DID YOU KNOW?

Fairfax County Fire and Rescue Department
Data Analytics Strategy Management Division

LIFT ASSISTS

How many lift assists have you run?

Until recently, it was difficult to know how many lift assists a unit had run because they were documented **several** ways in Elite. With the addition of new incident type codes, lift assists can be documented consistently. **Here's how to write a lift assist correctly.**

Step 1: Note Correct Incident Type

For Incident Type, select 5541 or 5542:

*note: descriptions here provide clues as to whether the call was a lift assist

> 554
>
> 5541-Lift Assist (Fall w/o apparent injury)
>
> 5542-Lift assist (Movement - house to car, upstairs to downstairs, etc.)

Step 2: Record Primary Action

PRO TIP: just start typing a key word to find the correct action

! Primary Apparatus Action | lift

712-Lift Assist (Movement)   711-Lift Assist (Fall)

New action codes distinguish the *type* of lift assist:
- 711 if the person fell and needs help getting back up
- 712 needs help getting to/from car or up/down the stairs

Step 3: Record Name, Date of Birth & Phone Number

These fields are critical in identifying super utilizers who call repeatedly for list assists. Identifying these patients helps Community Risk Reduction intervene with services that may prevent the next call.

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DAD JOKES

Q: My doctor forgot to document my blood type
A: It must be a typo