

# Resume

## Floris Jansen

### Work experience

- 2012-now**      **Freelance web developer and designer**  
*Programming, coding and digital/print design; client communication*  
Clients: e.g. KLM ([klm.com](http://klm.com)), CWI ([cwi.nl](http://cwi.nl)), NIOO-KNAW ([nioo.knaw.nl](http://nioo.knaw.nl))
- 2018-now**      **Service Desk employee at Delft University of Technology**
- 2018-now**      **Workshop facilitator at the Faculty of Industrial Design Engineering ([io.tudelft.nl](http://io.tudelft.nl))**  
*On the topics of spread design, visualising your personal identity and an introduction to industrial design engineering*
- 2018-2019**      **Member of Faculty Student Council**  
*Leading meetings, managing and supporting other members in improving the education and facilities of our faculty*
- 2019**            **Participant in Flight Case ([flightcase-delft.com](http://flightcase-delft.com)), case trip to Japan**  
*Solving cases with four Japanese corporates*
- 2017**            **Student assistant for DINED (tools for anthropometry in design)**  
*Programming, interface design, customer support*
- 2016-2017**      **Full-time board member at ID (study association, [svid.nl](http://svid.nl))**  
*Member's administration, committee guidance and event planning. Earlier on, I was part of the PR committee and magazine 'Turn The Page'*
- 2014-now**      **Volunteer at Scouting Oost 1**  
*Treasurer, group leading, IT assistance and grounds upkeep*

Hej! I'm looking for a service design graduation internship for February 2021.

[hej@fmjansen.nl](mailto:hej@fmjansen.nl) – [fmjansen.com](http://fmjansen.com)

# Resume

## Floris Jansen

### Education and diplomas

2018-now	MSc Design for Interaction at Delft University of Technology
2014-2018	BSc Industrial Design Engineering at Delft University of Technology <i>With an exchange minor at University of Lapland</i>
2008-2014	Secondary education (VWO) at Cygnus Gymnasium <i>Graduated magna cum laude</i>
2013	Cambridge English: Advanced certificate, level C2 Proficiency
2000-2008	Primary education at O.B.S. De Octopus

### Skills

Design	circular product/service design, qualitative interviews, contextmapping, service design, observations, questionnaires, usability testing
Prototyping	Arduino, soldering, basic circuiting, 3D-printing, laser cutting, turning and milling
Documenting	photography, videos, visualising, SolidWorks, KeyShot, (copy-)writing in English and Dutch
Project management	setting priorities, leading meetings, giving constructive feedback, presenting, keeping people up-to-date, budgeting
Software	Adobe CC (Illustrator, InDesign, Photoshop, Lightroom, After Effects, Premiere Pro), Sketch
Web	HTML, CSS, JS, PHP, Python, Git, Nginx