

Robert Smith

Field Service Manager/Technician

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SUMMARY

Looking for a job in the Billings market that will allow me to utilize and grow my technical abilities in the telecommunications field.

SKILLS

Microsoft Office, Axis Cameras, Heavy Equipement Operation.

WORK EXPERIENCE

Field Service Manager/Technician

ABC Corporation - February 2010 – April 2014

- Managed and was responsible for all EPC projects all around the country including Inspection and maintenance of self-supporting and guyed towers up to 1500 in height.
- Construction of self-supporting towers up to 250 in height.
- Installation of all components of wireless network system including switches, routers, data and coax cabling, grounding, dishes, antennas, and all associated implementation hardware.
- Managed and was responsible for all field related WISP operations around the state of Wyoming including Tower site maintenance and operation.
- Technician installation and troubleshooting of subscriber end equipment System upgrades as determined by the Network Operations Team.
- Performed site surveys of new projects for Project Management and Engineering development.
- Developed construction and implementation labor and materials quotes for the project management team.

Field Service Manager

ABC Corporation - 2007 – 2010

- Harrisburg, PA Managed 20 Technicians for Major Satellite Provider.
- Schedule & Routed Technicians.
- Responsible for All Payroll & HR Functions.
- Tracked Development & Quality Assurance Standards.
- Trained New Technicians on Procedures & Safety.
- Trained New Managers during initial hiring phrase.
- Traveled around Footprint mentoring and reconstructing teams below corporate standards..

EDUCATION