

University Cyber Clinic Privacy Policy

Our Contact Details

University Cyber Clinic

Roehampton Lane, London, SW15 5PU

Phone: 0234 5678 90

Email: info@universitycyber.uk

Website: universitycyber.uk

Privacy notice updated on 24 march 2025.

The Type of Personal Information We Collect

We currently collect and process the following personal information:

- Your first and last name
- Your email address
- Your phone number
- Your company/organization name (if applicable)
- Your role or area of expertise in cybersecurity (if applicable)
- Any other details you provide when contacting us or using our services

How We Collect Personal Information and Why We Have It

Most of the personal information we process is provided to us directly by you for one or more of the following reasons:

- To provide you with information you have requested.
- To inform you about cybersecurity updates, events, and news.
- To provide support and respond to inquiries.
- To improve our website, services, and user experience.
- To manage our communication with you.

We may also receive personal information indirectly from third-party sources, such as professional networks or referrals, in scenarios where:

- Your organization has provided your details for communication regarding cybersecurity training or services.
- You have interacted with our content on social media or other platforms.

We do not share or sell your personal data to third parties.

Use of Cookies and Tracking Technologies

We collect certain data through cookies and similar technologies to enhance your experience. Cookies help us:

- Understand website usage and improve our content.
- Store user preferences for a better browsing experience.
- Analyze visitor behavior using tools like Google Analytics.

You can manage your cookie preferences through your browser settings. For more details, please see our [Cookie Policy](#).

Legal Basis for Processing Your Personal Data

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- **Your consent** – You can withdraw consent at any time by contacting info@universitycyber.uk.
- **Contractual obligation** – When necessary to fulfill an agreement with you.
- **Legitimate interests** – Where we use your data for communication, improving our services, or ensuring website security.

How We Store Your Personal Information

Your personal information is securely stored. We retain your data until:

- You request its deletion, and we are not contractually obligated to keep it.
- You withdraw your consent.
- You are no longer engaging with our services or content.

We conduct periodic reviews to ensure we only keep necessary data.

Your Data Protection Rights

Under data protection laws, you have rights including:

- **Right of access** – Request copies of your personal data.
- **Right to rectification** – Request corrections to inaccurate or incomplete data.
- **Right to erasure** – Request deletion of your personal data in certain circumstances.
- **Right to restrict processing** – Request limitations on how we use your data.
- **Right to object to processing** – Object to certain uses of your data.
- **Right to data portability** – Request the transfer of your data to another organization or yourself.

You do not have to pay any fee to exercise your rights. If you make a request, we will respond within one month.

To make a request, please contact us at:

Email: info@universitycyber.uk

Address: University Cyber, Roehampton Lane, London, SW15 5PU

Phone: 0234 5678 90

How to Complain

If you have concerns about our use of your personal data, you can file a complaint with us at info@universitycyber.uk.

You can also complain to the **Information Commissioner's Office (ICO)** if you are not satisfied with our response.

ICO Contact Details:

Information Commissioner's Office

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline number: 0303 123 1113

Website: www.ico.org.uk

End of Privacy Policy