

## **LEVR.BET PRIVACY POLICY**

Last modified: 13 November 2024

This Privacy Policy (“**Policy**”) describes the manner in which LL HOSTING SERVICES SOCIEDAD DE RESPONSABILIDAD LIMITADA (“**we**”, “**our**”, or “**us**”), the operator of the ‘LEVR.bet’ interface website at <https://www.levr.bet/> (the “**Site**”) uses and collects data from individuals. This Policy, which is incorporated into and is subject to the LEVR.bet Terms of Service and Disclaimer, describes the information that we gather from you on the Site, how we use and disclose such information, and the steps we take to protect such information.

### **High Level Summary**

- LL HOSTING SERVICES SOCIEDAD DE RESPONSABILIDAD LIMITADA is a company incorporated and domiciled in the country of Costa Rica that operates the web interface <https://www.levr.bet/>.
- The LEVR.bet protocol is a set of smart contracts deployed on the blockchain. It is not governed or controlled by LL HOSTING SERVICES SOCIEDAD DE RESPONSABILIDAD LIMITADA.
- By signing up to the LEVR.bet beta, we will collect your email address and wallet address for the purposes of registering you to the same.
- We may collect and store personally identifying data, such as first name, last name, street address, or date of birth for the purposes mentioned below.
- We collect non-identifiable data such as public on-chain data, which includes on-chain wallet addresses, transactions and protocol interactions.

### **Information we collect**

Personal data means any information about an individual from which that person can be identified. We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

- Contact Data: email address
- Technical Data: IP address, your login data, browser type and version, browser plug in types
- Profile Data: username and password
- Marketing and communications data: preferences in receiving marketing from us and your communication preferences

We may also collect other types of data such as:

- **Publicly Available Blockchain Data.** When you sign up for the Site beta, we collect and log your publicly-available blockchain address to learn more about your use of the Services and screen your wallet for any prior illicit activity in fulfilment of our legal obligations. Blockchain data may include your wallet address, completed transaction hashes, smart contract addresses you have interacted with, token names, symbols or other blockchain identifiers of the tokens you have swapped. We may screen your wallet using intelligence provided by third party blockchain analytics providers. Note that blockchain addresses are publicly-available data that are not created or assigned by us or any central party, and by themselves are not personally identifying.
- **Information from other sources.** We may receive information about your wallet address or transactions made through the Site directly or from our service providers in order to comply with our legal obligations and prevent the use of our Services in connection with fraudulent or other illicit activities.
- **We may request from you personally identifying information.** In order to comply with our legal obligations, we may request from you personally identifying information, which may include but is not limited to, your first and last name, corroborating documents and other forms of identification which you shall make a prompt effort to provide, or we may be unable to continue providing services to you under the Site and related services and applications

**UNDER NO CIRCUMSTANCES WILL LEVR.BET REQUEST FOR YOU TO SHARE PERSONAL INFORMATION SUCH AS PRIVATE KEYS OR SEED PHRASES.**

### **How is your data collected?**

Data is collected from you when you provide us with the information by filling in online forms or by corresponding with us by email. This includes personal data you provide when you sign up for the LEVR.bet beta or subscribe to our newsletter.

### **How We Use the Information We Collect**

We use information we collect on the Site in numerous ways in providing the Site and operating our business, including the following:

- **Providing the Services.** We use the information that we collect on the Site to operate, maintain, enhance and provide all features of the Site, to provide services and information that you request, to respond to comments and questions and otherwise to provide support to users, and to process and deliver entries and rewards in connection with promotions that may be offered from time to time on the Site.
- **Aggregated Data.** We may use the information that we collect on the Site to understand and analyse the usage trends and preferences of our users, to improve the Site, and to develop new products, services, features, and functionality.
- **Safety and Security.** We may use data to protect against, investigate and stop fraudulent, unauthorised, or illegal activity. We may also use it to address security issues such as bugs, enforce our agreements and protect our users and company.

- **Legal Compliance.** We may use the information we collect as needed or requested by regulators, government entities, and law enforcement to comply with applicable laws and regulations.

### **Purposes for which we will use your personal data**

LEVR.bet may collect your personal information only by lawful and fair means and not in an intrusive way to operate its business as a licensed online betting platform for the following purposes:

- For know-your-customer (KYC) and know-your-business (KYB) identity verification
- To provide and improve services to You are a user
- To identify You as a user and authenticate your identity for security purposes and to comply with our legal obligations
- To upgrade and enhance your experience within the Site
- To create aggregate data about users, statistical analysis of the database to provide to potential and existing stakeholders and to allow for more efficient operation of LEVR.bet's business
- To respond to your questions, comments or requests
- To comply with LEVR.bet's contractual, legal and statutory obligations
- For taking appropriate action if LEVR.bet has reason to suspect that unlawful activity or misconduct of a serious nature has been, is being or may be engaged in that relates to our functions and activities
- To establish, exercise or defend any legal claims

By using LEVR.bet or otherwise choosing to provide LEVR.bet with personal information, you consent to LEVR.bet collecting, using, processing and potentially disclosing your personal information for the above purposes and on the bases described in this Privacy Policy.

### **Further request for information**

We reserve the right to request additional information from You where required for the continuing obligation to maintain compliance with the relevant regulations and regulatory bodies. You acknowledge and understand that where requested, You shall provide such information promptly in such form or manner as We may require, and You acknowledge and accept that We may restrict access to You and your associated wallet until such information has been provided to Our satisfaction.

