



POLITECNICO
MILANO 1863

SafeStreets

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Design Document

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1 | Introduction

1.1 Purpose

The purpose of this document is to give more technical details than the RASD about SafeStreets system. The RASD presented a more abstract and general view of the system and of the functions is supposed to execute. Indeed, this document presents more details about the design, run-time processes, deployment and algorithm. It also provides more information about implementation, integration and testing with a testing plan.

In particular, the document presents the following topics:

- Overview of the high-level architecture
- The main components, their interfaces and deployment
- The run-time behavior
- The design patterns
- Requirements on architecture components
- Implementation plan
- Integration plan
- Testing plan

1.2 Scope

Here it's presented a review of the application scope, made referring to what has been stated in RASD document.

With SafeStreets users can notify the authorities when traffic violations occur, and in particular parking violations. Both user and authorities must register to the application and agree that SafeStreets stores the information provided, completing it with suitable meta-data. The whole system, because it tracks users information, must respect the standards defined for processing of sensitive information such as GDPR if it is used in Europe. The user sends the type

of the violation to the municipality and direct proofs of it (like a photograph). The system runs an algorithm to read the license plate and also asks the user to directly insert the license for a better recognition. Obviously, other information are required, like the name of the street when the violation has occurred, which can be retrieved from user's direct input or from the geographical position of the violation (using Google Maps API). Furthermore, the system, by cross referencing data from third party services, automatically can highlight the streets with the highest frequency of violations or the vehicles that commit the most violations. SafeStreets crosses information about the accidents that occur on the territory of the municipality with his own data to identify potentially unsafe areas and suggest possible interventions. Because municipality could generate traffic tickets from the information about violations SafeStreets should guarantee that information is never altered (if a manipulation occurs, the application should discard the information). Such features are made possible through the use of one mobile application with two different UIs which are determined by the kind of customer that logs in (user or PO). The collected information are sent to a back-end and they all of those can be accessed by municipality employees in order to execute different actions (emit ticket, analyze unsafe areas, etc...).

1.3 Definitions, Acronyms, Abbreviations

1.3.1 Definitions

- **User:** it is identified as a civilian customer of the product. It will be the main source for the SafeStreets initiative to obtain information about traffic violations and therefore to be successful;
- **Third parties:** those kind of organization/company that could provide services useful to SafeStreets;
- **Customer:** it defines both authority users (police officers or municipality employees) and civilians;
- **Authority user:** all of those customers who have a responsibility role in regard of the streets' safety and the SafeStreets initiative. Example of these category are: police officers, municipal employees, director and basically anyone in charge and able to issue fines and deal with road violations;
- **Ghiro:** image manipulation detection software, used by authority users in order to detect any image manipulation and assess the veracity of the hard evidence connected to the traffic ticket

1.3.2 Acronyms

- **UI:** User Interface
- **GDPR:** General Data Protection Regulation
- **API:** Application Programming Interface
- **GPS:** Global Positioning System
- **PO:** Police Officer
- **ME:** Municipality Employee
- **PaaS:** Platform as a services
- **VPC:** Virtual Private Cloud
- **AWS:** Amazon[©] Web services
- **Amazon[©] EC2:** Amazon[©] Elastic Compute Cloud
- **CPU:** Central Processing Unit
- **ACID:** Atomicity, Consistency, Isolation, Durability

1.3.3 Abbreviations

- **Gn:** nth goal;
- **Dn:** nth assumption;
- **Rn:** nth requirement;
- **ID:** identifier (Fiscal Code for Users, a municipality identifier for Authority Users)

1.4 Revision history

1.5 Reference Documents

1.6 Document Structure

Chapter 1 - Introduction

Chapter 1 is an introduction of the design document. It describes the purpose and the scope of the document and it highlights the differences with the RASD. It also shows some abbreviations, definitions and acronyms in order to provide a better understanding of the document to the reader.

Chapter 2 - Architectural design

Chapter 2 deals with the architectural design of the system and it's the core section of the document.

It provides an overview of the architecture and it contains the most relevant architecture views:

- Component view
- Deployment view
- Run-time view

It also shows the interaction of the interfaces and the selected architectural styles and patterns, with an explanations of each one of them.

Chapter 3 - User interface design

Chapter 3 specifies the user interface design and refers to the mock-ups already presented in the RASD. Furthermore it shows some UX diagrams to describe the interaction between the customer and the application.

Chapter 4 - Requirements traceability

Chapter 4 explains how the requirements defined in the RASD map to the design elements defined in this document.

Chapter 5 - Implementation, integration and test plan

Chapter 5 specifies the description and the order of implementation, integration and testing plan of the sub-components of the system.

Chapter 6 - Effort spent

Chapter 6 shows the effort spent by each member of the group working on this project.

Chapter 7 - References

Chapter 7 includes the reference documcuments.

2 | Architectural design

2.1 *Overview:* High-level components and their interaction

The whole software that will become the main core of the SafeStreets initiative will be developed as a distributed application, which means that the software will be executed (or run) on multiple devices within a network. It will have a three-layers logic and be divided as following:

- **P:** The *presentation* layer will handle all *incoming* (and *outcoming*) relations with the customers
- **A:** The *application* layer will work as a "man in the middle" between the **P**resentation layer and the **D**atabase layer and will hold all the needed logic for the software to correctly work;
- **D:** The *database* layer will be needed in order to store and manage all needed (and requested) information of the initiative;

Each and every one of the layers the architecture will be composed by a (group of) machines. By doing this, it is meant to provide, to each layer, its own dedicated hardware, for either scalability, failure handling and flexibility reasons. The following image shows the high-level architecture of the system without providing any detail of the components which will form the structure of the software itself, which will be tackled later in this document.

