

## SEPprep File List

The tool comes with several files:

- **SEPprep.exe** – the 32-bit version of the tool. This file can be renamed.
- **SEPprep64.exe** – the 64-bit version of the tool. This file can be renamed.
- **SEPprep.ini** – the configuration file used with both the 32-bit and 64-bit versions of the tool. This file is required for either *SEPprep.exe* or *SEPprep64.exe* to work. It must be called *SEPprep.ini* and cannot be renamed.
- **SEPprep.pdf** – documentation on how the SEPprep tool works.

## The SEPprep Solution

The SEPprep tool and associated files can be downloaded from the web link below.

To use the SEPprep tool, follow these steps:

1. **[Settings]** This is the first section in the file. All the items in this section of the .ini file control how the SEPprep tool runs. (Option can be set to Yes or No, but is disabled by default.)
2. **[UninstallPaths]** This section allows you to add the registry path for uninstall strings. It is mainly for internal use and unlikely to require modification. There is currently only one item listed, but more items can be added if necessary.
3. **[ProductNames]** This section lists the name of any product to uninstall. The SEPprep tool will search through Add/Remove Programs for any product whose name matches either part of or all of the strings listed here. The tool will go through this list in the order they are displayed. Note that the tool will match even a part of the name.

## Adding SEPprep to a SEP Client Installation Package

You can add the SEPprep tool to a SEP client installation package so that the SEP installer will remove any competitive product prior to deployment.

1. Get a copy of the SEP client installation package. The package cannot be a single .exe file. If the package is a single .exe file you will need to unzip the .exe file first.
  - Most zip programs (such as WinZip) can extract the .exe file.
  - Step 7 will not work if you use a client package from the installation CD because not all files will be imported into the SEPM database. Client packages from the CD have the *data1.cab* file. Make sure the package you use does not have any .cab files.
2. Copy the SEPprep files into the SEP installation folder next to the *setup.exe* file.
3. Verify whether the SEP client package is a 32-bit package or a 64-bit package.
  - If the client package is a 32-bit package, copy the *SEPprep.exe* and the *SEPprep.ini* file into the SEP client installation folder.
  - If the client package is a 64-bit package, copy the *SEPprep64.exe* and the *SEPprep.ini* files into the SEP client installation folder.
  - Make sure you copy both the .exe file and the .ini file into the SEP installation folder alongside the *setup.exe* file.
4. Rename the default *setup.exe* file to *SEPsetup.exe*.
5. Rename the *SEPprep.exe* (or *SEPprep64.exe*) file that you previously copied into the folder, to *setup.exe*. (This will make *SEPprep.exe* run in place of the *setup.exe* file.)
6. Update the *SEPprep.ini* file to have it run *SEPsetup.exe* after removal.
7. Open the *SEPprep.ini* file with notepad and change the “RunAfterRemoval” line to “RunAfterRemoval=SEPsetup.exe” (without the quote marks). Also at this step you should make sure that all other settings in the .ini file are correct.
8. (Optional) Now you can import this new updated client package into SEPM.
  - This can only be done if you have not already installed this version of the SEP client in the SEPM database.
  - If you have already installed this version of the client into SEPM, you will need to remove the package in SEPM first.
  - If this is the latest package in SEPM then you cannot delete it from SEPM. In this case, use a slightly older or a slightly newer SEP client package (such as an updated MP release) so that you can import it into the SEPM database.

## Using SEPprep with the Find Unmanaged Computers Tool

You can add SEPprep to a SEP client package on the SEPM hard drive in order to use the Find Unmanaged Deployment tool.

*Note: This will affect the clients’ AutoUpgrade feature as they also use these files to upgrade themselves to a later version.*

1. Find the location on SEPM where the client packages are stored. For example, the SEP MR4MP2 32-bit install package is under:  
**C:\Program Files\Symantec\Symantec Endpoint Protection Manager\Inetpub\ClientPackages\ce2e122b9c98597ee66cd77f64d4ce25\full**
2. Verify whether the SEP client package is a 32-bit package or a 64-bit package.
3. Copy the appropriate SEPprep files into the folder you identified by following Step 1 above.
  - If the client package is a 32-bit package, copy both the *SEPprep.exe* and the *SEPprep.ini* file into the SEP client installation folder.
  - If the client package is a 64-bit package, copy the *SEPprep64.exe* and the *SEPprep.ini* files into the SEP client installation folder.
  - Make sure you copy both the .exe file and the .ini file into the SEP installation folder alongside the *setup.exe* file.
4. Rename the default *setup.exe* file to *SEPsetup.exe*.
5. Rename *SEPprep.exe* to *setup.exe*. This will make *SEPprep.exe* run in place of the *setup.exe* file.
6. Open the *SEPprep.ini* file with notepad and change the “RunAfterRemoval” line to “RunAfterRemoval=SEPsetup.exe” (without the quote marks).
  - Also at this step you should make sure that all other settings in the .ini file are correct.

For more information on the SEPprep tool, visit <http://www.symantec.com/business/support/index?page=content&id=TECH148513>

# Overview

The SEPprep tool is designed to uninstall any competitive product automatically. It can also launch another application before or after removing any redundant security software, so you can configure this tool to first remove all competitive products (including Norton) and launch the SEP installer automatically and silently.

SEPprep works on all supported Windows SEP client operating systems (both 32-bit and 64-bit). There are two different binaries: one for 32-bit systems and one for 64-bit systems. It comes with and requires the SEPprep.ini file. This file is used for configuration of the SEPprep tool.



SEPprep v1.09

Symantec Endpoint Protection competitive uninstallation utility

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# uninstall installer

SEPprep v1.09

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SEPprep catches all the files and subfolders that could clog up your computer, leaving the way clear for your new software to be installed.

2



So if you haven't got all day, use SEPprep to speed things up.

1



Uninstalling old security software can be a slow process...