

ROBERT SMITH

System Tester II

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experience in the areas of configuration management, Software Development Life Cycle(SDLC), Agile Software Development, system testing, and analysis. Additionally, experienced in the areas of process improvement in order that organizations may meet objectives using less resources.

OCTOBER 2005 - FEBRUARY 2007

SYSTEM TESTER II - ABC CORPORATION

- Developed SQL Queries to test Data Migration & Integrity checks on Oracle & Sybase databases.
- Created and followed up the Change Control tickets (Remedy-PCM) for fail-over tests.
- Developed Sox compliant documents and Prepared Project plans for various testing phases and incorporated LOE for various modules.
- Tracked the defects, Coverage Analysis and Traceability of Requirements through Quality Center.
- Involved in writing the System Test cases and the Regression test cases for various applications as per the need.
- Conducted Capacity Planning, Tuning and Comparative analysis to make Infrastructural recommendations and save company dollar amount on resources for various Projects.
- Involved in Functionality and Security testing of the User Authentication.

2003 - 2005

SYSTEM TESTER - DELTA CORPORATION

- Environment Weblogic 8.13, Servlets, Java Script, JDBC, Perl, Oracle 9i, Sybase, LoadRunner, Solstice, Quality Center, Remedy 6.03, Topaz monitoring, Netcool and Infovista.
- Employer Cognizant Technology Solutions Role System Tester Description System tester for Consumer Rewards Management Platform Responsibilities .
- Application access levels / privileges testing and security testing Interaction with technical support team for defect analysis and necessary user clarification Backend testing using SQL to perform reconciliation of incoming / outgoing feed with application tables Automation of Test Cases used for Regression Testing using QTP Wrote test plans for positive and negative scenarios for functional, and GUI testing Conducted walkthrough of the Test Plan with Development and Design teams.
- System Tester on site at the Department of Housing and Urban Development.
- Dickens was responsible for understanding the requirements and design of the system being tested, and for developing test plans and scenarios to verify

adherence to system requirements.

- Dickens developed test data to support execution of the test scenarios, ensured Y2K test compliance, and conducted tests by running test scenarios to verify system functionality as specified in the various applicable System Requirements Documents and Specifications.
- Dickens interpreted test results and generated test reports to identify problems.

EDUCATION

Master of Business Administration in Marketing - 2008(Strayer University-Georgia - Atlanta, GA)

SKILLS

Software Development, System testing, and Analysis.