across digital platform using Google AdWords tools.

#### **EDUCATION**

Certification in Digital Marketing - October 2016 to June 2017(UC Irvine - Irvine, CA )MBA in Business Management - 1998 to 2000(Graduate School Of Business And Administration - Delhi, Delhi )Bachelor Of Science in Advanced EXCEL And Power Point - 1998(Rohilkhand University )