# Predicting Flight Delays and Cancellations in the Modern Era

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#### Abstract

This project aims to develop a machine learning model that accurately predicts flight cancellations based on historical data. The approach involves data analysis, feature engineering, and model training using the 2015 Flight Delays dataset from Kaggle, with the goal of identifying key factors influencing flight cancellations.

# Acknowledgements

We thank our instructor for guidance and Kaggle for providing access to the dataset

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# Introduction or Background of the Study

### 1.1 Problem Statement

Flight delays and cancellations cause inconvenience for travelers and economic losses for airlines. This project seeks to develop a predictive model that uses historical flight data to forecast cancellations, enabling airlines to anticipate and manage potential disruptions.

# 1.2 Scope

The scope of this study covers data from 2015 U.S. domestic flights, focusing on delays and cancellations. The project excludes international flights and aims to apply machine learning techniques to predict cancellations.

# 1.3 Aim/Objectives

- To analyze and preprocess the dataset for model readiness.
- To engineer relevant features from the dataset to enhance model accuracy.
- To build baseline models (logistic regression, decision tree) and evaluate them.

• To optimize model parameters for improved prediction accuracy.

# 1.4 Methodology

The project follows a systematic approach:

- Import and preprocess the dataset, including handling missing values, standardizing numerical features, and encoding categorical variables.
- Conduct exploratory data analysis (EDA) to understand data distribution and visualize patterns relevant to flight cancellations.
- Perform feature engineering and split the dataset into training, validation, and test sets (80-10-10), (75-15-15), (90-5-5).
- Establish baseline models with logistic regression and decision tree models to provide an initial benchmark for performance.
- Apply advanced model training using more complex models to improve prediction accuracy.
- Conduct hyperparameter tuning to optimize model parameters for the best performance.
- Evaluate the optimized models on the test set to measure real-world prediction accuracy.
- Analyze feature importance to interpret model results, identifying key factors affecting flight cancellations.
- Compiling findings, methodologies, and future work for the final report.

# 1.5 Expected Contribution to Knowledge

This project will contribute insights into the key factors affecting flight cancellations, aiding in improved decision-making for airlines and better travel planning for passengers.

# Review of Literature

### 2.1 Related Work

In the ever growing aviation industry, flight delays are a prominent problem but can be efficiently handled by strategic actions taken in advance. Hence accurate prediction of flight delays and probability of flight cancellation is vital and can be tackled by machine learning models. While researchers have presented efficient and successful methods of prediction, much research still needs to be done to achieve a robust model for real life scenarios.

#### 2.1.1 Models

Several studies utilize various machine learning models for flight cancellation prediction. Logistic regression, a linear model, is employed to predict the probability of cancellation (Yanying et al.[8], Durga et al.[3]). Decision trees, which create a tree-like structure to classify data, are used for their interpretability and ease of understanding (Khaksar & Sheikholeslami[4], Gholamia & Khashe[2], Choi et al.[1]). Gradient boosting, an ensemble method combining multiple decision trees, is favored for its high accuracy (Zhang & Ma[9], Thiagarajan et al.[6]). These models, along with others like support vector machines, naive Bayes, random forests, and deep learning architectures (like RNNs and DBNs used by Kim et al.[5] and Arya & Agarwal[7]), are frequently utilized to analyze various factors influencing flight cancellations, including weather, scheduling, and airline-specific characteristics. The choice of model often depends on the specific application, dataset characteristics, and desired level of interpretability versus predictive accuracy.

