

Design Thinking

Kick-off

T7 - MSC Pool

T-POO-700





an appealing study

Doomed From the Start?

why a majority of business and IT teams anticipate their software development projects will fail

study of approximately 600 business and IT executives published by software development firm





projects objectives vs users needs

- Business involvement is inconsistent or results in confusion
 78% feel the business is usually or always out of sync with project requirements
- Fuzzy business objectives
 55% feel that the business objectives of their projects are clear to them
- Requirements definition processes do not reflect business need less than 20% describe the requirements process as the articulation of business need
- Lack of complete agreement when projects are done
 23% state they are always in agreement when a project is truly done





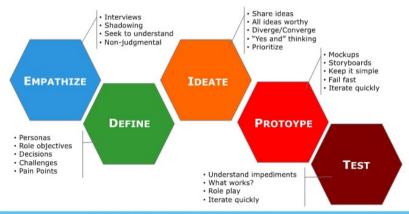
the importance of specifications

- Relevant UX, immersion, user oriented
- Precise
 Software requirements spec, fonctional spec
- Clear & understandable Prototype, use cases





design thinking







how about you?

- understanding application usages
- defining requirements
- designing & prototyping
- testing
- improving





Any questions

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