

Fabio Cortez – Inclusion Cloud Test

Impersonating “Andrew Orch” who is assigned to “Application Development” Group

dev242928.service-now.com/sys_user.do?sys_id=800b174138d089c868d09de320f9833b&sysparm_record_rows=626&sysparm_record_targe...

UserAndrew Och

UpdateSet Password

Active☒

Web service access only☐

Internal Integration User☐

Photo[Update][Delete]

UpdateSet Password

Related Links

[View linked accounts](#)

[View Subscriptions](#)

[Reset a password](#)

[Change password](#)

[View Identity Center](#)

Entitled Custom TablesRoles (64)Groups (1)DelegatesSubscriptions

GroupSearch

User = Andrew Och

Group

Application Development

Page 1

Assigned to me:

dev242928.service-now.com/x/700378/inclusion-cloud/incidents

servicenowAllFavoritesHistoryWorkspacesAdminInclusion Cloud

Incidents

inclusionDIGITAL ENGINEERING

Assigned to meMy GroupsOpen Incidents

Incidents - Assigned to Me4

Last refreshed just now

<input type="checkbox"/>	Number	Opened	Short description	Caller	Updated	Assigne...	Pri...	State	Ca
<input type="checkbox"/>	INC0010013	2024-04-22 16:12:02	dwdwd	System Administrator	2024-05-02 19:36:09	Andrew Och	5 - P5	In Progress	Inq
<input type="checkbox"/>	INC0010012	2024-04-22 16:10:12	wf	System Administrator	2024-05-02 19:36:15	Andrew Och	5 - P5	In Progress	Inq
<input type="checkbox"/>	INC0010006	2024-04-19 21:20:33	Guilherme não sabe sacar	Amelia Caputo	2024-05-02 19:36:31	Andrew Och	5 - P5	In Progress	Inq
<input type="checkbox"/>	INC0009001	2018-09-12 04:56:26	Unable to post content on a Wiki page	David Miller	2024-05-02 19:36:56	Andrew Och	3 - M6	In Progress	Inq

Showing 1-4 of 4

1

20 rows per page

fixed filter



Use existing filter ▼

Save filter

Undo

Redo

Filter Overview



Editor

Build a filter by adding conditions that contain a field, operator, and value(s).

Assigned to ▼

is (dynamic) ▼

Me

or

and



+ New condition set

Cancel

Apply

Assigned to my groups:

← → ↺ 🏠 🔍 dev242928.service-now.com/x/700378/inclusion-cloud/incidents

servicenow

All Favorites History Workspaces Admin

Inclusion Cloud ☆

🔍 Search

⚠ Incidents +

inclusion
DIGITAL ENGINEERING

Assigned to me My Groups Open Incidents

Incidents - Assigned to My Groups 5

Last refreshed 3m ago

Edit ▼ Export New

<input type="checkbox"/> Number ▼	Opened	Short description	Caller	Priority	State	Category	Assignment group ▼	Assigned to
<input type="checkbox"/> INC0010013	2024-04-22 16:12:02	dwdwd	System Administrator	5 - Planning	In Progress	Inquiry / Help	Application Development	Andrew Och
<input type="checkbox"/> INC0010002	2024-04-19 20:51:07	Teste 2	(empty)	5 - Planning	New	Inquiry / Help	Application Development	(empty)
<input type="checkbox"/> INC0010001	2024-04-19 20:50:46	Teste	(empty)	5 - Planning	New	Inquiry / Help	Application Development	(empty)
<input type="checkbox"/> INC0008111	2019-07-22 22:04:57	ATF : Test1	System Administrator	5 - Planning	New	Inquiry / Help	Application Development	(empty)
<input type="checkbox"/> INC0008001	2021-01-15 21:04:14	ATF:TEST2	survey user	5 - Planning	New	Inquiry / Help	Application Development	(empty)

Showing 1-5 of 5

⏪ ⏩ 1 ⏪ ⏩

20 ▼ rows per page

fixed filter



Use existing filter ▼

Save filter

Undo

Redo

Filter Overview



Editor

Build a filter by adding conditions that contain a field, operator, and value(s).

Assignmen... ▼

is (dynamic) ▼

One of My Groups

or

and



+ New condition set

Cancel

Apply

Open Incidents:

dev242928.service-now.com/x/700378/inclusion-cloud/incidents

servicenow

All Favorites History Workspaces Admin

Inclusion Cloud

Search

Incidents

inclusion

DIGITAL ENGINEERING

Assigned to me My Groups Open Incidents

Incidents - Open 51

Last refreshed just now

Number

Opened

Short description

Caller

Updated

Priority

State

Category

INC0010013

2024-04-22 16:12:02

dwdwd

System Administrator

2024-05-02 19:36:09

5 - Planning

In Progress

Inquiry / Hi

INC0010012

2024-04-22 16:10:12

wf

System Administrator

2024-05-02 19:36:15

5 - Planning

In Progress

Inquiry / Hi

INC0010011

2024-04-22 16:06:20

ww

System Administrator

2024-04-22 16:06:20

5 - Planning

New

Inquiry / Hi

INC0010010

2024-04-22 15:50:39

qsqs

System Administrator

2024-04-22 15:50:39

5 - Planning

New

Inquiry / Hi

INC0010009

2024-04-22 15:48:24

v

System Administrator

2024-04-22 15:48:24

5 - Planning

New

Inquiry / Hi

INC0010008

2024-04-22 15:46:10

y7juik

System Administrator

2024-04-22 15:46:10

5 - Planning

New

Inquiry / Hi

INC0010007

2024-04-19 21:33:47

qs

System Administrator

2024-04-19 21:33:47

5 - Planning

New

Inquiry / Hi

INC0010006

2024-04-19 21:20:33

Guilherme não sabe sacar

Amelia Caputo

2024-05-02 19:36:31

5 - Planning

In Progress

Inquiry / Hi

INC0010005

2024-04-19 21:07:51

Testeeewqwg

Allie Pumphrey

2024-04-19 21:12:23

5 - Planning

In Progress

Inquiry / Hi

INC0010004

2024-04-19 20:51:07

Testee ?