#### 2.1.2 Datasets

A comparative analysis of datasets employed in extant flight delay and cancellation prediction research reveals significant variability in scope and granularity. Our study leverages the 2015 Kaggle Flight Delays and Cancellations dataset, distinguished by its comprehensive detail on delay reasons and operational factors (e.g., taxi times). In contrast, Durga et al.'s[8] dataset, incorporating ADS-B data, offers real-time location information not found in Kaggle. Gholamia and Khashe[2], utilizing Bureau of Transportation Statistics data, provide scheduled and actual times but lack the granular detail on delay causes and operational metrics present in Kaggle. Zhang and Ma's study [9], focused on Newark Liberty International Airport, and those by Khaksar and Sheikholeslami [4] (using US and Iranian data), Choi et al.[1] (BTS and NOAA data, 2005-2015), and Thiagarajan et al. [6](BTS and World Weather Online, 2012-2016), while including overlapping features, offer less granular detail on delay reasons and operational aspects than the Kaggle dataset. Similarly, Yanying et al.'s [8] broader dataset (5 million US flights from 2016) and Kim et al.'s data [5] (ten major US airports, 2010-2015) may lack the specific operational variables found in the Kaggle dataset. Therefore, while many studies utilize flight and weather data, the Kaggle dataset's strength lies in its detailed breakdown of delay causes and operational metrics. Dataset selection for future research should account for these variations in temporal and geographic scope, data granularity, and feature availability to ensure alignment with the research objectives and chosen modeling techniques.

### 2.2 Literature Review Table

S/N	Author, Year	Problem	Methodology	Result
1	Durga et al.,	Flight Delay	Logistic Regression, Deci-	90.5%
	2023	Prediction	sion Tree, Random For-	
			est, Support Vector Ma-	
			chine (SVM), Long Short-	
			Term Memory (LSTM)	
2	Gholami et al.,	Factors Caus-	Linear Regression, Decision	62.45%, 69.3%,
	2022	ing Flight De-	Tree + Linear Regression,	78.64%
		lay and Cancel-	Multi-Layer Perceptron	
		lation		
3	Zhang, Ma,	Flight Delay	Catboost	77%
	2020	Prediction		3.5
4	Khaksar,	Occurance	Bayesian Modeling, Deci-	More than 70%
	Sheik-	of Delay and	sion tree, Cluster Classifi-	
	holeslami,	Estimating the	cation, Random forest, and	
	2017	Occurrences	Hybrid Method	
	<u> </u>	and Magnitude	D : :	777:41 C 1:
5	Choi et al.,	Airline De-	Decision trees, Random for-	With Sampling
	2024	lays Caused by Inclement	est, the AdaBoost and the k- Nearest-Neighbor	Techniques: Random Forest
		Weather	Nearest-Neighbor	81.37%, Ad-
		vveather		aBoost 78.05%,
				k-NN 61.69%
				Decision Trees
				77.02; With-
				out Sampling
				Techniques:
				Random Forest
				83.4%, Ad-
				aBoost 83.21%
				kNN 82.42%
				Decision Trees
				82.84%
6	Thiagarajan et	Values of De-	Gradient Boosting Classi-	With Gradient
	al, 2017	parture and	fier, Random Forest Classi-	Boosting Clas-
		Arrival Delays	fier, Extra-Trees Classifier,	sifier 86.48%
		in Minutes	AdaBoost Classifier	on Departure
				Delay Predic-
				tion, 94.35% on
				Arrival Delay
				Prediction
7	Yanying et al.,	Flight Cancel-	Logistics Regression, Sup-	90% with SVM
	2020	lation Predic-	port Vector Machine	
		tion	(SVM), Naive Bayes and	
			Decision Tree	
8	Kim et al.,	Flight Delay	RNN	Approximately
	2024	Prediction		Over 85%
9	Venkatesh et	Flight Delay	ANN, DBN	77% On Real
	al., 2024	Prediction		World Dataset%

Table 2.1: Summary of literature review Arrival Delay Prediction

# Analysis, Design, and Implementation

# 3.1 Hypothesis

### **Delay Prediction**

Accurate prediction of flight arrival delays can be achieved by employing advanced machine learning models that effectively capture complex relationships within the data. This will be reflected through improvements in metrics such as Mean Absolute Error (MAE) and Mean Squared Error (MSE).

#### Cancellation Classification

Flight cancellations can be effectively classified by utilizing machine learning models that can handle imbalanced datasets, ensuring robust performance across different classes. This will be validated through superior classification metrics, including macro-averaged accuracy and recall.

