Fady Fahmy

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EDUCATION

John Jay College of Criminal Justice   **Manhattan, NYC**
BS in Computer Science and Information Security (GPA:3.9)   May 2025
- Coursework: Data Structures, Computer Networking, Computer Algorithms, Cryptography, Computer Security, Programming Languages, Capstones 1 & 2 in Cybersecurity.

SKILLS

- Security tools: Nessus, CrowdStrike, Ivanti, Okta, Splunk, Metasploit, Wireshark, and Snort.
- Software: Office 365, SCCM, Active Directory, BitLocker, Citrix, MaaS360, Jira, Duo, and Team Viewer.
- Languages: Python, C++, SQL, HTML, CSS, and Bash scripting.
- Systems: Windows, Linux (Kali & ubuntu & Parrot), and Android.

CERTIFICATIONS

- Google Cybersecurity Professional
- ISC2 Certified in Cybersecurity
- Cisco – Intro to Cybersecurity
- Cisco – Networking basics
- ApiSec – API security fundamentals
- Blue Team Security – Introduction to OSINT
- IriusRisk – Threat Modeling Certified De-risker
- ArcX- Cyber Threat Intelligence Analyst 101

EXPERIENCE

Center For Justice Innovation   **Manhattan, NYC**
Technical Support Analyst   *Nov* 2024 – Feb 2025
- Managed user accounts and devices by ensuring correct placement in their organizational units, configuring features, and assigning group policies.
- Provided effective support for end users' issues through a ticketing system, assisting over 900 employees.
- Collaborated with the logistics team to manage equipment inventory entering and leaving the organization.
- Traveled to various company sites to document and deploy equipment for both new and existing employees.
- Assisted in new employee training by providing hands-on support with email configuration, laptop setup, mobile device management, and credential logging.
- Utilized Mass360 to deploy, create, and delete mobile device and tablet accounts, ensuring efficiency & security.
- Troubleshot and configured conference rooms, including on-site A/V, cameras, and Zoom calls for meetings.

Moore Capital Management   **Manhattan, NYC**
Information Technology Intern   *May* 2024 – Aug 2024
- Provided IT support to the trading floor, minimizing downtime and contributing to uninterrupted financial operations and increased profitability
- Partnered with Senior Information Security Engineer to successfully build new DLP USB device control solutions.
- Collaborated with the Helpdesk Manager and Senior Information Security Engineer to increase knowledge of security operations and enhance operational management skills.
- Troubleshoot end users' issues via the ticketing system, ensuring timely and effective support to over 300 employees.
- Configured and updated Zoom conference rooms within the enterprise, including Logitech cameras.
- Created an application inventory sheet, ensuring timely updates, batch processing, and removal of outdated apps.
- Built and deployed user workstations, monitors, docking stations, and desktop VOIP phones.

NY Department of Education   **Queens, NYC**
IT Support Intern   *Sep* 2022 – Oct 2022
- Offered technical assistance to elementary school faculty, staff, and students.
- Addressed hardware and software concerns across a range of devices such as desktop computers, Xerox printers, and classroom projectors.
- Conducted installations, configurations, and updates for software applications and operating systems on computers and devices.

TRAINING & PROJECTS

- Developed a Compact Virtual Home Lab for a Small Enterprise, integrating a Microsoft Server 2017, Active Directory, group policies, and Windows 10, and implemented multi-platform security across Windows and Linux environments.
- Developed a program in Python for encrypting and decrypting documents securely using RSA encryption technique.
- Created and deployed a Honeypot using T-Pot, leveraging Azure cloud hosting for configuration and implementation.
- Deployed Snort IDS on Kali Linux, analyzed attacks using PCAP files, and documented findings for threat assessment.
- City University of New York - Upskilling CompTIA Network plus prep Course – December 2022.