**David J. Garrow**

**336 W 62nd St. ● Jacksonville, FL 32208**

**904-508-6359 DavidGarrow@Outlook.com**

**SUMMARY OF QUALIFICATIONS**

* Over two years of customer service experience in multiple fields.
* Trained newly hired employees to meet and exceed their goals.
* Record of exceeding sales expectations
* Advanced Computer knowledge and adjusts very quickly to technology.
* Exceptional communication skills
* Active problem solver

**PROFESSIONAL EXPERIENCE:**

**United Parcel Service**

April ’14- Current  **Logistics**

**Challenge:** Learn and develop multiple Shipping/Receiving skills.

**Results:** Enhanced my ability to multitask and my ability to think on my feet. Learned to adjust to rapidly changing circumstances. Built strong relationships with employees to strengthen the team.

**Family Dollar**

Jan ’12- Mar ’14 **Customer Service Representative**

**Challenge:** Deliver great customer experience in an efficient manner.

**Results:** Delivered an elevated customer experience to generate a local clientele. Implemented marketing strategies to generate growth in customer base. Learned and implemented various successful marketing strategies.

**Education:**

FLORIDA STATE COLLEGE AT JACKSONVILLE

General Education Diploma

## Workforce Certificate in Commercial Vehicle Driving (Class A)

**Florida State College at Jacksonville (FSCJ)** - Jacksonville, FL January 2019 to March 2019