

# Evaluation of WIT using the Guidelines for human-AI interaction design

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# Severity\*

The following 0 to 4 rating scale can be used to rate the severity of usability problems:

- 0** = I don't agree that this is a usability problem at all
- 1** = Cosmetic problem only: need not be fixed unless extra time is available on project
- 2** = Minor usability problem: fixing this should be given low priority
- 3** = Major usability problem: important to fix, so should be given high priority
- 4** = Usability catastrophe: imperative to fix this before product can be released

*Source: <https://www.nngroup.com/articles/how-to-rate-the-severity-of-usability-problems/>*

## Issue 1: Performance Color Coding

### Heuristic:

02 Make clear how well the system can do what it can do.

### Description:

48.1% got predicted wrong - this should be clearly stated by the Interface

Severity\*: 1

### Recommendation:

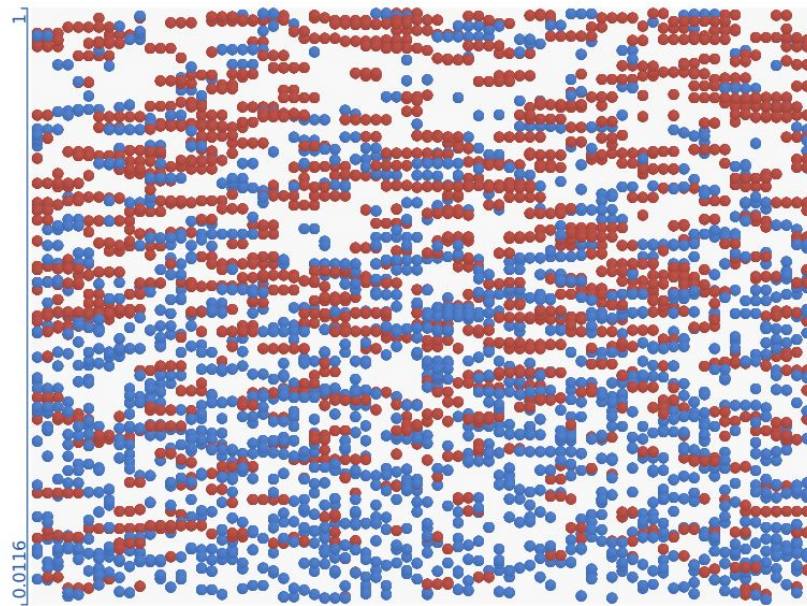
Change the wrong predicted color to red

Confusion Matrix ⓘ

	Predicted Yes	Predicted No	Total
Actual Yes	0.0% (0)	48.1% (1683)	48.1% (1683)
Actual No	0.0% (0)	51.9% (1813)	51.9% (1813)
Total	0.0% (0)	100.0% (3496)	

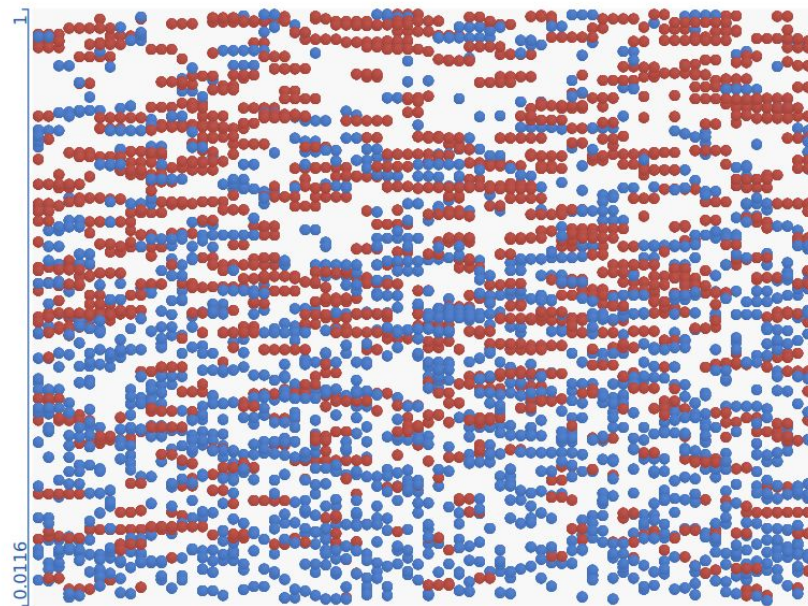
## Issue 2: Name of Axis

<b>Heuristic:</b>
04 Show contextually relevant information.
<b>Description:</b>
Blue Axis is not labeled
<b>Severity*: 3</b>
<b>Recommendation:</b>
Show the the names of the axis



## Issue 3: Axis ticks

<b>Heuristic:</b>
04 Show contextually relevant information
<b>Description:</b>
No ticks are shown on the blue Axis
<b>Severity*: 1</b>
<b>Recommendation:</b>
Implement an option for showing ticks at relevant positions



## Issue 4: Confusion Matrix Formulas

<b>Heuristic:</b>
04 Show contextually relevant information
<b>Description:</b>
Not showing sensitivity, specificity, ppv, npv, ... Currently the AI systems performance is based on accuracy but for evaluating performance accuracy is not the single best measurement
<b>Severity*: 4</b>
<b>Recommendation:</b>
Show all relevant formulas for the confusion Matrix

(optional) Screenshot