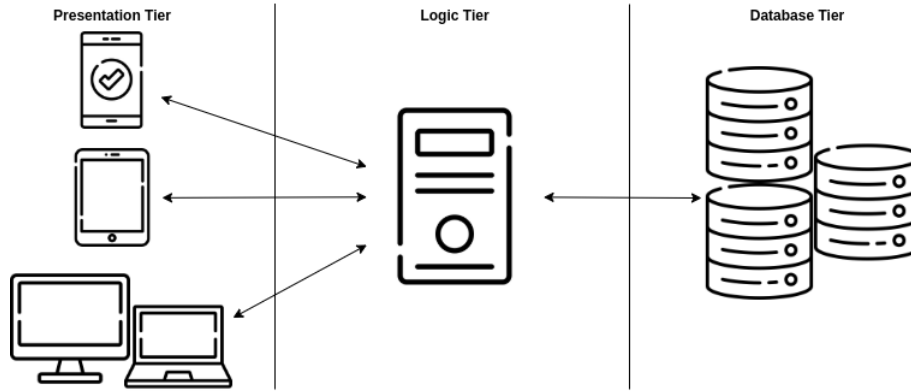


Figure 2.1: High-level architecture

The introduction of the **P**resentation layer has been considered in order to allow a thin client architecture and let less performing devices access SafeStreets initiative and give a smoother feeling when using either the mobile or web version of the software. By doing so, this allows also for an high reusability of the code, since the logic is all implemented in the single **A**pplication layer, which allows different devices to access the same logic. The latter is the only tier which deals with two other tiers at the same time and is in charge of accessing data from the **D**atabase layer and pass it to the clients back and forth. In addition, the *man in the middle* communicates with the Data tier synchronously when it comes to access the needed data, but asynchronously when storing and writing actions are required.

The software will exploit a **P**latform **a**s **a** **S**ervice (***PaaS***) provided by Amazon[©]. It has been chosen to create a **V**PC in order to attend the requirements stated in section 3.5 “*Software System Attributes*” of the RASD. This will help also to augment the system scalability and improve the performances, as well as the reliability and security of the information stored in the system.

The system is going to be modeled on a *scale out* architecture: this will be improve the performance, as well as the failure management, by replicating nodes. This kind of architecture has been chosen, instead of a scale up architecture, as the latter is not suitable for a system that plans to be eventually expanded and furtherly serve more and more customers. It comes without saying that the chosen kind of architecture will require the implementation of a *load-balancing system* as well as a *Shared Disk Configuration (SDC)* in order to let all hardware write and read the same information at any moment. The latter has been chosen over a Shared Memory Configuration as it provides a certain degree of fault tolerance and does not create a bottleneck on the memory bus.

Furthermore, in order to comply to the correct chain of custody that the system requires and to protect all sensible information of all customers, the installation of a proper **D**e**M**ilitarized **Z**one (***DMZ***) is needed. This is accomplished by a

series of firewalls created around the core tier of the software, the *Application Tier*, the one that, if compromised by malicious users, could provide access to both other layers.

The following image shows a detailed representation of the concepts above explained. Thanks to the decision of exploiting Amazon[©]'s services and its VPC, all the above mentioned architectural characteristics are automatically implemented, as the whole service is customizable and easily implementable.

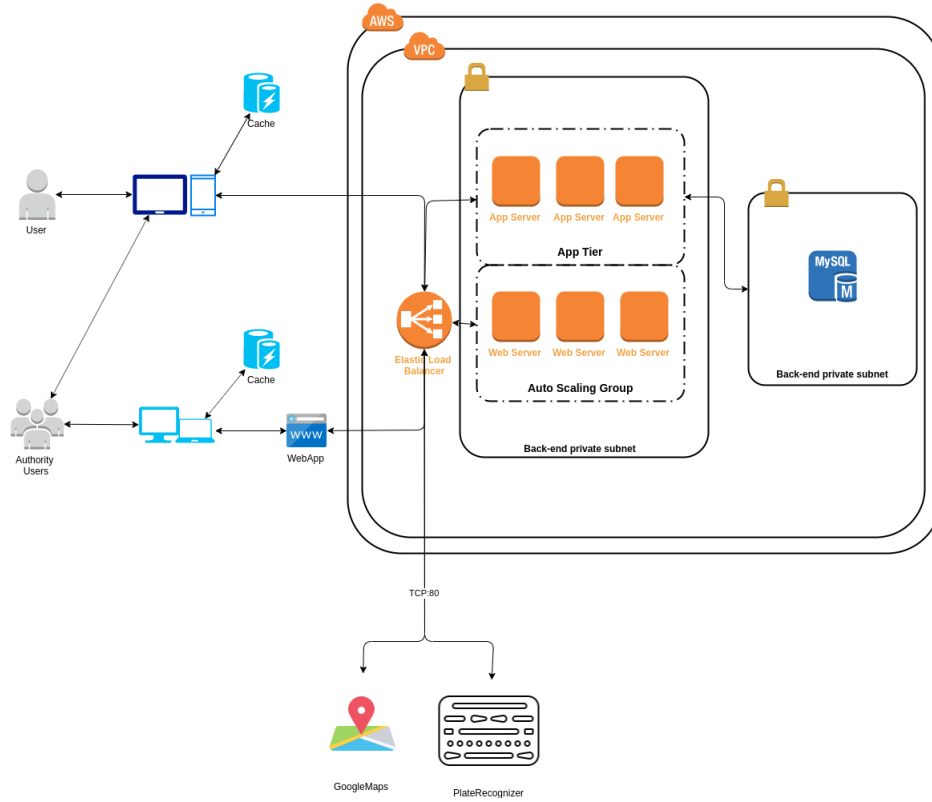


Figure 2.2: Architectural structure

It is easily noticeable that there is no mention of the photo forensic software (*Ghiro, per instance*) as this general architecture focuses on the software itself. Any additional photo forensic software, like the one proposed, has to be considered part of the "package" sold, but not needed to be developed as an already functioning software has been chosen. The sole purpose of SafeStreets is to ensure that the program is actually used and allow an automatic redirection to it.

