## Twitter

Francisco Pérez Hernández. Cristina Zuheros Montes, . 7/4/2017

Variable para indicar el número de tweets a sacar

```
total_tweets_a_sacar = 10000
```

### Crear Credenciales

Lo primero será ir al siguiente enlace https://apps.twitter.com y registrarnos para obtener nuestras credenciales quedando un fichero llamado "credenciales.R" con la siguiente estructura:

```
#Cargamos las librerías
library("ROAuth")
library("base64enc");
library("twitteR");
library("streamR");
#Cargar parámetros de configuración
reqURL <- "https://api.twitter.com/oauth/request_token"</pre>
accessURL <- "https://api.twitter.com/oauth/access_token"</pre>
authURL <- "https://api.twitter.com/oauth/authorize"</pre>
options(httr_oauth_cache=T)
#Cargar las credenciales obtenidas del paso anterior
consumer_key <- "pegar aquÃ? la credencial"</pre>
consumer_secret <-"pegar aquÃ? la credencial"</pre>
access_token <-"pegar aquÃ? la credencial"
access_secret <-"pegar aquÃ? la credencial"
#Ejecutar la autenticación de TwitteR
setup_twitter_oauth(consumer_key, consumer_secret, access_token, access_secret)
#streamR authentication
credentials_file <- "my_oauth.Rdata"</pre>
if (file.exists(credentials_file)){
 load(credentials_file)
} else {
  cred <- OAuthFactory$new(consumerKey = consumer_key, consumerSecret =</pre>
                              consumer_secret, requestURL = reqURL, accessURL = accessURL, authURL = aut.
  cred$handshake(cainfo = system.file("CurlSSL", "cacert.pem", package = "RCurl"))
  save(cred, file = credentials_file)
}
```

#### Obtener datos de twitter

```
# Cargar la librería específica de TwitterR
library(twitteR);
# Leer el fichero de credenciales creado anteriormente, \hat{A}_icuidado con la ruta del fichero!.
source('credenciales.R')
## Loading required package: RCurl
## Loading required package: bitops
## Loading required package: rjson
## [1] "Using direct authentication"
# Funcià n que permite buscar: #hastaq, @usuarios, palabras
tweets <- searchTwitter("#brexit", n=100, lang="en")</pre>
# Quedarse solo con el primer tweet para datos concretos del mismo
tweet <- tweets[[1]];</pre>
# Mostrar la estructura del tweet
#str(tweet)
# Obtener el texto del tweet:
tweet$getText()
## [1] "RT @Paul1Singh: Labours position on #brexit is almost identical to that of the Tories. #General
# Obtener información acerca del usuario:
usuario <- getUser(tweet$getScreenName());</pre>
# Mostrar la estructura del usuario
#str(usuario)
# Obtener el nombre del usuario
usuario$getName()
## [1] "Bradders"
```

### Instalación de paquetes necesarios

```
# Instalar el paquete Sentiment
require('pacman')

## Loading required package: pacman

#if (!require('pacman')) install.packages('pacman&')
#pacman::p_load(devtools, installr)
#install.Rtools()
#install_url('http://cran.r-project.org/src/contrib/Archive/Rstem/Rstem_0.4-1.tar.gz')
#install_url('http://cran.r-project.org/src/contrib/Archive/sentiment/sentiment_0.2.tar.gz')
if (!require('pacman')) install.packages('pacman')
pacman::p_load(twitteR, sentiment, plyr, ggplot2, wordcloud, RColorBrewer, httpuv, RCurl, base64enc)
options(RCurlOptions = list(cainfo = system.file('CurlSSL', 'cacert.pem', package = 'RCurl')))
#setup_twitter_oauth(api_key,api_secret,access_token,access_token_secret)
#setup_twitter_oauth(api_key,api_secret)
```

## AnÃilisis de sentimientos

#### Sacar tweets

Lo primero que vamos a hacer será sacar twetts sobre el brexit y sacar de ellos su texto

```
tweets <- searchTwitter("#brexit", n=total_tweets_a_sacar, lang="en")
texto_tweets = sapply(tweets, function(x) x$getText())</pre>
```

