

# Creating an online booking system.

## Problem statement

- Dr. Fix Mypain's surgery booking system is not controlled.
- There is no ordered storage of bookings.
- There is double bookings.

## Goals

- Creating an online booking system that will allow users to:
  - Create appointments.
  - Delete appointments.
  - Update appointments.
  - Allow rejection of appointments.
  - Reschedule appointments.



## Opportunities

- This online system will enable less working hours for the receptionist.
- Be user friendly. Allow the user to access it anywhere and have flexible time.

## User

- New and existing patients.