### **When we disclose information**

Except as described in this Policy, we will not disclose information about you that we collect on the Site to third parties without your consent. We may disclose information to third parties if you consent to us doing so, as well as in the following circumstances:

- Any information that you voluntarily choose to include in a publicly accessible area of the Site will be available to anyone who has access to that content, including other users.
- Any information which is already publicly available.

- We work with third party service providers to provide website, application development, hosting, maintenance, printing, and other services for us. These third parties may have access to or process information about you as part of providing those services for us.
- We may disclose information about you if required to do so by law or in the good-faith belief that such action is necessary to comply with state and federal laws, in response to a court order, judicial or other government subpoena or warrant, or to otherwise cooperate with law enforcement or other governmental agencies.
- We also reserve the right to disclose information about you that we believe, in good faith, is appropriate or necessary to: (i) take precautions against liability; (ii) protect ourselves or others from fraudulent, abusive, or unlawful uses or activity; (iii) investigate and defend ourselves against any third-party claims or allegations; (iv) protect the security or integrity of the Site and any facilities or equipment used to make the Site available; (v) protect our property or other legal rights (including, but not limited to, enforcement of our agreements), or the rights, property, or safety of others, and; (vi) to comply with our gaming licence requirements on an ongoing and continuing basis.
- Information about our users may be disclosed and otherwise transferred to an acquirer, successor, or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, or in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets.
- We may make certain aggregated, automatically-collected, or otherwise non-personal information available to third parties for various purposes, including: (i) compliance with various reporting obligations; (ii) for business or marketing purposes; or (iii) to assist such parties in understanding our users' interests, habits, and usage patterns for certain programs, content, services, advertisements, promotions, and/or functionality available through the Site.

## **Your Choices**

You may, of course, decline to share certain information with us, in which case we may not be able to provide to you some of the features and functionality of the Site. You may update, correct, or request the deletion of your account information and preferences at any time by contacting us at [support@levr.bet](mailto:support@levr.bet).

Please note that while any changes made will be reflected in internal active user databases, if any, within a reasonable period of time, we may retain some information you submit for backups, archiving, prevention of fraud and abuse, analytics, satisfaction of legal obligations, or where we otherwise reasonably believe that we have a legitimate reason to do so.

## **Opting out of marketing**

You can ask us to stop sending you marketing communications at any time by contacting us at [support@levr.bet](mailto:support@levr.bet).

## **Retention**

We will only retain your personal data for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements. We may retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you.

To determine the appropriate retention period for personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal, regulatory, tax, accounting or other requirements.

### **Third-Party Sites**

The Site may contain features or links to websites and services provided by third parties. Any information you provide on third-party sites or services is provided directly to the operators of such services and is subject to those operators' policies, if any, governing privacy and security, even if accessed through the Site. We are not responsible for the content or privacy and security practices and policies of third-party sites or services to which links or access are provided through the Site. We encourage you to learn about third parties' privacy and security policies before providing them with information.

### **Age Requirements**

Protecting the privacy of young children is especially important. Our Site prohibits access to children under the age of 18, and we do not knowingly collect personal information from children under the age of 18. If you believe we have received personal information about a child under the age of 18, please contact us at support@levr.bet.

### **Data Security**

We have taken reasonable efforts to implement security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

### **Your rights under GDPR**

Depending on your locality, you may have rights under the relevant data protection legislation. For example, the GDPR. Under certain circumstances, you may have a number of privacy rights concerning the use, storage, and processing of your personal data (e.g., the right to delete your data). Here are a list of privacy rights:

- Request access to your personal data
- Request correction of the personal data that we hold about you
- Request erasure of your personal data in certain circumstances

- Object to processing of your personal data where we are relying on a legitimate interest as the legal basis for that particular use of your data
- You have the absolute right to object at any time to the processing of your personal data for direct marketing purposes
- Request the transfer of your personal data to you
- Withdraw consent at any time where we are relying on consent to process your personal data
- Request restriction of processing of your personal data

Please email us at support@levr.bet with any questions about exercising any of the above rights. If You wish to learn more about the GDPR and your rights, the Information Commissioner's Office website is a reliable source.

You also have the right to make a complaint at any time to your relevant data protection authority. We would, however, appreciate the chance to deal with your concerns before you approach the relevant authority so please contact us in the first instance.

### **Immutable Data**

Please be aware that certain elements of the personal data collected are immutable and not within our control to modify or delete in any capacity whatsoever, including, and with particular regards to any and all publicly accessible information logged on the Monad blockchain. Records thereon remain permanently accessible, and thus we have no control of the former, only what we do with that public information. We do not control and are not responsible for any information You make public on the Monad blockchain or any other applicable blockchain by taking actions through the interface.

### **International Data Transfers**

All information processed by us may be transferred, processed and stored anywhere in the world, including but not limited to other countries, which may have data protection laws that are different from the laws where you live. We endeavour to safeguard your information consistent with the requirements of applicable laws.

### **Contact Details**

If you have any queries, please contact us at support@levr.bet.

### **Changes and Updates to this Policy**

Please revisit this page periodically to stay aware of any changes to this Policy, which we reserve the right to update from time to time. If we modify this Policy, we will make it available through the Site, and indicate the date of the latest revision. Your continued use of the Site after the revised Policy has become effective indicates that you have read, understood and agreed to the current version of this Policy.