



# Sally Bot Framework Composer

## BOT FRAMEWORK QUERIES

A guide for the regex-based chatbot

### Purpose of Document

To help visualize the different queries that the chatbot can currently handle, showing descriptions, regex, example inputs and screenshots for each of the different queries that Sally can currently handle.

AUT R&D Team

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# Capabilities

## Purpose

This will handle questions relating to what Sally is able to do and give users an idea of the types of topics they may be able to ask about.

## Regex

`.*(?i)(who|about|info).*(is|about)?.*(sally).*`

## Example Input

Who is Sally?

## Output



**Sally**

Sally - Professional HR Chatbot

Sally is a professional HR chatbot for Te Whatu Ora. She can assist you with a variety of HR-related topics and provide relevant information.

Here are some examples of the questions Sally can help with:

- How to apply for remote work?
- What are the employee benefits?
- How can I access my pay stubs?

For more information, please refer to the link below!

[More Information](#)

[Return to Main Menu](#)

# Ethics Policy

## Purpose

This will handle questions in relation to the company's views on ethics, as well as providing a clickable button that will redirect the user to the code of conduct that the company has.


## Regex

```
(?i)((((ethic).*(polic)?)|(((code|info).*(of)?.*(conduct))))).*
```

## Example Input

What is the company's code of conduct?

## Output



Sally

Te Whatu Ora's Work Environment

Te Whatu Ora is committed to maintaining a respectful and ethical work environment. We value integrity, honesty, and respect for all individuals. We strictly prohibit any forms of harassment, discrimination, and unethical behavior.

For the full details, please refer to Te Whatu Ora's code of conduct and ethics policy document. You can access it on our organization's intranet under the HR section.

We strongly encourage all employees to read the full policy document to fully understand our commitment to maintaining a respectful and ethical work environment.

Code of Conduct Policy

Return

# Professional Development

## Purpose

This will handle questions in relation to professional development opportunities available in the company, as well as any upcoming procedures, and will direct the user to a page in the portal with more information.


## Regex

```
(?i)(.*(professional|career|skill|develop|grow).*(development|opportunit|skill|growth|option|career).*)|(.*(myself).*(professionally).*)|(.*(self).*(improvement).*)
```

## Example Input

What options are there for professional development?

## Output



**Sally**

Te Whatu Ora offers numerous opportunities for career growth.  
Please refer to [INSERT LINK HERE] for more information.  
Otherwise refer to your reporting manager for potential opportunities coming up.

[Return](#)

# Remote Work

## Purpose

This will handle any questions in relation to working from home, providing a link to redirect the user to roles that may be eligible to work from home, and telling the user to talk to their manager for more specific details.


## Regex

`.*(?:)(remote|work|working|home|hybrid|virtual).*(from)?.*(work|remotely|home|flexib|collab).*`

## Example Input

What work from home options do I have?

## Output



**Sally**

Depending on your role, Te Whatu Ora may offer the opportunity for a remote / hybrid working space.

Please go to this link to read more about what roles are potentially eligible for remote work. [INSERT LINK HERE]

Please refer to your manager for more details.

[Return](#)

# Pay Stubs

## Purpose

This will provide the user with a link that when clicked, will redirect them to a site that they can view their pay slips on if they are offsite, otherwise they are provided with information for viewing while at work.


## Regex

`.*(?i)(wage|salary|pay|income).*(stub|stubs|slip|slips|record|records|statement|info).*`

## Example Input

How can I see my payslip?

## Output



Sally

If you wish to view your payslips from offsite, use the following link:

<https://cmdhb.mykiosk.org.nz/>

If you are onsite use the link on Paanui.

[Return](#)

# Request Leave

## Purpose

This will handle all information in relation to applying for annual leave or sick leave and will redirect the user via link to the appropriate location.

## Regex

```
.*(?:)(request|apply|take|taking|have|book|schedule).*(for)?.*(leave|vacation|holiday|sick|ill|time|day).*(off)?.*(day|end)?.*
```

## Example Input

How can I apply for leave?

