



QUALITY POLICY

Freesia aims to achieve the Quality Objective which is to provide Clients with a high level of service and professionalism. This is achieved through a rapid and flexible response to their requirements; ensuring projects are completed on time, exceeding the Clients' expectations with regard to quality, cost and engaging reliable and experienced subcontractors and vendors.

Freesia specializes in MEP Design, MEP Construction, Supervision, Procurement, Fabrication, Service and Maintenance of MEP Projects.

Freesia is committed to continually improve the process approach and risk based thinking by systematically analysing all work processes, implementing all effective and efficient quality assurance procedures, obtaining feedback from operational teams and clients, establishing, as well as reviewing and setting quality objectives throughout the company with an aim to exceed clients' expectations.

Freesia is committed to comply with all contractual obligations, regulatory requirements and ISO 9001:2015 requirements. Freesia will sustain an effective Quality Management System by implementing continual improvement.

It is the duty of every employee of the Company to implement and comply with the Quality Management System (QMS) procedures in the performance of their duties and to ensure that this policy is supported and maintained.

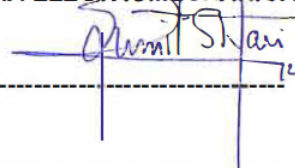
This policy shall be communicated to our employees, customers, suppliers, and subcontractors. It shall also be made available to other relevant interested parties as appropriate.

The Top Management shall be responsible for the overall implementation of the Quality Management System and the Projects MEP QA/QC Manager shall be responsible for the management of the System.

General Manager

SUMIT SREENIVASAN NAIR

FREESIA ELECTROMECHANICAL WORKS CONTRACTING L.L.C.


14/02/2023