2.2 Component view

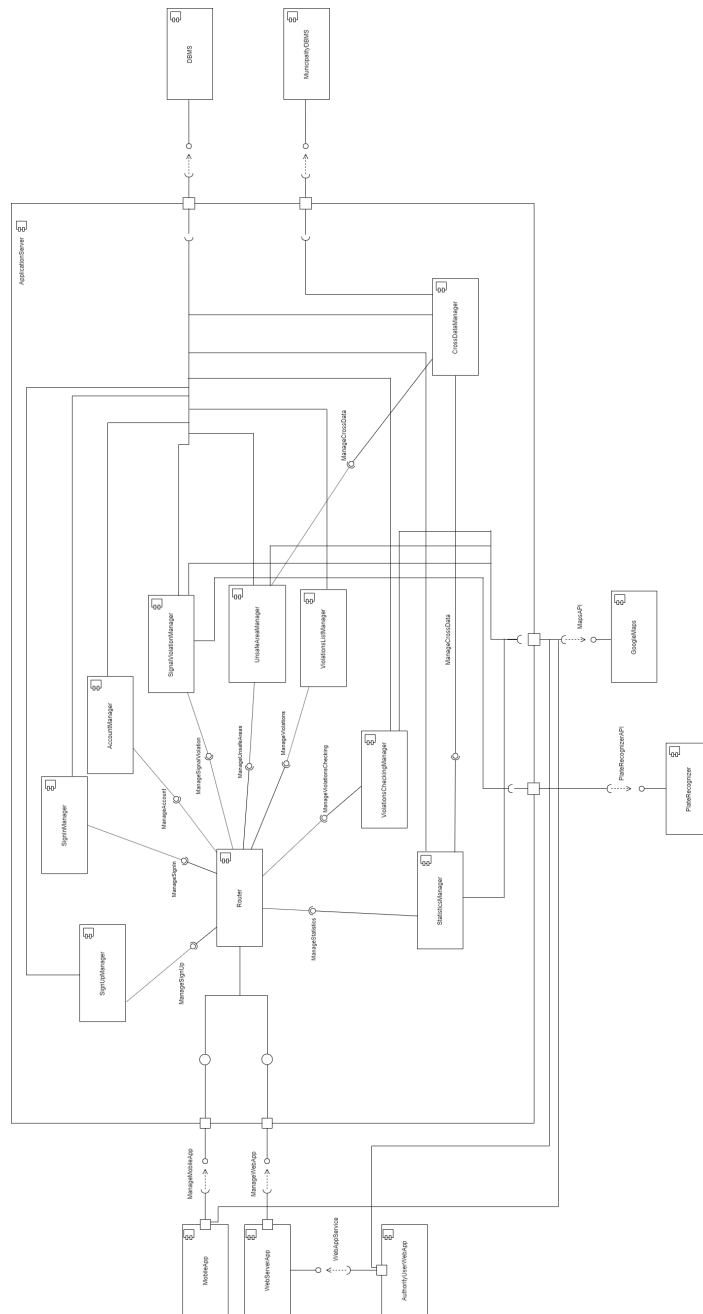


Figure 2.3: Component Diagram

- **Router:** it manages messages and function calls coming from other sub-systems in order to pass the data to the correct element of the system. It eventually calls the correspondent method/function on it. Furthermore, the router is partitioned according to the type of the interacting components because of the different functionalities.
- **SignUpManager:** this component provides all the procedures to allow customers to register to SafeStreets. Obviously, this component has also to interact with the DBMS to store the registration data and to run a check about the chosen email, password and AuthoritiesID or fiscal code.
- **SignInManager:** it contains all the logic devoted to the authentication of the customers. It checks the authentication parameters using the data stored on the DBMS.
- **AccountManager:** this component provides all the procedures to manage the account.
- **SignalViolationManager:** it deals with the signalations of violations made by the users. This component has to verify that all the inserted data are correct and if not has to immediately ask the user to provide more information.
- **UnsafeAreasManager:** this component provides all the users the possibility to see the unsafe areas. It receives all the information from the DBMS.
- **ViolationsListManager:** with this component the user can see all the violations he/she has reported. The authority user can see all the violations reported in his/her area.
- **ViolationsCheckingManager:** this component provides the authority user the ability to check the violations.
- **StatisticsManager:** this component provides the authority user the possibility to see all the statistics generated crossing the data on violations.
- **CrossDataManager:** it crosses data from SafeStreets database and from the municipality database to generate the statistics and the unsafe areas.

2.3 Deployment view

The following image is a deployment diagram which represents the architecture of the system as distribution(deployment) of software artifacts to deployment targets(node). Artifacts represents elements obtained with a development process. Nodes can represent either hardware or software environments.

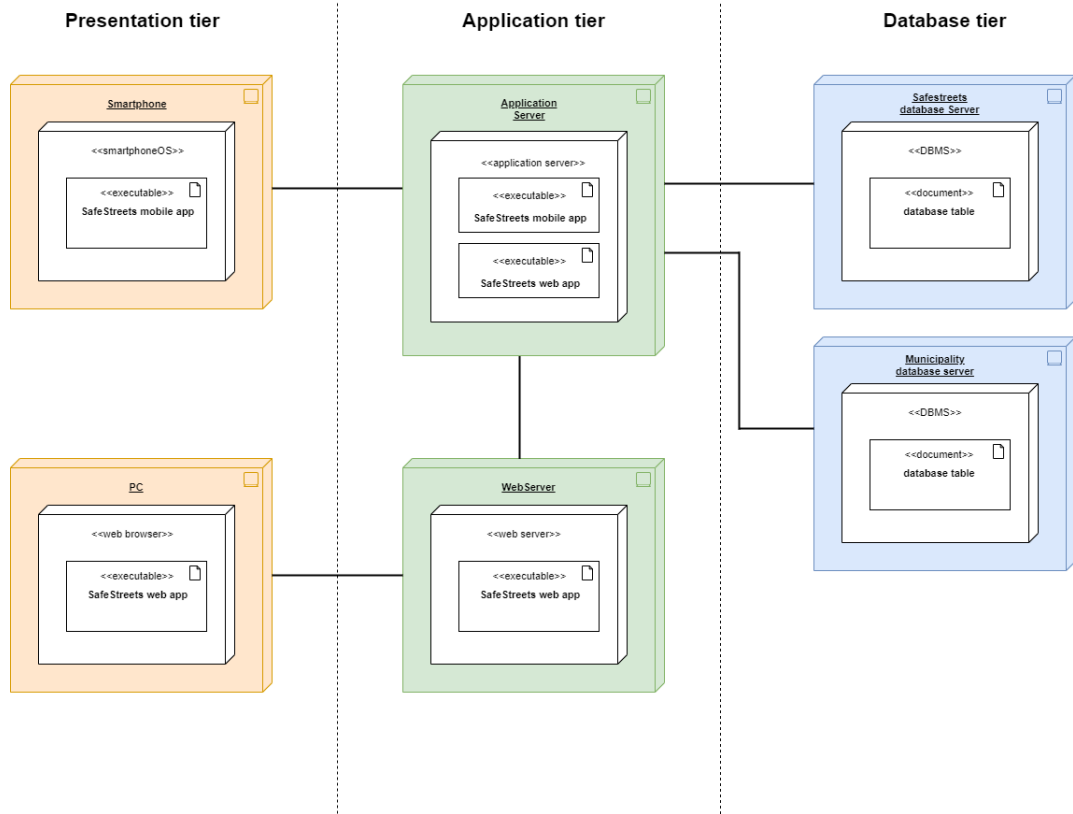


Figure 2.4: Deployment view

The three tiers contain:

- **Presentation tier:** in this tier the presentation logic is deployed. Users are provided with a mobile application on their mobile devices and authority users are provided with both a mobile application and a web application accessible from a common browser. The mobile application must be developed for most of the devices (both iOS and Android version). Both user and authority user ask to communicate to the application server in order to retrieve data, signal a violation, check violations or unsafe areas.