## Output



Sally

If you wish to apply for leave from your home internet or smartphone use the following link to do so:

<https://onestaffcmh.hanz.health.nz/signin.do>

When you are work, use the link found on Paanui.

[Return](#)



# Human Resources

## Purpose

This is a backend query that can be used to use the original version of the chatbot where buttons were primarily used, allowing for clicking through the menus rather than typing. This handles Human Resource related queries.

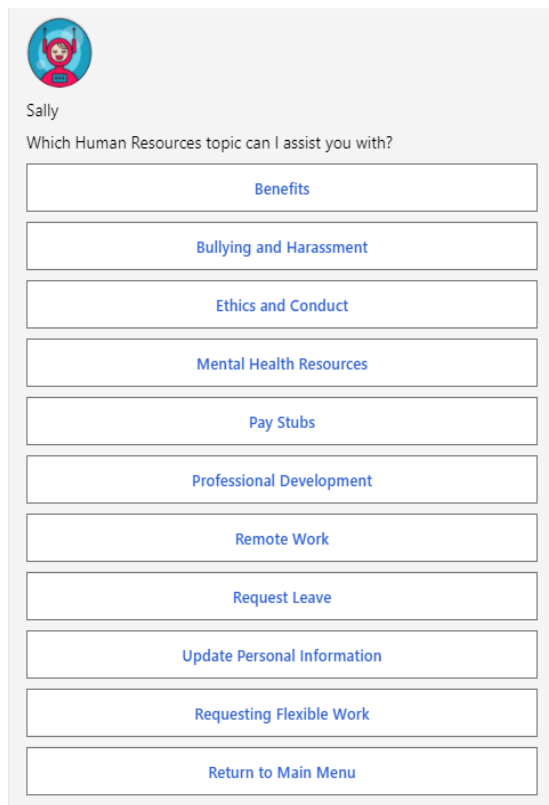
## Regex

```
.*(?:)(Human|human|HR).(Resources|resources)?.*(menu|button|list|option|choice|select).*
```

## Example Input

Human Resources Button

## Output



The screenshot shows a chatbot interface with a circular profile picture of a person with red hair. Below the profile picture, the name "Sally" is displayed. The main text of the interface asks, "Which Human Resources topic can I assist you with?". Below this text is a vertical list of eleven buttons, each containing a topic name in blue text. The topics are: Benefits, Bullying and Harassment, Ethics and Conduct, Mental Health Resources, Pay Stubs, Professional Development, Remote Work, Request Leave, Update Personal Information, Requesting Flexible Work, and Return to Main Menu.

Sally

Which Human Resources topic can I assist you with?

Benefits

Bullying and Harassment

Ethics and Conduct

Mental Health Resources

Pay Stubs

Professional Development

Remote Work

Request Leave

Update Personal Information

Requesting Flexible Work

Return to Main Menu

# Find Location

## Purpose

This is a backend query that can be used to use the original version of the chatbot where buttons were primarily used, allowing for clicking through the menus rather than typing. This handles location related queries.


## Regex

`.*(?:i)(find|locat)?.*(locat|place|find).*(menu|button|list|option|choice|select).*`

## Example Input

Find location menu

## Output



Sally

Which location would you like help finding?

<a href="#">Counties Manukau Clinics &amp; Hospitals</a>
<a href="#">Middlemore Hospital Map</a>
<a href="#">Return</a>

# Health and Safety

## Purpose

This is a backend query that can be used to use the original version of the chatbot where buttons were primarily used, allowing for clicking through the menus rather than typing. This handles health and safety related queries.


## Regex

`.*(?:i)(health|work|clinic|office|lab).*(and)?.*(safe|well|health).*(menu|button|list|option|choice|select).*`

## Example Input

Health and Safety menu

## Output



Sally

Which Health and Safety topic can I assist you with?

<a href="#">Fire Drill Procedures</a>
<a href="#">General Workplace Safety Guidelines</a>
<a href="#">Reporting Safety Incidents or Hazards</a>
<a href="#">Safety Advisor</a>
<a href="#">Return to Main Menu</a>

# Main Menu

## Purpose

This is a backend query that can be used to use the original version of the chatbot where buttons were primarily used, allowing for clicking through the menus rather than typing. This would be the landing page for the button based chatbot.


