# Malik Rabb

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## Summary

Dedicated Assistant Manager with five years in the retail industry and two years of experience in management. Strong analytical thinking, administrative and communication skills.

### Education

**Bearfield High School** 

High school diploma

## Experience

#### Iverson Grocery, Assistant Manager

Jan. 2021 - Current

- Act as the second-in-command to the general manager
- Oversee 30 employees during each shift to ensure productivity and focus
- Ensure that all employees arrive to work on time and in the correct uniforms
- Train new employees in their daily job duties to ensure the highest standard of work
- Keep track of inventory to notify the manager when the store needs to order more supplies or products

### SaveMart Supermarket, Floor Supervisor

May 2019 - Jan. 2021

- Organized and assigned shift assignments for the floor associates and cashiers
- Answered questions from guests and found solutions to complaints or concerns
- Trained new associates in the company's policies and daily procedures

#### SaveMart Supermarket, Floor Associate

June 2018 - May 2019

- Responded to customer requests by retrieving items from the storeroom or processing returns
- Stocked shelves regularly to make sure the store had a full inventory on the floor
- Cleaned and sanitized areas of the store after messes and at the start and end of each day

## Certifications

- Certified Supervisor (CS)
- AMA Certificate in Analytical Skills

## Skills

- Administration
- Communication
- Analytical thinking
- Organization
- Leadership