Kevin Aceves

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EDUCATION

Université de Pau et des Pays de l'Adour

Graduating in June 2023

Bachelor's in computer science

• Relevant Coursework: Graphs, Computer Vision, Test Driven Development

PROFESSIONAL EXPERIENCE

Canadian School Guadalajara, Mexico

IT Intern June – August 2022

- Used Cisco Meraki solutions (Wi-Fi, Firewall, Switches) and Apple School Manager to ensure proper functioning and control of the school's network, and the management of Apple devices in the organization.
- Designed, created, and deployed a database on MS Access to keep an inventory of the organization's electronic equipment, later upgrading it to be able to track loaned equipment.
- Centralized all data, which in turn saved time when a problem arose regarding equipment location or when it was required to know if there was enough equipment.

Université de Pau et des Pays de l'Adour

Pau, France

Tutor

October 2021 – June 2022

• Planned activities and training sessions for students who want to improve or further increase their knowledge on a subject.

Teleperformance Guadalajara, Mexico

Customer Service Representative

April – September 2020

- Assisted US-based customers with their Internet, cable, and landline issues by following a troubleshooting process.
- De-escalated tense situations to have a courteous and professional exchange.

Pice-Software Guadalajara, Mexico

Software Developer Intern

September 2019

- Created a cross-platform application using the Xamarin framework.
- Improved user experience by translating the website and using their browser settings to display the site in their preferred language.

PERSONAL PROJECT

Ask SFDC Creator

- Implemented Google's Firebase services to authenticate and manage users, logs and storage for the Unity based game.
- Applied AES-256 file and data encryption as well as a parser for the files with the bank of questions.
- Developed a separate application using Python for managing the game as an administrator with varying privileges depending on the user.

LinkedIn Apply Creator

- Using a Pythons script, it parses all data that has been web scrapped from the LinkedIn jobs pages and saves a JSON file containing relevant information about the job postings.
- Analyzes the JSON file and outputs the best matching jobs according to given criteria.

SupportHand Co-creator

Invented an application-controlled robotic hand to aid in the teaching and learning of sign language.

- Modeled the various parts of a hand using a 3D software and modified according to our needs for the electronics.
- Along with my colleague, developed an Android app that communicates via Bluetooth to the Arduino for control of the hand's motors.

LANGUAGUES

Spanish (Native), English (C2), French (C1)