- **Application tier:** in this tier the application logic is deployed. The application server allows the mobile application and the web application to access data stored into the SafeStreets database. The application server also implements the business logic and handles the requests. The mobile application directly addresses the application server. The web server allow authority users to use SafeStreets services. If it can't provide some information it forwards the requests to the application server.
- **Database tier:** in this tier data access must be deployed. The application has to handle data both on SafeStreets database and on the municipality database for cross references.

2.4 Run-time view

2.4.1 Signal a violation

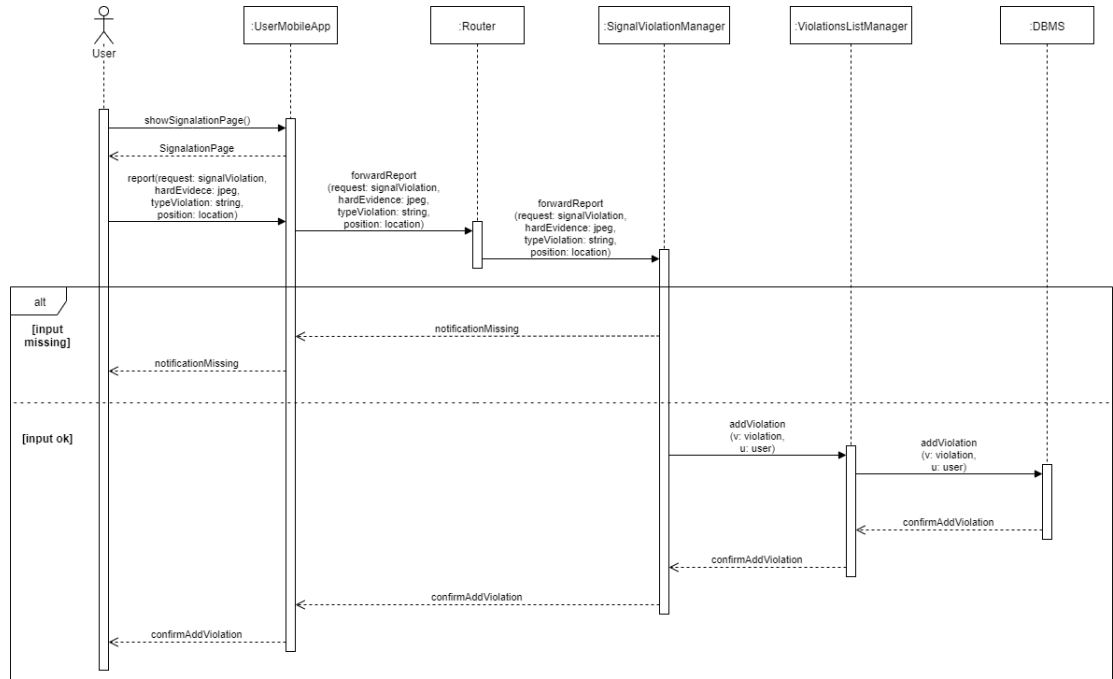


Figure 2.5: Runtime View - Signal a violation

In this sequence diagram the process through which a user, already logged in, can signal a violation to the authorities is shown. Once the web app has rendered the page to report a violation, the user can insert all the needed input data to perform the action (the position, photos of hard evidence, type of violation are here thought to be contained in the request object. The position is assumed to be entered by the user manually, the detection of the online location by Google Maps is neglected). When submitted, the request is sent to the Router, which forwards it to the right component, i.e. the 'SignalViolationManager'. The latter is responsible for checking the input inserted by the user: if there are some missing or invalid input, an error message is sent back to the user who can recompile the form and resubmit the new data. Otherwise, if all the inputs are valid, the request with all data of the violation and the parameter user set to the user who have done the report is sent to 'ViolationListsManager', which forwards it to the DBMS (which adds it to the list of reports of that municipality). At this point, the DBMS send the confirm of the operation to the components up to the user who it's ready to send other reports or to return to his menu.

