

Quality Policy

PT. Binav Maju Sejahtera is committed to managing its activities, products and services offered to its customers, to an effective and recognised quality standard.

In order to fulfill its commitment to quality, PT. Binav Maju Sejahtera shall:

- Establish and implement a formal quality management system consistent with the requirements of the ISO 9001:2015 quality standards.
- Where applicable, additional regulatory, customers' and stakeholders' requirements will be integrated within the established quality management system.
- Develop the most appropriate skills and competencies required to provide products and services which meet and exceed customers' expectations.
- Foster a culture for continual improvement and prevention, and implement appropriate measures aimed at preventing the occurrence of potential problems.
- Provide appropriate communication, quality training and support at all levels of the organization.
- Manage customers' satisfaction effectively.

It is recognised that the quality and compliance of products and services provided by PT. Binav Maju Sejahtera are the direct responsibility of each and every staff member engaged in the provision of those products and services. Therefore, the organization's commitment to quality is to be reflected by all personnel, in their capacity to contribute to the fulfillment of this Quality Policy in their respective area of responsibility.

Ditetapkan Oleh:

Bahrunsyah

Direktur Utama