

Robert Smith

Software Quality Assurance

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SUMMARY

Experienced IT professional Detail oriented and highly motivated Extensive computer training and experience in research and client support.

SKILLS

Microsoft Office, Microsoft Excel, SQL, Google Sheets.

WORK EXPERIENCE

Software Quality Assurance

ABC Corporation - August 2014 – May 2015

- Participated as an active member of the Agile team by attending daily standups, sprint planning and execution sessions, and retrospectives.
- Collaborated with Technical Product Managers to create acceptance and test criteria for requirements.
- Collaborated with Developers through story kickoffs, demos, etc.
- Ensured developers write fully encompassing automation.
- Collaborated with all team members to put processes and tests in place so the team can catch issues and defects as early as possible (ideally pre-commit).
- Conducted manual and exploratory testing of features across browsers and OS.
- Escalated quality issues that may impact releases and project deliveries following Scrum processes.

Software Quality Assurance

Delta Corporation - 2009 – 2014

- Reported errors with software used for military and medical applications.
- Worked with software developers to correct end user issues reported by clients.
- Worked on team building exercises including 120+ hour Rube Goldberg machine.
- This position was an internship.
- Ensured that monthly deadlines as set by the professor were met.
- Ensured quality of deliverables, which included a Feasibility Study, a Team Project Report, and UML Use Case and Class Diagrams.
- Scheduled monthly review meetings prior to given deadlines to monitor progress of the project.

EDUCATION

Certificate in Fundamentals of Project Management - (Villanova University)