

# Felix Lopez

Full Stack Developer San Diego, California

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## TECHNICAL SKILLS

Languages: HTML, CSS, JavaScript, Ruby, SQL, Java

Frameworks: React.js, Ruby on Rails

Databases: PostgreSQL, Active Record

Architecture:: RESTful API

Testing: JEST, RSPEC

Version Control: Git, GitHub

Tools: Trello, Agile Development, Postman

## WORK EXPERIENCE

### Software Developer

June 2023 – Present

ShipCalm, San Diego, CA

- Developed a Java/JavaScript/Rhino script leveraging Infoplus API key-pair values to dynamically access order data and optimize operations, resulting in a 20% reduction in operational time.
- Created customized packing slips using HTML/CSS/Apache Velocity templates integrated with Infoplus WMS API through Java/JavaScript/Rhino scripting, expedited order processing by 25%.
- Influenced teamwork and effective communication by partnering with developers in pair-programming sessions; facilitated knowledge sharing, accelerated solutions, and delivered a 15% improvement in code quality and maintainability.

### Lead Sports Optician

February 2019 – September 2022

SportRX, San Diego, CA

- Hired, coached and led a cross-functional team of 6 opticians to enhance customer experience and satisfaction while generating 250K in sales monthly.
- Collaborated closely with Marketing, UI/UX, Inventory, and executive teams to achieve a common goal, to address customer issues that improved traffic conversion by 10%.
- Spearheaded the implementation of a data analytics platform, consolidating disparate data sources and enabling data-driven decision-making.
- Employed active listening techniques to understand client needs and deliver tailored solutions, resulting in a 15% increase in customer retention.

### Licensed Optician

August 2017 – January 2019

CVS Optical, La Jolla, CA

- Conducted on average 10 personalized consultations to assess patients' vision needs and recommended appropriate prescription glasses solutions with regards to frame, lens material, and coating selections.
- Diagnosed and resolved problems that patients were experiencing with prescription glasses lowering remakes and returns by 10%.
- Evaluated sales and returns data once a quarter, resulting in data-driven insights that guided strategic decisions related to inventory management, sales target setting, and customer retention initiatives.
- Completed continuing education credits and participated in training, workshops, and professional development opportunities to remain fully in compliance with state regulations and licensing requirements.

## EDUCATION

LEARN Academy, San Diego, CA

March 2023 – June 2023

Full Stack Web Development Bootcamp

Attained a strong proficiency of Ruby, RoR, Javascript, and SQL. Implemented 480+ hours of direct coding experience. Designed, developed, and tested web applications utilizing front and back-end programming languages and frameworks

San Diego State University, San Diego, CA

August 2006 – May 2007

Biology Major