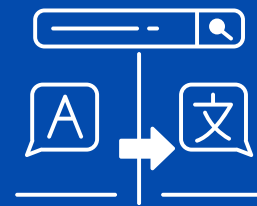


DID YOU KNOW?



DECEMBER 2023

LANGUAGE BARRIER TO CARE

Documenting language as a barrier to care is quick and easy to do.

When care is delayed or you're unable to effectively communicate with a patient or a patient's caregivers due to a language barrier, ensure you make the following three clicks to properly document the delay on the ePCR.

1

! Unit Delays >

2

Barriers to Patient Care:

Find a Value...

None Noted

Developmentally Impaired

Hearing Impaired

Language

3

Patient Care Report Narrative:

Patient/caregiver spoke Spanish, which no providers spoke, and that created a barrier to patient care.

IMPACT

- Feedback to DPSC regarding languages available via Language Line
- Efficient continuity of care
- Trending for diversity in recruitment



Fairfax County Fire and Rescue Department
Data Analytics
Strategy Management
Division

