

Fady Fahmy

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EDUCATION

John Jay College of Criminal Justice

Manhattan, NYC

Bachelor of Science in Computer Science and Information Security (GPA: 3.9)

01/2023 – 05/2025

- Coursework: Computer Networking, Computer Algorithms, Cryptography, Data Structures, Computer Security, Programming Languages, Capstones 1 & 2 in Cybersecurity.

SKILLS

- Software: Office 365, SCCM, Active Directory, Citrix, IBM MaaS360, Jira, ServiceNow, Duo, Slack and Outlook
- Security tools: Tenable Nessus, CrowdStrike, Ivanti, Metasploit, Splunk, Okta, Wireshark, and Snort
- Languages: Python, C++, SQL, HTML, CSS, and Bash scripting
- Systems: Windows 7, 10 Enterprise, Linux (Kali & ubuntu & Parrot), Android, Chrome OS

CERTIFICATIONS

- Google Cybersecurity Professional
- Cisco – Networking basics
- Cisco – Intro to Cybersecurity
- CompTIA Network plus prep
- ApiSec – API security fundamentals
- Blue Team Security – Introduction to OSINT
- IriusRisk – Threat Modeling Certified De-risker
- ArcX- Cyber Threat Intelligence Analyst 101

EXPERIENCE

Center For Justice Innovation

Manhattan, NYC

Technical Support Analyst

11/2024 – 03/2025

- Managed user accounts and devices by ensuring correct placement in their organizational units, including configuring features, user access controls and assigning group policies.
- Provided comprehensive **L1 and L2** support for end users' issues **through a ticketing system, assisting over 900 employees across multiple Locations.**
- Collaborated with the logistics team to manage equipment inventory entering and leaving the organization.
- Traveled to various company sites to document and deploy equipment for both new and existing employees.
- Assisted in **new employee onboarding training** by providing hands-on support with **laptop & phone** setup, email configuration and credential logging.
- Utilized **MDM** to deploy, create, and delete mobile device and tablet accounts, ensuring efficiency & security.
- Troubleshoot and configured over 10 conference rooms, including **on-site A/V**, cameras, and Zoom calls for meetings.

Moore Capital Management

Manhattan, NYC

Information Technology Intern

05/2024 – 08/2024

- Provided **IT support to the trading floor**, minimizing downtime and contributing to uninterrupted financial operations and increased profitability
- Partnered with the Senior Security Engineer to successfully **build new DLP USB device control solutions** for the company.
- Collaborated with the Helpdesk Manager and Senior Information Security Engineer to increase knowledge of IT & Security operations and enhance operational management skills.
- Troubleshoot end users' issues via the ticketing system, ensuring timely and effective support to over 300 employees.
- Configured and updated **Zoom conference rooms** within the enterprise, including Logitech cameras.
- Created an application inventory sheet, ensuring timely updates, batch processing, and removal of outdated apps.
- Built and deployed **100+ user workstations, monitors, docking stations**, and desktop VOIP phones.

NY Department of Education

Queens, NYC

IT Support Intern

09/2022 – 10/2022

- Offered technical assistance to elementary school faculty, staff, and students.
- Addressed hardware and software concerns across a range of devices such as desktop computers, **Xerox printers**, and classroom projectors.
- Conducted installations, configurations, and updates for software applications and operating systems on computers and devices.

TRAINING & PROJECTS

- Built a **Compact Virtual Home Lab for a Small Enterprise**, integrating a Microsoft **Server 2017, Active Directory**, group policies, and Windows 10, and implemented multi-platform security across Windows and Linux environments.
- Developed a program in **Python for encrypting and decrypting** documents securely using **RSA encryption** technique.
- Created and deployed a **Honeypot using T-Pot, leveraging Azure cloud** hosting for configuration and implementation.
- Deployed **Snort IDS on Kali Linux, analyzed attacks using PCAP files**, and documented findings for threat assessment.