ROBERT SMITH
Asst. System Support Engineer

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SAN/NAS Administration with expertise in designing, planning, implementing SAN and NAS solutions to large corporations with mission critical applications and enterprise-level data centers creating solutions to assure business continuity and meeting Recovery Point Objective (RPO) and Recovery Time Objective (RTO).

NOVEMBER 2005 – JULY 2007
ASST. SYSTEM SUPPORT ENGINEER - ABC CORPORATION

- Supported designed and configured SAN architecture.
- Configured and troubleshot OS issues (UNIX, Windows, and VMware) attached to storage.
- Provided support and troubleshot problems related to Clariion array Provided support in configuring power path and failover mode application.
- Implemented switch zoning for new servers and storage devices.
- Implemented configuration of Brocade, McData, and Cisco switches.
- Implemented creation of LUNs and mounts for UNIX (AIX, HP, Solaris, and LINUX) or Win (2000, 2003) servers.
- Provided support in EMC applications (snap view, san copy etc.).

2001 – 2005
SYSTEM SUPPORT ENGINEER - DELTA CORPORATION

- Maintained Samba server for Linux to windows environment.
- Maintained a Linux LAN environment for web search team and configured samba Server.
- Installing, troubleshooting the desktops and Laptops like Dell, HP and IBM Remotely to the US client Managing Logs, anti-virus maintenance and .
- Created internal mail server for the user (zimbra mail server).
- Worked at Bellsouth Regional Data Center Did problem isolation and resolution using diagnostic tools and system software.
- Produced necessary documentation Provided support for 21 high ends Sun Fire servers, 22 E10Ks and nearly 900 Sun Servers served as liaison for .
- Installed and configured all Sun servers.

EDUCATION

Project management - (Humber College)

SKILLS

IT Management, Linux Administration, Microsoft Administration, VMware, Nagios, Project Management, ITIL Foundation.