## Regex

`.*(?i)(main).*(menu|button|list|option|choice|select).*`

## Example Input

Main Menu

## Output



**Sally**

How can I help you today?

Human Resources
Find Location
Health and Safety
Who is Sally?
XYZ Project

# Benefits

## Purpose

This returns to the user a series of benefits that are displayed in clickable cards and will give a description as to what each benefit is, and is recommended that further information be provided in these cards, as well as any links that may assist the user further.


## Regex

```
.*(?:)((my|our|staff|work|org).*(benefit|perk)|(benefit|perk).*(am|would|could|should|do|will)?).*(I|my|our|staff|work|org).*(am|would|could|should|do|will)?.*
```

## Example Input

What benefits do I get working here?

## Output



Sally

Which of your CMDHB Benefits would you like to know about?

Career Development
Discounts
Give it a Go Hop Card
Health and Support Services
Onsite Childcare Facilities
Scholarships

# Bullying and Harassment

## Purpose

This can assist users who have witnessed or experienced harassment, discrimination, and other forms of bullying, and need assistance with knowing the company's stance, referring them to a link in the portal or website for more information.


## Regex

```
.*(?:)(bully|harass|discriminat|violen|intimidat|bullied).*(and)?.*(bully|harass|discriminat)?  
.*(policy|policies|standard|help|guide|info).*
```

## Example Input

What is the company's bullying policy?

## Output



**Sally**

Counties Manukau DHB takes bullying and harassment very seriously.

For our bullying and harassment prevention policy, please refer to:  
<https://www.countiesmanukau.health.nz/assets/Uploads/2ea4c3442e/Bullying-and-Harassment-Prevention-Policy1.pdf>

[Return](#)

# Find Locations Clinic

## Purpose

This can assist users with finding other clinics that fall under the Counties Manukau banner, and when the name of the clinic is clicked, it will redirect the user to the webpage of that specific clinic.

## Regex

`.*(?i)(clinics).*`

## Example Input

What clinics are there?

## Output



Sally

Certainly! Here is a list of Counties Manukau clinics and their locations. Click on the name of the clinic to view the services it offers.

- [Middlemore Hospital](#): 100A Hospital Road
- [Franklin Memorial Hospital](#): 72 Kitchener Road, Waiuku
- [Pukekohe Hospital](#): 1 Tuakau Road, Pukekohe
- [Manukau Surgery Centre](#): 901 Great South Road, Manurewa
- [Botany SuperClinic](#): 260 Botany Road, Botany, Howick

Further information can be found [here](#).

[Return](#)

# General Safety

## Purpose

This will return a variety of links and information to the user relating to health and safety requirements and preventive measures, as well as what to do in the event of an emergency.


## Regex

`.*(?:)(general|work).*(work)?.*(safe).*`

## Example Input

What work safety measures are there?

## Output



Sally

Here is a list of the general requirements for workplaces by Worksafe.

- [Workplaces and workplace facilities:](#)

Workplaces must be clean, healthy, safe, accessible and well maintained so work can be carried out without risks to worker health and safety.

- [Providing information, instruction, training and supervision for workers:](#)

PCBUs must provide workers and others with the information, training, instruction, or supervision they need to protect them from work health and safety risks.

- [Personal protective equipment \(PPE\):](#)

Personal protective equipment (PPE) provides protection for workers when all other control measures can't adequately eliminate or minimise risks to a worker's health and safety.

- [First aid at work:](#)

All workers must be provided with first aid facilities, equipment and access to first aiders.

- [Workplace emergency plans:](#)

An emergency plan is a written procedure telling people in the workplace what to do in an emergency.

Further information can be found [here](#).

Return



# Flexible Work

## Purpose

This will assist users that are wanting to request a change in their work schedule, such as times or days of work, providing general information, and telling the user to discuss with their manager.


## Regex

`.*(?i)(flexi|chang|casual|part).*(work)?.*(schedule|hours|time|shift).*(slot)?.*`

## Example Input

Is it possible to change my work schedule?

