## Floral Designer/Consultant

# ROBERT SMITH

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## **Objective**

To secure a position with a company that allows growth and the opportunity to use my professional experience and skills. I am a organized, positive team player with the ability to set effective priorities to achieve immediate and long term goals.

#### Skills

Computer Proficiency, Creative Floral Design Skills, Outstanding Customer Service.

## Work Experience

### Floral Designer/Consultant

ABC Corporation - November 1998 - June 2000

- Create top quality and professional floral designs using various materials to create original designs.
- Complete orders over the phone as well as FTD/Teleflora system.
- Interpret requests and ideas to create the floral product.
- Supply ideas and guidance to customers for their orders and create up-selling opportunities.
- Assist in weddings, parties and funerals with planning floral designs to fit the occasion as well as on site decorating.
- Provide expertise advice on designs and how to use floral products and additional items.
- Quality customer service to all customers by handling issues properly and manage the store meticulously.

#### **FLORAL DESIGNER**

**ABC Corporation** - 1996 - 1998

- Design floral arrangements with high quality work.
- Communicate effectively with store managers and co-workers.
- Present a customer first attitude.
- Place orders and create signs for the department.
- Handle multifaceted tasks, to include merchandising.
- Currently the President of the Cultural Council for store #744.
- · Attend quarterly District Cultural Council meetings...

#### **Education**

- (STEWARTS SCHOOL OF COSMETOLOGY)