Kevin Damian ACEVES SIORDIA

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EDUCATION

Université de Pau et des Pays de l'Adour   *Graduating in June 2023*
Bachelor's in Computer Science

PROFESSIONAL EXPERIENCE

Canadian School   Guadalajara, Mexico
IT Intern   *July – August 2022*

Learned to use Cisco Meraki technology and Apple School Manager (Wi-Fi, Firewall) to ensure the proper functioning and control of the school's network, and the management of Apple devices in the organization.
Also kept an inventory of the organization's equipment using Excel and MS Access, as well as the records of equipment loaned to students and teachers.

Université de Pau et des Pays de l'Adour   Pau, France
Tutor   *October 2021 – June 2022*

Helped freshmen students in those courses they wanted to improve or learn more, by planning the sessions and activities with another tutor colleague; as well as giving them advice on their first steps to choosing a career path.

Teleperformance   Guadalajara, Mexico
Customer Service Representative   *April – September 2020*

Assisted US-based customer with their Internet, cable and landline issues by following a troubleshooting process. As well as using several techniques to de-escalate tense situations to have a courteous and professional exchange.

Pice-Software   Guadalajara, Mexico
Software Developer Intern   *September 2019*

Elaboration of a cross-platform application using the Xamarin framework where company data would be visualized and analyzed.

PERSONAL PROJECT

Ask SFDC   Creator

Development of a game in Unity where you were asked questions from a roulette wheel, where you would win if you answered the questions correctly.
- Implemented Google's Firebase services to authenticate and manage users, logs and the bank of questions for the roulette.
- Applied a file encryption and file parsing system.
- Developed a script to manage the application as an admin to administer users and files.

But Its Google Images   Creator

Generated a python script that given a song name, it creates a video with random images based on the lyrics' of the song using "web-scraping" techniques.

SupportHand   Co-creator

Invented an app-controlled robotic hand to aid in the teaching and learning of sign language.
- Designed the different parts of a hand using a 3D software to print the pieces and assemble them.
- In collaboration with a colleague, developed an android app to enable the communication between the hand's Arduino which controlled the motors and the app itself.

LANGUAGUES

Spanish (Native), English (C2), French (C1)