

Users Report

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In this report we let 9 different users to use our system and see how we can better their experience.

To keep an authentic user experience, each user will lead the division from the first page and set the values for their party, we will represent the other parties by setting their values and let the user continue with the division.

User 1

Representing the party "יש עתיד", creating a coalition with the parties "ליכוד", "שס" and "כחול לבן".

Our observation:

The user was struggling to understand what exactly to do and had hard time following all steps.

How user friendly was the system:

The user has stated that there are no clear instructions on what to do and was confused during the usage.

How easy is it to use?

When you know exactly how it works it is easy to use.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

"Yes, the program does give a fair division".

General feedback:

There should be more clear instructions on how to use the site.

User 2

Representing the party "כחול לבן", creating a coalition with the parties "יש עתיד", "שס" and "הליכוד".

Our observation:

The user didn't notice there were buttons with instructions but managed to use the site without any problem.

How user friendly was the system:

Didn't pay attention that there are instructions.

How easy is it to use?

Very easy to use.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

"I am satisfied, I got to be a president for more than two years with 8 mandates".

General feedback:

Simple to use and the result percentages are good and understandable.

User 3

Representing the party "ישראל ביתנו", creating a coalition with the parties " כחול לבן " "מרצ" and "יש עתיד", "ימינה".

Our observation:

The user just followed the instructions in each step and managed to use it as intended.

How user friendly was the system:

The system was user friendly.

How easy is it to use?

Easy to use when you know how.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

"Yes, I'm satisfied".

General feedback:

None.

User 4

Representing the party "כחול לבן", creating a coalition with the parties "יש עתיד", "שס" and "הליכוד".

Our observation:

The user just followed the instructions in each step and managed to use it as intended.

How user friendly was the system:

Very simple no distracting things.

How easy is it to use?

It is very intuitive to understand what to do.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

"Yes".

General feedback:

The program is very comfortable to use, there are no distracting and redundant things.

User 5

Representing the party "הליכוד", creating a coalition with the parties "שס" "כחול לבן" "יהדות התורה" and "ימינה".

Our observation:

The user just followed the instructions in each step and managed to use it as intended.

How user friendly was the system:

The site looks simple and it was comfortable working with it.

How easy is it to use?

The party icons and instructions make it very intuitive knowing what to do.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

"I'm satisfied".

General feedback:

The idea is good, and the approach to dividing the ministries is very good.

User 6, 7

These users were using the English part of the site by dividing between the two of them.

Our observation:

The users just followed the instructions in each step and managed to use it as intended.

How user friendly was the system:

It was good, everything was intuitive.

How easy is it to use?

User 6: Very straight forward and simple.

User 7: The system was simple enough to use.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

User 6: "It was fair".

User 7: "Satisfied with the results".

General feedback:

User 6: Make the user interface to be on all the screen inside of a box.

User 7: Good overall.

User 8, 9

These users were using the English part of the site by dividing between the two of them.

Our observation:

The users had problem navigating and understanding exactly what to do in the page where they choose their number of mandates and preferences.

How user friendly was the system:

Didn't find the experience to be user friendly due to the lack of instructions.

How easy is it to use?

At the first time it was very hard and not understandable, but when you know how to use it, it is simple.

Bugs discovered:

There were no bugs during the run.

Are you satisfied with the division?

User 8: "Yes".

User 9: "Yes".

General feedback:

Could have more instructions.