# ROBERT SMITH QA Business Analyst Intern

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Over 2+ years of IT experience in ETL consulting with extensive ETL, BI, Data Warehousing, Web-based, Client/server, Healthcare domains experience. Extensively tested the Business Objects report by running the SQL queries on the database by reviewing the report requirement documentation.

# JANUARY 2013 - DECEMBER 2013 QA BUSINESS ANALYST INTERN - ABC CORPORATION

- Converted business requirements into functional requirements, created Functional Requirement Document (FRD), managed and maintained requirements traceability using Visio.
- Prepared Business Workflow models and used agile software development methodology to build new business processes.
- Worked with other Business Analysts, Project Manager and software development team through the life cycle of the Project.
- Conducted and participated in JAD Sessions periodically with various Subject
  Matter Experts at various phases of the Development Life Cycle to discuss open
  issues and resolve them.
- Worked with User Interface (UI) team to create report mock ups to ensure that functionalities are captured and presented on the front end as per the BRDs.
- Worked closely with the business team and stakeholders to gather accurate business requirements for the project.
- Re documented and updated the requirement documents with changes.

#### 2011 - 2013

#### **BUSINESS ANALYST INTERN - ABC CORPORATION**

- Analyzed, planned and prepared data reports using MS Excel.
- Assisted the team in gathering and analyzing project requirements and document the information found to the department.
- Worked on look up tables to locate the particular desirable value stored in them using V Lookup function.
- Tracked and monitored open issues and documented progress reports on monthly basis.
- Worked closely with project management team on several projects before and after initiation, prioritize defects, measure and support client service impact.
- Conduct presentations/dicussions with users to gather business needs.
- Performs other duties as assigned...

## **EDUCATION**

Master's in civil engineering , engineering management, computer science - 2013(University of Dayton - Dayton, OH)

## **SKILLS**

SQL, Microsoft Office.