#### Limpiado del texto

## Eliminamos puntuaciÃ3n

Vamos a ver un ejemplo de los primeros tweets encontrados de como vamos limpiando el texto

```
head(texto_tweets)
## [1] "RT @Paul1Singh: Labours position on #brexit is almost identical to that of the Tories. #General
## [2] "When does @theresa_may even have time to organise\\campaign a #GE2017? Shouldn<U+0092>t she be
## [3] "RT @beingrichard: With only #Murdoch's money to go on, @thetimes assumes May victory. But #Brex
## [4] "RT @projectremain: 8 Labour MPs Who've Quit Parliament After General Election Was Called, brexi
## [5] "Retweeted John Van Reenen (@johnvanreenen):\n\nGreat takedown of Minford's #Brexit economic del
## [6] "#BREXIT is the beginning of getting back to the core of english-speaking commonwealth including
cat("\nEliminamos retweet\n")
##
## Eliminamos retweet
texto_tweets = gsub('(RT|via)((?:\b\\W*@\\w+)+)', '', texto_tweets)
head(texto_tweets)
## [1] ": Labours position on #brexit is almost identical to that of the Tories. #GeneralElection2017 h
## [2] "When does @theresa_may even have time to organise\\campaign a #GE2017? Shouldn<U+0092>t she be
## [3] ": With only #Murdoch's money to go on, @thetimes assumes May victory. But #Brexit voters trust
## [4] ": 8 Labour MPs Who've Quit Parliament After General Election Was Called, brexit supporter Stuar
## [5] "Retweeted John Van Reenen (@johnvanreenen):\n\nGreat takedown of Minford's #Brexit economic del
## [6] "#BREXIT is the beginning of getting back to the core of english-speaking commonwealth including
cat("\nEliminar usuarios\n")
## Eliminar usuarios
texto_tweets = gsub('@\\w+', '', texto_tweets)
head(texto_tweets)
## [1] ": Labours position on #brexit is almost identical to that of the Tories. #GeneralElection2017 h
                  even have time to organise\\campaign a #GE2017? Shouldn<U+0092>t she be focussing or
## [3] ": With only #Murdoch's money to go on, assumes May victory. But #Brexit voters trust #Corbyn t
## [4] ": 8 Labour MPs Who've Quit Parliament After General Election Was Called, brexit supporter Stuar
## [5] "Retweeted John Van Reenen ():\n\nGreat takedown of Minford's #Brexit economic delusions... http
## [6] "#BREXIT is the beginning of getting back to the core of english-speaking commonwealth including
cat("\nEliminamos puntuaciÃ3n\n")
```

```
texto_tweets = gsub('[[:punct:]]', '', texto_tweets)
head(texto tweets)
## [1] " Labours position on brexit is almost identical to that of the Tories GeneralElection2017 https
## [2] "When does even have time to organisecampaign a GE2017 Shouldn<U+0092>t she be focussing on br
## [3] " With only Murdochs money to go on assumes May victory But Brexit voters trust Corbyn too amp
## [4] " 8 Labour MPs Whove Quit Parliament After General Election Was Called brexit supporter Stuart a
## [5] "Retweeted John Van Reenen \n\nGreat takedown of Minfords Brexit economic delusions httpstcoMTkT.
## [6] "BREXIT is the beginning of getting back to the core of englishspeaking commonwealth including a
cat("\nEliminamos números\n")
##
## Eliminamos números
texto_tweets = gsub('[[:digit:]]', '', texto_tweets)
head(texto tweets)
## [1] " Labours position on brexit is almost identical to that of the Tories GeneralElection httpstcoK
## [2] "When does even have time to organisecampaign a GE Shouldn<U+0092>t she be focussing on brexit
## [3] " With only Murdochs money to go on assumes May victory But Brexit voters trust Corbyn too amp
## [4] " Labour MPs Whove Quit Parliament After General Election Was Called brexit supporter Stuart am
## [5] "Retweeted John Van Reenen \n\nGreat takedown of Minfords Brexit economic delusions httpstcoMTkT.
## [6] "BREXIT is the beginning of getting back to the core of englishspeaking commonwealth including a
cat("\nEliminamos enlaces html\n")
