

System Technician

ROBERT SMITH

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Address: 1737 Marshville Road,
Alabama.

Objective

Managing daily operations delivery procedures. Setting schedules routes. Hiring training of contractors.

Skills

Project Management, Hardware, Desktop Support, Budgeting, Customer Service, Organizational.

Work Experience

System Technician

ABC Corporation - May 1994 - June 2008

- System Technician 1999-2008 Installation cable services, broadband voice services, voice over IP.
- Responded technical service calls outages.
- Serviced line problems, both underground overhead.
- Served as on-call technician for after hours and weekend outages service issues.
- Performed quarterly FCC compliance test.
- Performed routine maintenance service plant equipment.
- Ensured superior customer service.

System Technician

Delta Corporation - 1993 - 1994

- System Technician 1999-2008 Installation cable services, broadband voice services, voice over IP.
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Education

Telecommunications/Technology - 1994(Jones NTCl - San Francisco, CA)