

ROBERT SMITH

Sr. System Manager

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To join a company where my core strengths which include leadership, efficient system design and an eye on the budget can contribute to continuity, enhanced operation and efficiency of technology in the business environment.

EXPERIENCE

Sr. System Manager

ABC Corporation - MARCH 2012 - JULY 2014

- Mentored, developed and taught a team of dialer operators.
- Implemented and programmed call list schedules to ensure alignment with the call center dialer strategies.
- Built out development environment using Citrix Xenserver, reimaged all desktops with Windows 7, deployed structured wiring and network printing for new office space.
- Created a new deployment of Xenserver 6.1 and migrated VMs/data from old environment.
- Worked closely with hardware vendors such as CDW and Dell.
- Managed 3 Citrix XenServer environments consisting of 7 XenServers with iSCSI attached storage.
- Upgraded local and downtown data centers to current version of XenServer and installed additional memory.

System Manager

Delta Corporation - 2007 - 2012

- Content Savvy was the commercial side of Janya that on after Janyas operations shut down in 3/2012.
- The companys core business was similar to Janya, however was geared towards providing marketing intelligence for healthcare and small cap businesses.
- Content Savvy was acquired by Smart Focus USA in July 2014.
- Janya was an analytics company that focused on Natural Language Processing and Machine Learning specifically against very large social media such as twitter, facebook and news media outlets.
- Majority of customers were DOD contractors and US Government.
- Oversee Amherst data center and offsite data center located in downtown Buffalo.
- Serve as primary contact for telecom and data providers.

EDUCATION

- B.S. in Computer Information Systems - 2007(Buffalo State College -

Buffalo, NY)

SKILLS

Program Management.