2.4.2 SignUp and SignIn

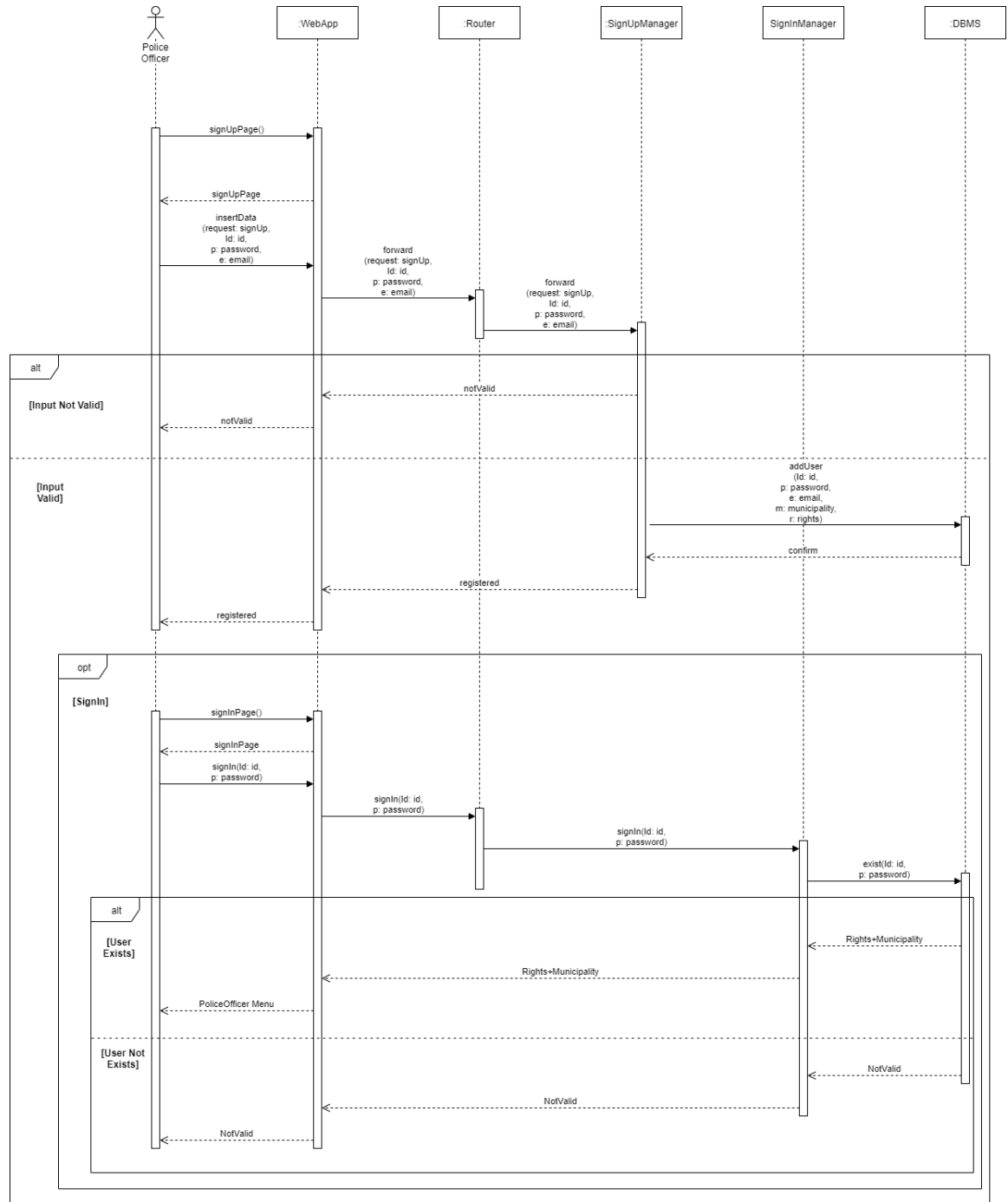


Figure 2.6: Runtime View - SignUp and SignIn

In this sequence diagram the process of sign up and subsequently sign in is shown. Once the WebApp has rendered the page to signup, the Police Officer insert his data (AuthorityId, email, password). When submitted, the request is sent to the Router, which forwards it to the right component, i.e. the 'SignUp-Manager'. The latter is responsible for checking the input inserted by the Police Officer: if there are some missing or invalid input or the Authority results already registered, an error message is sent back to the user. Otherwise, if all the inputs are valid, SignUpManager analyze the AuthorityId and understand the municipality of competence of the Police Officer and his rights, so it adds the parameters of municipality and rights to the other data and send them to the DBMS which add a new AuthorityUser. At this point, the DBMS send the confirm of the operation to the components up to the user who can, if he want, sign in to the service. He therefore, once the WebApp has rendered the page to signin, inserts his Id and password. When submitted, the request is sent to the Router, which forwards it to the right component, i.e. the 'SignInManager'. The latter is responsible for checking the input and asks to the DBMS if there exists a couple <Id,password> into the database. If there no exists, SignInManager send an error to the user, otherwise, once understand the right of the user (i.e. PoliceOfficerRights) and his municipality, he send these data to the WebApp which shows the personal menu to the Police Officer.

