



# Windows 11 for IT Support: Troubleshooting Basics

Course completed by Chad Blacksky-Lafleur

Jul 17, 2025 at 05:59AM UTC • 1 hour 5 minutes

Top skills covered

Software Troubleshooting

Help Desk Support

Windows 11

A handwritten signature in black ink that reads "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy

Certificate ID: c19e273325f72c6d177e0bfe22c16efa0b486f631cbaef629ea02474fdf34915

