

ROBERT SMITH

Software Test Lead III

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SUMMARY

Software Test Lead Testing Strategy Defect Management Customer Advocate Qualification Highlights Senior skill set in testing software including requirements analysis, test strategy/planning, test case development, test execution, test validation/analysis, & reporting. 9+ years of testing leadership experience including Team Manager, Shift Lead, Team Point of Contact, Environment Schedule Manager, & SME.

CORE COMPETENCIES

Unix Administration, Networking, Troubleshooting, Quality Assurance, Training, Development And QA Methodology, Teaching, Mentoring, Coaching, Leadership, Entrepreneurial, Self-manage - In Some Facet Of Computing Industry Since 1986.

PROFESSIONAL EXPERIENCE

Software Test Lead III

ABC Corporation - 2002 – 2015

Key Deliverables:

- Experienced testing Credit Card System Software Test Lead.
- Served as Execution Testing team Point of Contact to development, project management, & other testing teams, collaborating to resolve issues and providing daily verbal testing status.
- Responsible for producing thorough and accurate batch cycle test plans across integrated, accelerated, volume, and regression test platforms on the credit card billing system, including leading test plan walkthroughs and procedural training.
- Managed department metrics dashboard; improved readability and depth.
- Identified and eliminated recurring defects writing SQL queries in OBIEE database.
- Improved efficiency by redesigning and standardizing batch cycle test plan template.
- Improved efficiency by automating developer notification process.

Software Test Lead

Delta Corporation - 2000 – 2002

Key Deliverables:

- Managed a team of 8 personnel in testing of internal client/server applications, primarily C++ and Visual Basic applications with SQL Server back-.
- Defined, documented, and implemented test plans, test automation using Visual Test, test cases (TCM), and bug database usage methodologies.
- Established 8-person test automation group, expanded compatibility to 400 ISV applications and 20 Microsoft applications, plus MSN (released 1995), . Cards, Anti money laundering projects (Mainframe, Oracle, Web based, Java, Unix, Teradata) Client Barclays Role Software Tester Lead Description .

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- These were the UK customer facing online solutions to register for Barclaycard and manage their accounts with various internet propositions.
- Also been involved in testing of anti-money laundering tool Fortent based on Java, Unix, Teradata for monitoring customer transactions, checking .
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

- Bachelor of Science in Computer Science - (Southeastern Oklahoma State University - Durant, OK)