

**Fahimeh Shafiei**

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**Objective**

Experienced Senior Data Analyst and QA Lead with a strong background in data analysis, business intelligence, software quality assurance, and API testing. Adept at analyzing large datasets, developing dashboards, and delivering actionable insights to drive business decisions. Skilled in Python, SQL, and Trino for data processing, as well as automation and performance testing tools such as Postman, Selenium, and JMeter. Proven ability to enhance software quality, optimize business processes, and collaborate with cross-functional teams to ensure data-driven and high-quality solutions. Seeking to leverage my technical expertise and leadership experience in a dynamic and innovative organization.

**Education**

- MBA, Iran University of Science and Technology (2009-2012)
- BSc in Software Engineering, Azad University Qazvin (2001-2006)

**Professional Experience****MTNI – Senior Data Analyst (May 2024 – Present, Iran)**

- Collaborate with cross-functional teams (Product, Sales, Marketing, IT) to analyze business needs and deliver actionable insights.
- Perform deep-dive analysis on complex datasets to identify trends, opportunities, and business solutions.
- Develop and maintain dashboards and reports using Python and Trino to track KPIs.
- Identify process inefficiencies and recommend improvements for data quality and business performance.

**MTNI – QA Lead & Engineer (April 2020 – May 2024, Iran)**

- Conducted comprehensive manual API testing using Postman, SoapUI, and Burp Suite.
- Developed and implemented automated test scripts in Postman to enhance efficiency and coverage.
- Led QA strategies, policies, and standards, contributing to a culture of continuous improvement.
- Designed and implemented UI E2E test automation using Selenium.
- Built performance testing frameworks from scratch using JMeter.
- Developed test documentation, including test plans, test cases, and test suites.

- Performed end-to-end testing on a mobile application with 30M+ users and 1,000+ employees.
- Achieved a 95% success rate in production environment per annual release.

#### **MTNI – Interconnect Analyst (May 2015 – April 2020, Iran)**

- Conducted data analysis on CDRs databases to generate financial reports for national and international operators.
- Identified new revenue sources, increasing MTNI's income by 2% of the company's total revenue.
- Developed automated reports using Oracle PL/SQL.
- Documented business processes to enhance operational efficiency.

#### **Sadad Informatic – .NET Software Developer (May 2013 – April 2015, Iran)**

- Developed banking solutions and managed the QA process.
- Led a software team, provided training, and assigned responsibilities.
- Created and tracked development plans to ensure project success.

#### **System Group – Delphi & .NET Software Developer (May 2013 – April 2015, Iran)**

- Designed and developed software solutions in Delphi and SQL Server.
- Worked on accounting, payment, asset management, and contract control systems.
- Developed shared systems using .NET.

#### **Skills**

- Programming & Databases: Python, C#, Oracle, MySQL, SQL Server, PL/SQL
- API Testing & Automation: Postman, SoapUI, Burp Suite, Selenium, JMeter
- Software Quality Assurance: Manual & Automated Testing, Performance Testing
- Development Methodologies: Agile (Scrum), Waterfall
- Other Skills: Analytical & Problem-Solving, Decision-Making, Communication, Agile Project Management

#### **Certifications**

Python – DataCamp - [Link](#)

Web Development - [Mimo](#)

GIT – DataCamp - [Link](#)