# Implementation Partner ROBERT SMITH

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## **Objective**

Eight years of overall professional IT experience with over five years of extensive experience in Salesforce CRM and Force.com platform as Administrator, Developer, and Quality Assurance Consultant. Salesforce.com Certified Force Developer. Experience in customizing and configuring sales cloud and services cloud console (cloud computing).

#### Skills

Developing, Management.

## **Work Experience**

#### **Implementation Partner**

**ABC Corporation** - December 2014 - July 2015

- Planned System International Washington, Dc Role Salesforce Consultant Corporation for National and Community Services is presently working on oracle forms and JAVA Interface.
- · Modernized in the salesforce platform.
- Built a new grants system in Salesforce which meets the business requirements of CNCS.
- Captured the business functional and not to replicate the existing system.
- Achieved all this APEX coding is used and to achieve the data loading part mule soft is being used.
- Reviewed and updated requirements with BA and Business client.
- Provided all QA/Testing on all Development work.

## **Implementation Partner**

#### **Delta Corporation** - 2010 - 2014

- INFOSYS ROLE ONSITE/OFFSHORE TEAM LEAD Was part of SAP SD & Samp; Logistics Implementation for APPLE Was part of the SAP Core Logistics team.
- I also worked on various issues with Billing Job Run EDI Worked on the Creation of automatic sales orders using EDI 850 in SAP Configured Message.
- Item/Product Proposal, Item Categories, Schedule Line Categories ATP Check, maintaining Copy control, and transfer of requirements).
- Configured Third-party order processing, Consignment process, Contracts, Intercompany business, APO Assigned checking group and checking rule.
- Worked on EDI IDOC Automation, mapping and comparison between SAP & SAP
- Worked on SAP Article Master Data specific to retail. Customer master data cleansing).
- Hands-on functional definition and material master configuration, and leverage expert knowledge in data conversion tools and practice Responsible for .

### **Education**

Bachelors in Information Technology - (JNTU)

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