(anonymous)

2024-05-02 19:36:45

5 - Planning

New

Inquiry / Hi

dev242928.service-now.com/x/700378/inclusion-cloud/incidents

servicenow

All Favorites History Workspaces Admin

Inclusion Cloud

Search

Incidents

inclusion

DIGITAL ENGINEERING

Assigned to me My Groups Open Incidents

Incidents - Open 51

Last refreshed just now

Number

Opened

Short description

Caller

Updated

As

INC0010013

2024-04-22 16:12:02

dwdwd

System Administrator

2024-05-02 19:36:09

As

INC0010012

2024-04-22 16:10:12

wf

System Administrator

2024-05-02 19:36:15

As

INC0010011

2024-04-22 16:06:20

ww

System Administrator

2024-04-22 16:06:20

(er

INC0010010

2024-04-22 15:50:39

qsqs

System Administrator

2024-04-22 15:50:39

(er

INC0010009

2024-04-22 15:48:24

v

System Administrator

2024-04-22 15:48:24

(er

INC0010008

2024-04-22 15:46:10

y7juik

System Administrator

2024-04-22 15:46:10

(er

INC0010007

2024-04-19 21:33:47

qs

System Administrator

2024-04-19 21:33:47

(er

INC0010006

2024-04-19 21:20:33

Guilherme não sabe sacar

Amelia Caputo

2024-05-02 19:36:31

As

Filter

State not in (Closed, Canceled, Resolved)

Active = true

I can filter by a date with date/time fields:

dev242928.service-now.com/x/700378/inclusion-cloud/incidents

servicenow

All Favorites History Workspaces Admin

Inclusion Cloud

Search

Incidents

+

inclusion

DIGITAL ENGINEERING

Assigned to meMy GroupsOpen Incidents

Incidents - Open

51

Last refreshed 2m ago

<input type="checkbox"/> Number	Opened	Short description	Caller		Priority	State	Category
<input type="checkbox"/> INC0010013	2024-04-22 16:12:02	dwdwd	System Administrator		Planning	In Progress	Inquiry / Hi
<input type="checkbox"/> INC0010012	2024-04-22 16:10:12	wf	System Administrator		Planning	In Progress	Inquiry / Hi
<input type="checkbox"/> INC0010011	2024-04-22 16:06:20	ww	System Administrator		Planning	New	Inquiry / Hi
<input type="checkbox"/> INC0010010	2024-04-22 15:50:39	qsqs	System Administrator		5 - Planning	New	Inquiry / Hi
<input type="checkbox"/> INC0010009	2024-04-22 15:48:24	v	System Administrator		5 - Planning	New	Inquiry / Hi
<input type="checkbox"/> INC0010008	2024-04-22 15:46:10	y7juik	System Administrator		5 - Planning	New	Inquiry / Hi
<input type="checkbox"/> INC0010007	2024-04-19 21:33:47	qs	System Administrator	2024-04-19 21:33:47	5 - Planning	New	Inquiry / Hi
<input type="checkbox"/> INC0010006	2024-04-19 21:20:33	Guilherme não sabe sacar	Amelia Caputo	2024-05-02 19:36:31	5 - Planning	In Progress	Inquiry / Hi
<input type="checkbox"/> INC0010005	2024-04-19 21:07:51	Testeewqwq	Allie Pumpfrey	2024-04-19 21:12:23	5 - Planning	In Progress	Inquiry / Hi
<input type="checkbox"/> INC0010002	2024-04-19 20:51:07	Teste 2	(empty)	2024-05-02 19:36:45	5 - Planning	New	Inquiry / Hi

May2024

<>

SMTWTFSS

2829301234

567891011

12131415161718

19202122232425

2627282930311

2345678

CancelOK

Pick a date

2024-05-02

Apply

Incidents - Open

8

Last refreshed just now

<input type="checkbox"/> Number	Opened	Short description	Caller	Updated	Priority	
<input type="checkbox"/> INC0010013	2024-04-22 16:12:02	dwdwd	System Administrator	2024-05-02 19:36:09	5 - Planning	
<input type="checkbox"/> INC0010012	2024-04-22 16:10:12	wf	System Administrator	2024-05-02 19:36:15	5 - Planning	
<input type="checkbox"/> INC0010006	2024-04-19 21:20:33	Guilherme não sabe sacar	Amelia Caputo	2024-05-02 19:36:31	5 - Planning	
<input type="checkbox"/> INC0010002	2024-04-19 20:51:07	Teste 2	(empty)	2024-05-02 19:36:45	5 - Planning	
<input type="checkbox"/> INC0010001	2024-04-19 20:50:46	Teste	(empty)	2024-05-02 19:36:41	5 - Planning	
<input type="checkbox"/> INC0009001	2018-09-12 04:56:26	Unable to post content on a Wiki page	David Miller	2024-05-02 19:36:56	3 - Medium	
<input type="checkbox"/> INC0008111	2019-07-22 22:04:57	ATF : Test1	System Administrator	2024-05-02 19:37:05	5 - Planning	
<input type="checkbox"/> INC0008001	2021-01-15 21:04:14	ATF:TEST2	survey user	2024-05-02 19:37:09	5 - Planning	

Showing 1-8 of 8

1

20 rows per page

Filter

State not in (Closed, Canceled, Resolved)

Active = true

Updated on 2024-05-02

Restore defaults

Advanced view

Page 2

Donut Chart:

