PRESENT SIMPLE BE

	affirmative	negative	question	
I	I am.	I am not.	Am I?	
he/she/it	He is.	He is not.	Is he?	
you/we/they	You are.	You are not.	Are you?	

HAVE

	affirmative	negative	question	
I/you/we/they	I have got.	I have not got.	Have I got?	
he/she/it	He has got.	He has not got.	Has he got?	

OTHER VERBS

	affirmative	negative	question
I/you/we/they	I play.	I do not play.	Do I play?
he/she/it	He plays.	He does not play.	Does he play?

Exception	Example
Verbs ending in o or ch, sh, s, x add es instead of s.	do - he does, wash - she washes
A final <i>y</i> after a consonant becomes <i>ie</i> before <i>s</i> . (but: don't modify <i>y</i> after a <i>vowel</i>)	worry - he worries (but: play - he plays)

SHORT FORMS

affirmative	negative
I am English. = I'm English.	I am not English. = I'm not English.
We are English.= We're English.	We are not English. = We're not / We aren't English.
He is English. = He's English.	He is not English. = He's not / He isn't English.
I have got a dog. = I've got a dog.	I have not got a dog. = I have n't got a dog.
He has got a dog. = He 's got a dog.	He has not got a dog. = He has n't got a dog.
	I do not play tennis. = I do n't play tennis
	He does not play tennis = He does n't play tennis.

IT Department Restructuring

Quality Assurance

Testing hardware
Providing technical support

Data Processing

Writing code Organizing data

Information Security

Encoding online data transfers Updating security software

Vocabulary

8 Match the words (1-10) with the definitions (A-J).

_ software	6 .	_ online

2 _ code 7 _ technical support

3 __hardware 8 __data

4 __ data processing 9 __ quality assurance

5 __ information security 10 __ encoding

A putting secret information into code

B the physical parts of a computer

C connected to the Internet

D numbers entered/held in a computer

E checking products for problems

F the act of using information

G programs/instructions added to computers

H helping people use/understand technology

I program language

J the act of protecting information

USE LANGUAGE SUCH AS:

I have a question about ...
I'm in the ____ section.
I have more experience with ...

Student A: You are a supervisor. Speak with Student B to find out:

- current section
- desired section
- reason

Student B: You are an employee. Answer Student A's questions.

Make up a name for your supervisor.

Employee:	Excuse	me,	Mr.	Hopkins?	I	have	a	
-----------	--------	-----	-----	----------	---	------	---	--

question about the 1 _____.

Hopkins: Please, come in. What's your question?

Employee: Well, I'm now in the 2 _____

section.

Hopkins: Yes. You have a great understanding of

hardware.

Employee: Thanks, but I have more experience

with 3 _____ __.

Hopkins: I see. You want a 4 _____, then?

Employee: Exactly. I feel that I'm more valuable there.

Hopkins: Let me 5 _____ it.