



Faisal Ahmed

📍 Sekhertekh 12, Adabor, Dhaka, Bangladesh

☎ +8801521476983 / +8801303179654

✉ message2faisal@gmail.com / inboxtofaisal@hotmail.com

in <https://www.linkedin.com/in/faisal-ahmed-a24b27165/>

f <https://www.facebook.com/profile.php?id=100041057176054>

CAREER OBJECTIVE

Experiencing my overwhelming journey, I aim to reach the vision and then I try to re-frame myself continuously. By undergoing new challenges, I quest to be an Iron professional. Besides, I wish to leverage my skills of business analysis, product management, and agility. I desire to utilize my expertise to deliver innovative and efficient solutions. I knee on enriching my foundation in software engineering, Business/System analysis, decision-making, and cross-functional team leadership. With the revolving time, I want to equip my technical and managerial skills, tackle new challenges, and contribute outstandingly to the success of my owning organizations in the era of dynamic industries.

CAREER SUMMARY

I would like to introduce myself as a self-motivated, passionate, enthusiastic, IT professional having over three years of experience in business analysis, product management, and project coordination. During the whole career journey, I have tried to expert-ise myself in requirement gathering, process modeling, process refinement, technology analysis, compatibility analysis, system design, delivery management, and quality assurance, focusing on delivering user-centric solutions. Throughout my career, I have successfully delivered several successful projects and collaborated with various cross-functional teams in dynamic environments.

Currently, I'm working as lead Business Analyst at Prime Tech Solutions Ltd. where I usually play multiple roles according to the team's nature and needs. Besides, I actively conduct project planning, business/system analysis, business/system processes optimization, user acceptance testing/quality assurance, resource allocation, delivery channeling, and ensuring alignment with business objectives by stakeholder engagement.

Previously, I got opportunities to play similar roles with my diverse skill set at organizations like Doodle Inc., Syntech Solution Ltd., MysoftHeaven BD Ltd, and a few others where I contributed to system analysis & design, project documentation, and Agile implementation. I have tried to equip myself with the knowledge of advance tools like JIRA, Figma, MS Visio, and Some Others. I'm continuously trying to learn and enrich my understanding of software development life cycle, Agile methodology (Scrum Framework), and other required keys. I am committed to continuous learning and applying my skills to deliver impactful, innovative solutions in technology-driven industries.

CERTIFICATIONS

Certified Scrum Master(CSM)

Vendor : Scrum Alliance

Year : 2024

Credential ID : 1996707

Credential URL : <https://bcert.me/bc/html/profile.jsp?k=nfkdcag>

Certification Date: September 22, 2024.

Software Developers Certificate(SDC)

Vendor : Kovair Software Pvt. Ltd.(USA)

Year : 2019

Score : 85%

Topic : Application Life Management(ALM), Software Development Life Cycle(SDLC), Requirement Analysis and Design Concept, Kovair Tools

**Certified Ethical
Hacker(CEH)**

Vendor : EC-Council
Year : 2020
Score : 93.6%
Certification Number : ECC6972530184
Certification Date: June 24, 2020.

**Microsoft Cloud Skill
Training, Data Analysis with
MS Power BI**

Vendor : Bangladesh Hi-Tech Park Authority and Corporate Projukti Limited
Year : 2021
Certification Number : 2109001554
Topic : Data Analysis with MS Power BI.

**Cloud Skill Training, MS
Azure Fundamentals**

Vendor : Bangladesh Hi-Tech Park Authority and Corporate Projukti Limited
Year : 2021
Certification Number : 2107781082
Topic : MS Azure Fundamentals.

WORK EXPERIENCE

May, 2023 – Continuing

Business Analyst/Product Owner (Lead)

Prime Tech Solutions Ltd.