## Eliminamos enlaces html
texto_tweets = gsub('http\\w+', '', texto_tweets)
head(texto tweets)
## [1] " Labours position on brexit is almost identical to that of the Tories GeneralElection "
## [2] "When does even have time to organisecampaign a GE Shouldn<U+0092>t she be focussing on brexit
## [3] " With only Murdochs money to go on assumes May victory But Brexit voters trust Corbyn too amp
## [4] " Labour MPs Whove Quit Parliament After General Election Was Called brexit supporter Stuart am
## [5] "Retweeted John Van Reenen \n\nGreat takedown of Minfords Brexit economic delusions "
## [6] "BREXIT is the beginning of getting back to the core of englishspeaking commonwealth including a
cat("\nEliminamos espacios innecesarios\n")
##
## Eliminamos espacios innecesarios
texto_tweets = gsub('[ \t]{2,}', '', texto_tweets)
texto_tweets = gsub('^\\s+|\\s+$', '', texto_tweets)
head(texto_tweets)
## [1] "Labours position on brexit is almost identical to that of the Tories GeneralElection"
## [2] "When doeseven have time to organisecampaign a GE Shouldn<U+0092>t she be focussing on brexit Se
## [3] "With only Murdochs money to go onassumes May victory But Brexit voters trust Corbyn too amp may
## [4] "Labour MPs Whove Quit Parliament After General Election Was Called brexit supporter Stuart amon
## [5] "Retweeted John Van Reenen \n\nGreat takedown of Minfords Brexit economic delusions"
## [6] "BREXIT is the beginning of getting back to the core of englishspeaking commonwealth including a
#Función para eliminar posibles errores al pasar a minúscula
try.error = function(x){
  # creamos un missing value
```

```
y = NA
  # tryCatch error
  try_error = tryCatch(tolower(x), error=function(e) e)
  # if not un error
  if (!inherits(try_error, 'error'))
    y = tolower(x)
 return(y)
cat("\nPasamos a minúscula si no hay error\n")
##
## Pasamos a minúscula si no hay error
texto_tweets = sapply(texto_tweets, try.error)
head(texto_tweets)
##
                                   Labours position on brexit is almost identical to that of the Tories
##
                                 "labours position on brexit is almost identical to that of the tories,
##
       When doeseven have time to organisecampaign a GE Shouldn<U+0092>t she be focussing on brexit See
##
     "when doeseven have time to organisecampaign a ge shouldn<U+0092>t she be focussing on brexit seem
              With only Murdochs money to go onassumes May victory But Brexit voters trust Corbyn too a
##
##
            "with only murdochs money to go onassumes may victory but brexit voters trust corbyn too am
##
     Labour MPs Whove Quit Parliament After General Election Was Called brexit supporter Stuart among ti
## "labour mps whove quit parliament after general election was called brexit supporter stuart among th
##
                                     Retweeted John Van Reenen \n\nGreat takedown of Minfords Brexit ec
##
                                   "retweeted john van reenen \n\ngreat takedown of minfords brexit eco:
##
                  BREXIT is the beginning of getting back to the core of englishspeaking commonwealth in
##
                "brexit is the beginning of getting back to the core of englishspeaking commonwealth in
cat("\nEliminamos NAs en el texto\n")
##
## Eliminamos NAs en el texto
texto_tweets = texto_tweets[!is.na(texto_tweets)]
names(texto_tweets) = NULL
head(texto_tweets)
```

