

Functional Consultant

ROBERT SMITH

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Objective

Hands-on experience in creating Master Data like Items, Commodity, Locations, Service Provider, etc. Efficient in understanding the functionality and business flow of the system. Excellent Interpersonal skills, problem-solving skills, and a positive attitude.

Skills

HTML 5, CSS3, HTML, CSS, Javascript, JQuery, Bootstrap, AEM, Photoshop, User Experience Design

Work Experience

Functional Consultant

ABC Corporation - July 2006 - June 2008

- Prepared functional design specifications.
- Worked with the technical team (ABAP) to communicate business scenarios and ensure compliance standards are adhered to.
- Developed test cases for various business scenarios.
- Involved in the development, testing, and delivery of objects that were identified for the rollouts.
- Coordinated with other functional consultants to resolve cross-module issues.
- Provided regular status updates to the project manager.
- Acquired ABAP knowledge and worked with various ABAP/4 reports as per client requirements.

Functional Consultant

ABC Corporation - 2003 - 2006

- Recommend and influence best practice solutions when it comes to business process improvement and application design.
- Analyze customization and facilitate fit/gap analysis.
- Document functional Use Test Cases & Scripts.
- Facilitates communication between customers, SMEs and technical team members.
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Education

Bachelor of Engineering in Industrial Production - 2002 (National Institute of Technology (formerly Regional Engineering College) - Tiruchchirappalli, Tamil Nadu)