Information Systems Consultant III

ROBERT SMITH

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Objective

Demonstrates accountability, agility, a dedication to be inclusive, a strong business acumen, and will show courage, even in the most difficult situations.

Skills

VPN, Active Directory, Group Policy, MS Exchange, TCP/IP, SSL, SAN, Sophos, Norton, Firewalls.

Work Experience

Information Systems Consultant III

ABC Corporation - 1997 – 1999

- Worked at various locations as a Consultant assisting in the analysis, design, and development of new and existing systems.
- Responsible for Y2K analysis of a route accounting system making recommendations for areas of improvement along with the identification of potential Y2K problems.
- Included a HELP system that could be used throughout as well as a new interactive process to create and modify existing tickets in this system.
- Provided detailed technical and user-oriented documentation on all programs at time of rollout.
- Provided Project Management throughout the Software Life Development Cycle as well as technical support and troubleshooting for users at outlying locations.
- Provided various services such as problem identification and fixes for existing RPG3 and System 36 programs.
- Completed multiple maintenance projects on existing Receiving, Warehouse, and Reporting systems.

Information Systems Consultant

Delta Corporation - 2004 – 2005

- Developed and implemented Management Information Systems on a variety of platforms (with an emphasis on MS Access, Excel, VBA, VB, SQL and ODBC), .
- Trained users in all aspects of programs.
- Clients have included companies in the fields of Health Care, Adult Education and Training, Software Development, Greenhouse Sales, Agricultural .
- Migrated desktop systems to a new Windows infrastructure and installed required software and peripherals on end user machines Built and provided .
- Project Manager and team leader responsible for providing quality management system implementation consulting services for the ISO 9000, CMM and ISO .
- Also was responsible for the development of proposals, business cases, project charters and project plans for IT projects.
- Other responsibilities included transforming customer needs into use case diagrams, functional software requirements and data models.

Education

Bachelor's in Computer Engineering and Information Systems - (DeVry University, College of Computer Engineering & Information Sciences)