

ROBERT SMITH

Liability Claims Adjuster III

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Produced measurable results by leveraging data entry and call center experience with use of Google Analytics, previous logistics and management experience and direct consumer insights.

EXPERIENCE

Liability Claims Adjuster III

GEICO - MARCH 2016 - 2020

- Investigated and evaluated coverage, liability, damages, and settles claims within prescribed authority levels.
- Identified potential suspicious claims and refers to SIU and identifies opportunities for third party subrogation.
- Communicated with policyholders, witnesses, and claimants, in order to gather information regarding claims, refers tasks to auxiliary resources as necessary, and advise as to the proper course of action.
- Responded to various written and telephone inquiries including status reports.
- Accountable for security of financial processing of claims, as well as security information contained in claims files.
- Made effective use of loss management techniques.
- Negotiated settlements with attorneys, claimants, and/or co-defendants.

Liability Claims Adjuster

Delta Corporation - 2011 - 2016

- Obtain recorded interviews from claimants and policyholders on a daily basis Exceeding company standards by making liability decisions within a two.
- Investigate and assess damage to property and create or review estimates.
- Interview or correspond with claimants, witnesses, police, physicians or other relevant parties to determine claim settlement, denial or review.
- Liability adjuster for multi-vehicle accidents Recorded statements to establish liability Handling high volume claims Answering inbound status calls.
- Investigate and assess liability in motor vehicle accident claims Estimate and evaluate bodily injury and property damage value Analyze and manage.
- Investigate coverage and liability claims.
- Evaluate, negotiate, and settle bodily injury claims.

EDUCATION

- Bachelor of Science in Political Science - (Fayetteville State University - Fayetteville, NC)

SKILLS

LexisNexis, Fastcase, Accurint.