## Output



**Sally**

According to New Zealand law all employees have the right to request changes to their working schedule. Employers must consider these requests.

All employees can ask at any time to change:

- Hours of work
- Days of work
- Place of work

Flexible work can also be used to change

- How work is done
- How starting and ending work are managed
- How work is managed in the workplace to help employees and businesses.

Discuss a flexible working schedule with your manager or HR representative. A detailed checklist for requesting flexible work arrangements can be found at this [link](#).

Further information can be found [here](#).

[Return](#)

# Update Personal Information

## Purpose

This can assist users by providing basic information of the process of updating their personal information, such as phone numbers, home address etc.


## Regex

.\*(?i)(updat).\* (person|my|employee|staff).\*(info).\*

## Example Input

How can I update my personal information that is stored?

## Output



Sally

### Update Personal Information

As an employee, you can update your personal information using one of the following methods:

- **HR Portal:**  
Visit the HR portal on the company intranet and log in using your credentials. Look for the 'My Profile' section, where you can update your contact details, address, emergency contacts, and other personal information.
- **Contact HR:**  
If you need assistance or have specific updates that require HR's intervention, feel free to reach out to the HR department directly. They will guide you through the process and help you with any questions you may have.

Frequently Asked Questions (FAQs) about Updating Personal Information:

[FAQs](#)

[HR Portal Login](#)

[Contact HR](#)

[Return](#)

# Mental Health

## Purpose

This can be used to provide additional information about the different mental health resources that the company provides, such as EAP, workshops, or other resources.

## Regex

```
.*(?:)(eap|employee assistance  
program|mental|mind|well|stress|anxiety|anxious|mindful|therap|counsel).*(heal|well)?.*(i  
nfo|support|resourc|session|help|assist|manag|workshop)?.*
```

## Example Input

Does the company provide any mental wellbeing workshops?

## Output



Sally

### Employee Wellness & Mental Health Support

As part of our commitment to your well-being, we offer various resources to support your mental health and overall wellness. Below are the available options:

[Employee Assistance Program \(EAP\)](#)

[Wellness Workshops](#)

[Mental Health Resources](#)

[Return](#)

# Fire Drill Procedures

## Purpose

This will provide users with reference to where fire emergency plans can be found in buildings, such as common areas, as well as providing a link to resources on the fire emergency plans in place.


## Regex

```
.*(?:i)(fire).*(drill|exercis|practic|rehears).*(procedur)?.*
```

## Example Input

What do I do in a fire drill?

## Output



Sally

For information about what to do in the event of a fire, please refer to this link:

[INSERT LINK HERE]

Otherwise, posters with details can be found in the common areas and near the reception offices.

[Return](#)

# Ergonomics

## Purpose

This provides users with general information about how to work at a desk while keeping ergonomics in mind. Currently the link just sends to Google, however this can be replaced with either information that the company has, or refer to one of the many guides online.


## Regex

```
.*(?:)(ergonomic|posture|comfort|sitting|RSI).*(info|guide|help)?.*
```

## Example Input

Are there any ergonomic guides available?

## Output



**Sally**

It is important to maintain good ergonomics, especially when working at a desk. I recommend ensuring you sit up straight in your chair, and ensure you take regular breaks from sitting.

Otherwise, posters with details can be found in the common areas, and more information can be found at [www.google.co.nz](http://www.google.co.nz)

[Return](#)

# Safety Advisor

## Purpose

This stores the information of the safety advisor, providing contact details so that employees can report any issues or concerns to them, via both email and phone.


## Regex

`.*(?i)(safe|hazard).*(advisor|ordinator|direct|consult|manag|special|technic).*`

## Example Input

Who is our safety advisor?

## Output



Sally

Safety Advisor

If you have any safety concerns or notice potential hazards in the workplace, please contact:

**Name:** Person X

**Phone:** 02X XXX XXXX

**Email:** [X@gmail.com](mailto:X@gmail.com)

If you are unable to contact the Safety Advisor, please contact HR or your supervisor:

[Return](#)

# Report Incident

## Purpose

This provides the user with the different processes of reporting incidents that they find, and also provides emergency contact details.

