**Professional Summary**

I produce systems that care—about the humans who use them, the developers who maintain them, and the ripple effect of good code. With a focus on automating repetitive tasks, integrating scattered workflows, and reducing invisible friction, I help teams feel less overwhelmed and more in flow. I believe great software doesn’t just *function*—it supports.

**Experience**

**Software Developer**

*Ellifluous Solutions - Remote | May 2023 - Present*

* Developed scalable full-stack applications that improved internal workflows and directly aligned with evolving business needs using **Python/Flask**, **JavaScript/React**, and **PostgreSQL**.
* Designed responsive, **user-focused interfaces** that enhanced usability and reduced task friction across devices..
* **Leveraged external APIs** to automate billing, location logic, and real-time data retrieval—reducing engineering overhead and expanding user value.
* Took ownership across the **full development lifecycle**, delivering solutions that scaled from early planning through launch and iteration.

**Account Manager II**

*Paylocity – Remote | Aug 2021 – Aug 2023*

* Managed a portfolio of mid-to-large business clients, **resolving complex payrol**l and **software issue**s with precision and empathy
* **Collaborated cross-functionally** with product, engineering, and support teams to advocate for client needs and streamline service delivery
* **Led client training sessions** and onboarding, translating technical tools into accessible solutions and driving long-term satisfaction

**Projects**

**Pet Care Platform**  
*Flask, PostgreSQL, SQLAlchemy, JavaScript, HTML/CSS*

Developed a full-stack web app connecting pet owners with care providers. Features include multi-role user system, dynamic booking engine, rich pet profiles, real-time messaging, and robust admin controls.

**Pinball Game Analysis Dashboard**  
*Python, Streamlit, PHP, Pandas, Matplotlib, Scikit-learn, MySQL*

Created an interactive dashboard to analyze pinball tournament data. Predicted game outcome types using machine learning and visualized insights into player rankings and game trends.

**Education & Certifications**

B.S. Computer Science, Western Governors University (Aug 2024)  
Certifications: CompTIA Project+ (May 2024), Responsive Web Design – freeCodeCamp (Dec 2024)

**Technical Skills**

Python · Flask · React · SQL · PostgreSQL · JavaScript · HTML/CSS · Pandas · Agile · Git · API Integration