# **Robert Smith**

## **Student Technician**

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#### **SUMMARY**

Over Two years, professional experience and six years total experience, working in the maritime industry, both brown water and blue water. Hold a 3rd Mate Unlimited Oceans license and am on the road to an upgrade. Also, fairly close to being fully certified in Dynamic Positioning, having taken both basic and advanced classes. looking for supplemental income, to be earned over the 3 week off period from primary job.

#### **SKILLS**

Microsoft Office, Windows Server.

#### WORK EXPERIENCE

#### **Student Technician**

ABC Corporation - June 2006 - August 2006

- Placed inside one of several basic health clinics to do secretarial work.
- Tasks included answering phones, mailing letters, sorting paperwork and files, and assisting nurses and patients.
- Acquired through basic usage of computers in social and academic life.
- Maintained records of daily data communication transactions, problems and remedial actions taken, or installation activities.
- Assisted faculty and students of coe college with any computer/printer related issues.
- Effectively managed servers, e-mail, software, and hardware in a professional environment while providing technical support for those without technical knowledge.
- Assisted faculty, staff, and students troubleshoot any hardware or software issue.

#### **Student Technician**

Delta Corporation - 2003 - 2006

- Replaced entire computer labs with new technology, from un-boxing to imaging computer with new software and OS.
- Managed staff of 8-10 students who monitor the main computer lab on campus.
- Trained students to troubleshoot issues, replace printer toner, un-jam printers, refill paper in printers, etc.
- Recorded information for help desk tickets, and helped to maintain an active database of said tickets provided assistance in correspondence between .
- Assist with field and lab projects in freshwater ecosystems Perform water quality assessments in various streams and the Atchafalaya River and .
- Collect live fish and crawfish via seining and electroshocking, and assist in identifying all specimen collected.
- Identify fish species in lab via fish identification book and microscope Calibrate multiparameter water quality sondes (YSI Series 6820 V2).

### **EDUCATION**

Bachelor's in Marine Transportation - 2009(Texas A& M University at Galveston)