

KAMRAN RAUF

perzadakamran@gmail.com

Date of Birth: 08/29/1989

EDUCATION:

Univeristy Of Karachi, Karachi – Pakistan.

Bachelor Of Commerce – 2018

Karachi Public College, Karachi – Pakistan.

- Higher Secondary Certificate, 2008 – Engineering / Science
- B, (60 %)

Airport Security Force (A.S.F) Public School, Old Area Airport, Karachi – Pakistan.

- Secondary School Certificate, 2006
 - A,(73 %)
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TRAININGS:

- Attended the training program from 2002 to 2004 for the **SAFETY, SECURITY AND EMERGENCY PROCEDURE** for 3 days and nights each year as a scout by **DUKE OF EDINBURGH**, which include fire emergency , how to use fire extinguisher , how to handle a patient in emergency and how to give **FIRST AID** to the injured people. Completed **ALTEA SYSTEM** training and having command all the main function used on the boarding gates and at check in counters.
 - Completed **DANGEROUS GOODS** course offered by Qatar Airways and have a good knowledge about the good which are prohibited to carry while travelling.
 - Completed **Emergency And Human Response** course offered by Qatar Airways that how to deal in any emergency situation depend on the role given to you
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Working Experience:

Period : 29-May-2015 TILL 4-Dec-2018

QATAR AIRWAYS, Hub Operaion Execuive it started in 29 May 2015, It's a pleasure working with such an airline which is having a lot of prestige and value. My work involve a lot of responsibility relates to the pessanger terminal and to monitor mails from all outstation and to let them complete through a proper channel. There is a lot of hierachy invovle in our team work and procedure to be followed to make sure there is no risk invovle .

- **CUSTOMER CARE CALL CENTRE KARACHI**, Duration 6th of January 2009 to 6th of December 2009 , It's Time – Share scheme for the Canada and USA.

- **AWAN MOTORS KARACHI PAKISTAN**, Appointed as a Customer Care And Sales Representative, Duration 2th June 2010 to 31st December 2012
 - **TAMBIRI MOTORS FZD Dubai**, Customer Care & Sales Representative. To welcome Customers daily and greet them and to communicate them why our cars are best. Started working from 9th September 2014
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INTERNSHIPS:

- **TAMBIRI MOTORS FZD Dubai**, Customer Care & Marketing Department, Duration of internship from 7th June, 2014 to 14th July, 2014. I went there for Customer Care and Marketing Services. My work is to greet them and satisfy the customers on the cars requirement and to make sure them that we are giving the best quality cars with best prices.
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SKILLS:

- Hospitality
 - Customer Care
 - Communication
 - Team Leader
 - Problem Solving
 - Motivation
 - Working Under Stress
 - Confidence
 - Computer Skills
 - Safety Of Passengers
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EXTRACURRICULAR ACTIVITIES:

- Video Editing
 - Content Writing
 - Photography
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HOBBIES:

- Travelling & Exploration
- Adventurous Journey
- Learning Different Languages
- Reading Novels
- Internet Browsing