

CSI3660 – System Administration

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Logging and Packages

Outline

- Logging
- Installing software
 - Compiling and installing
 - Package management

Logging

- Log file
 - File containing system or debugging information
 - Typically recorded during daemon activity
 - Information includes error messages
 - Text file, SQL database, other workstations, etc.
- What gets logged?
 - Kernel information
 - Daemon activity
 - Application data
- Log files are usually where you look first when troubleshooting



But first...

- Let's revisit yet another useful command: grep!
- Mhys
 - Searching:
 - Logfiles for information
 - Output of commands for specific lines
 - etc

grep

- grep <keywords>
- grep "key words"
- \$ grep hello world file1
 - Searches for **hello** in a file called world and a file called file1
- \$ grep "hello world" file1
 - Searches for **hello world** in a file called file1
- \$ grep -n hello file1
 - Prints the line number that **hello** is found in file1
 - -i would make it case-insensitive (grep -in hello file1)

grep

- How you'll probably use it:
- \$ cat <file> | grep <search terms>
 - Run some command that generates a lot of output (cat <file>)
 - Search that output (pipe it in) to grep
- E.g.,

```
$ chkconfig | grep httpd
```

\$ systemctl list-unit-files | grep cups

Other Handy Commands

- cat
 - Dump all information from file to command line
- tail
 - View last 10 lines of file (generally the 'newest')
- head
 - View first 10 lines of file (generally the 'oldest')

Logging

- /var/log/
 - Contains most log files
 - Many programs store their log files in subdirectories of the /var/log directory
- The two most common logging daemons used on Linux systems today are:
 - System Log Daemon (rsyslogd)
 - Systemd Journal Daemon (journald)
 - JournalCTL → new logging method
- Can also log by simply printing debugging/error statements

Log File Administration

Log File	Contents				
boot.log	Basic information regarding daemon startup obtained during system initialization				
cron	Information and error messages generated by the cron and at daemons				
dmesg	Detected hardware information obtained during system startup				
mail.log	Information and error messages generated by the sendmail or postfix daemon				
secure	Information and error messages regarding network access generated by daemons such as sshd and xinetd				
wtmp	A history of all login sessions				
rpmpkgs	A list of packages installed by the Red Hat Package Manager and related error messages				
dpkg.log	A list of packages installed by the Debian Package Manager and related error messages				
xferlog	Information and error messages generated by the FTP daemon				
Xorg.0.log XFree86	Information and error messages generated by X Windows				
lastlog	A list of users and their last login time; must be viewed using the lastlog command				
messages syslog	Detailed information regarding daemon startup obtained at system initialization as well as important system messages produced after system initialization				

Table 10-3: Common Linux log files found in /var/log

Working with the System Log Daemon

- System log daemon (syslogd)
 - The traditional and most common logging daemon
 - Creates /dev/log socket for system processes to write to
 - Writes to appropriate log file using /etc/rsyslog.conf file
 - Entries indicate facility and priority
- Facility
 - Area of system that information is gathered from
 - "Program"
- Priority
 - Importance of system information

Working with the System Log Daemon

Facility	Description				
auth or security	Specifies messages from the login system, such as the login program, the getty program, and the ${\it su}$ command				
authpriv	Specifies messages from the login system when authenticating users across the network or to system databases				
cron	Specifies messages from the cron and at daemons				
daemon	Specifies messages from system daemons such as the FTP daemon				
kern	Specifies messages from the Linux kernel				
lpr	Specifies messages from the printing system (lpd)				
mail	Specifies messages from the e-mail system (sendmail)				
mark	Specifies time stamps used by syslogd; used internally only				
news	Specifies messages from the Inter Network News daemon and other USENET daemons				
syslog	Specifies messages from the syslog daemon				
user	Specifies messages from user processes				
uucp	Specifies messages from the uucp (UNIX to UNIX copy) daemon				
local0-7	Specifies local messages; these are not used by default but can be defined for custom use				

