



Making a Phone Call

Conversation Cheat Sheet

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Main Dialogue



Lesson Focus

I'd like to speak with [].

Example

I'd like to speak with **the person in charge**.

Key Vocabulary



a sales representative



the manager



customer service



someone

Words & Phrases For Talking About Your Phone Plan

mobile phone
contract
installment payment plan
monthly
network coverage
phone number
prepaid mobile phone
service status
smartphone
text message

Useful Phrases For a Phone Call

Hello?

I can't hear you very well.

I'll call you back.

I'm free tomorrow.

Please answer the phone.

Please wait a moment.

The line is busy.

The line is disconnected.

I'm busy this week.

What's your phone number?

Would you like to leave a message?

Okay, go ahead.

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