

ROBERT SMITH

Senior Network Technician/Analyst

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SUMMARY

25 years of extensive experience in Telecommunications and Electronics environment Experienced working as a project manager Central office (multi-vendor) equipment experience SWBT Certificates of Accomplishment and Appreciation Ericsson, AT&T and Fujitsu Certificates for Installation, Testing and Translations Cisco Certification for Building Scalable Internetworks.

SKILLS

Microsoft Office, Networking.

WORK EXPERIENCE

Senior Network Technician/Analyst

ABC Corporation - November 1998 – April 2006

- Manages and trains network and help desk associates on hardware and software.
- Supports WAN and LAN infrastructure.
- Implements & manages Windows NT 4.0 and 2000 Servers, Support Exchange Servers 5.5 and [] Print Servers, Faxination Server, FTP Server, Barracuda spam blocking firewall, Citrix Server.
- Implements and manages Windows 2000 terminal server farm.
- Setup wireless network of Wyse terminals.
- Involves with planning deployment and conversion from Novell to Windows 2000 infrastructure.
- Supports mobile users using wireless technology.

Senior Network Technician

Delta Corporation - 1997 – 1998

- Manage all Physical and Virtual Servers in Environment.
- Maintain Active Directory users, groups, organizational units, scripts, and group policies Manage the backup and disaster recovery environment with .
- Built a shared network infrastructure, with MPLS, that allowed multiple customers to share the same network gear, keeping the networks separated and .
- Responsible for installation, configuration, and maintenance of servers, desktops, laptops, switches, routers, user machines, PDAs, backup solutions, .
- Participated in firm wide projects.
- Assisted in project management, vendor selection, issue resolution, documentation, training and follow up.
- Monitored network systems at the request and direction of IT Managers; monitored network connectivity, both LAN and WAN, between offices and between .

SCHOLASTICS

- Associates in Computer Science - 1984(WITC/Wisconsin Indianhead Technical College - Rice Lake, WI)