- Job Responsibility:
 - #Execute SPO & Product analysis
 - #Appraise system processes, evaluating requirements, uncovering areas for improvement, and implementing solutions.
 - #Managing ongoing reviews of business processes and developing optimization strategies.
 - #Conducting meetings and presentations to share ideas and findings.
 - #Performing requirements analysis and elicitation.
 - #Effectively communicating insights and plan to cross-functional team members and management.
 - #Gathering critical information from meetings with various stakeholders and producing useful reports.
 - #Working closely with clients, in house team, and managerial staffs.
 - #Providing leadership, training, coaching, and guidance (Scrum Implementation).
 - #Allocating resources and maintaining cost efficiency.
 - #Ensuring solutions meet business needs and requirements.
 - #Performing user acceptance testing.
 - #Managing projects, developing project plans, and monitoring performance.
 - #Updating, implementing and maintaining procedures.
 - #Prioritizing initiatives based on business needs and requirements.
 - #Serving as a liaison between stakeholders and users.
 - #Managing competing resources and priorities.
 - #Monitoring deliverables and ensuring timely completion of projects following multiple methodologies and frameworks.

July, 2022 – April 2023

Technical Business Analyst (Product Owner)

Doodle Inc. (wing of Rigel Group of Companies)

- Job Responsibility:
 - #Project Initiation
 - #Contract Negotiation
 - #Requirement Gathering & Analysis
 - #Product analysis
 - #Prepare Business/System Process Diagrams(UML).
 - #Research over Front-end and Back-end Technology.
 - #Prepare HLD & LLD.
 - #Create and maintain comprehensive project documentation (BRD, SRS, BRS)
 - #System Design.
 - #Mockup Design
 - #Apply Scrum through Organization and Scrum Teams
 - #Play Multiple Accountability of Scrum (Scrum Master Product Owner)
 - #Prepare & Refine Product Backlog Items
 - #Requirement elicitation with the use of standard templates/checklists.
 - #Make contributions to the development of Test Plans and also perform test execution as required.
 - #Project Co-ordination
 - #Prepare daily task reports of the team.
 - #Review Test Documents and Bug Reports.

February, 2022 – July, 2022

Business Analyst (Project Coordinator)

Syntech Solution Ltd.

- Job Responsibility:
 - #Collect validate requirements from Clients
 - #Execute R & D.
 - #Preparing Business Process Model and Notation.
 - #Preparing system flow diagram.
 - #Data Flow Diagram Preparation.
 - #Preparing USE case, Activity, Sequence Diagrams.
 - #Modules and features finalization.
 - #System Design (Mockup)
 - #Create maintain comprehensive project documentation
 - #Analyze Develop Software Requirement Specification documents (SRS)
 - #Carryout requirement elicitation with the use of standard templates/checklist.
 - #Make contributions in the development of Test Plans and also perform test execution as required.
 - #Project Co-ordination

July,2021 – January, 2022

Business Analyst

Mysoftheaven (BD) Ltd.

- Job Responsibility:
 - #Collect validate requirements from Clients
 - #Execute R & D.
 - #Preparing Business Process Model and Notation.
 - #Preparing system flow diagram.
 - #Data Flow Diagram Preparation.
 - #Preparing USE case, Activity, Sequence Diagrams.
 - #Modules and features finalization.
 - #Create maintain comprehensive project documentation
 - #Analyze Develop Software Requirement Specification documents (SRS)
 - #Carryout requirement elicitation with the use of standard templates/checklist.
 - #Make contributions in the development of Test Plans and also perform test execution as required.
 - #Project Co-ordination.

January,2021 – June,2021

Junior Research Fellow

Cyber Security Centre,Daffodil International University, Dhaka

- Job Responsibility:
 - #Assess, interpret and evaluate outcomes of research.
 - #Develop ideas for application of research outcomes.
 - #Executing Training Program
 - #Security Auditing.

April,2020 – December,2020

Software Engineer

Respberry ERP Pvt. Ltd., India

- Job Responsibility :
 - #Business Requirement finalization from user requirement.
 - #Requirement Analysis.
 - #Functional and non-functional requirement fixation.
 - #Function point calculation.
 - #Preparing Prototype.
 - #SRS Document preparation.
 - #ERP Development with Vanilla Javascript (With customized predefined Methods) and MSSQL.

