

Objective

A long time manager of employees, managers and directors who loves to mentor and develop technical professionals to achieve their highest goals. Foundation management training at the IBM corporate management training facility in Armonk, enabled to grow and excel throughout management career.

Skills

MQSeries Administration, Unix Administration, Linux Administration, Omegamon, DB2 UDB, DB2 Connect.

Work Experience

Senior Systems Programmer I

Wal-Mart Stores Inc - August 1993 – 2020

- Responsible for building, administering, and maintaining computer systems running Solaris OS.
- Worked onsite for the Intelligence community, architecting, installing, configuring, and administering Sun hardware, software and COTS.
- Developed custom Solaris OS/COTS baseline migration by utilizing an alternate boot disk upgrade strategy to ensure reliable back out capability.
- Helped Network Engineering identify mission-threatening bottlenecks by rapidly developing a customized traffic analysis tool in Perl.
- Built user account, NIS+ and DNS management scripts in Korn shell and Perl.
- Responsible for the High Density Device to Electronic Magnetic Copy task assignment.
- Coordinated the States Patent and Trademark Office copying of patent information at a density of 300 dots per inch.

Senior Systems Programmer

Delta Corporation - 1989 – 1993

- Senior Systems Programmer creation, deployment, and maintenance of the server environment at the University of Arizona Financial Services Office.
- Cloud Ridge Drive Oro Valley AZ.
- Three types of image storage devices were used in the Automated Patent Systems.
- These include four-drive optical platter units call Rapid Access Devices, SONY optical jukeboxes called HDDs, and backup platters to the EMC Magnetic Image Devices.
- Dickens was responsible for developing high-level standard operating procedures and documentation for accomplishing the load, and for providing support in other systems related areas.
- Dickens created, scheduled, and submitted the mainframe (Amdahl) processes and transactions to execute the load as well as executing control utilities.
- Dickens other duties included Creating sets of mainframe Display Index Optical files containing the patents to be copied and renamed by the Staff Systems Programmer for each platter.

Education

Bachelor in Computer Science - (University Of Arkansas - Fayetteville, AR)