## Regex

`.*(?i)(report|tell|contact|talk).*(incident|hazard).*`

## Example Input

How do I report incidents?

## Output



Sally

### Report Hazard or Incident

As an employee, your safety is our priority. If you encounter any safety hazard or incident, please report it immediately using one of the following methods:

- Incident Reporting System:

Use our dedicated reporting system for safety concerns to submit your report, providing accurate details about the hazard or incident as instructed.

- Online Form:

If the reporting system is unable to be accessed, use the following [Incident Form](#) to fill in the details about the hazard's nature, location, and other relevant information.

- Designated Personnel:

Alternatively, report the hazard or incident to designated personnel like your supervisor or the health and safety officer. They will guide you through the process and ensure it reaches the appropriate authorities. You can contact the Safety Advisor [through here](#).

### Remember, Timely Reporting Matters!

Swift reporting helps prevent potential harm and ensures a safe working environment. Notify us immediately so we can take necessary actions and implement corrective measures.

### Need Immediate Assistance?

For urgent safety concerns or immediate assistance, please contact the following numbers (from highest priority to lowest):

**Emergency Contact Number:** 111

**Company Safety Hotline:** 02X XXX XXXX

**Email:** [incidentreport@tewhatuora.org](mailto:incidentreport@tewhatuora.org)

Your safety is our priority. Please don't hesitate to reach out if you need help.

[Return](#)

# Map Location

## Purpose

This can provide users with the information and numbers of the different buildings located in the company, and also provides contact details for additional assistance if required.


## Regex

`.*(?i)(map).*`

## Example Input

Do you have map information available?

## Output



Sally

Middlemore Hospital Wards & Buildings

[Hospital Maps](#)

Please refer to the map for the locations of the wards

1 - Galbraith  
Services: Radiology, Birthing Maternity, GynaeCare, Early Pregnancy, Wound Care, Manchester Suite

2 - Bray  
Services: Bereavement Care, Middlemore Foundation

5 - Scott  
Services: Wards 1 - 11, Coronary Care, Cardiac Catheter Laboratory, Cardiac Step-down, Oral Health

11 - McIndoe  
Services: National Burn Centre, Middlemore Central Staff Centre

55 - Harley Gray  
Services: Critical Care, Neonatal Care, Operating Theatres, Medical Assessment, MRI\*

51 - Edmund Hillary  
Services: Wards 31 - 35, Koropiko, Haematology, Gastroenterology, Cardiac Investigation, Discharge Lounge

7 - Poutasi Link  
Services: Eligibility, Car parking & Security Office

54 - Ko Awatea  
Services: Ko Awatea Centre

30 - Esme Green  
Services: Middlemore Clinical Trials, University of Auckland, M.I.T., A.U.T.

31 - Colvin Complex  
Services: Wards 23 and 24, Rehabilitation

63 - Tiaho Mai  
Services: Huia Kuaka - Ward 22, Tui

38 - Building 38  
Services: Whiora Home Health Care, Renal Self Care

58 - Building 58  
Services: MRI + CT scans

If you are lost and confused please do not hesitate to ask the staff or phone the reception number #0X XXX XXXX

[Return](#)



# Hazardous Materials

## Purpose

This provides general advice for how to handle hazardous substances, as well as providing a link *[to be added]* to the guidelines of handling these hazards, while also mentioning different roles may have different responses.


## Regex

`.*(?:)(hazard|danger).*(material|item|equip|solution|fluid|liquid|sample|waste).*(guide)?.*`

## Example Input

What should I do if I see hazardous items around?

## Output



Sally

Depending on your role, Te Whatu Ora may have specific guidelines and procedures for handling hazardous materials. This includes details on proper storage, transportation, usage, and disposal, as well as the importance of using PPE and reporting any incidents.

Please go to this link to read more about the procedures and guidelines related to hazardous materials at Te Whatu Ora. [\[INSERT LINK HERE\]](#)

For any further clarification or specific questions regarding hazardous materials handling and disposal, please refer to your manager or the health and safety team.