EDUCATION

2016 – 2020

BSc. in Software Engineering

Department of Software Engineering,

Faculty Science Information and Technology, Daffodil International University

- Degree Description :
Introduction to software, Computer Fundamentals, (C, JAVA, PHP, C#) Programming, Mathematics, Statistics & Probabilities, Software Security, Artificial Intelligence, Data Structure, Software Testing, Operating System, Database, Computer Algorithms, Networking, Computer Architecture & Organization, Data Communication, Cyber Laws, Principle of Accounting, Discrete Mathematics, Numerical Analysis, and so on.
- Thesis :
Automated Detection of Security Misconfiguration and Sensitive Data Exposure.
- CGPA: 3.50 out of 4.00

2012 – 2014

Higher Secondary Certificate (HSC)

Rajshahi Govt. City College, Rajshahi Board

- Background : Science
- CGPA : 4.60 out of 5.00

2010 – 2012

Secondary School Certificate (SSC)

Maskatadighi High School, Rajshahi Board

- Background : Science
- CGPA : 5.00 out of 5.00

PROFESSIONAL SKILLS

Project Management Concept

#Application Life management(ALM)
#Software Development Life Cycle(SDLC)
#Agile Methodology - Scrum framework
#Agile Methodology - Kanban framework
#Secure Software Development Life Cycle(SecSDLC)
#Software Testing Life Cycle(STLC)

Project Management Tools

#JIRA

Programming Language

#Javascript

Web Technologies

#Bootstrap
#HTML5
#PHP

Database Management Skills	#Payload/Query #Query Optimisation
Relational Database Management System(RDBMS)	#MSSQL #MYSQL
Software Quality Assurance	#Network Diagnosis #Finding Bugs and Errors #Root Cause Analysis #Tracking Bugs #Test Case Preparation #Bug Reporting
Document Preparation Technology	#Latex #Google Docs #MS Word
Designing/Prototyping Tools	#Figma. #MS Visio(2016). #Lucid chart (online). #Draw.io (online/offline)
Microsoft Office Package	#MS Word #MS Power Point #MS Excel
PERSONAL SKILLS	
Languages	English language – Moderate proficiency <ul style="list-style-type: none"> • Fluent in speaking, Decent in reading and writing. Bangla language – Native <ul style="list-style-type: none"> • Fluent in speaking, Decent in reading and writing.
X-Factors	#Balanced Communicative #Early Learner #Creative Thinker #Enthusiastic Researcher #Team Player
PROJECTS	
2023-2024	DMS Web App,Banglalink DMS is the only interface for Distributors, our valuable stakeholders. This module is used for Cluster Market Concept, Automated triggers In Notification section, Bulk upload feature, Smart Search, EV balance return option, Retailer database, weekly updated generate report, Distributor stock floor report, Site wise KPI report, etc. With current changes in UX/UI and overall redesign of the module, further Performance boost, and overall better experience increase, some new features will make the tool more friendly and more useful. #Link: https://blkdms.banglalink.net
2023-2024	RSO App,Banglalink RSOs are our front-liners in battle with competition and interface to retailers and customers. So empowering them with company updates and trade benefits are crucial to get most from them. Keeping this into consideration business is focusing to provide an app solution with additional facilities regarding information and service ease. This app will be usable for all Banglalink RSOs having code in DMS. After the launch based on voice of RSOs (App User Feedback), few enhancements, new feature, performance improvements and bug fixing required for the app better app experience.

2023-2024 Bangabandhu Obhidhan Under ICT Division Bangladesh

The basic intent of this project is to develop a mobile app that will provide a rich multimedia experience, describing the life of Bangabandhu Sheikh Mujibur Rahman through text, audiobooks, graphic novels, and videos. In addition, quizzes will be incorporated to provide interactivity with the app, and several events may be arranged by the system administrators. Users can participate in the events by app and view the leaderboard.

#Link: <https://play.google.com/store/apps/details?id=com.bongobondhuObhidhaan&hl=bn>

2023-2024 SUFAL - Community Database Management System

Bangladesh Forest Department (BFD) under the Ministry of Environment, Forest and Climate Change has been implementing the Sustainable Forests Livelihoods (SUFAL) Project from July 2018 to June 2023 in 17 Forest Divisions around the country. The overall objective of the project is to improve collaborative forest management and increase access to alternative income-generation activities for forest-dependent communities in targeted sites.

#Link: <http://sufal.bforest.gov.bd:8090>

2022 Tribel

Tribel is a Comprehensive social media platform that allows influencers and content creators to deliver posts to specific audiences and keeps count of every action they earn. On Tribel, you can personalize your feed by adding category filters Instead of scrolling all day hoping to get lucky. You can easily and quickly find trending and breaking posts on your favorite topics. This platform is also open to access trending breaking posts, terms, privacy policy, and contact support for non-users. Addedly this platform has an active control system.