### 3.2 Dataset

The dataset includes information on U.S. domestic flights for the year 2015, sourced from Kaggle. It contains fields such as flight date, airline, origin, destination, and various delay metrics. The table below provides details for each column in the dataset:

### 3.2.1 Data Preprocessing

Data was cleaned and preprocessed to handle missing values, convert categorical data into suitable formats, and standardize numerical features.

#### **Delay Prediction**

First we dropped unnecessary columns and columns that giveaway direct information about flight delay. Then, we split time columns into hour and minute. We also added a featured column named is\_holiday indicating whether the flight date falls within a two day window of a holiday.

Special approach had to be taken for several categorical columns due to their high number of unique classes.

- Number of unique values in column AIRLINE: 14
- Number of unique values in column ORIGIN\_AIRPORT: 930
- Number of unique values in column DESTINATION\_AIRPORT: 930

We could do one-hot encoding for AIRLINE column, but this would be impossible for other 2 columns, considering our high volume data. So we opted for frequency encoding on these columns. We measured the frequency from the whole set, and applied that to train, validation and test set, to avoid inconsistent encoding. Moreover, since both columns have same set of airport names but different number of rows assigned to each, we applied frequency calculated from ORIGIN\_AIRPORT to both.

Lastly, as we used XGBOOST regressor and Random forest regressor models, scaling or normalizing was not needed. So we kept the numerical columns as they are.

#### **Cancellation Prediction**

We once again dropped unnecessary columns and those that provided direct information about flight delay. Next, we once again: split time columns into hours and minutes, added the new feature column is\_holiday, applied the same one-hot and frequency encoding to Airline, and the airport columns respectively.

Now, recall that this target variable is categorical, so it is a classification problem. We decided to convert the binary cancellation column into a new multi-level categorical column by combining it with cancellation reason. Here is the list of our classes.

- 0: Weather
- 1: Carrier
- 2: National Air System
- 3: Security
- 4: Not-cancelled flights

This conversion changes our classification problem into one that is more complex, but ultimately more rewarding.

## 3.3 Analysis

Exploratory data analysis (EDA) revealed patterns in flight delays and cancellations, with features such as departure delay and airline having significant impacts.

The bar chart in Figure 3.1 shows the top 5 airlines that operated the most flights during the year, with the count of flights displayed above each bar.

- WN: Southwest Airlines
- **DL**: Delta Air Lines
- AA: American Airlines
- OO: SkyWest Airlines
- EV: ExpressJet Airlines

The bar chart in Figure 3.2 shows the top 5 airlines delayed the most in average.

- NK: Spirit Airlines
- F9: Frontier Airlines
- B6: JetBlue Airways
- EV: ExpressJet Airlines

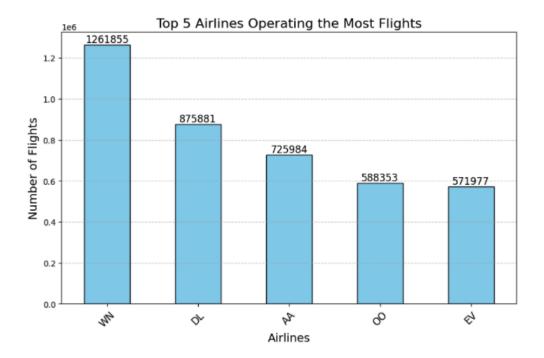


Figure 3.1: Top 5 airlines by number of flights operated during the year

• MQ: Envoy Air

The bar chart in Figure 3.3 shows the top 5 airlines that cancelled the most percentage of their flights.

• MQ: Envoy Air

• EV: ExpressJet Airlines

• US: US Airways

• NK: Spirit Airlines

• OO: SkyWest Airlines

The last bar chart in Figure 3.4 shows the 5 most busiest airport based on flights that flown from there or landed there.