[Return](#)

# Human Resources Regex

## Purpose

The user can ask Sally about how she can help with a certain area of queries, in this case how she can assist with Human Resource related questions, providing a few different examples.


## Regex

```
.*(?i)(human resources|hr).*
```

## Example Input

How can you help with human resources?

## Output



**Sally**

Which Human Resources topic would you like to ask about?

Some topics I can help you answer include:

- Benefits
- Mental health resources
- Pay stubs
- Remote work
- Update personal information

[Return](#)

# Find Location Regex

## Purpose

The user can ask Sally about how she can help with a certain area of queries, in this case how she can assist with location related questions, providing a few different examples.

## Regex

```
.*(?:i)(find|locat|direct).*(locat|place|find).*
```

## Example Input

How can you help me find locations?

## Output



Sally

Which Location would you like help finding?

Some things I can help you find include:

- Counties Manukau Clinics
- Counties Manukau Hospitals
- Clinic or Hospital Maps

[Return](#)

# Health and Safety Regex

## Purpose

The user can ask Sally about how she can help with a certain area of queries, in this case how she can assist with health and safety related questions, providing a few different examples.


## Regex

```
.*(?:)(health|work|clinic|office|lab).*(and)?.*(safe|well|health).*
```

## Example Input

How can you help with health and safety?

## Output



Sally

Which health and safety topic can I assist you with?

- Fire Drill Procedures
- General Workplace Safety Guidelines
- Reporting Safety Incidents or Hazards
- Safety Advisor

[Return](#)

# Project New Regex

## Purpose

This will provide users with contact details or guides for instructions on a new project or app that is being implemented, however Sally will not be allowed to provide specific advice.


## Regex

```
.*((?i)((how|help|assist).*(me|us)?.*(do|to|can|with).*(i|we)?.*(new|recent|fresh|latest|current|{name here})).*(application|app|software|tool|system|project|solution|product|{name here}))(new|recent|fresh|latest|current|{name here})).*(application|app|software|tool|system|project|solution|product|{name here})).*(how|help|assist).*(me|us)?.*(do|to|can|with).*(i|we)?)).*
```

## Example Input

How can the new app help us?

## Output



Sally

Sorry, I can't help you with specific instructions for an application; however, How To Guides can be found on our Paanui page here {internal URL}.

If any of these guides don't help, you can also contact the project team on xtn 12345 or [project@email.com](mailto:project@email.com)

[Return](#)

# Project Purpose Regex

## Purpose

This will give a brief overview as to what the project is aiming to achieve, and providing a basic reasoning as to why it is being implemented.

## Regex

```
.*(?:)((explain|tell|what)?.*(reason|why|rational|purpose|goal|outcom|done|doing|undertak|start|initiat|beg|launch|plan|about).*(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?|(explain|tell|what)?.*(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?.*(reason|why|rational|purpose|goal|outcom|done|doing|undertak|start|initiat|beg|launch|plan|about)).*
```

## Example Input

Can you explain what the project's outcome will be?

## Output



Sally

Project XYZ will improve clinical workflow by implementing \_\_\_\_\_. The previous application is no longer supported by its vendor and needs to be replaced with a modern platform.

[Return](#)

# Project Training Regex

## Purpose

This will direct users to a link where workshops or training times will be set for the new application and will also provide contact details if these times do not work with the team.

## Regex

```
.*(?:)((((train|teach|learn|coach|guid|prepar|practic|instruct|workshop|tutor|study).*(application|app|software|tool|system|project|solution|product|xyz){name here})).*(xyz))(((xyz).*(application|app|software|tool|system|project|solution|product|xyz){name here})).*(train|teach|learn|coach|guid|prepar|practic|instruct|workshop|tutor|study)))).*
```

## Example Input

Is there training for app xyz?

## Output



Sally

Training will be available. The training schedule and locations is listed here {internal URL}.

If these times are not suitable for you and your team, please reach out to the Project Team by sending an email to [project@email.com](mailto:project@email.com) to ask about alternative training arrangements.

[Return](#)

# Project Sponsor Regex

## Purpose

This will provide users with information on the projects sponsor.


