Cafeteria barriers by location

Good: 

Bad: 

Doubt: 

Area 0 \_ Access from outside

* Ramp with adequate slope
* Handrail on a single side
* Bikes tied to the handrail
* No tactile paths on the ground
* Bikes mostly in designated areas
* Crowded at lunch time during the week
* Smooth, not slippery paving
* Different material in front of the entrances (grille)

Area 1 \_ Tables with plugs area

* Automatic doors to connect with outside areas
* Always open doors to move to other inside areas
* No elevated thresholds
* Wide doors
* Transparent doors with dark doorframes
* Room name and opening time written small on the automatic door
* Good natural lighting (large windows, transparent doors, frequent neon lamps)
* Front ramp that stops right at the door
* Smooth floor
* Clear wide walkway to cross the room
* Limited manoeuvrability space between the tables
* Tall tables with knee clearance and thin legs only at the sides
* Tables for two people cannot accommodate the width of a wheelchair
* Difficulty of removing chairs to take their place with a wheelchair
* Clock with small numbers and thin clock hands
* Noisy clock

Area 2 \_ Self-service and payments area

* Turning system to access the self-service queue
* Alternative entrance for wheelchair users
* Prices and food descriptions written small
* No braille/tactile alternative for food description and prices
* Food positions change according to availability and time of the day
* Shelf to carry the tray with the products
* Easy paying system with both cashier and display
* Round tables with table leg in the middle and space all around
* Limited manoeuvrability space between the tables
* Wide and free walkway to cross the room
* Even and smooth floor
* Good furniture contrast (dark floor and chairs, light walls and tables, orange columns)
* Loud and crowded at lunch time
* Quiet after and before lunch
* Good lighting (neon lamps, one light over each table, wide tall windows on two sides of the room)

Area 3 \_ Trays and cups restitution area

* Middle height trash bins
* No tactile/braille bins explanation
* Good contrast and bold writing for bins explanation
* Middle height trays deposit shelf
* Tall cups return station
* Small written indications on the cup return station
* Possibility to return the cups to the cashier
* Tall device to recharge the KIT card
* No audio explanations for device to recharge the KIT card
* No braille/tactile explanations for device to recharge the KIT card
* High contrast, big writing of explanations for device to recharge the KIT card
* 6 steps to reach the mensa from this room
* No anti-slip/high contrast stripes on the steps
* Alternative pathway outside to avoid the steps to reach mensa
* Heavy door to reach mensa
* Transparent door with dark doorframe to reach mensa
* Automatically closing door

Area 4 \_ Corridor

* Smooth even floor
* Elevated threshold towards the garden
* Always open wide connection doors
* Good contrast (dark floor and white walls)
* Steps to reach the relax area and no alternative
* Colourful furniture with white walls in the relax room

Area 5 \_ Internal garden area

* Even garden with smooth floor (no grass)
* Limited manoeuvrability space between the tables
* Both shade and sunny areas available
* 4cm threshold to use one of the doors that connect to the inside area
* Tall small seats and tables
* Stones on the sides and around the portion right in front of the doors
* Ramp to reach the self-service area
* Always open door towards the self-service area and one of the corridors
* Sopra elevated area reachable with steps from the garden

Area 6 \_ Restrooms

* Usable only with the key
* Easily reachable and in central position
* Wide manoeuvrability space in front
* Column in the middle of the space in front, but high contrast for colour

Note: Very poor information system to provide indications to orientate and understand rooms purpose