API DMC - CRA

L’enchaînement des status est le suivant (SMS) :

**SUBMITTED** : Le message a été soumis à l’opérateur (tous médias)

**SENT** : Le message a été envoyé au contact (SMS/MMS/EMAIL/FAX)

**ERROR/ABORTED** : Le message a rencontré un problème à la soumission (Tous médias)

**RECEIVED** : Le message a été reçu par le contact (SMS)

**ANSWERED** : Le contact a répondu au message (SMS)

Structure d’un push-cra :

Array

(

[status\_report] => Array

(

[username] => 9100120861

[sms] => Array

(

[0] => Array

(

[to] => +33617365731

[date] => 2019-04-12T13:21:47Z

[call\_id] => 10110504728460

[broadcast\_id] => 116122513

[contact\_id] => 2482508840

[ref\_externe] => id001

[space\_id] => 156925

[status\_list] => Array

(

[0] => Array

(

[date] => 2019-04-12T13:21:47Z

[type] => SENT

)

)

[status] => SENT

)

)

)

)

**addSingleCall**

https://www.dmc.sfr-sh.fr/DmcWS/1.5.6/JsonService/MessagesUnitairesWS/addSingleCall

?authenticate={

"serviceId": "9100120861",

"servicePassword": "zd7A1ZxO",

"spaceId": "156925"

}

&messageUnitaire={

"media": "SMS",

"refExt": "id001", optionnel

"textMsg": "essai 3",

"to": "0617365731"

}

*resultat :*

{ "success":true, "response":2482432673 }

ou

{"success":false,"errorCode":"BEANPARAMETER\_REQUIRED","errorDetail":"Dans l\u0027objet messageUnitaire le paramètre textMsg est requis","fatal":true,"invalidParams":true}

**getSingleCallCra**

https://www.dmc.sfr-sh.fr/DmcWS/1.5.6/JsonService/MessagesUnitairesWS/ getSingleCallCra

?authenticate={

"serviceId": "9100120861",

"servicePassword": "zd7A1ZxO",

"spaceId": "156925"

}

&paging={ optionnel

"offSet": "0",

"size": "2" (0 = tous)

}

&beginDate="1555020000000" optionnel

&endDate="1555081200000" optionnel

ou

&refExt="id001"

*resultat :*

{"success":true,"response":{"list":[

{"media":"SMS","messageId":2482432673,"lastCall":1555072927181,"statusLastChange":1555072928000,"lastResult":"Reçu","attemps":1,"callId":"10110504717720","status":"DONE","callResponse":"myrep 4","to":"0617365731","textMsg":"essai"},

{"media":"SMS","messageId":2482422730,"lastCall":1555072696000,"statusLastChange":1555072697000,"lastResult":"Reçu","attemps":1,"callId":"10110504717426","status":"DONE","to":"0617365731","textMsg":"essai 2"}

],"total":2}}

note : messageId = contactId

**findCraByIds**

../DmcWS/1.5.6/JsonService/SupervisionWS/findCraByIds

?authenticate={

"serviceId": "9100120861",

"servicePassword": "zd7A1ZxO",

"spaceId": "156925",

}

&contactIds=[ = messageId

"2481956403"

]

et/ou

&contactExtRefs=[

"id001"

]

*resultat :*

{"success":true,"response":[

* {"contactId":2481956403,"spaceId":156925,"active":false,"creationDate":1555062762700,"phoneNumber1":"0617365731","broadcastId":116128063,"callAttempts":1,"callDate":1555064465000,"statusLastChange":1555064476000,"callAdress":"+33617365731","callResult":"Reçu","callResultCode":"CRA\_SMS\_RECEIVED","status":"DONE","callResponse":"where","callDetail":"1p artie(s)","quotaOccurs":0}

]}

ou

{"success":true,"response":[]} non trouvé