2.4.3 Analyze Unsafe Areas

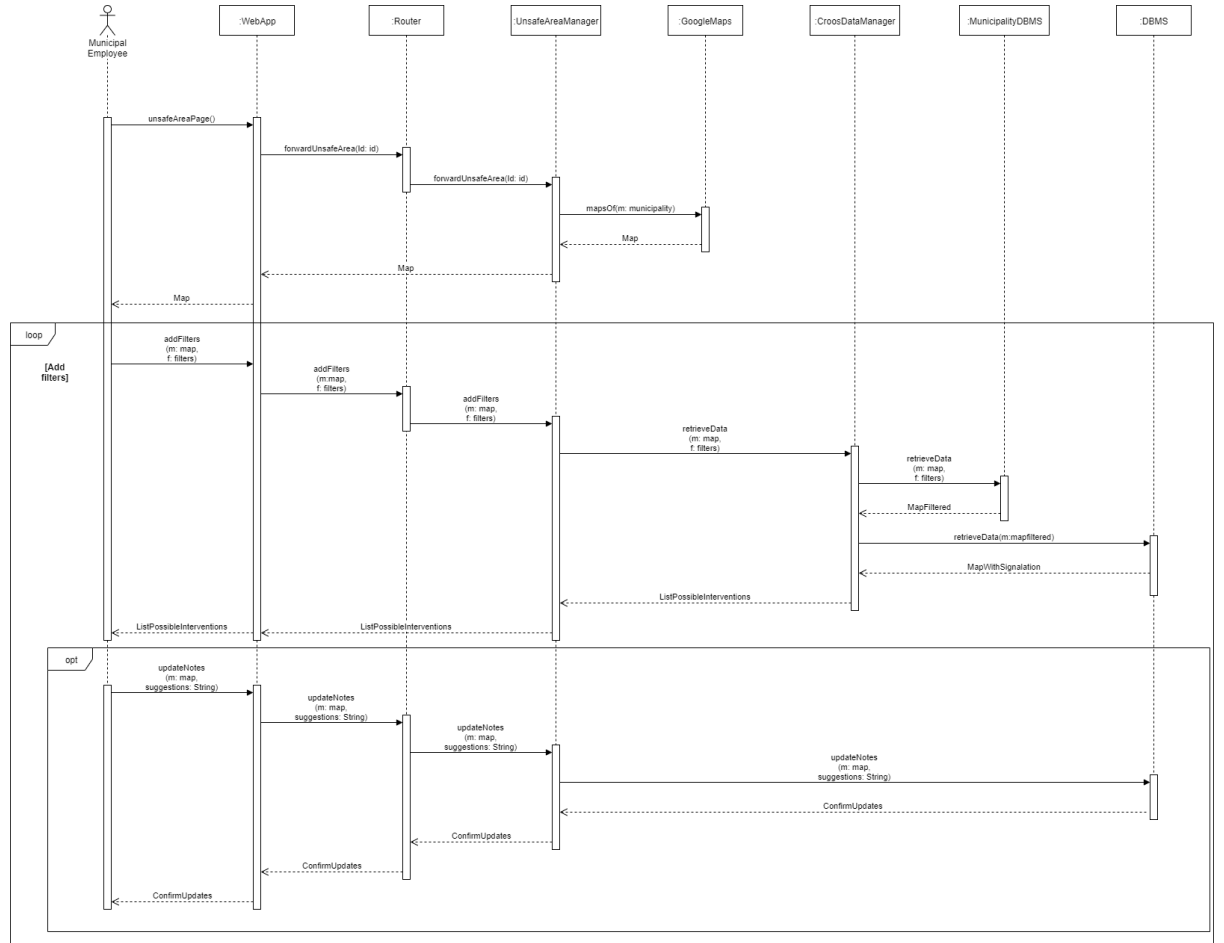


Figure 2.7: Runtime View - Unsafe Areas

In this sequence diagram the process of analyze the Unsafe Areas is shown. The Municipal Employee request the UnsafeAreaPage to the WebApp which forwards the request to the Router adding the Id of the municipal employee. The Router forwards it to the right component, i.e. the 'UnsafeAreaManager'. The latter understand, through the Id, the municipality of competence of the Municipal Employee and asks the map to Google Maps. Therefore the map of the municipality is sent up to the employee. At this point, the employee can add filters to his maps and, through the same chain, UnsafeAreaManager receives the map from Google Maps and forwards it and the filters to CrossDataManager. The latter forwards all the data to the Municipality Database which responds

with the map filtered. Moreover the CrossDataManager forwards all the data to the DBMS of SafeStreets which responds with the map and signalation. Now CrossDataManager has all the data that it needs to cross the data and he sends the resulting map up to the employee. The employee can decide to update or delete or add suggestions and he send them to UnsafeAreaManager which forwards them to the DBMS of Safestreets, the process ends with the confirm of the DBMS sent up to the employee.

2.5 Component interfaces



Figure 2.8: Component Interfaces

The above picture shows an ideal representation of how the main component interfaces, which main functions they should be implementing and how they should be communicating with each other.

The first thing that jumps to the eye is the existence of the two biggest interfaces: *ManageMobileApp* and *ManageWebApp*. Both of them will work as connectors by taking input from the customers and forward them the actual logic tier which processes those inputs and returns the correct outputs, which are once again forwarded by these two components to the UI.

Furthermore, the *ManageCrossData* component is worth of mention as it is a critical point for the correct functioning of two main parts of the SafeStreets initiative. This component manages all interactions that are going to happen with third party databases and the information they hold, cross reference it with the SafeStreets' acquired info and redirects the output to either the *ManageUnsafeAreas* or *ManageStatistics* components.

2.6 Selected architectural styles and patterns

2.6.1 Architectural styles

2.6.1.1 RESTful architecture

We decided to use RESTful architecture in order to develop SafeStreets website. REST stands for REpresentational State Transfer and API stands for Application Program Interface. REST architectural style allows requesting systems to access and manipulate web resources by using a uniform and predefined set of rules. REST is very useful in systems like SafeStreets where there are different clients who request resources and a server which provides the resources. In a RESTful architecture we must satisfy some different constraints:

- **Uniform Interface:** there exists a uniform way to interact with SafeStreets server regardless user's device or application.
- **Stateless:** the client handles the state for the request and the server doesn't store anything related to the session. This constraint allows simple server design.
- **Cacheable:** this constraint accelerates client-server communications because it completely eliminates some iterations.
- **Client-server:** client doesn't know anything about the business logic and server doesn't know anything about the client, and its UI. In SafeStreets system authority users use a web app that communicates with the web server which in turn communicates with the application server where is located the business logic.
- **Layered system:** an application architecture with multiple layers allows the presence of a lot of multiple servers between the client and the end server. The architecture is then more flexible and secure because each layer doesn't know anything about any layer other than that of immediate layer.
- **Code on demand:** is an optional feature and it isn't used in SafeStreets system.

2.6.1.2 Three tier

The architecture of SafeStreets is multilayered, composed of three tiers:

- **Presentation layer:** is used to present the data in a way that the user can understand. It enables the usage of the services offered to the user. The presentation layer of the users is the smartphone and for authority users are both the smartphone and the browser.
- **Application layer:** is used to coordinate the application. It receives and computes the requests sent by the presentation layer and it also interacts with the database.

- **Database layer:** stores the information provided by the application layer. The information is also passed back to the application tier for processing.

Three tier architecture is very useful because it allows to change or upgrade one of the three tiers without any problem and so it makes the system more flexible and reusable. Furthermore it makes the system safer because it separates the access to data from the other layers.

2.6.2 Design Patterns

Model View Controller (MVC)

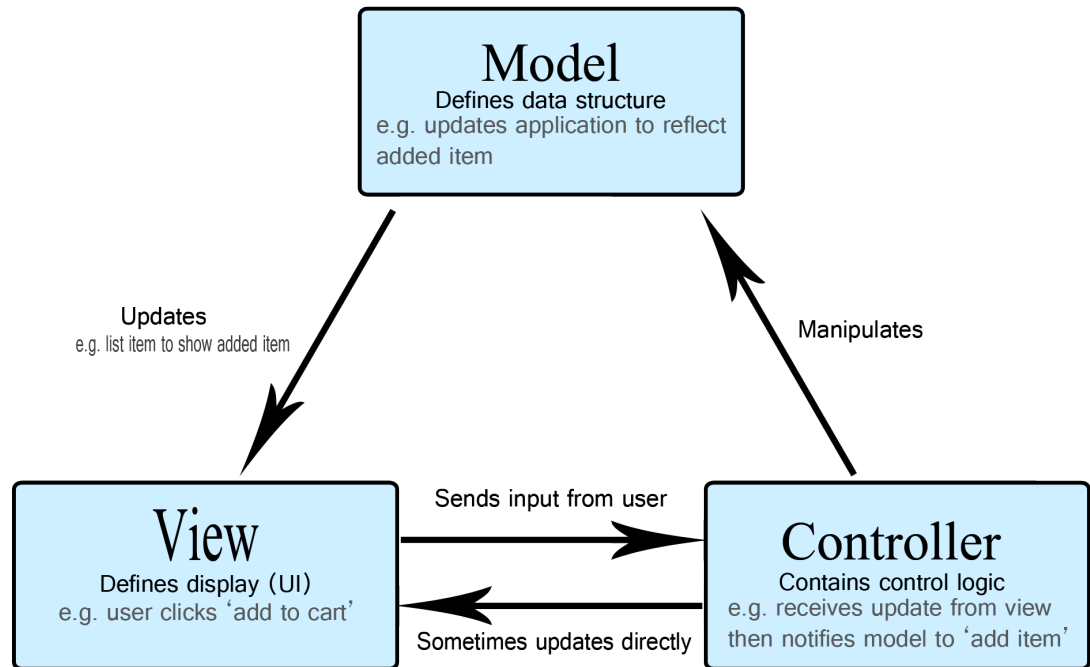


Figure 2.9: Model view controller

Model view controller is a very useful and quoted design pattern. MVC is used to separate the fundamental parts of the application and in particular it emphasizes a separation between the software's business logic and display. The three parts of Model View Controller design pattern are:

- **Model:** manages all the data and the business logic
- **View:** handles the GUI used by all the users
- **Controller:** acts on both model and view, it routes commands to the view and model elements

MVC is also very useful because the decoupling of these three components allows parallel development and code reuse.

