

Business Systems Consultant

ROBERT SMITH

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Alabama.

Objective

Seasoned business analyst with over 12 years of experience in top tier finance firms, focusing in requirements analysis, business process modeling, and process optimization.

Skills

HTML, CSS, UX/UI Design, Squarespace, Process Improvement.

Work Experience

Business Systems Consultant

ABC Corporation - January 2009 – November 2012

- Experienced with waterfall and iterative methodologies to requirements gathering and design.
- Delivered a vast array of Business Analysis and Project Management services.
- Gathered clear and concise requirements, business rules and security rules.
- Provided assistance to Learning and Development team with new product content and training materials.
- Expertised in creating business process models with workflow simulations, data modeling.
- Introduced best practices for employees and management.
- Raised efficiencies by training and mentoring other business analysts within and outside the team.

Business Systems Consultant

Delta Corporation - 2005 – 2009

- Managed projects by executing dual responsibilities of Project Manager and Business Analyst.
- Coordinated business testing, and acted as Defects Manager during UAT testing, and completed test results summary.
- Expertised in all Claims Core Software Applications.
- Defined functional and technical requirements for cash window accounting data warehouse.
- Supported multi-million dollar company by filling multi-faceted role.
- Produced key metrics for organization by engaging in data mining.
- Presented data to senior leadership to enable strong decision making.

Education

Master of Arts in Political Science - (Jawaharlal Nehru University - New Delhi, Delhi)