

Privacy Notice

Last updated: 13 October 2025

1. Who We Are

Braga Experience (“we”, “us”, “our”) is committed to protecting your privacy. We are the data controller responsible for the personal information collected through our website contact form. Contact details:

Email: sales@bragaexperience.com

Phone: +44 07514-996775

2. The Information We Collect

When you complete our contact form, we collect the following personal data:

- Name
- Email address
- Phone number (if provided)
- Any additional information you include in your message

3. How We Use Your Information

We use the information you provide to:

- Respond to your enquiry or message
- Provide information about our services if requested
- Maintain records of communications for customer service purposes We will not use your details for marketing purposes unless you have explicitly opted in to receive marketing communications.

4. Legal Basis for Processing

We process your personal data under one or more of the following lawful bases:

- Consent – when you voluntarily provide information via the contact form.
- Legitimate interests – to respond to your enquiry and manage communications with you.

5. How We Store and Protect Your Data

Your data is stored securely and only accessed by authorised personnel. We use appropriate technical and organisational measures to protect your personal data from loss,

misuse, or unauthorised access. We will retain your contact form data only as long as necessary to respond to your enquiry and for a reasonable period thereafter (normally up to 12 months), unless required by law to retain it longer.

6. Sharing Your Information

We do not share your personal data with third parties except:

- If required by law or regulation, or
- With service providers acting on our behalf (e.g. website hosting), under strict data protection agreements. Your data will not be transferred outside the UK or European Economic Area (EEA) unless adequate protections are in place.

7. Your Rights

Under the UK GDPR and EU GDPR, you have the right to:

- Access your personal data
 - Request correction of inaccurate data
 - Request erasure of your data ("right to be forgotten")
 - Object to or restrict processing
 - Withdraw consent at any time
 - Lodge a complaint with the Information Commissioner's Office (ICO) (UK) or your local data protection authority
- To exercise any of these rights, please contact us at sales@bragaexperience.com.

8. Changes to This Notice

We may update this Privacy Notice from time to time. The latest version will always be available on our website at www.bragaexperience.com.