• ATL: Hartsfield-Jackson Atlanta International Airport

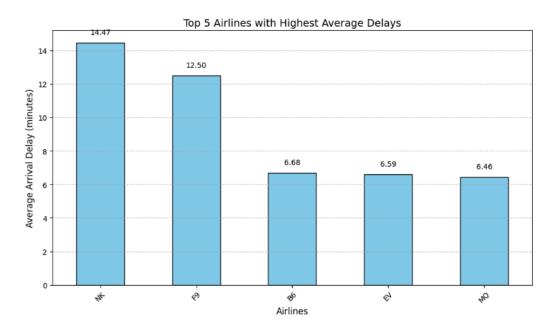


Figure 3.2: Top 5 airlines by average delay

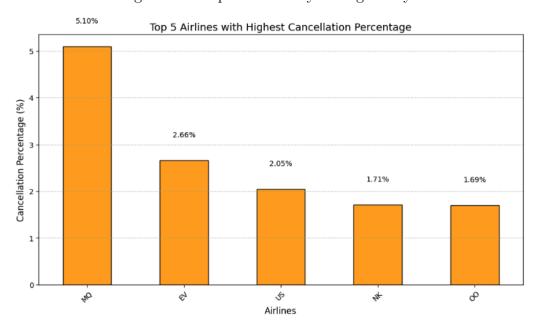


Figure 3.3: Top 5 airlines by percentage of cancellation

• ORD: Chicago O'Hare International Airport

• DFW: Dallas/Fort Worth International Airport

• DEN: Denver International Airport

• LAX: Los Angeles International Airport

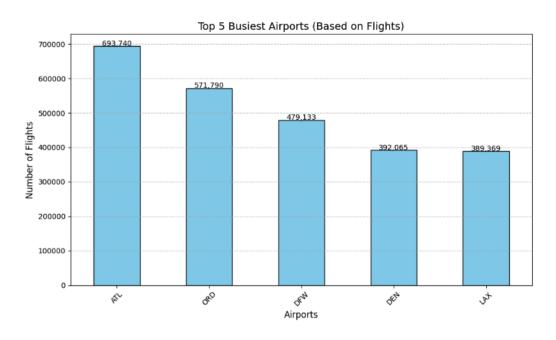


Figure 3.4: Top 5 busiest airports

EDA on the column CANCELLATION\_REASON revealed that it has four unique values:

- A (25,262): Carrier-related issues are the second most common, likely due to operational or mechanical challenges.
- B (48,851): Weather-related cancellations are the most common, reflecting the significant impact of weather on flight operations.
- C (15,749): NAS-related cancellations, though less frequent, are still notable and likely linked to airspace or airport management constraints.

• D (22): Security-related cancellations are very rare, as expected, since such events are exceptional and uncommon.

Due to the lack of samples in Security-related cancellation class, we decided to drop this and decided to perform a multi-class classification after turning "Not Cancelled" flights into another class.

At first, for the three columns with textual data, "AIRLINE", "ORI-GIN\_AIRPORT" and "DESTINATION\_AIRPORT", we applied Target encoding (the process of replacing a categorical value with the mean of the target variable) since the cardinality is too high for one-hot encoding. Then we trained our model with a LogisticRegression model, resulting in 100% accuracy for validation set on "N" subclass but performing very bad for others. Upon investigation, we found that target encoding was wrong approach since we encoded our target class with numbers and assigned 4 to N. Because, Target encoding uses the target variable to encode the categorical features. In practice, a categorical variable is replaced with the average value of the target variable for that category. It is particularly not suitable for features with high cardinality, as the model might overfit by learning this direct correlation instead of general patterns, which was the case in our initial training. So instead, we used Frequency/Count Encoding.

### 3.4 Design

### 3.4.1 Requirement Analysis

Due to the huge size of data we had to process and train our models on, this proved to be impossible using google colab or our local machines. So we connected to "akka" machine using remote SSH. This is a powerful machine available to University of Minnesota students empowered by two NVIDIA A100-PCIE-40GB gpus and a 128 core CPU.

#### **3.4.2** Models

#### For Cancellation Prediction:

For initial baselining, we used

 Logistic Regression: Used as an initial baseline for predicting cancellations. • Decision Tree: Provides interpretable feature importance insights.

Then for our final training,

• XGBoost Classifier: we used grid-search cross validation, optimized 5 parameters, found out the best combination and did a final training with those parameters.

#### For Delay Prediciton:

For initial baselining, we used

- XGBoost Regressor: Got good Mean Absolute Error and reasonable Mean Squared Error.
- Random Forest Regressor: Got slightly improved Mean Absolute Error but bad Mean Squared Error indicating occasional large errors.