Table 10-4: Facilities used by the System Log Daemon

to Linux Certification, Fourth Edition

Working with the System Log Daemon

Priority	Description				
debug	Indicates all information from a certain facility				
info	Indicates normal information messages as a result of system operations				
notice	Indicates information that should be noted for future reference, yet does not indicate a problem				
warning or warn	Indicates messages that might be the result of an error but are not critical to system operations				
error or err	Indicates all other error messages not described by other priorities				
crit	Indicates system critical errors such as hard disk failure				
alert	Indicates an error that should be rectified immediately, such as a corrupt system database				
emerg or panic	Indicates very serious system conditions that would normally be broadcast to all users				

Table 10-5: Priorities used by the System Log Daemon

Facility/Priority Selectors

Configuration file formatting:

facility	ı.level	action

- facility1.facility2.level action
- facility1.level1;facility2.level2 action
- *.level action

Standalone Machine Example

```
# Simple standalone machine / small network
# emergencies - tell all logged in
.emerg
# important messages
*.warning;daemon,auth.info;user.none /var/log/messages
# printer errors
                        /var/log/pld-errs
lpr.debug
```

Differences between syslogd and rsyslogd

- rsyslogd is based on syslogd
 - Can use a standard syslogd configuration file
 - Enhanced features
 - Listen to TCP/UDP (network packets)
 - Advanced log filtering
 - E.g., send output from particular PID to file
 - Buffered logging

Working with the Systemd Journal Daemon

- The Systemd Journal Daemon
 - Replaces the System Log Daemon on Linux distributions that use Systemd
 - Such as Fedora 20
- Similar to System Log Daemon
 - Events logged are not controlled by specific rules
- Journald logs all information to a database under the /var/log/journal directory structure
 - Events are tagged with the same facility and priority information as the rsyslogd daemon

Working with the Systemd Journal Daemon

- journalctl
 - View events within the journald database
- Type journalctl and press the Tab key to see a list of areas and criteria that can be queried
- Query events related to a specific process or daemon
 - If you specify the path name to the executable file or PID
 - \$ journalctl _UID=1000

Logging Practices

- Each corporation has their own specific needs
- Things to consider:
 - Available space on server/workstation
 - When users are performing tasks
 - What actually is necessary to track?

Logging Best Practices

Keep track of critical failures



- Don't "overproduce"
 - Only log what is necessary
 - Ensure your team/yourself doesn't get buried in log output
 - Watch the most important information as necessary
- Separate debug and access logs
 - Access logs show who/what were accessing resource
 - Debug logs show behavior of program/command
 - Easier to parse when they are separated
- Cleanup old logs!

Basic Necessities for Logging

- Consider logging:
 - Username / user ID
 - Success / failure of event
 - If network, source address
 - Date and time FROM RELIABLE SOURCE NTP
 - If sensitive data was updated/removed/added
 - Necessary details of event

Log Storage

- Logs should:
 - Be placed on their own partition
 - Be locally accessible for a predetermined amount of time
 - For example, 3 months
 - Be archived to long term storage for predetermined amount of time
 - For example, 1 year
 - Be purged if unnecessary!
- But, access should be limited!

Example

- Let's do some logging with rsyslogd
- Send all info messages to a special log
 - (Edit /etc/rsyslog.conf)
- # Log all messages to messages file
 . /var/log/emf-messages
 - (sudo systematl restart rsyslog.service)
 - (check /var/log/emf-messages)

More Examples!

- Log to system log file
 - [user]\$ logger "This is a test log statement"
- Check /var/log/messages

- logger:
 - Sends a manual log entry
 - Default priority/facility is user.notice
 - Good for logging your own scripts!