#Link: <https://www.tribel.com>

2022 Integrated Digital Service Delivery Platform, Ministry of Commerce

Ministry of Commerce, in the interest of enriching and consolidating the national economy, encourages Bangladeshi exporters and entrepreneurs to develop, Increase and expand the nature and quantity of export trade. In view of this, all the individuals, institutions, and organizations who have made a significant contribution to increasing the exports of Bangladesh are awarded at the appropriate national level. An automated system is being developed to modernize, simplify and streamline these incentive activities so that exporters and businessmen can easily participate in the awarding of these appropriate National awards and the Ministry of Commerce can easily monitor and manage them.

#Link: <http://services.mincom.gov.bd/portal/home>

2022 Integrated Digital Service Delivery Platform, Ministry of Agriculture

Ministry of Agriculture has taken initiatives in the interest of enriching access to government services and ensuring emergency responses from the agencies involved, With that view, this component is aiming to make the Crop Pest Museum available to everyone not only across the country but also around the world with enriched facilities. The overall objective is to reduce the beneficiary's time and cost of a visit to the museum. Additionally, maintaining the resources with limited effort, money and place were the secondary objectives of this digital service. Thus it enhances the linkage between education, research, and extension to endow agriculture service delivery system.

#Link: <http://service.moa.gov.bd/portal>

2021 Virtual Executive Court System

a second-generation e-service integration platform by forming an interoperable ICT backbone for Executive Court and General Certificate Court, the system will play an integrated approach where the focus area would be virtual case procedures, information exchange between citizens and magistracy, monitoring, and access to the progress of cases, archives and proceedings in different types of executive courts and General Certificate Court to address access to magistrate irrespective of internal procedure complexity. A web based Virtual Executive Court System (VECS) will be developed which will be accessible from any platform or browser, from where General certificate cases and several criminal cases (in Executive Magistrates Jurisdiction) will be filed, processed and archived.

#Link: <http://gcc.ecourt.gov.bd/>

2020 Raspberry ERP Development

(Team Member)

#Link : <http://www.genfactoerp.com/>

2019 – 2020 Thesis On Web Application Vulnerability Detection

Automated SQLI, XSS, BA(Broken Authentication), SDE(Sensitive Data Exposure), SMC(Security Misconfiguration) Vulnerability Detection.

2019 – 2020 Tools On Web Application Vulnerability Detection

Automated SQLI, XSS, BA(Broken Authentication), SDE(Sensitive Data Exposure), SMC(Security Misconfiguration) Vulnerability Detection using RAW Python.

2019 Social Media Site(PeopleQuestion)

A social Media Site developed with PHP(Core) and MySQL

#Link : <https://github.com/FaisalAhmedUttsho/peoplequestion>

2018 Telecom Billing System

A program developed with C and File system.

#Link : <https://github.com/FaisalAhmedUttsho/Mini-Project-in-C-Telecom-Billing-System>

2017 Personal Walet

A program developed with C and File system

#Link : <https://github.com/FaisalAhmedUttsho/PersonalWaletSystem>

PERSONAL DETAILS

Date of Birth November 10, 1996

Father's Name Md.Rezawanul Haque

Mother's Name Mst.Nurjahan Begum

Parmanent Address Shyampur-6212,Katakhali, Rajshahi, Bangladesh

Present Address Sekhertekh 08, Adabor, Dhaka, Bangladesh

Marital Status Single

Blood Group O+

Nationality Bangladeshi

NID No 731 462 6024

Emergency Contact 1 +880 1915987652 (Father)

Emergency Contact 2 +880 1948471029 (Cousin)

Professional REFERENCES

Md. Maruf Hasan

Director, Cyber Security Center, Daffodil International University

Mob: +8801718520275

Email: maruf.swe@diu.edu.bd

Md. Habibullah Himel

Technical Project Manager, Doodle Inc.

Mob: +8801778610800

Email: habibullahhimel@gmail.com

REFERENCES of RELATIVES

Jannatul Ferdausi Jui

Wife

Mob: +8801567813498

Md. Sajib Shekh

Brother-in-law

Mob: +8801580532588