Then for our final training,

• XGBoost Regressor: Was able to increase performance on all metrics with hyperparameter tuning.

Vear of flight (likely always 2015)   NONTH   Month of the flight   Integer   One-hot encoding	Column	Description	Data Type	—Encoding					
MONTH	YEAR		Integer	—Not needed					
DAY OF WEEK AIRLINE AI									
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ARRIVAL (HHMM)  ARRIVAL TIME Actual arrival time  ARRIVAL DE-LAY  DIVERTED Whether the flight was diverted (1 = Yes, 0 = No)  CANCELLED Flight canceled (1 = Yes, 0 = No)  CANCELLATION Reason for cancellation if canceled  AIR SYSTEM Delay due to air traffic control ystems  SECURITY DE-LAY  AIRLINE DE-LAY  AIRLINE DE-LAY  AIRLINE DE-LAY  LATE AIR-CRAFT DELAY  Whether the flight was diverted (1 = Yes, 0 = No)  Binary  Categorical —No —Target variable  Categorical —One-hot encoding  The control of traffic		to gate		,					
ARRIVAL TIME			Integer						
ARRIVAL DE-LAY  DIVERTED  Whether the flight was diverted (1 = Yes, 0 = No)  CANCELLED  Flight canceled (1 = Yes, 0 Binary  EASON  AIR SYSTEM Delay due to air traffic control systems  SECURITY DE-LAY  AIRLINE DE-LAY  AIRLINE DE-LAY  AIRLINE DE-LAY  LATE AIR-CRAFT DELAY  Whether the flight was diverted (1 = Yes, 0 = No)  Binary  Categorical  Categorical  Categorical  Categorical  Float  Standardize/normalize  Float  Float  Standardize/normalize									
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$				minute					
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	LAY	·		, '					
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	DIVERTED	Whether the flight was diverted $(1 = Yes, 0 = No)$	Binary	—Not needed					
REASON canceled  AIR SYSTEM Delay due to air traffic control systems  SECURITY DELAY  AIRLINE DESpecific issues LATE AIR-CRAFT DELAY  WEATHER DE-Delay due to weather  Canceled  Delay due to air traffic conformalize issues Float  Float  Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize	CANCELLED	Flight canceled $(1 = Yes, 0)$	Binary	—Target variable					
DELAY trol systems  SECURITY DE- LAY  AIRLINE DE- LAY  Delay due to airline- specific issues  LATE AIR- CRAFT DELAY  WEATHER DE- Delay due to late arrival of previous aircraft  WEATHER DE- Delay due to weather  Float  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize  -Standardize/normalize	REASON	canceled							
SECURITY DE-LAY  AIRLINE DE-LAY  Delay due to security issues LAY  Float  Standardize/normalize  —Standardize/normalize  —Standardize/normalize  —Standardize/normalize  —Standardize/normalize  Float  Float  CRAFT DELAY  Delay due to late arrival of previous aircraft  WEATHER DE-Delay due to weather  Float  —Standardize/normalize  —Standardize/normalize  —Standardize/normalize			Float	—Standardize/normalize					
LAY specific issues  LATE AIR- Delay due to late arrival of CRAFT DELAY previous aircraft  WEATHER DE- Delay due to weather Float —Standardize/normalize			Float	· ·					
LATE AIR- Delay due to late arrival of CRAFT DELAY previous aircraft  WEATHER DE- Delay due to weather Float —Standardize/normalize —Standardize/normalize	1		Float						
WEATHER DE- Delay due to weather Float —Standardize/normalize		Delay due to late arrival of	Float	—Standardize/normalize					
	WEATHER DE-		Float	—Standardize/normalize					

Table 3.1: Summary of dataset columns, descriptions, data types, and suggested encodings.

