

ROBERT SMITH

Senior Business Analyst/Transition Manager

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Over 4 years of experience as Senior Business Analyst/Transition Manager and IT Infrastructure management with a good understanding of SDLC methodologies especially Agile-Scrum and Waterfall with proficiency in conducting Joint Application Development (JAD) sessions, and requirement gathering sessions with business users, and development teams. Strong Analytical skills to understand the Business process, functionality and requirements and to translate them into system requirements. Managed the release design and deployment within schedule/budget Experienced in writing user manuals/help documents.

JUNE 2016 - PRESENT

SENIOR BUSINESS ANALYST/TRANSITION MANAGER - ABC CORPORATION

- Facilitated JAD sessions to embrace a problems dimensions, possible causes, requirements, to propose alternative solutions and to reach a decision.
- Prepared Business Requirements Documentation (BRD), Functional Specifications Documentation (FSD) followed the UML based methods by using MS Visio to create use cases, activity diagrams, sequence diagrams, and collaboration diagrams.
- Performed data analysis and data validation by writing SQL queries against the database.
- Coordinated work plan between the Project Manager and Client with MS Project, implemented and managed migration process & developer fixes, retested fixes, scheduled and tracked progress for team members of the project through completion.
- Organized meetings with the development teams to elicit use cases and document them.
- Interfaced with the client as part of the requirements engineering team to finalize the project scope.
- Assisted the Project Manager to develop both high-level and detailed application architecture to meet user requests and business needs.

JANUARY 2015 - MAY 2016

SENIOR BUSINESS ANALYST / PROJECT LEAD - ABC CORPORATION

- Accomplished experience through the whole SDLC from requirement analysis till deployment, using agile methodology.
- Extensive experience in conducting market research, feasibility studies, data analyses, system analyses, gap analyses, and risks analyses.
- Assisted the team in eliciting, organizing, and documenting the required functionality and constraints.

- Assisted project management with project planning and progress monitoring.
- Actively involved in all phases of the software development life cycle in the scrum management process.
- Created BPR charts for as is and to be processes of different business functionalities.
- Documented test plans, test cases in test case design documents for different scenarios of the (User Acceptance Testing) UAT.

EDUCATION

B.S. in Computer Science - 1990(East Carolina University)Bachelor Of Arts in Arts Accounting - 1997(University Of South Florida - Tampa, FL)Bachelors Of Science in Management information Systems - 1997(University Of South FLorida - Tampa, FL)

SKILLS

Team Building/leadership, Process Documentation, Strong Analytical, Project Management, Technical/Business Analysis, Product/Pricing Updates, Inventory Reporting, Technical Support