FAISAL **ALMASS**

IT Engineer

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No. 205, Narjis district، Riyadh

SUMMARY

Technical Project Manager with 20+ years in project management, communications, and computer networking. Holds a Bachelor's in Information and Computing Technology and has completed several technical courses, including a certification from the SDAIA T5 Artificial Intelligence Camp focused on AI applications.

EDUCATION

Riyadh Technical College

Higher Diploma in Electronics and automation
1996-1998

Arabic Open University

Bachelor's degree in Information Technology and Computing 2019-2022

SKILLS

- Strong organizational and time-management skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Experience in managing budgets and handling financial documents

CERTIFICATIONS

- High-Level Training for Managers
- Specialized Diploma in Teaching Methods
- CCTV system administrator
- Cisco Certified Network Associate: CCNA
- Project Management in Telecom (PMP)
- Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) v1.0
- CCNP Collaboration 350-801 CLCOR(60 H)
- Artificial Intelligence and Data Science Boot Camp(480 H)
- Several certificates in mathematics and Python from King Abdullah University of Science and Technology (KAUST)

PROFESSIONAL EXPERIENCE

Maintenance and Technical Support Officer

MOI GDP | 1998-2013

- Team Management: Overseeing hiring, training, and performance.
- Maintenance Plans: Developing preventive and corrective maintenance strategies.
- Risk Management: Identifying and mitigating operational risks.
- Reporting: Generating performance reports.
- Technology Innovation: Implementing new technologies and practices.

Cisco IPT Manager Engineer

MOI GDP | 2013-2018

- Implemented and managed Cisco IP Telephony systems for a 500-employee organization, achieving a 99.9% uptime. Directed deployment and management of Cisco Unified Communications systems across a network of 50+ branches, improving communication efficiency by 15% and reducing downtime by 25%.

Smart Building Project Manager

MOI GDP | 2019-2022

- Implemented IoT solutions with smart sensors and automation systems to enhance energy efficiency by 25% and decrease maintenance costs by 15% through real-time monitoring and predictive maintenance algorithms.

Digital Transformation Engineer

MOI GDP | 2022-2023

- Analyzed paper-based processes for improvements
- Developed digital transformation strategies aligned with goals
- Implemented tools like CMS, ERP, and CRM systems
- Ensured seamless integration with existing systems
- Managed projects, coordinated teams, and met goals

Enterprise Architecture Manager

MOI GDP | 2022-Present

- Developing Enterprise Architecture Strategies, Designing Architectural Models, Coordinating Across Departments, Managing Technical Projects, Analyzing Existing Technologies, Ensuring Standards Compliance, Providing Advisory, Managing Change for MOI GDP since 2023.