

## Facundo Ernesto Albano

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## Professional Profile

Advanced student of the Higher Technical Degree in Software Development, with over 9 years of experience as an administrative assistant at the Rosario Bus Terminal. My background has strengthened my skills in data management, organization, customer service, and problem-solving — competencies I now apply in my development as a programmer.

I am passionate about designing **interactive and intuitive interfaces** and I am seeking to transition into the IT sector, bringing my ability to create user-oriented technological solutions.

## Work Experience

### Administrative Assistant – Rosario Bus Terminal *(July 2016 – Present)*

- Management and control of administrative documentation.
- Organization of information and records in digital systems.
- Customer service and resolution of inquiries from users and transport companies.
- Teamwork and coordination with different departments to optimize processes.
- Development of key skills in real-time problem solving and direct client interaction.

## Featured Projects

### ■ TRRO (Tránsito Rosario)

Interactive web platform created as my first academic project in the Higher Technical Degree in Software Development.

Features: route search, favorites saving, report generation, alternative routes, and dynamic

map.

Technologies: Node.js, React, SQL, JSON. Includes login/registration system and interface design focused on user experience (UX).

### ■ Alterna Servicios Eléctricos

Professional responsive website built with HTML5, CSS3, and JavaScript under MVC architecture.

Features: interactive gallery, form validation, direct contact links, and basic SEO.

Published on GitHub Pages.

## Education

### Higher Technical Degree in Software Development

Escuela Superior N°49 Cap. Justo José de Urquiza – Rosario, Santa Fe

*In progress (4 courses left to graduate)*

## Technical Skills

- **Languages & Frameworks:** JavaScript, Node.js, React, PHP, Python
- **Databases:** SQL, MySQL
- **Web:** HTML5, CSS3, JSON, responsive design, UI/UX
- **Tools:** Git, GitHub, Packet Tracer, phpMyAdmin
- **Methodologies:** Scrum, data modeling, normalization, project documentation

## Soft Skills

- Problem-solving
- Attention to detail
- Creativity & innovation
- Teamwork
- Adaptability
- Organization & planning
- Clear communication
- Continuous learning