- ## [1] "labours position on brexit is almost identical to that of the tories generalelection"
- ## [2] "when doeseven have time to organisecampaign a ge shouldn<U+0092>t she be focussing on brexit se
- ## [3] "with only murdochs money to go onassumes may victory but brexit voters trust corbyn too amp may
- ## [4] "labour mps whove quit parliament after general election was called brexit supporter stuart amon
- ## [5] "retweeted john van reenen \n\ngreat takedown of minfords brexit economic delusions" ## [6] "brexit is the beginning of getting back to the core of englishspeaking commonwealth including a

#### Clasificador de sentimientos

Ahora vamos a clasificar por emociones y obtener la mejor de ellas

```
clasificacion_emociones = classify_emotion(texto_tweets, algorithm='bayes', prior=1.0)
emociones = clasificacion_emociones[,7]
# sustituimos NA's por 'unknown'
emociones[is.na(emociones)] = 'unknown'
```

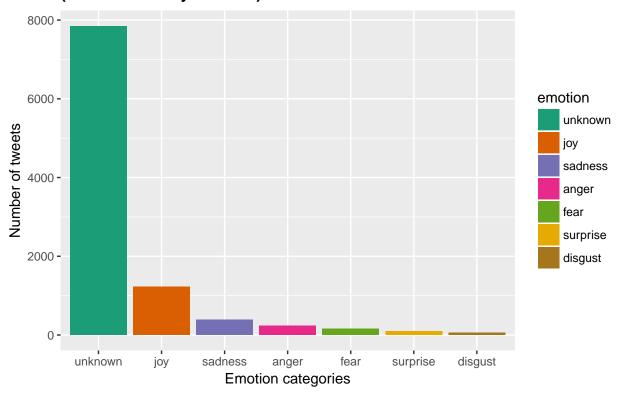
Clasificamos por popularidad los tweets y montamos el dataframe

```
clasificacion_popularidad = classify_polarity(texto_tweets, algorithm='bayes')
popularidad = clasificacion_popularidad[,4]
data = data.frame(text=texto_tweets, emotion=emociones, polarity=popularidad, stringsAsFactors=FALSE)
data = within(data, emotion <- factor(emotion, levels=names(sort(table(emotion), decreasing=TRUE))))</pre>
```

Vamos a mostrar una gráfica en función de la distribución de las emociones sacadas.

```
ggplot(data, aes(x=emotion)) +
geom_bar(aes(y=..count.., fill=emotion)) +
scale_fill_brewer(palette='Dark2') +
labs(x='Emotion categories', y='Number of tweets') +
ggtitle('Sentiment Analysis of Tweets about Brexit\n(classification by emotion)') +
theme(plot.title = element_text(size=12, face='bold'))
```

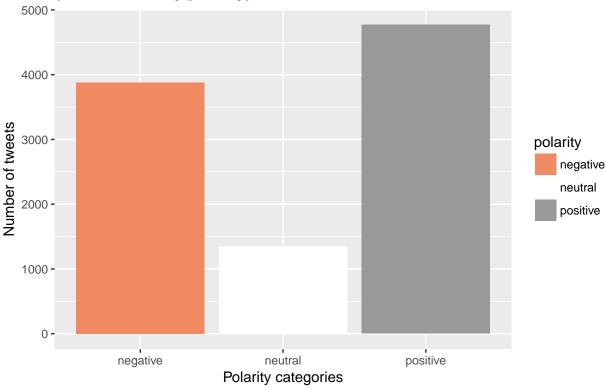
## Sentiment Analysis of Tweets about Brexit (classification by emotion)



Vamos a mostrar una gráfica en función de la distribución de la popularidad.

```
ggplot(data, aes(x=polarity)) +
geom_bar(aes(y=..count.., fill=polarity)) +
scale_fill_brewer(palette='RdGy') +
labs(x='Polarity categories', y='Number of tweets') +
ggtitle('Sentiment Analysis of Tweets about Brexit\n(classification by polarity)') +
theme(plot.title = element_text(size=12, face='bold'))
```

# Sentiment Analysis of Tweets about Brexit (classification by polarity)



Ahora vamos a crear una nube de palabras para ver que es lo que más se usa. Lo primero será separar el texto por emociones y visualizar las palabras

```
emociones_data = levels(factor(data$emotion))
tama_emociones_data = length(emociones_data)
documento_emociones = rep('', tama_emociones_data)
for (i in 1:tama emociones data)
tmp = texto_tweets[emociones == emociones_data[i]]
documento_emociones[i] = paste(tmp, collapse=' ')
}
# eliminamos palabras vacias como or, as, off...
documento_emociones = removeWords(documento_emociones, stopwords('english'))
# Creamos el corpus
corpus = Corpus(VectorSource(documento_emociones))
termdocumentmatrix = TermDocumentMatrix(corpus)
termdocumentmatrix = as.matrix(termdocumentmatrix)
colnames(termdocumentmatrix) = emociones_data
# comparison word cloud
comparison.cloud(termdocumentmatrix, colors = brewer.pal(tama_emociones_data, 'Dark2'),
scale = c(3,.5), random.order = FALSE, title.size = 1.5)
```



## Análisis Android, iPhone y iPad.

Cargamos las librerías necesarias para dicho análisis.

