



SEPTEMBER 2021

UNKNOWN ADDRESS

A patient's home address and scene address are not always the same. This can be particularly challenging to document when the patient's home address is unknown, or the patient is homeless.

EMS Billing mails bills to the patient's *home address*. If the scene location is recorded as the patient's home address and is incorrect, then this could cause a HIPAA breach. Record unknown/no fixed address on the ePCR by:

- ✓ Clicking either button for 'unknown address' or 'no fixed address'
- ✓ Typing scene **zip code only** in the patient's home address field

Patient does not have a fixed address or the address is unknown :

Unknown address No fixed Address

Patient's Home Address:

MEME OF THE MONTH

