## ROBERT SMITH

## **Medical Transcriptionist**

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#### SUMMARY

14 years of experience as a Medical Transcriptionist. Looking to obtain a challenging position with opportunities to learn and advance. Over 10 years of experience in the Insurance industry handling automobile bodily injury and property claims.

#### CORE COMPETENCIES

Proficient In Keyboarding, and All Aspects Of Medical Office, Applications Such As Scheduling, Pulling Charts, Faxing, Scanning, Emailing, Etc., Medical Terminology, Medical Language Specialist, and Medical Transcription.

#### PROFESSIONAL EXPERIENCE

#### **Medical Transcriptionist**

### ABC Corporation - April 2000 - February 2008

#### **Key Deliverables:**

- Worked for a family practice medical care facility consisting of seven different physicians/providers.
- Accurately performed provider dictation results within a 24 to 48-hour time period.
- Efficiently typed x-ray reports within the expected 24-hour turn around a timeframe.
- Possess a broad knowledge of using various computer systems such as macros and the short key program.
- Oversee the daily activities of the department to optimize productivity and quality of work.
- Maintain logs of medical procedures, incoming dictation, and transcription records.
- Distribute and collect dictation and transcribed reports; follow up on physicians missing and late dictation.

### **Employee Manager**

### ABC Corporation - January 1994 - March 2000

#### **Key Deliverables:**

- Responsible for the management of five employees during three different shifts.
- Accurately balanced the cash drawer and deposited money into the local bank daily.
- Efficiently ordered the necessary equipment and goods pertinent to the business.
- Managed online job requisitions, screened and interviewed applicants, conducted phone interviews with qualified candidates, set-up new hire paperwork and orientation.
- Supervised staff of four to ensure daily and weekly retention goals are met.

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- Handled all client concerns with involved caregivers to ensure investigations are handled in a fair manner including drug testing, written statements, and reporting incidents to State.
- Administered an ongoing training program for all employees to participate in on a regular basis.

#### EDUCATION

Associates in Health information Processing Systems - 1998(Northern Michigan University)General - (Paradise Valley High School)