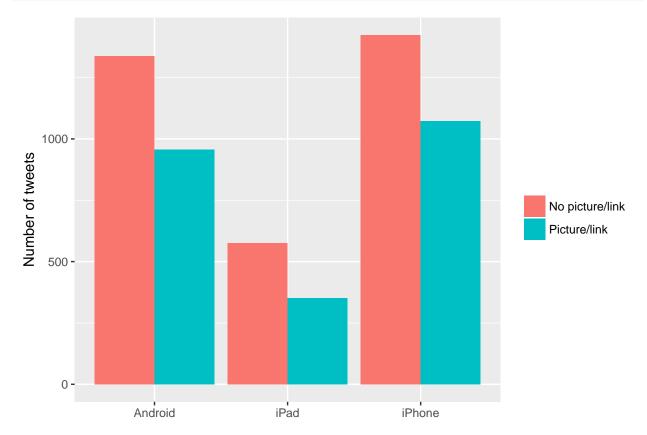
```
library(ggplot2)
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:plyr':
##
       arrange, count, desc, failwith, id, mutate, rename, summarise,
##
##
       summarize
## The following objects are masked from 'package:twitteR':
##
##
       id, location
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
```

```
library(purrr)
##
## Attaching package: 'purrr'
## The following objects are masked from 'package:dplyr':
##
       contains, order_by
## The following object is masked from 'package:plyr':
##
##
       compact
library(twitteR)
Vamos a trabajar con los mismos tweets y los almacenamos en una estructura de dataframe.
tweets_df <- tbl_df(map_df(tweets, as.data.frame))</pre>
Creamos otra estructura de dataframe con aquellos tweets que han sido publicados desde iPhone, desde
Android o desde iPad.
library(tidyr)
##
## Attaching package: 'tidyr'
## The following object is masked from 'package:RCurl':
##
##
       complete
tweets_iph_an_ipa <- tweets_df %>%
  select(id, statusSource, text, created) %>%
  extract(statusSource, "source", "Twitter for (.*?)<") %>%
  filter(source %in% c("iPhone", "Android", "iPad"))
Podemos ver el número de tweets que se han publicado desde iPhone, Androir y iPad, siendo este último
medio el menos utilizado.
num_iphone <- nrow(tweets_df %>%
  select(id, statusSource, text, created) %>%
  extract(statusSource, "source", "Twitter for (.*?)<") %>%
  filter(source %in% "iPhone"))
num_android <- nrow(tweets_df %>%
  select(id, statusSource, text, created) %>%
  extract(statusSource, "source", "Twitter for (.*?)<") %>%
  filter(source %in% "Android"))
num_ipad <- nrow(tweets_iph_an_ipa) - num_iphone - num_android</pre>
num_iphone
## [1] 2511
num_android
## [1] 2298
```

num\_ipad

## [1] 931

Podemos comparar la cantidad de tweets que se publican con y sin imágenes o links. Hay tendencia en los tres casos a que los tweets no contengan ni imágenes ni links.



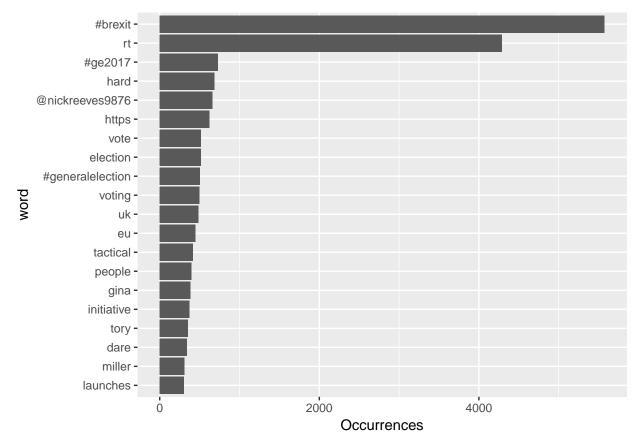
Ahora creamos un nuevo dataset donde cada línea muestra una palabra relevante de un tweets. De este modo, para un mismo tweet podremos tener varias filas en tweet\_words.

