

Fabricio Menezes

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Rio de Janeiro, RJ - Brazil | Available to relocate

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29/06/1995

PROFESSIONAL SUMMARY

I started my professional career in administration, hospitality and small business experience, and later returned to the technology field while living in Portugal. Since 2023, I have been studying programming and I currently work as an IT Operations Analyst. I am now looking to move my career toward software development, combining my management experience with my learning in programming to contribute to new projects in a solid way and with continuous personal growth.

- **Proficient** in NodeJS, React, TypeScript, jQuery.
- **Knowledge** in Java, C language, API requests, PostgreSQL

EDUCATION

- **Bachelor's in Information Systems** | Universidade Candido Mendes – In progress
- **Data Base and SQL Language with PostgreSQL** | Udemy – In progress
- **Frontend Developer** | EBAC | jan/2025
- **Administrative Assistant** | CMB Casa da Moeda do Brasil | 2015

COMPLEMENTARY COURSES

- **IT from Zero to Pro** | EBAC | 2023
- **GNU / Linux Systems Administration** | Udemy | 2023
- **IT Service Management: (ITSM / GSTI)** | Udemy | 2023.

PROFESSIONAL EXPERIENCE

Mozantech / MEO Portugal

2 years

Analista de Operações de TI (NOC / ITSM)

- Team leadership support and management, including task distribution, performance follow-up and work schedules.
- Implementation of features in legacy internal applications, contributing to the company's technological growth.
- Execution of operational procedures on Linux servers via remote access, supporting data center operations.
- Effective communication between team and management.
- Implementation and management of ITSM (IT Service Management) processes.
- Coordination and supervision of projects, ensuring delivery on time and according to technical requirements.
- Monitoring of applications to ensure availability and performance.

MrCaneca (Small Business Owner)

1 year

Designer | Sales

- Created and personalized mugs, developing designs based on customer preferences.
- Managed the entire business, including digital marketing, customer service, and financial control.
- Promoted and sold products through online platforms.

Casa da Moeda do Brasil

1 year and 5 months

Administrative Assistant Intern

- Handled document processing to keep information flowing smoothly and in line with company procedures.
- Organized and maintained administrative processes, ensuring efficiency and easy access to records.
- Helped with getting materials for the production team, keeping track of inventory and supplies.

LANGUAGES

- English – B1
- Portuguese (first language)

SKILLS

- **Frontend:** HTML, CSS, Sass, React, Vue, TypeScript, jQuery e Bootstrap.
- **Backend:** NodeJS, rest API, Redux, POO
- **Build and Automation Tools:** Gulp, Grunt, Parcel
- **Test:** E2E Testing with Cypress, Jest and React Testing Library
- **Best Practices and Clean Code:**, Prettier, ESLint, BEM and SMACSS methodology.
- **Version Control:** Git / GitHub
- **Designer:** Figma