

ROBERT SMITH

Senior Computer Operator II

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SUMMARY

To obtain a challenging position that will utilize IT experience and allow me to grow and learn new skills. Recognized top team in sales, customer retention and record low packing errors for several years Effectively multi-tasked by processing, printing, .Operated the company's SAP and Legacy Mainframe computer systems Interpreted and acted on system console messages Monitored system batch job . Installed software when upgrading our computers.Involved in Data center consolidation of five machines from the East Coast offices. Involved in relocating data center to Charleston, SC.

SKILLS

Management, Bilingual In English & Spanish, Information Technology, Customer/Client Support, Researcher.

WORK EXPERIENCE

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ABC Corporation - December 1999 – December 2016

- Maintained online system availability for end users for MainFrame, Unix & NT server.Tracking & resolution for and I/S data center related problems from users.
- Monitored network using OpenView & Internet Mail using MailCheck Release Notes 4.3.
- Run production batch & system backups for Mainframe using ca7.
- Run or changed any jobs status as requested by the end users in Autosys.
- Served as help desk support for remote offices.
- Maintained and executed daily and weekly backups using dlt iii, dlt iv, and lto tapes in jukeboxes and single drives.
- Retained extensive knowledge of daily shift functions, data flow, and how processes and platforms integrate with each other.

Senior Computer Operator

Delta Corporation - 1995 – 1999

- Reboot Unix, NT servers and Vax systems.
- Run production jobs including all systems backup using Zeke.
- Correct any jcl error or restart backups if necessary.
- Submit job from library or scheduler.
- Recycle cics regions, terminals or printers.
- Reset users password on the Mainframe.
- Monitor all regions using Tmon.

SCHOLASTICS

- Diploma - (Governor Mifflin High School - Shillington, PA)