



# BrainSAIT Sales Business Plan 2025-2027

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Executive Summary

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This business plan outlines the strategic direction, objectives, and operational framework for the BrainSAIT Sales department for the period 2025-2027. Our mission is to deliver cutting-edge healthcare AI solutions that comply with international standards including HIPAA and NPHIES.

**Key Objectives:** Drive innovation in healthcare technology, expand market presence in the Saudi Arabian healthcare sector, and maintain the highest standards of data security and patient privacy.

Market Analysis

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**Market Opportunity:** The Saudi Arabian healthcare IT market is projected to grow at 12.5% CAGR through 2027, driven by Vision 2030 digital transformation initiatives and NPHIES mandates.

**Target Market:** Healthcare providers, insurance companies, government health organizations, and private clinics across Saudi Arabia and the broader MENA region.

**Competitive Advantages:** Bilingual AI capabilities, NPHIES-native integration, HIPAA compliance, and deep healthcare domain expertise.

Strategic Objectives

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**Year 1 (2025):** Establish market presence with 25+ healthcare clients, achieve 500K+ processed claims, and build comprehensive NPHIES integration suite.



**Year 2 (2026):** Expand to 75+ clients, launch AI-powered clinical decision support tools, and achieve ISO 27001 certification.

**Year 3 (2027):** Scale to 150+ clients across MENA, introduce predictive analytics suite, and establish strategic partnerships with major EMR vendors.

Financial Projections



Financial projections are based on conservative growth estimates and proven market demand for healthcare AI solutions.

| Metric         | 2025 | 2026  | 2027  |
|----------------|------|-------|-------|
| Revenue (SAR)  | 5.2M | 12.8M | 28.5M |
| Gross Margin   | 72%  | 75%   | 78%   |
| EBITDA         | 1.8M | 5.1M  | 13.2M |
| Active Clients | 25   | 75    | 150   |
| Team Size      | 35   | 65    | 120   |

Operational Strategy



**Technology Stack:** Cloud-native architecture on AWS/Azure, microservices with FastAPI, React/Next.js frontend, and comprehensive AI/ML pipeline.

**Compliance Framework:** HIPAA-compliant infrastructure, NPHIES certification, SOC 2 Type II audit readiness, and ISO 27001 preparation.

**Quality Assurance:** Automated testing with 95%+ coverage, continuous integration/deployment, and monthly security audits.

Risk Management



**Technical Risks:** Regular system audits, redundant infrastructure, disaster recovery plans, and 99.9% uptime SLA.

**Compliance Risks:** Dedicated compliance team, quarterly external audits, comprehensive audit logging, and proactive regulatory monitoring.

**Market Risks:** Diversified client portfolio, flexible pricing models, continuous product innovation, and strong customer relationships.