

ROBERT SMITH

Jr. Business Analyst Intern

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SUMMARY

2+ years of experience in IT primarily in finance, healthcare and media industries. Coordinated with business and IT across all phases of software development life cycle. Experienced in gathering, analyzing and documenting business requirements and developing Business Requirement Documents and Functional Requirement Specifications.

SKILLS

Microsoft Office, Oracle Applications, Java, Jsp, Javascript, SQL, PL/SQL, HTML.

WORK EXPERIENCE

Jr. Business Analyst Intern

ABC Corporation - June 2014 – August 2014

- Collaborated with the Lead business analyst and gathered requirements from business users for the Siebel Financial Planning project which projects revenue for movies and TV show releases using a Siebel CRM application.
- Proposed post migration changes after integration of the Enterprise Data Warehouse Atlas into the Siebel application.
- Coordinated with the team on JAD sessions, defined dependencies, risks and established milestones to be achieved.
- Involved in preparing Functional Requirements Specifications (FRS) based on user requirements.
- Analyzed the current state and designed workflows for the future state of the application after migration using MS Visio.
- Assisted with test plans, test cases, unit testing and conducted UAT to determine test requirements and pass/fail criteria.
- Presented a Sneak Peek material which analyzed the risks and highlighted the benefits of the new application to users.

Business Analyst Intern

ABC Corporation - 2010 – 2014

- Product Development Refined iterations of the minimum viable product for our online work knowledge marketplace.
- o Drove choice of startup market by developing a multi-factor rating system for various community markets.
- o Participated in UI/UX discussions with the offshore programming team in India.
- Research and Marketing Found product/market fit and generated supply and demand.
- o Curated an investor list based on proximity and investment in similar companies before Series B.
- o Grew user base by scraping blogs for contacts and sending personalized emails to each.
- o Established Workrs social media presence; published original content on Facebook and Twitter..

SCHOLASTICS

- M.S. in Information Management - August 2013(Syracuse University, School of Information Studies - Syracuse, NY)