## Regex

```
.*(?:)((who|ident|name|info).*(sponsor|patron|benefactor|supporter).*(xyz|{name  
here}|current|this).*(application|app|software|tool|system|project|solution|product)?|(who  
|ident|name|info).*(sponsor|patron|benefactor|supporter).*(application|app|software|tool|  
system|project|solution|product)?.*(xyz|{name_  
here}|current|this))|(sponsor|patron|benefactor|supporter).*(who|ident|name|info).*(xyz|{n  
ame_here}|current|this).*(application|app|software|tool|system|project|solution|product)?  
|(sponsor|patron|benefactor|supporter).*(who|ident|name|info).*(application|app|softwar  
e|tool|system|project|solution|product)?.*(xyz|{name_here}|current|this)|(application|app|  
software|tool|system|project|solution|product)?.*(xyz|{name_here}|current|this).*(sponso  
r|patron|benefactor|supporter).*(who|ident|name|info)|(xyz|{name_here}|current|this).*(a  
pplication|app|software|tool|system|project|solution|product)?.*(sponsor|patron|benefact  
or|supporter).*(who|ident|name|info)|(application|app|software|tool|system|project|solutio  
n|product)?.*(xyz|{name_here}|current|this).*(who|ident|name|info).*(sponsor|patron|ben  
efactor|supporter)|(xyz|{name_here}|current|this).*(application|app|software|tool|system|  
project|solution|product)?.*(who|ident|name|info).*(sponsor|patron|benefactor|supporter  
)).*
```

## Example Input

Who is the project sponsor for this app?

## Output



Sally

XYZ project has been sponsored by Dr Frank Stein who is the Chief Medical Officer.

[Return](#)



# Project Benefits Regex

## Purpose

This will provide a bulleted list of the benefits that will be a result of the new projects' implementation.


## Regex

```
.*(?:)((benefit|perk|advantag).*(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?|(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?.*(benefit|perk|advantag)).*
```

## Example Input

What benefits will xyz bring?

## Output



Sally

The benefits that XYZ will deliver include:

- Improved clinical workflow
- Faster
- Modern
- Better

[Return](#)

# Project Difference Regex

## Purpose

This query will provide a bulleted list of how the new project will change things in the workplace and will prompt the user to specifically ask their role, or to go to their portal for more information, which a link should be added to for additional ease.


## Regex

```
.*(?:)((differenc|chang|updat|impact).*(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?|(application|app|software|tool|system|project|solution|product|xyz|{name here})).*(xyz|{name here})?.*(differenc|chang|updat|impact)).*
```

## Example Input

What changes will xyz bring?

## Output



**Sally**

The key differences include:

- Impact 1
- Impact 2
- Impact 3

For more information about how this impacts you, please tell me your role and ask me how you are impacted.

For more information about the differences, please visit our Paanui page [here](#)

[Return](#)

# Project What Regex

## Purpose

This will provide the user with details in regard to what the xyz project is, and provide a brief description as to what it is aiming to achieve, as well as how long it will be running for.


## Regex

```
.*(?i)((explain|tell|what|info|details).*(is|are|about)?.*(xyz|{name  
here}}|this|application|app|software|tool|system|project|solution|product|initiative|scheme|  
plan|program).*(xyz|{name  
here}}|this|application|app|software|tool|system|project|solution|product|initiative|scheme|  
plan|program)))(.*(xyz|{name  
here}}|this|application|app|software|tool|system|project|solution|product|initiative|scheme|  
plan|program).*(xyz|{name  
here}}|this|application|app|software|tool|system|project|solution|product|initiative|scheme|  
plan|program).*(explain|tell|what|info|details).*(is|are|about)?).*
```

## Example Input

Can you explain the xyz project to me?

## Output



Sally

The XYZ project is implementing a new software solution to provide enhancements to clinical workflow by replacing ABC. It will run until December 2023.

[Return](#)

# Project Where Regex

## Purpose

This will provide the users with a link to the project's information page on the portal, that they can click on to find more information.


