

SUMMARY

With hands-on experience in digital supply chain operations, logistics, and data-driven process improvement, I'm now looking to step into a full-time role where I can apply and deepen my skills. From coordinating international shipments and integrating ERP/TMS systems to building dashboards and streamlining reporting, my work sits at the intersection of operations and analytics. I'm comfortable navigating complexity, communicating across teams, and adapting quickly—traits sharpened through practical roles in Germany's fast-paced tech and manufacturing sectors. Currently completing my B.Sc. in International Business & Management, I'm ready to bring structure, reliability, and initiative to a full-time team.

SKILLS

- **Logistics & Operations Tools:** SAP (ERP), Transportation Management Systems (TMS), Warehouse Management Systems (WMS), Enterprise Resource Planning (ERP), Customer Relationship Management (CRM),
- **Data Analysis & Reporting:** SQL, Tableau, Microsoft Power BI, Excel, Salesforce.
- **Project Management & Collaboration:** JIRA, Confluence, Microsoft Office Suite (Word, Excel, PowerPoint), Miro.
- **Development Tools:** HTML, Python (Basic), Figma, JAVA (Basic)
- **Digital Marketing:** Search Engine Optimization (SEO), Search Engine Marketing (SEM).
- **Creative & Multimedia Tools:** Adobe Photoshop, Video Editing.
- **Technical & Regulatory Knowledge:** International Trade Compliance.
- **Soft Skills:** Communication, Multitasking, Attention to Detail, Problem-Solving.

PROFESSIONAL EXPERIENCE

Merck Electronics KGaA

Working Student for Digital Supply Chain Solutions Operations - Part time May 2025 - Present

- **Collaborated with Data Engineers** and cross-functional teams to deliver scalable analytics solutions.
- **Participated in end-to-end analytics project** lifecycles, including ideation, data exploration, cleaning, performance testing, and deployment.
- **Supported data governance** initiatives and enabled a data-driven culture through the deployment of robust data solutions.
- **Performed data validation** to ensure accuracy and reliability of business-critical datasets.

Emma - The Sleep Company

Supply Chain and Delivery Operations - Intern - Full time

March 2023 - October 2024

- **Optimized transportation operations** by implementing strategic route planning and carrier negotiations, leading to a 15% reduction in costs while ensuring smooth logistics.
- **Coordinated over 80 shipments per month** across multiple international partners, managing freight movements to maintain on-time delivery and operational efficiency.
- **Handled sample shipments and import logistics**, ensuring proper documentation and compliance with customs regulations.
- **Reduced demurrage costs for overseas shipments** by streamlining processes, improving coordination, and minimizing unnecessary delays.
- **Supported the integration of Transportation and Warehouse Management Systems (TMS/WMS)**, working closely with suppliers to enhance workflow automation.
- **Managed air and sea freight shipments**, collaborating with warehouse teams and transport providers to optimize logistics and prevent disruptions.
- **Tracked shipments using ERP systems**, ensuring accurate data management and adherence to international trade regulations.
- **Communicated effectively with forwarders, carriers, and stakeholders**, resolving transportation challenges quickly and maintaining a high level of service reliability.

Proemion GmbH

Working Student Lead Gen & Prospecting - Part time

April 2022 - February 2023

- **Managed and maintained ERP and CRM systems**, ensuring data accuracy and improving overall operational efficiency.
- **Conducted market research to identify and qualify potential leads**, applying strong analytical skills to support business expansion.
- **Streamlined data management processes**, enhancing workflow efficiency and optimizing reporting structures.
- **Communicated with international clients**, responding to inquiries and fostering strong relationships through effective coordination and customer service.
- **Collaborated with cross-functional teams to improve lead-generation strategies**, demonstrating strong teamwork and problem-solving abilities.
- **Coordinated meetings and managed schedules**, ensuring smooth communication between teams and departments.
- **Prepared detailed reports** on market trends, customer inquiries, and lead activities, supporting data-driven decision-making.
- **Developed strong organizational and multitasking skills**, gaining hands-on experience in process optimization and cross-team collaboration.

EDUCATIONAL QUALIFICATIONS

B.Sc. International Business & Management

April 2021 – March 2025

Hochschule Fulda - University of Applied Sciences

University Entrance Qualification

June 2016 - July 2018

Government Mohammedpur Model School & College

Secondary School Certificate

January 2014 - May 2016

Government Mohammedpur Model School & College

CERTIFICATIONS

SQL Certification Course: Programming
Hub - <https://programminghub.io/certificates>: 1731546050236

Speak English Professionally - Georgia
Institute of Technology Coursera -
<https://bit.ly/3UPPa1K>

SQL Essential Training (Linkedin Learning)

Marketing in a Digital World (with Honors) -
University of Illinois Coursera -
<https://bit.ly/3Ypf8KE>

Programming for Everybody (Getting Started
with Python) - University of Michigan Coursera -
<https://bit.ly/3UqQrw7>

LANGUAGE SKILLS

- **English:** Fluent
- **Bangla:** Mother Tongue
- **German:** Limited Speaking Proficiency