## # A tibble:  $59,678 \times 4$ 

```
##
                          source
                      id
                                              created
                                                         word
##
                           <chr>
                   <chr>>
                                               <dttm>
                                                        <chr>>
      854780571179986944 Android 2017-04-19 19:35:43
##
                                                         @cer
      854780571179986944 Android 2017-04-19 19:35:43
##
                                                        grant
      854780571179986944 Android 2017-04-19 19:35:43 germany
##
      854780571179986944 Android 2017-04-19 19:35:43
##
      854780571179986944 Android 2017-04-19 19:35:43
                                                         easy
      854780571179986944 Android 2017-04-19 19:35:43 #brexit
## 6
##
  7
      854780571179986944 Android 2017-04-19 19:35:43
      854780571179986944 Android 2017-04-19 19:35:43 glamour
     854780571179986944 Android 2017-04-19 19:35:43 missing
## 10 854780571179986944 Android 2017-04-19 19:35:43
                                                        links
## # ... with 59,668 more rows
```

Podemos mostrar en una gráfica cuáles son las 20 palabras más relevantes de todas.

```
tweet_words %>%
  count(word, sort = TRUE) %>%
  head(20) %>%
  mutate(word = reorder(word, n)) %>%
  ggplot(aes(word, n)) +
  geom_bar(stat = "identity") +
  ylab("Occurrences") +
  coord_flip()
```

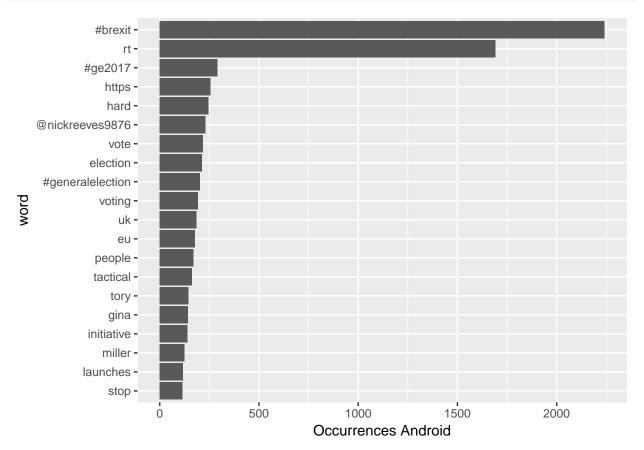


Finalmente podemos mostrar tres gráficas comparativas que representan las palabras más relevantes para Android, iPhone y iPad. Vemos que no hay grandes diferencias significativas y llama la atención que en los tres casos una de las palabras más usadas es rt para que la gente de difusión al propio tweet que se está

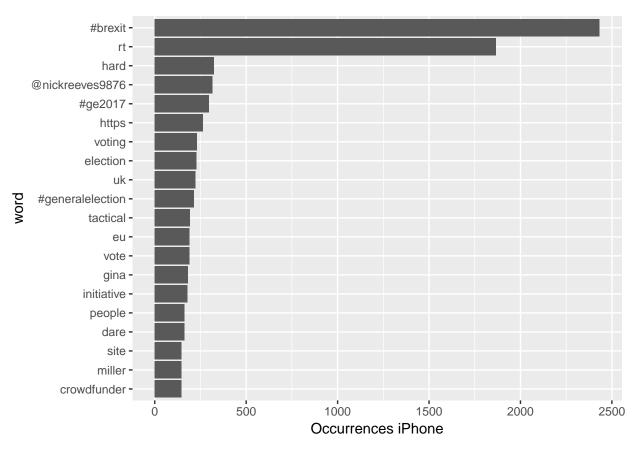
#### publicando.

```
t_words_android <- tweet_words[which(tweet_words$source=="Android"),]
t_words_iphone <- tweet_words[which(tweet_words$source=="iPhone"),]
t_words_ipad <- tweet_words[which(tweet_words$source=="iPad"),]

t_words_android %>%
    count(word, sort = TRUE) %>%
    head(20) %>%
    mutate(word = reorder(word, n)) %>%
    ggplot(aes(word, n)) +
    geom_bar(stat = "identity") +
    ylab("Occurrences Android") +
    coord_flip()
```



```
t_words_iphone %>%
  count(word, sort = TRUE) %>%
  head(20) %>%
  mutate(word = reorder(word, n)) %>%
  ggplot(aes(word, n)) +
  geom_bar(stat = "identity") +
  ylab("Occurrences iPhone") +
  coord_flip()
```



```
t_words_ipad %>%
  count(word, sort = TRUE) %>%
  head(20) %>%
  mutate(word = reorder(word, n)) %>%
  ggplot(aes(word, n)) +
  geom_bar(stat = "identity") +
  ylab("Occurrences iPad") +
  coord_flip()
```

