

# Robert Smith

## *Business Associate/Assistant*

### PERSONAL STATEMENT

Highly driven credit, A/R, A/P, and collections professional with a verifiable record of accomplishment spanning more Than 7 years. Quick thinking, and recognized as a results-oriented and solution-focused individual.

### WORK EXPERIENCE

#### ***Business Associate/Assistant***

**ABC Corporation - November 1999 - June 2005**

##### *Responsibilities:*

- Followed customers from the loan application to closing, providing services, support and follow-up.
- Assessed and gathered required data and completed loan process.
- Filed documents to perfect collateral position.
- Assured accuracy of loan paperwork within the banking system.
- Assisted customers with operating line of credit payments and advances.
- Reviewed existing customer services to determine additional needs.
- Maintained Nurses census board, updated all applicable systems and compiled information Admitted and discharged patients Scheduled tests and medical procedures.

#### ***Business Associate***

**ABC Corporation - 1997 - 1999**

##### *Responsibilities:*

- I take inbound calls from small business owners who are interested in applying for a business charge card.
- Help them find the right card for their business by using consultative dialogue.
- Handle delicate personal and financial information with care.
- Keep said information secure.
- I have been meeting and exceeding my teams sales goals.
- Skills Used I use my knowledge and skills to assist small business owners in growing their business.
- Talk to them and get to know their business needs and suggest the right card for them..

### Education

BS in Business Administration - (Dakota State University - Madison, SD)

### **CONTACT DETAILS**

1737 Marshville Road,  
Alabama  
(123)-456-7899  
info@qwikresume.com  
**www.qwikresume.com**

### **SKILLS**

Microsoft Office,  
Customer Service,  
Administrative.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company Name)  
Reference - 2 (Company Name)