Something Practical

- Let's create a script to add users to our system
- BUT, we need to log this behavior

Package Management

Software Installation

- Software for Linux can be:
 - Binary files precompiled to run on certain hardware architectures
 - Source code, which must be compiled before use
- Package manager
 - System that defines standard package format
 - Used to install, query, and remove packages
- Red Hat Package Manager (RPM)
 - Common package manager used by Linux systems today (including Scientific)
 - Debian-based Linux distributions, such as Ubuntu, use the Debian Package Manager (DPM)
 - ArchLinux uses pacman

Compiling Source to Programs

- Procedure for compiling source code into binary programs
 - (Mostly) standardized among most OSS developers
- ./configure
 - Configures makefile
 - Checks dependencies
 - Handles user preferences

Compiling Source to Programs

make

- Looks for the Makefile and uses it to compile the source code into binary using the appropriate compiler
- Makefile
 - Contains most of the information and commands necessary to compile a program
 - Libraries, compilation commands, etc.

■ make install

- Copies complied executable programs to designated location
- Can typically install to system or to local (i.e., only accessible to you)

Compiling Source Code into Programs

- Uninstall
 - Depends on program
 - Makefile may have provided uninstall option
 - make uninstall
 - Or, manually delete installed fines/binaries

Example Compilation Prerequisites

- Need dependencies:
 - Compiler tools, encoding libraries, etc.
 - Need RPMFusion and EPEL repositories

```
sudo yum install epel-release # if not included already
sudo yum group install "Development Tools"

# list repositories
yum repolist

# Required packages
sudo yum install yasm libXext-devel libXfixes-devel zlib-devel
```

just in case

```
yum-config-manager --add-repo http://www.nasm.us/nasm.repo
yum install autoconf automake bzip2 cmake freetype-devel gcc gcc-c++
git libtool make mercurial nasm pkgconfig zlib-devel
```

Example Compilation

- Let's install ffmpeg a multimedia encoder utility
- First, get file:

```
wget <a href="http://ffmpeg.org/releases/ffmpeg-2.8.tar.bz2">http://ffmpeg.org/releases/ffmpeg-2.8.tar.bz2</a>
```

■ Unzip:

```
tar -xjvf ffmpeg-2.8.tar.gz2
```

Example Compilation

Configure, make, and make install

• If I wanted to install only for me, I would have passed --prefix=\$HOME to install to my home directory

Run ffmpeg

Oops!

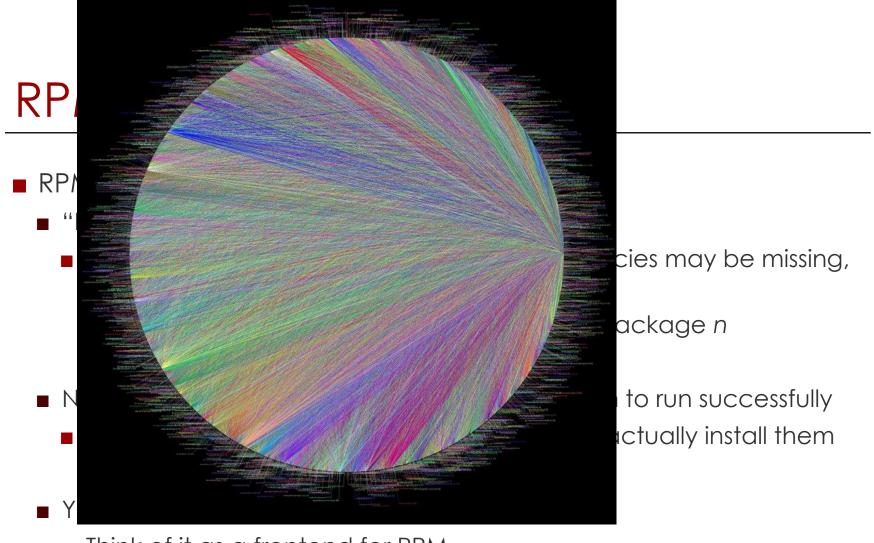
```
[user]$ ffmpeq
ffmpeq: error while loading shared libraries:
libavdevice.so.56: cannot open shared object file: No such
file or directory
■ https://forum.ivorde.com/ffmpeg-error-while-loading-shared-l
  ibraries-libavdevice-so-52-cannot-open-shared-object-file-no
  -t129.html
[user]$ sudo vim /etc/ld.so.conf
                                             Goog
   Add /usr/local/lib
[user]$ sudo ldconfig
                                     → dynamic library linker
[user]$ ffmpeq
```