2.7 Other design decisions

2.7.1 Virtual Private Cloud

It has been chosen to exploit the services of Amazon[®] in order to simplify the process of creation and future modification of the architecture, in case any of the constraints should be needed to adapt to the constantly changing market's requirements. *Amazon[®] VPC* is the networking layer for Amazon[®] **EC2** (Amazon[®] **Elastic Compute Cloud**), which provides scalable computing capacity on the Amazon[®] **Web Services** cloud (**AWS**). This service provides a series of features as, for example, the ones important to SafeStreets' initiative:

- Virtual computing environments (*or instances*);
- Various configurations of CPU, memory, storage and networking capacity (*instance types*);
- Firewalls that enable developers to specify protocols, ports and source IP ranges that can reach the *instances* using *security groups*;
- Static IPv4 addresses for dynamic cloud computing, known as Elastic IP addresses. This is used in case of failure of an instance by rapidly remapping the failed address to another existing instance;

2.7.2 Thin Client

In a "Thin Client" architecture the server does most of the work while the client is lightweight. In this architecture the client is designed to be online all the time and to communicate with a server. If network connection is down the application of course doesn't work, but we don't need to implement any offline modules because the core idea of the application is communication itself. Furthermore thin client architecture allows the application to keep all the real business logic protected on the server.

Google Maps APIs could be considered an exception to this paradigm because are used directly by the client.

2.7.3 Relational Database

Relational databases are the most common type of databases. The model is solid, avoids duplication of data and enables developers to work with safe and predictable results. Furthermore they allow to handle highly structured data and provide support for ACID transactions. The structure is very flexible and it can be scaled up without problems because adding data without modifying the existing ones is simple. In addition relational databases use very expressive and mature query languages such as SQL.

3 | User interface design

3.1 Interface mockups

The mockups have already been presented in the RASD in chapter 3. Here three UX diagrams are presented in order to show how the User and the Authority User will navigate through the mobile application and the web site. It's important to underline that the mobile application is the same for both user and authority user: the app shows different functions depending on the user type.

