
FABIO SANTIAGO LUIZ

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Summary

I am a driven individual with the ability to adapt to any situation and proven potential to grow self and others. Offering reliability, punctuality, and attention to detail, with dynamic problem solving and customer service talents.

Skills

- Organization and efficiency
- Flexible
- Multitasking and prioritization
- Detail oriented
- Professional and polished presentation

Technical Skills

- C#
- HTML & CSS
- Database
- Agile Processes
- Python
- Javascript
- JAVA
- Unity

Experience

Corporate Travel Sales Consultant Jun 2011 to Dec 2018

CWT — Rio De Janeiro, Rio De Janeiro

- Made travel reservations, including flights, hotel and rental cars.
- Booked transportation, coordinated schedules and organized conferences and meetings for business professionals.
- Delivered superior customer service to all clients to foster lasting rapport and secure new assignments.

Corporate Travel Sales Consultant Dec 2009 to Mar 2011

Mongeral Aergon — Rio De Janeiro, Rio De Janeiro

- Made travel reservations, including flights, hotel and rental cars.
- Booked transportation, coordinated schedules and organized conferences and meetings for business professionals.
- Delivered superior customer service to all clients to foster lasting rapport and secure new assignments.

Education and Training

University Veiga De Almeida, Rio de Janeiro, RJ
Bachelor of Tourism and Hospitality

Centennial College, Toronto ON
Software Engineering Technician – *In progress*
Current GPA 4.5
Anticipated graduation date: May 2021

Accomplishments

- Joined the team of consultants for the executive board of Vale SA.
- Recognized as "Employee of the Year" in 2016.
- Transferred to work from home, due to my high performance and credibility in the company.