

Farshad Jalali Ameri
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OBJECTIVE:

Highly motivated Computer Programming and Analysis Student/ Barista Looking to research and design new technologies, explore new industries, and new patterns of behaviour . Driven to learn new things, adapt, and grow in a high-level team-based environment.

HIGHLIGHTS OF QUALIFICATIONS:

- Experience in providing exceptional customer support and customer service
- Outstanding interpersonal skills with an ability to build and maintain relationship with customers and co-workers
- Fast acquisition of new technology
- Extremely adaptable to new environments and patterns
- 3+ years of hands-on coding and programming experience
- Proficient in SQL, MySQL, and SQL Developer and key concepts of Relational Database Technology
- Experience in creating multiple Databases and applications in the form of school projects and assignments

TECHNICAL SKILLS:

- | | |
|-------------------|-------------------------------|
| ● SQL Server | ● ASP.NET |
| ● C# | ● MySQL |
| ● HTML5 | ● CSS |
| ● JavaScript | ● Python |
| ● PHP | ● System Analysis |
| ● Data Structures | ● Object-Oriented programming |

EDUCATION:

Computer Programming and Analysis, College Advanced Diploma **Jan2021 – Jan2023**

George Brown College, Toronto ON

School Project: Developed C#, .Net, Python, JavaScript applications. Completed Database design related projects, creating multiple Databases for mock businesses, as well as performing System Analysis on said businesses.

- Made the Dean's list for 3 consecutive semesters
- Lead multiple group projects relating to C#, Databases and System Analysis
- Applied best practices when reviewing and analysing source code of applications
- Developed efficient and time sensitive algorithms for multiple projects using data structure concepts

Mechanical Engineering, Bachelor's degree

Sept 2018 – Jan2021

Arak University of Technology, Arak IR

PROFESSIONAL EXPERIENCE:

Barista

Nov 2021 to Present

Starbucks, Toronto ON

- Improved customer connection score by utilizing interpersonal skills resulting in higher customer satisfaction
- Promoted to Barista Trainer within 5 months due to exponential learning ability
- Maintained accurate connection with partners during peak hours which resulted in customer lines moving faster
- Selected by the shift supervisor to guide new partners on drink recipes resulting in more accurate tasting drinks
- Assisted Manager in implementing new cold bar layout to reduce the amount of travel needed for making drinks

Staff

Jul 2021 to Oct 2021

Yogurtys, Toronto ON

- Designed opening and closing checklist for new employees leading to more accurate work.
- Promoted to trainer within the second month of employment due to fast learning speed
- Encouraged teamwork within employees to ensure quality service during peak hours
- Demonstrated problem solving skills by implementing new supply layout ensuring faster restock
- Maintained store cleanliness resulting in a more pleasant dining environment