Robert Smith

Mastering Department Supervisor

PERSONAL STATEMENT

8+ years of experience as a Department Supervisor. Supervisory or managerial role at an innovative production or manufacturing plant. I have extensive experience in manufacturing thermoplastics and advanced materials, and I am open to exploring opportunities in other related or emerging industrial areas.

WORK EXPERIENCE

Mastering Department Supervisor

ABC Corporation - July 2014 - Present

Responsibilities:

- Oversee floor production operations of the blow-molding department, including safety as the first and foremost priority.
- Execution of continuous improvement initiatives related to total quality management (TQM) for less waste.
- Machine and worker safety (iso-9001) cost savings through process efficiency.
- Technical task supervision, including TQM procedures for color, mold, and insert changes.
- Responsible for ensuring timely skill development of operators, maintenance techs, and line-workers including accountability through performance reviews related to job responsibilities.
- Implementation of marketing materials, markdowns, promotional sales to meet financial targets.
- Communicating with vendors regarding inventory, special orders, and tracking.

Operations Supervisor

ABC Corporation - March 2011 - June 2014

Responsibilities:

- Managed the operations of the production floor with 20+ full-time employees and 15+ temporary associates; daily duties include scheduling of labor based on varying production needs.
- Maintained a safe, efficient, and effective environment with an emphasis on quality.
- Additional responsibilities for completing weekly inventory counts, maintaining AIB compliance, quality and maintenance audits, employee yearly reviews, safety improvements, scrap reduction, reprocessing and management of regrind.
- Developed policies and procedures administered discipline and communicated with the scheduler, maintenance, and plant manager to coordinate plant operations.
- Assisted the front office with all guest issues, and daily operations.
 While maintaining an authentic approach to hospitality.
- Aided AGM with our yearly internal audit to ensure all policies and rules are being enforced and used on a daily basis, which resulted in an almost 4% increase over last years audit.

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CONTACT DETAILS

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SKILLS

Operations
Management, 5S,
Injection Molding, Blow
Molding, Offset Printing,
Heat-transfer Labeling,
Automation, Machine
Operation, Preventative
Maintenance, Lean
Manufacturing, Quality
Control, Continuous
Improvement, AIB
Compliance, and Kaizen.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing Snowboarding Cooking Reading

REFERENCES

Reference – 1 (Company Name) Reference – 2 (Company Name)

Education
Diploma- 2008(Southern Utah University Cedar City - Cedar City,
UT)Associates in Arts in General Studies - 2007(American Military University - Charles Town, WV)Business - (National University Of Ireland)
Offiversity - Charles fown, ww/basiness - (National Offiversity Of Helana)
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