## Regex

```
.*(?:)((where|location|place).*(can|could|may|might).*(I|we|you|one).*(find|search|get|locate|see).*(more|additional).*(information|details|info|data|knowledge|insight).*(about|on|regarding).*(xyz|{name here}|this)?.*(application|app|software|tool|system|project|solution|product|xyz|{name here}|initiative|scheme|plan|program))|(xyz|{name here}|this)?.*(application|app|software|tool|system|project|solution|product|xyz|{name here}|initiative|scheme|plan|program).*(where|location|place).*(can|could|may|might).*(I|we|you|one).*(find|search|get|locate|see).*(more|additional).*(information|details|info|data|knowledge|insight).*(about|on|regarding))).*
```

## Example Input

Where can I find more information about project xyz?

## Output



Sally

Information about XYZ can be found on the project Paanui page located here: <https://www.google.com>

[Return](#)

# Project How Regex

## Purpose

This will provide users with a brief description explaining that the project will affect different user groups and provide a link to a page on the portal as to how the user may be impacted.


## Regex

```
.*(?:)((how|what|why).*(does|do|would|will).*(xyz|{name  
here}}|this).*(affect|impact|influence|change|alter).*(me|I|myself|personally)|((me|I|myself|  
personally).*(how|what|why).*(does|do|would|will).*(xyz|{name  
here}}|this).*(affect|impact|influence|change|alter)).*
```

## Example Input

How will xyz affect me?

## Output



Sally

The XYZ project has impacts to a number of different user groups. You can find specific information about how you are impacted by visiting this page

[Return](#)

# Project Who Regex

## Purpose

This provides users with the ability to ask which team members are working on the project and could include contact details if needed for different members.

## Regex

```
.*(?:)((who|whom|which).*(is|are|be).*(in|within|inside|part|member).*(xyz|{name  
here}|this).*(project|program|scheme|initiative|plan)|(xyz|{name here}|this).*(  
project|program|scheme|initiative|plan).*(who|whom|which).*(is|are|be).*(  
(in|within|inside|part|member))).*
```

## Example Input

Who is part of the xyz project?

## Output



Sally

XYZ project members include Bob (Project Manager), Jill (Change Manager) and Jim (Business Analyst).

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# Project Contact Team Regex

## Purpose

This provides users with the contact details of the project team, with phone, email, and a link to their page on the portal provided.


## Regex

```
.*(?:)((how|where).*(can|could|may|might).*(I|we|you|one).*(contact|reach|call|email|message|connect|communicate).*(xyz|{name here}}|this).*(project|program|scheme|initiative|plan).*(team|group|member|staff|person))|(xyz|{name here}}|this).*(project|program|scheme|initiative|plan).*(team|group|member|staff|person).*(how|where).*(can|could|may|might).*(I|we|you|one).*(contact|reach|call|email|message|connect|communicate)).*
```

## Example Input

How can I contact the xyz project team?

## Output



Sally

The project team can be contacted by calling xtn {xtnnumber}, emailing [project@email.com](mailto:project@email.com) or by visiting the Paanui page here

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# Project

## Purpose

The user can ask Sally about how she can help with a certain area of queries, in this case how she can assist with project xyz related questions, providing a few different examples.

## Regex

```
.*(?:i)(xyz|project).?(project|xyz).*
```

## Example Input

Help with project xyz

## Output



Sally

What would you like to know about the XYZ project?

Some queries I can help answer include:

- What is the XYZ project?
- How do I contact the project team?
- What are the benefits of XYZ project?

[Return](#)



# Project Menu

## Purpose

This is a backend query that can be used to use the original version of the chatbot where buttons were primarily used, allowing for clicking through the menus rather than typing. This handles project xyz related queries.


## Regex

`.*(?i)(project).*(menu|button|list|option|choice|select).*`

## Example Input

Bring up the project menu.

## Output



Sally

What would you like to know about the XYZ project?

What is the XYZ project?
Where can I find more information about XYZ?
How does XYZ affect me?
Who is in the XYZ project?
How can I contact the XYZ project team?
Why was project XYZ selected to be implemented?
How do I use X?
Will training be available for XYZ?
Who is the sponsor for the XYZ Project?
What are the benefits of project xyz?
What are the key differences with Project XYZ?
Return to Main Menu