

Robert Smith

Senior IT Engineer/Manager

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

IBM Mainframe Cobol,
Assembler, PL/1, CICS,
IMS, JCL, TPF.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

PERSONAL STATEMENT

Experience 15+ Yrs. Relocation: Can relocate anywhere in US Availability: 2 Weeks Visa Status: Canadian Citizen, Authorized to work for any Employer in US without sponsorship. OBJECTIVE A challenging and rewarding position as a software specialist in developing enterprise business intelligence (BI) & data warehousing solutions.

WORK EXPERIENCE

Senior IT Engineer/Manager **Travelport - September 2009 - 2020**

Responsibilities:

- Produced the cache statistic reports from DB2 table.
- Changed 1G and 1P MVS Schedule change programs for Single SSIM project.
- Generated Outbound SSM messages for affiliate process.
- Built servers with standard build guidelines, harden and work with Information Assurance to remediate findings after IT Security scans.
- Developed Standard Operating Procedures (SOPs), "As Is" documentation, Installation Instructions and any other required O&M transition documentation as required.
- Worked with Infrastructure Engineering team members to meet requirements and deadlines.
- Provided Tier III end-user rollout and troubleshooting support as directed.

Senior IT Engineer **Delta Corporation - 2004 - 2009**

Responsibilities:

- LEAD SOFTWARE ENGINEER.
- IBM MAINFRAME COBOL.
- ASSEMBLER, PL/1 DB2/SQL JCL CICS IMS TPF JCL Schedule Change & Availability Group in Travelport, Kansas City.
- Design and development of Schedule Change, Availability & Inventory systems for the followings Provide Availability Request History by Agent.
- Process DEI 101, 299, 800 for SSM, Host and OA Airlines.
- SSM Status Display.
- Rewrite MVS Host Airline Schedule Change.

Education

M.S. in Electrical Computer Engineering - (Oklahoma State)