

UNLOGKING EPGRS

Have you received an email about something incorrect on a locked ePCR?

Example: Medication documented in the narrative that's missing from the Medications Section

ACTION REQUIRED: Missing Documentation in ePCR

■ This Incident is read-only and locked. You may still change the status of this Incident. ■

Who to contact to unlock and why?

1st Choice: EMS Captain

- · Make sure they are notified and aware of the situation
 - If EMS Captains notice recurring issues within their zone, they can provide targeted training.
- Works the same schedule as you (24-hour shifts)
 - ePCRs only stay unlocked for 24 hours, so it's easier logistically for you to contact your EMS Captain to unlock it while you're working.

2nd Choice: Incident Report Coordinator

- Is happy to help, but response may be delayed (other staff obligations, nights/weekends/etc.; it's a daywork position)
- It's reasonable to reach out when your EMS Captain is unavailable (EMSCEP, OARS, etc.) or when you have a question about what needs to be corrected.

MEME OF THE MONTH

When you're scheduled to work 4th of July weekend