Package Managers

- Easy to manage (install, upgrade, remove)
- Central database tracks all installed packages on a system
- yum (or similar tools) handles dependency resolution
 - Yellowdog Updater Modified
 - yum installed our encoders, zlib, etc.
- Package repositories make it easy to find/install common software
 - Already added extra repositories earlier

RPM vs YUM

- RPM → package manager
 - "Dependency hell"
 - Can easily install packages...but...dependencies may be missing, use the wrong version, etc.
 - Package 1 \rightarrow Package 2 \rightarrow Package 3 \rightarrow Package n
 - Need to install ALL dependencies for a program to run successfully
 - RPM checks for dependencies...but doesn't actually install them
 - Yum takes care of dependency problems
 - Think of it as a frontend for RPM.
 - "Metapackage manager"



■ Think of it as a frontend for RPM

Another Major Difference...

- RPM
 - Must download .rpm file to install
- YUM
 - Uses repository to install!

Repositories

- Most RPM packages are located on Internet Servers
 - Called software repositories
- Add repository (software not in defaults)

```
sudo yum install epel-release  # if not included already
```

Package Versions

- EVR
 - **E**poch
 - Version
 - Release
- Filename doesn't include epoch
- foo-1.0-3 (Name: foo; Version: 1.0; Release: 3)
- foo-1.0-4 is newer
- foo-1.5-1 is even newer

Epoch

- Epoch
 - Version number ordering
 - Mainly used when RPM can't decipher version number
 - Epoch: 42
 - Tells us that has a version number higher than epoch 41.
 - Can also be used for dependencies
 - (e.g., package requires SW Epoch 42, or >= 42:1.0)

yum info libvorbis

: that support Ogg Vorbis.

Name: libvorbis Arch: $x86_64$ Epoch: 1 Version: 1.2.3 Release : 4.el6_2.1 Size : 2.1 M Repo: installed From repo: anaconda-ScientificLinux-201508171352.x86_64 Summary: The Vorbis General Audio Compression Codec. : http://www.xiph.org/ License : BSD Description: Ogg Vorbis is a fully open, non-proprietary, patent- and royalty-free, : general-purpose compressed audio format for audio and music at fixed : and variable bitrates from 16 to 128 kbps/channel.

: The libvorbis package contains runtime libraries for use in programs

Working with RPM

- Package dependency
 - Some RPM packages require that other RPM packages be installed on your system first
 - Error message that indicates the RPM package that needs to be installed first
 - After installing the prerequisite packages, you can successfully install your desired RPM package
 - yum takes care of this

Working with the Red Hat Package Manager (RPM)

- RPM packages filenames indicate hardware architecture for which the software was compiled
 - End with .rpm extension
- To install an RPM package, use -i option to rpm command
 - Command used to install, query, and remove RPM packages

Working with the Red Hat Package Manager (RPM)

Option	Description	
-a all	Displays all package names installed on the system (when used with the -q option)	
-c configfiles	Displays the locations of the configuration files for a package installed on the system (when used with the $-q$ option)	
dump	Displays detailed information regarding configuration files for a package installed on the system (when used following the $-q$ and $-c$ options)	
-e erase	Removes a specified package from the system	
-F freshen	Upgrades a specified package only if an older version exists on the system	
-f file	Displays the package to which the specified file belongs (when used with the $-\mathrm{q}$ option)	
-h hash	Prints hash marks on the screen to indicate installation progress (when used with the -i option)	
-i install	Installs a specified package (provided the -q option is not used)	
-i info	Displays full information about the specified package (when used with the $-\mathrm{q}$ option)	

Table 11-8: Common options used with the rpm utility

Working with the Red Hat Package Manager (RPM)

