## ROBERT SMITH

### **Docket Clerk II**

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

#### SUMMARY

Seeking a challenging opportunity of communication with the various clients, while utilizing communication and professional skills.

#### CORE COMPETENCIES

Greeting Employees And Visitors, Answering And Directing Telephone Calls.

#### PROFESSIONAL EXPERIENCE

#### **Docket Clerk II**

Alabama Department Of Labor - July 2000 - 2020

#### **Key Deliverables:**

- Accurately produced the daily status report of all Senate action.
- Provided customer service to various clients, both internal and external to Mass Mutual.
- Dealt effectively with insurance agents and clients with varying degrees of technical knowledge of life insurance policies.
- Handled customers complaints and worked to resolve their problems by seeking out the source of their problem and taking appropriate steps to get the problem solved.
- Made summary entries of all documents in civil and criminal case proceedings on the automated CM/ECF docket.
- Ensured through quality control that all automated entries are appropriately scanned and linked for proper case management.
- Prepared and transmit to appropriate parties; notices, judgments, and orders.

#### **Docket Clerk**

#### Delta Corporation - 1995 - 2000

#### **Key Deliverables:**

- Generate and distribute daily docket reports to appropriate staff Generate and distribute weekly docket reports to appropriate staff Update docketing.
- Input information from court into the computer system.
- Issued supoenas, set court dates, prepared dockets for court daily, updated and closed cases, as well as help individuals, attorneys, police with any.
- Prepared daily docket and Defendants files for court.
- Other duties included computer research, case filing, and bond surrenders.
- Entering pleadings into court system timely and efficiently, filing, data entry.
- Receive and process docket related correspondence daily.

#### **EDUCATION**

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High School Or Equivalent - (Kingman High School)