# Results and Evaluation

#### Cancellation classification

After applying Frequency encoding on textual data columns, We divide our dataset into train, test and validation set (70-15-15). Then we evaluate our data on baseline models (Logistic Regression, Decision Tree). We try LogisticRegression first, even though it predicts not cancelled flights with 92% accuracy, it performs very bad on other four classes, specially class D with no successful classification. Bringing the macro avg. accuracy to 23%. Even after adding extra parameters to regularize and compensate for imbalanced dataset, we could not increase the accuracy by much. Then we try with a basic Decision Tree classifier, It significantly improves the macro avg. accuracy to 64%. But it also doesn't perform very well on the other 4 classes.

So, we decide to add oversampling to our data using SMOTE. We created samples for the other 4 classes but only on the training set, keeping the validation and test set intact. Since decisionTree worked better than regression, we decided to go with XGBoost algorithm. Basic XGBoost achieved a 67% accuracy.

Evaluation of model performance on the test set after hyperparameter tuning will determine the effectiveness of the models. Metrics include accuracy, precision, recall, and F1 score.

#### **Delay Prediction**

For baselining, we used XGBoost regressor and Random forest regressor models. Both of them provided similar results. They are listed below: Summary of Your Baseline Results for RandomForestRegressor Validation Set Performance:

Mean Absolute Error (MAE): 6.96 (Indicates accurate predictions.)

Mean Squared Error (MSE): 95.60 (Shows that large errors are rare.)

R-squared (R<sup>2</sup>) (Represents the proportion of variance in the target variable that is explained by the model): 0.93 (Indicates your model explains most of the variability in the target.)

Summary of Your Baseline Results for XGBoost Regressor:

Validation Set Performance:

Mean Absolute Error (MAE): 6.42 (Indicates accurate predictions.)

Mean Squared Error (MSE): 114.97 (slightly over than RandomForestRegressor)

R-squared (R<sup>2</sup>) (Represents the proportion of variance in the target variable that is explained by the model): 0.92 (Indicates your model explains most of the variability in the target.)

The Random Forest Regressor and XGBoost Regressor both perform well, with high R<sup>2</sup> scores of 0.93 and 0.92, respectively, indicating they explain most of the variance in the target variable. XGBoost has a lower MAE (6.42 vs. 6.96), suggesting better average prediction accuracy, while Random Forest has a lower MSE (95.60 vs. 114.97), indicating it handles outliers better. Both models are strong baselines, but their strengths differ: XGBoost minimizes smaller errors more consistently, whereas Random Forest excels in reducing the impact of large errors. If average accuracy is the priority, XGBoost is preferable, while Random Forest is better for handling variability and outliers. Further tuning and cross-validation can help refine the choice. We also sampled our dataset to have 100000 points due to training resource constraints. But made sure no rows are copied ensuring representation of all kinds of datapoints in the sampled dataset.

After performing the baselining and gridsearch with trimmed dataset (100k), we used gpu to train our final XGBoost model with optimized parameter, which increased the training speed, Below is the reuslt of our final model on validation and test set,

Validation Set Performance:

Mean Absolute Error (MAE): 5.55

Mean Squared Error (MSE): 76.76

R-squared ( $R^2$ ): 0.95

Final Test Set Performance: Mean Absolute Error (MAE): 5.54 Mean Squared Error (MSE): 74.34

R-squared ( $\mathbb{R}^2$ ): 0.95

# Conclusions

### 5.1 Achievements

The project successfully developed baseline models and identified key factors influencing flight cancellations.

# 5.2 Challenges and Solutions

• Challenge: Colab could not load the large dataset. Solution: Data was processed in chunks for efficient loading.

• Challenge: Handling missing values in the dataset. Solution: Imputed values using model-based techniques.

### 5.3 Future Work

Future work includes integrating more recent data and exploring deep learning models for further improvements in prediction accuracy.

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# Appendix A

# Contribution of Each Member

# A.1 Ayesha

- Selected the dataset and reviewed each column in detail.
- Performed standardization and normalization on numerical data.

### A.2 Fahim

- Imported and explored the dataset in Google Colab.
- Visualized numerical columns to analyze their distribution.
- Selected models for initial baseline comparisons.

### A.3 Danny

- Handled missing values using imputation techniques.
- Considered suitable models for imputation.
- Implemented one-hot encoding on categorical data.