

ROBERT SMITH

Floral Designer/Customer Service

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Highly gifted Floral Designer with more than twenty years' experience in artistically arranging real and artificial flowers, leaves, and other decorations; making corsages, bouquets, wreaths, wedding decorations, and other kinds of floral designs. Summary of Qualifications Exceptionally independent, organized, positive, and open-minded. Uncommon knowledgeable about a wide range of flowers, foliage, and potted plants, their names, seasonal availability, and how long they will stay fresh.

EXPERIENCE

Floral Designer/Customer Service

ABC Corporation - 1986 - 1990

- Select the appropriate flowers and cut the stems to the proper length.
- Strengthen flowers with wire or wooden sticks.
- Arrange flowers in a base of Styrofoam or other material.
- Create visually appealing flower arrangements.
- Fulfill flower orders and prepare arrangements for both standard and special order bouquets.
- Keep an efficient and controlled work environment in the flower shop.
- Wait on customers and give advice about floral purchases.

Floral Designer

ABC Corporation - 1985 - 1986

- Describe job.
- Master Floral Designer as well as customer service specialist, wedding consultant and designer, and acting manager when owner was away.
- Designed arrangements for the U.S.
- Air Force Academy Press/Booster Club during football season.
- This was a FTD, Teleflora and 1-800 Flowers premier shop.
- Reason for leaving Hours cut.
- Offered more hours at Flowers Flowers..

EDUCATION

- Bachelor of Liberal Arts in Mass Communication - January 2013(Oklahoma City University - Oklahoma City, OK)

SKILLS

CPR, AED, EMS Safety, State Licensed Medical First Responder, Hazmat Certification, Level one and two firefighter, Landscape design, Customer Service, Knowledge of all

small business payroll,taxes, training, etc.