Option	Description
- K	When used before a filename argument, validates the checksum listed within the RPM file
-1 list	Lists the filenames the specified package comprises (when used with the $\ensuremath{-\mathrm{q}}$ option)
nodeps	Forces the RPM to avoid checking for dependencies before installing packages (when used following the $-\mathrm{i}$ option)
-q query	Queries information about packages on the system
test	Performs a test installation only (when used with the -i option)
-U upgrade	Upgrades a specified package; the package is installed even if no older version exists on the system
-V verify	Verifies the location of all files that belong to the specified package
-v	Prints verbose information when installing or manipulating packages

Table 11-8 (cont'd): Common options used with the rpm utility

Working with RPM

- Commands:
 - Install package
 - rpm -ivh <package.rpm>
 - i: install, v: verbose, h: print progress
 - Check dependencies
 - rpm -qpR <package.rpm>
 - q: query, p: package capabilities, R: dependencies
 - Check existing package
 - rpm -q <package.rpm>
 - Check installed packages
 - rpm -qa (query all)
 - Add --last to show recently installed

(fluxbox example)

Working with Yum

- Install package
 - yum install <package>
- Remove package
 - yum remove <package>
- Update package
 - yum update <package>
- Search
 - yum search <package>
- List all available
 - yum list | less



Yum cheatsheet: https://access.redhat.com/articles/yum-cheat-sheet

Groupinstall

- Handy to pull in all usual resources:
- For a dev environment:
 - sudo yum groupinstall "Development tools"
- To see all:
 - yum grouplist

Gnome Package Manager

The GNOME (and KDE) desktop environments contain a utility that periodically checks for updated RPM packages

- GUI utility:
 - Check for updates manually
 - Search for and install new RPM software packages
 - Manage installed RPM software packages

■ System → Administration → Add/Remove SW

Working with the Debian Package Manager (DPM)

- The Debian Package Manager is used by default on Linux distributions based on the Debian Linux distribution
 - Such as Ubuntu

- DPM packages
 - Use the .deb extension
 - Installed and managed using the dpkg command

- DPM database
 - Stored within files in the /var/lib/dpkg directory)

Working with the Debian Package Manager (DPM)

- To download and install DPM packages
 - Use the apt-get command
- To remove a DPM package
 - Use the apt-get remove or apt-get purge command
- To update and upgrade a DPM package
 - Use the apt-get update and apt-get upgrade command

Working with the Debian Package Manager (DPM)

- You can add new repositories using the add-apt-repository command
 - Or search available repository information using the apt-cache command

Summary

- Linux software:
 - Compile from source
 - Add pre-compiled binaries
 - Use a package manager
- Package Managers
 - Install and manage compiled software
 - RPM
 - Red Hat Package Manager
 - DPM
 - Debian Package Manager

In-Class Work

- 1. What are two "best practices" for logging?
- Consider your term project:
 - Based on what you have worked on thus far, what are **two services** that should be logged?
 - What kind of information will you get out of logging each service?
 - What is one way that you can automatically get notified of a critical error?
 - What are some **packages** that you can install (using YUM or RPM) to assist you in developing your project?

Class Over

■ HW5 due next Wednesday (10/14) at 11:59pm.

Creating an RPM file

- Spec file
 - Contains all the information to build and install a package
- Requires
 - What does this package need in order to run?
 - e.g., some other package? certain (version of a) library?
- Provides: What does this package provide?
 - e.g., binary, library, etc.

Need development tools (of course)

```
sudo yum install @development-tools #Compiler
sudo yum install fedora-packager #RPM packaging
sudo yum install elfutils-devel #Create applications
```

- Create new user to handle RPM creation
 - Don't want to do it as root build process may cause far-reaching issues

```
sudo adduser rpmuser
sudo passwd rpmuser
```

- Login as user
- Setup directory structure

```
rpmdev-setuptree
ls
```

Make sample executable

hello_world.c

```
#include <stdio.h>
int main(int argc, char* argv[])
{
  printf("Hello CIT348. Isn't this fun?!!??!");
  return 0;
}
```

■ Make spec file

hello_world.spec (template auto-created!)

Day 2

https://www.youtube.com/watch?v=-fQGPZTECYs