

# **IT Support and Software Development**

George Kulundu

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## **Professional Summary;**

Highly motivated IT Support and Software Development professional with expertise in JavaScript, HTML, CSS, ReactJS, Bootstrap, Node.js, mySQL and SQL. Proficient in tools such as Slack, JIRA, Postman, and MongoDB. Skilled in troubleshooting network issues, hardware and software maintenance, and proficient in various programming languages and data analysis tools. Possess strong interpersonal skills, active listening, and ability to multitask in a fast-paced environment.

## **Objective**

Highly motivated software engineer with a strong technical background and experience in IT professional. Seeking a challenging position to utilize my skills and contribute to the success of an innovative IT team.

## **Work Experience:**

### **ICT Officer**

Ministry of Education, Early Childhood and State Department, Lugari Sub County

February 2023 - February 2024

- Implemented and maintained ICT infrastructure in Lugari Sub County.
- Provided technical support to end-users and resolved hardware and software issues.
- Conducted training sessions to educate staff on ICT systems and tools.

### **Frontend Developer BootCamp**

Antonytrivet, Nairobi

November 2022 - February 2023

- Developed well-designed and testable frontend code for web applications.

- Provided support to existing clients and addressed their requirements promptly.

## **Laboratory Technician**

United States International University

May 2022 - October 2022

- Troubleshoot network problems and performed hardware and software maintenance tasks.
- Installed and customized software applications as per the university's requirements.
- Maintained inventory records and fulfilled tasks assigned by the supervisor.

## **Education:**

### **Bachelor of Science in Software Development**

KCA University

2018 - 2022

### **Kenya Certificate of Secondary Education**

Chesamisi High School

2014 - 2017

## **Skills:**

- Programming Languages: JavaScript, HTML, CSS, ReactJS, Bootstrap, Node.js, MySQL, SQL, Python, PHP, Java, C++, C#, etc.
- Tools: Slack, JIRA, Postman, Git, MongoDB, Power BI, Tableau, SPSS, RapidMiner, etc.
- Other: Time Management, Active Listening, Multitasking, Flexibility, Good Communication, Critical Thinking, Decision-making, Data Analysis, Interpersonal Skills, Proficient with Computers (Microsoft Office).

## **Interests;**

Driving, Swimming, Watching Football

## **References: Magdaline**

### **Igwatai**

Sub County Director of Education - Lugari

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### **Haron Tinega**

KCA University

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### **Moses Shiyuka**

USIU University

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