

Florence Twumasi –Ankrah

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PERSONAL PROFILE

I am a full-time student seeking a part-time position in the field of Technology and Computing. I am currently studying a BEng in Computing (Computer Systems Engineering). I would like to assume employment in the retail sector to build my practical work experience and to help develop my skill set. I am confident that I can offer my employer an employee who is hardworking, a fast learner and keen to develop personally and professionally. My eventual career goal is to work within the field of Technology and focusing on how I could contribute to its development.

KEY SKILLS

- Customer Service: I always aim to make customers feel welcomed and valued by greeting them and providing friendly and informative customer services. Likewise, I have had experience processing sales.
- Reliable and Punctual: I am a reliable employee as I strive in maintaining my time-keeping skills both personally and professionally.
- Initiative:
- Teamwork/working independently: I can work both, within a team and independently. I have had experience providing customer service in a team and independently at my former job.
- Trustworthy and self-motivated: I am a trustworthy and self-motivated individual. This allows me to work to the best of my abilities whether working in a team or on my own.

ACHIEVEMENTS

- Achieved a certificate for learning how to use/ steer and prepare a boat
- School Prefect - year 9 and 11
- Sixth Form Peer mentors - Year 12 and 13
- Representing ICT in school open evenings for year 7s to year 13s
- Completed a short coding class

EDUCATION

University of Northampton**Sep2016-**

BEng Computing (Computer Systems Engineering)

Degree Pending...

St Thomas More School**Sep 2014 – Aug 2016**

BTEC:

- Business – DD
- Health and Social Care – MM
- ICT – D*D*

St Anne's Catholic High School**May 2014 – Aug 2014**

GCSE:

- Mathematics – C
 - English Language – C
 - English Literature – B
 - Science – C
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- Religious Education – A
 - Health and Social Care – BC
 - ICT – B
 - Geography – C
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HOBBIES AND INTEREST

I am interested in computers and technology. In my spare time I enjoy watching factual television shows. 'Girls Can Code' on BBC Three is aimed at inspiring more females to have an interest in computer science, engineering and coding.

EMPLOYMENT HISTORY

Nursery Assistant(work experience)

Bowes Nursery – Feb 2015 – one week

During my one week work experience at this nursery, my main duties were to care for the children aged 2-3, by assisting them with their day to day activities, which involved meal times – ensuring that the children got the correct food. This work experience helped me to gain a higher level of responsibility as I was expected to ensure the safety of the children was my priority.

Retail Assistant

Tottenham Hotspurs

Aug 2014 – Aug 2015

As a previous retail assistant. My main duties also involved ensuring that customer service was excellent, by preparing food and selling it to customers on match days – and also ensuring that all products were in stock, for upcoming matches. Working as a retail assistant helped me develop teamwork and mathematical skills, as I spent a lot of my time, on the cashiers and with my fellow team members.

EE Digital Department

Paddington – 1 week placement

EE's digital department, in London, I interacted and learnt new skills, related with Information Technology. Created a homepage for the EE homepage. A great experience

Twitter London

Leicester square – 1 week placement

Spent the day at Twitter, learning about the company and understanding how to use their tech.

Reference upon request.