3.2 UX Diagrams

3.2.1 Mobile application

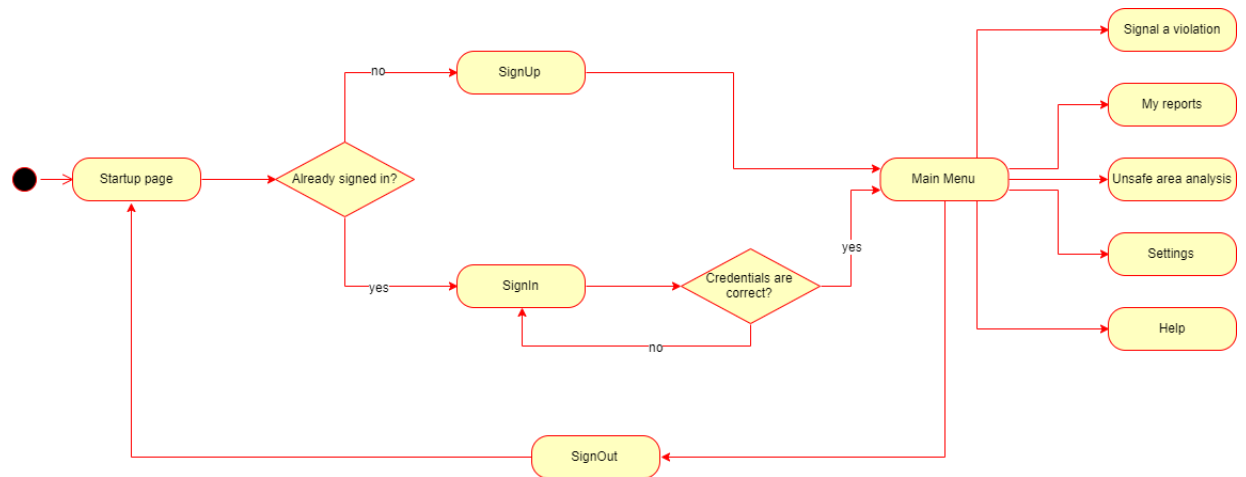


Figure 3.1: UX Mobile - User

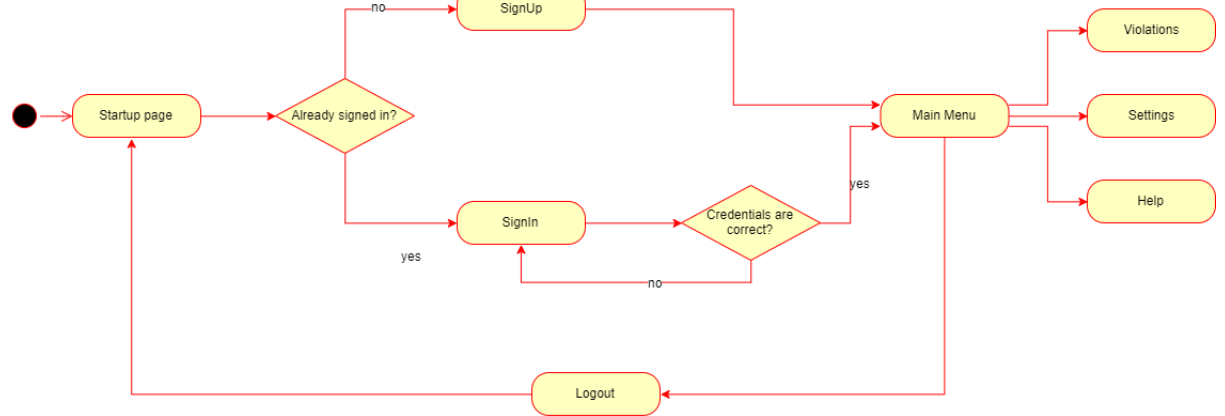


Figure 3.2: UX Mobile - Authority User

3.2.2 Web application

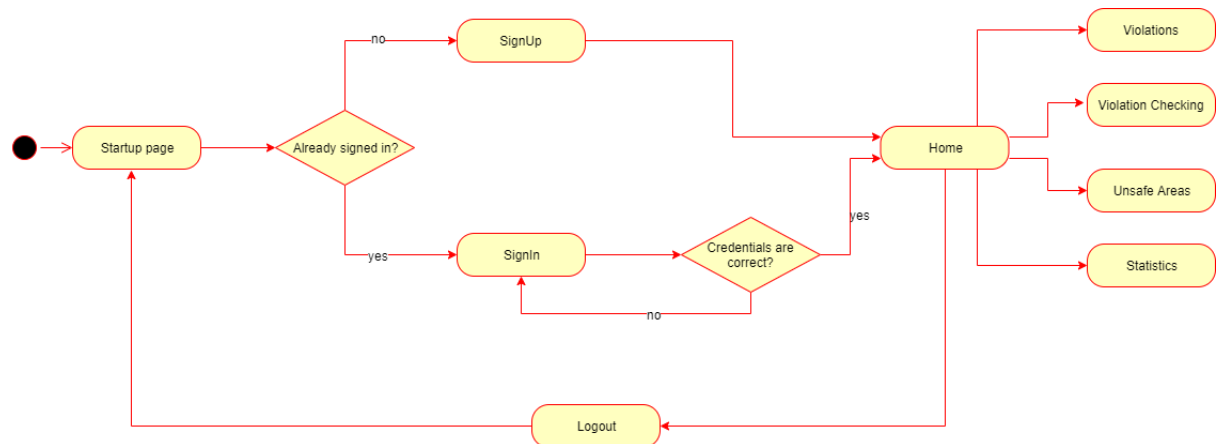


Figure 3.3: UX - Web

4 | Requirements traceability

In this sections it's highlighted the mapping between the requirements defined in RASD and the design component in the application server. |
This is necessary to fulfill the goals.

- $\langle \mathbf{R1} \rangle$ the customer must not be already registered in the system
 - ★ **SignUpManager**
- $\langle \mathbf{R2} \rangle$ the customer must provide a valid ID and email
 - ★ **SignUpManager**
- $\langle \mathbf{R3} \rangle$ the customer must agree to the Terms of Use
 - ★ **SignUpManager**
- $\langle \mathbf{R4} \rangle$ the customer must be already sign up
 - ★ **SignInManager**
- $\langle \mathbf{R5} \rangle$ the customer must insert its email and password
 - ★ **SignInManager**
- $\langle \mathbf{R6} \rangle$ the user must be able to insert one or more photos of the violation
 - ★ **SignalViolationManager**
- $\langle \mathbf{R7} \rangle$ the user must send information about its location
 - ★ **SignalViolationManager**
- $\langle \mathbf{R8} \rangle$ the user can add the type of violation that is being reported
 - ★ **SignalViolationManager**
- $\langle \mathbf{R9} \rangle$ the user is shown the unsafe areas around him

- ★ **UnsafeAreaManager**
- ⟨R10⟩ the customer is allowed to filter the unsafe areas
 - ★ **UnsafeAreaManager**
- ⟨R11⟩ the customer is allowed to search unsafe areas
 - ★ **UnsafeAreaManager**
- ⟨R12⟩ the customer must be able to modify its account information
 - ★ **AccountManager**
- ⟨R13⟩ the customer must be able to delete his/her account
 - ★ **AccountManager**
- ⟨R14⟩ the authority user must be able to check all the new and past violations details
 - ★ **ViolationsListManager**
- ⟨R15⟩ the authority user must be able to report the validity of the violation
 - ★ **ViolationsCheckingManager**
- ⟨R16⟩ the authority user is shown a list of possible improvements to be made to the shown areas by the system
 - ★ **StatisticsManager**
- ⟨R17⟩ the authority user must be able to visualize ad-hoc analysis of the Safestreets initiative created by the system
 - ★ **StatisticsManager**

5 | Implementation, integration and test plan

5.1 Implementation plan

SafeStreets system is composed by different subsystems:

- MobileApp
- WebServerApp
- AuthorityUserWebApp
- ApplicationServer
- SafeStreets DBMS

All SafeStreets subsystems need to be implemented, tested and integrated using a bottom-up approach. With a bottom-up strategy it's possible to develop lower level components first and then to reuse them in order to create higher level elements. Bottom-up approach also allows better testing of all the different components. It's important to show a visible application feature during all the steps of the development.

There also are some external subsystems:

- Municipality DBMS
- Google Maps
- Plate Recognizer
- Ghio

All the external subsystems, of course, are not implemented and tested because are developed by other people and they can be considered trustworthy.

It's useful to create a list with all the features, their importance for the customer and their difficulty of implementation in order to have a better estimation of the order and the time needed to meet clients requirements.

Feature	Importance for the customer	Implementation difficulty
SignUp and SignIn	Low	Low
Signal a violation	High	High
Manage previous reports	Medium	Medium
Visualize unsafe areas	High	High
Manage Account Settings	High	Low
Violation Checking	High	High
Visualize Statistics	High	High

5.2 Integration and testing

5.2.1 Entry criteria

5.2.2 Elements to be integrated

5.2.3 Integration testing strategy

5.2.4 Sequence of component/function integration

6 | Effort spent

Marco Premi

Chapter	Effort (hours)
Chapter 1 - Introduction	0
Chapter 2 - Architectural design	0
Chapter 3 - User interface design	0
Chapter 4 - Requirements traceability	0
Chapter 5 - Implementation, integration and test plan	0
Total (hours)	0

Fabrizio Siciliano

Chapter	Effort (hours)
Chapter 1 - Introduction	0
Chapter 2 - Architectural design	0
Chapter 3 - User interface design	0
Chapter 4 - Requirements traceability	0
Chapter 5 - Implementation, integration and test plan	0
Total (hours)	0

Giuseppe Taddeo

Chapter	Effort (hours)
Chapter 1 - Introduction	0
Chapter 2 - Architectural design	0
Chapter 3 - User interface design	0
Chapter 4 - Requirements traceability	0
Chapter 5 - Implementation, integration and test plan	0
Total (hours)	0