



DID YOU KNOW?

MARCH 2021

ELEVATOR CALLS

There are only two correct ways to classify elevator calls, but report writers classify them more than ten ways in ImageTrend. This makes it difficult to address chronic outages at the same location, which wastes time and drains resources.

When writing your next elevator incident report, ask just one question...

Is there a person stuck in the elevator

If **YES**...

Incident Type:



353-Removal of victim(s)
from stalled elevator



If **NO**...

Incident Type:



555-Defective elevator,
no occupants



If there are no stuck occupants and the elevators are in working order, the correct incident type would be 600. See the 500 vs 600 DYK for more details.



DAD JOKE

Q: Why are elevator jokes so classic and good?

A: Because they work on many levels

Reference: [NFIRS Manual](#), pg. 3-24

Fairfax County Fire and Rescue Department
Data Analytics
Strategy Management
Division

