Business Specialist Lead

ROBERT SMITH

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Objective

Professional team player with natural leadership skills and the ability to encourage and initiate strong teamwork among colleagues. Adaptive personality and the capacity to learn quickly in a changing environment.

Skills

Microsoft Office, HTML, Oracle SQL Plus 11g.

Work Experience

Business Specialist Lead

ABC Corporation - 2004 - 2005

- Provided counseling and educational resources to start-up and nascent business owners.
- Conducted weekly training courses, assisted clients with software implementations, government contract paperwork, strategic, business, and financial planning.
- Coordinated along with quasi commission to host first West Tennessee Women Business
 Owners Opportunity Conference, where we were able to assist women business owners in
 securing government contracts.
- Partnered with Memphis Council for International Visitors to provide technical assistance with foreign visitors regarding trends in business and development of women regarding socioeconomic trends.
- · Implemented a program that provided start-up business education for retiring city workers.
- Led a successful grassroots campaign to take business education to the people.
- · Completed training at churches, worksites, barbershops, and libraries.

Business Specialist

BA&M Pros - 2000 - 2004

- Ensure technology solutions are successfully implemented.
- Develop training resources, multimedia, visual aids, and presentations.
- · Monitor and propose workflow improvement.
- QuickBooks Administrator.
- SharePoint Administrator.
- EDI solutions Team Lead.
- Inventory Management Solutions Team Lead.

Education

Masters of Business Administration in Accounting & Finance - (American Intercontinental University - Dunwoody, GA)